

AWARD NOTICE

December 6, 2024

ISSUED BY: Amy Miller

Procurement Officer (302) 739-9683

SUBJECT: AWARD Addendum #13 - Adds Resellers

DTI240024-COMPUTER

COMPUTER EQUIPMENT, PERIPHERALS & RELATED SERVICES

KEY CONTRACT INFORMATION

1. MASTER AGREEMENT

This Participating Addendum is made with the State of Delaware, Department of Technology and Information (DTI) in conjunction with Minnesota's Master Agreement found here:

https://www.naspovaluepoint.org/portfolio/computerequipment-peripherals-related-services-2023-2028/

2. MANDATORY USE

REF: Title 29, Chapter 9016E(a) Delaware Code. The Department shall establish statewide technology standards for use in the procurement process. Further, if the Department has entered into a statewide contract for technology services or resources, then that contract is mandatory use for state agencies.

3. CONTRACT PERIOD

Each contract shall expire on June 30, 2025. At the sole discretion of DTI, each Participating Addendum may be extended to include any extensions agreed to, by and between NASPO ValuePoint and the Vendor(s).

4. AWARD ADDENDUM HISTORY

- Award Addendum #1 Adds Computer Design & Integration, LLC, and CDW-G as resellers.
- Award Addendum #2 Adds Apple Inc. as a vendor and SHI as a reseller.
- Award Addendum #3 Adds Core BTS Inc., Presidio Networked Solutions LLC, CAS Severn Inc., ePlus Technology Inc., and IP Data Systems as resellers and updates reseller information.
- ➤ Award Addendum #4 Adds Microsoft Corporation and HP, Inc. as vendors and Softchoice, MJM Systems and GovConnection as resellers.
- > Award Addendum #5 Adds CDW-G as resellers to Pure Storage.
- Award Addendum #6 Adds Lenovo (United States), Inc. as a vendor HCGI Hartford, Inc. as resellers.
- Award Addendum #7 Adds resellers.
- Award Addendum #8 Adds Hewlett Packard Enterprise Co (HPE) as a vendor; and adds Daly Computers and SHI International Corp. as resellers to HP.
- Award Addendum #9 updates vendor contact information for Dell and adds SHI International Corp as a reseller to Microsoft Corporation.
- ➤ Award Addendum #10 Adds NetApp, Inc. as a vendor.
- Award Addendum #11 Adds resellers.
- > Award Addendum #12 Adds resellers.
- Award Addendum #13 Adds resellers.

5. COVERED BANDS

This contract is divided into three (3) hardware product bands. All products and services offered within each band are defined in Minnesota's Master Agreement.

- ▶ Band 1 Personal Computer Devices Windows Operating Systems: Desktop, Laptops, and Tablets
- ➤ Band 2 Personal Computer Devices Non-Windows Operating Systems: Desktop, Laptops, and Tablets
- > Band 3 Servers and Storage

Each Band includes related peripherals and services.

The contracts also allow for limited services related to the purchase of the commodities available through these contracts.

6. VENDORS

Awarded Vendor	Bands Awarded	Authorized Reseller(s)
Pure Storage Inc.	3	Computer Design &
2555 Augustine Dr.		Integration, LLC
Suite 260 Santa Clara, CA 95054		SHI International Corp.
Vendor Contract No.: DTI240024-COMPUTERV01		Presidio Networked Solutions LLC
Contact: Kim Bradbury		ePlus Technology Inc.
Phone: 301-717-9968 Email: kim.bradbury@purestorage.com		CDW-G
Secondary Contact: Katie Lefebvre Phone: 630-863-9428		
Email: klefebvre@purestorage.com		
MWBE □ Veteran □ Delaware Vendor ⊠		

Awarded Vendor	Bands Awarded	Authorized Reseller(s)
Dell Marketing L.P. One Dell Way	1, 2, 3	Computer Design & Integration, LLC
Round Rock, TX 78682		CDW-G
Vendor Contract No.: DTI240024-COMPUTERV02		SHI International Corp.
Contact: Vlasta Mayfield		Core BTS Inc.
Phone: 512-368-7916 Email: vlasta.mayfield@dell.com		IP Data Systems
		CAS Severn Inc.
MWBE □ Veteran □ Delaware Vendor ⊠		MJM Systems Inc.
Apple Inc. One Apple Park Way Cupertino, CA 95014	2	
Vendor Contract No.: DTI240024-COMPUTERV03		
For Education Only Contact: Christy Spielberger Phone: 800-800-2775 Email: spielberger@apple.com		
Secondary Contact: Phil Chong Phone: 800-800-2775 Email: philipchong@apple.com		
State and Local Government Team Email: Statelocalsales@apple.com		
MWBE □ Veteran □ Delaware Vendor ⊠		

