

April 27, 2027

TO: ALL OFFERORS
FROM: KaiStefan Fountain
Executive Director/ Nursing Home Administrator • DDDS
SUBJECT: ADDENDUM TO HSS-26-045 - PATIENT CLINICAL MONITORING, DATA CAPTURE, AND ALERT
SYSTE

ADDENDUM #1 – QUESTIONS & ANSWERS

THE ATTACHED ADDEDNUM HEREBY BECOMES A PART OF THE ABOVE SOLICITATION.

All other terms and conditions remain the same.

If you have any questions, please contact me at Kai-Stefan.Fountain@delaware.gov.

Questions received at the Pre-bid meeting

1. Dr. Kai, you mentioned that there needs to be additional clinical documentation available within the platform. So, is there an electronic medical record that you all are using today and should the data flow into that? Are you expecting any type of clinical documentation to be happening within this system as well?

There is currently a Client Data Management System that is being implemented as of July 1, 2026. Initially there is no expectation to have direct feed between systems. The system we are looking to procure would have the ability to capture vital readings and clinical documentation. Please explain how your system could do a data exchange through API, flat file, etc. in HL7 compliance.

Proposed system requirements are to have the ability to gather information through fixed hardware/monitors and/or mobile computers.

2. Is your expectation then that any of these vital signs or continuous, oxygen saturation, is that data flowing into this electronic medical record? And if so, can you share what EMR or what that system is today?

We are just in the process of getting a Client Data Management System set up and operational. We are not going live until after July 1st. As mentioned in question 1 above, we are not expecting there to be an interface or an API exchange at the onset, but it's something that we are taking a look at the possibility of occurring in the future.

3. We mentioned the integration with your nurse call system as well. Do you all have a vendor selected for that or is that still in process as well?

We would be looking for a package to address both a call alert system, as well as capturing vital readings and clinical documentation. Our current system is outdated and analog based technology. We are looking for a package that would be more modernized and at some point, feed into a Client Data Management System as mentioned in question 1 above.

The RFP does allow a vendor to submit a proposal that would propose working with other entity(ies) for a complete workable package. As referenced in the RFP, the selected vendor would be responsible for any subcontracted requirements.

4. Would you be needing any personal handheld devices for any of the staff or should that be included within this proposal or should it be considered?

Yes, any hardware requirements would need to be identified and included as part of your proposal. Responses should include the operating system and hardware specifications for the devices that are being proposed to ensure that they meet state minimum IT standards.

All options will be considered, such as stationary, portable, handheld devices, whatever you're proposing as meeting the requirements of the RFP.

Note:

Our current system is an analog system. What we are looking for is something that will provide these services in a much more modern way with a longer life expectancy than what we currently have. The oxygen monitoring saturation system is actually plugged into a typical nurse call system as a starting point.