



*Delaware Health
And Social Services*

**DIVISION OF PUBLIC HEALTH
PROCUREMENT**

**REQUEST FOR PROPOSAL HSS 26-031A,
DELAWARE EMERGENCY MEDICAL REPORTING SYSTEM DE-TRAC
FOR
DIVISION OF PUBLIC HEALTH**

May 11, 2026

TO: ALL OFFERORS
FROM: SU WEBB-BUIE
MANAGEMENT ANALYST III
SUBJECT: ADDENDUM #1 TO REQUEST FOR PROPOSAL

All other terms and conditions remain the same.

If you have any questions, please contact me at su.webb@delaware.gov.

ADDENDUM

The purpose of this addendum is to provide answers to written questions submitted in response to this solicitation.

Q1. RFP Criteria references USB flash drives properly submitted; because this is an electronic portal submission, can the State confirm how they would like to receive the USB flash drives? If this was added in error and USB drives are not required to be submitted, please advise.

A1. No Flash Drive is needed.

Q2. Appendix B, SOW and Technical Requirements, 3. “Translation programs to import EMS run data from various proprietary software programs in use by EMS providers throughout the state” Can the State provide specifics on which software programs are being referenced?

A2. Yes, see Appendix B, #2. The System will have the ability to do the following; items 10 (cardiac monitors software) and 22 (computer aided dispatch software) are the software programs.

Q3. Can the State please confirm the stance on subcontractors for this RFP? Subcontractors are referenced as needing to be approved by the State but there’s also a statement that subcontractors are not permitted for this project.

A3. Yes, this project does allow sub-contractors.

Q4. Are you looking to connect with a Patient Tracking and Hospital Bed Tracking system or are you looking for this vendor to provide it all?

A4. The preference is for the vendor to provide it all.

Q5. Appendix B, #20. Are you asking for a real time view of the ePCR or can you define the scope of what you are looking for?

A5. Yes, real-time view of ePCR is required.