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Awarded Vendor	Bands Awarded	Authorized Reseller(s)
Lenovo (United States), Inc 8001 Development Drive Morrisville, NC 27560	1,2	
Vendor Contract No.: DTI240024-COMPUTERV06		
Contact: Shon Weldon Phone: 215-589-5399 Email: sweldon@lenovo.com		
Secondary Contact: Coco Peterson Phone: 512-796-6956 Email: cpeterson1@lenovo.com		
MWBE □ Veteran □ Delaware Vendor ⊠		
Hewlett Packard Enterprise Co. (HPE) 1701 E. Mossy Oaks Road	3	CDW-G
Spring, TX 77389		SHI International Corp.
Vendor Contract No.: DTI240024-COMPUTERV07		ePlus Technology Inc.
Contact: Rodrigo Valdivia Email: <u>rodrigo.valdivia-dura3n@hpe.com</u>		GovConnection, Inc.
MWBE □ Veteran □ Delaware Vendor ⊠		Daly Computers, Inc.
		HCGI Hartford, Inc.

Awarded Vendor	Bands Awarded	Authorized Reseller(s)
NetApp U.S. Public Sector, Inc. 8350 Broad Street, Suite 1200 Tysons, VA 22102	3	CAS Severn Computer Design &
Vendor Contract No.: DTI240024-COMPUTERV08		Integration, LLC Core BTS, Inc.
Contact: Harry Franks Email: <u>harry.franks@netapp.com</u>		
Secondary Contact: Brad Smyth Brad.smyth@netapp.com		
MWBE □ Veteran □ Delaware Vendor ⊠		

7. AUTHORIZED RESELLERS

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Computer Design & Integration LLC 500 Fifth Ave, Suite 1500 New York, NY 10110 Vendor Contract No.: DTI240024-COMPUTERV01-001 for Pure Storage Inc. DTI240024-COMPUTERV02-001 for Dell Marketing L.P. Contact: Rosemary Pron Phone: 484-787-7441 Email: rosemary.pron@cdillc.com Secondary Contact: Tawna Perkins Phone: 717-685-4347 Email: tawna.perkins@cdillc.com

Authorized Reseller CDW-G 625 W. Adams Chicago, IL 60061 Vendor Contract No.: DTI240024-COMPUTERV01-005 for Pure Storage DTI240024-COMPUTERV02-002 for Dell Marketing L.P. DTI240024-COMPUTERV04-001 for Microsoft Corporation DTI240024-COMPUTERV05-001 for HP, Inc. DTI240024-COMPUTERV07-001 for Hewlett Packard Enterprise Co. (HPE) Contact: Nelson Narciso Phone: 312-547-3387 Email: nelsnar@cdw.com Secondary Contact: Joe Goodin Email: joegoo@cdw.com Contact for Dell Marketing L.P. purchases: Contact: Jim Heenan Phone: 203-851-7271 Email: jimheen@cdw.com Secondary Contact: Chris Moran Phone: 866-301-5742 Email chris.moran@cdw.com MWBE □ Veteran □ Delaware Vendor 🗵

Authorized Reseller SHI International Corp. 290 Davidson Ave. Somerset, NJ 08873 Vendor Contract No.: DTI240024-COMPUTERV01-002 for Pure Storage Inc. DTI240024-COMPUTERV02-003 for Dell Marketing L.P. DTI240024-COMPUTERV05-005 for HP, Inc. DTI240024-COMPUTERV04-006 for Microsoft Corporation DTI240024-COMPUTERV07-006 for Hewlett Packard Enterprise Co. (HPE) Contact: Tom Schroeder Phone: 717-979-4094 Email: tom schroeder@shi.com Secondary Contact: Delaware Inside Team Phone: 888-744-4084 Email: <u>DelawareTeam@shi.com</u> Contact for K12: Email: MSNorthEastGov@shi.com MWBE □ Veteran □ Delaware Vendor 🗵

Authorized Reseller
Core BTS, Inc.
5875 Castle Creek Parkway North Dr.
Suite 320, Indianapolis, IN 46250
Suite 320, Indianapolis, IN 10230
Vendor Contract No.:
DTI240024-COMPUTERV02-004 for Dell Marketing L.P.
Contact: John Cook
Phone: 608-661-7760
Email: john.cook@corebts.com
Secondary Contact: Tony DeFeciani
Phone: 518-831-8910
Email: tony.defeciani@corebts.com
MWBE □ Veteran □ Delaware Vendor ⊠
IP Data Systems
6021 University Blvd.
Suite 420, Ellicott City, MD 20143
Vendor Contract No.:
DTI240024-COMPUTERV02-005 for Dell Marketing L.P.
Contact: Tim Thormann
Phone: 667-217-0190
Email: tim.thormann@ipdatasystems.com
Secondary Contact: John DiPietro
Phone: 410-458-0444
Email: john.dipietro@ipdatasystems.com
MWBE □ Veteran □ Delaware Vendor ⊠
PROPERTY OF DELEVATE VEHICLE

Authorized Reseller
Presidio Networked Solutions LLC 8161 Maple Lawn Blvd. Suite 150, Fulton, MD 20759
Vendor Contract No.: DTI240024-COMPUTERV01-003 for Pure Storage Inc.
Contact: Jackie Arnett Phone: 812-350-0808 Email: jarnett@presidio.com
Secondary Contact: Erik Hayko Phone: 608-371-6750 Email: ehayko@presidio.com
MWBE □ Veteran □ Delaware Vendor ⊠
CAS Severn Inc. 6201 Chevy Chase Dr. Laurel, MD 20707
Vendor Contract No.: DTI240024-COMPUTERV02-006 for Dell Marketing L.P.
Contact: Rebecca Howell Phone: 301-776-3400 Email: rhowell@cassevern.com
MWBE □ Veteran □ Delaware Vendor ⊠

Authorized Reseller
ePlus Technology Inc. 13595 Dulles Technology Dr.
Herndon, VA 20171
Vendor Contract No.: DTI240024-COMPUTERV01-004 for Pure Storage Inc.
DTI240024-COMPUTERV07-004 for Hewlett Packard Enterprise Co. (HPE)
Contact: Brandon Holmes Phone: 610-495-1242
Email: BHolmes@eplus.com
Secondary Contact: Melissa Penhale Phone: 610-495-1231
Email: MPenhale@eplus.com
MWBE □ Veteran □ Delaware Vendor ⊠
Softchoice Corporation
314 W. Superior St. Suite #400
Chicago, IL 60654
Vendor Contract No.:
DTI240024-COMPUTERV04-002 for Microsoft Corporation
Contact: David Butkiewicz
Phone: 312-655-9002
Email: david.butkiewicz@softchoice.com
Secondary Contact: Dhawal Geed
Phone: 416-583-7423
Email: dhawal.geed@softchoice.com
MWBE □ Veteran □ Delaware Vendor ⊠

Authorized Reseller
MJM Systems, Inc.
285 Davidson Ave.
Suite 202
Somerset, NJ 08873
Vendor Contract No.:
DTI240024-COMPUTERV02-007 for Dell Marketing, LP
Contact: Denise Spadafora
Phone: 267-221-9894
Email: dspadafora@mjmsystems.com
Secondary Contact: Karen Melillo
Phone: 732-563-8441
Email: karen@mjmsystems.com
MWBE □ Veteran □ Delaware Vendor ⊠
GovConnection, Inc.
732 Milford Road
Merrimack, NH 03054
Vendor Contract No.:
DTI240024-COMPUTERV04-003 for Microsoft Corporation
DTI240024-COMPUTERV07-005 for Hewlett Packard Enterprise Co. (HPE)
Contact: Wayne Patton
Phone: 800-800-0019 EXT: 34012
Email: wayne.patton@connection.com
Secondary Contact: Yvette Fortin
Phone: 800-800-0019 EXT: 2250
Email: remit@connection.com
MWBE □ Veteran □ Delaware Vendor ⊠

Authorized Reseller HCGI Hartford, Inc. dba HCGI 5560 Sterrett Place, Suite 100 Columbia, MD 21044 Vendor Contract No.: DTI240024-COMPUTERV04-004 for Microsoft Corporation DTI240024-COMPUTERV05-002 for HP, Inc. DTI240024-COMPUTERV07-002 for Hewlett Packard Enterprise Co. (HPE) Contact: Carol Huff Phone: 410-202-8042 ext. 106 Email: chuff@hcgi.com Secondary Contact: Josie Larkin Phone: 443-615-1845 Email: jlarkin@hcgi.com MWBE □ Veteran □ Delaware Vendor ⊠ Microsoft Retail One Microsoft Way Redmond, WA 98052 Vendor Contract No.: DTI240024-COMPUTERV04-005 for Microsoft Corporation Contact: Diana Garcia Phone: 813-309-3350 Email: rdscommercialna@microsoft.com MWBE □ Veteran □ Delaware Vendor ⊠

Authorized Reseller Staples Technology Solutions dba Staples Contract & Commercial, LLC 1191 E. Newport Center Drive, Suite 207 Deerfield Beach, FL 33442 Vendor Contract No.: DTI240024-COMPUTERV05-003 for HP, Inc. Contact: Mike Mayberry Phone: 407-704-9179 Email: Michael.mayberry@staples.com Secondary Contact: TechnologyHelp Email: TechnologyHelp@Staples.com MWBE □ Veteran □ Delaware Vendor ⊠ Daly Computers, Inc. 5300 Spectrum Drive Frederick, MD 21703 Vendor Contract No.: DTI240024-COMPUTERV05-004 for HP, Inc. DTI240024-COMPUTERV07-003 for Hewlett Packard Enterprise Co. (HPE) Contact: Jeff Di Bella Phone: 301-670-0381, ext. 455 800-955-3259 Email: jeff.dibella@daly.com Secondary Contact: Ryan Yu Phone: 240-353-8618 Email: rty@daly.com

8. SHIPPING TERMS

F.O.B. destination; freight pre-paid.

9. PRICING

Pricing will remain in conjunction with Minnesota's Master Agreement.

10. AGENCY'S RESPONSIBILITIES

The Agency shall:

- a. Examine and review in detail all letters, reports, drawings, and other documents presented by the Contractor to the Agency and render to the Contractor in writing, findings and decisions pertaining thereto within a reasonable time so as not to delay the services of Contractor.
- b. Give prompt written notice to the Contractor whenever the Agency observes or otherwise becomes aware of any development that affects the scope or timing of the Contractor's services.
- c. When an ordering agency first experiences a relatively minor problem or difficulty with a vendor, the agency will contact the vendor directly and attempt to informally resolve the problem. This includes failure to perform by the date specified and any unacceptable difference(s) between the purchase order and the merchandise received. Ordering agencies should stress to vendors that they should expedite correction of the differences because failure to reply may result in an unfavorable rating in the execution of the awarded contract.
- d. The state has several remedies available to resolve non-performance issues with the contractor. The Agency should refer to the Contract Terms and Conditions to view these remedies. When a default occurs, the Agency should first review the contract to confirm that the issue is a part of the contract. If the issue is not covered by the contract, the state cannot expect the contractor to perform outside the agreement. If the issue is a part of the contract, the Agency or GSS Contracting must then contact the contractor, discuss the reasons surrounding the default and establish a date when the contractor will resolve the non-performance issue.

e. If there is a performance deficiency, a Corrective Action Report (CAR) may be used. Complete this form to report concerns with vendors or commodities. Be sure to furnish as much detail as possible. This form can be requested from and submitted once completed to DTI Procurement@delaware.gov.

11. COPIER AND MULTIFUNCTION PRINTERS

Copier and multi-function equipment (printers/copiers), multi-function products and related maintenance, accessories and supplies are covered under contract GSS24091-COPIER PRI.

Please refer to the contract for instructions on how to use this contract: https://mmp.delaware.gov/Contracts/Details/6459

12. <u>E-RATE</u>

"E-Rate" is a program sponsored by the Federal Communications Commission whereby educational and other qualifying institutions may purchase authorized technology at reduced prices. E-Rate eligibility depends upon who uses the equipment, how it is used and where it is located. In general terms, equipment located on school property and that is necessary for e-mail and internet access in classrooms is eligible for E-Rate support. Each contractor shall make every effort to continue its involvement in this program and to add products as applicable.

USAC's free search tool is located at https://www.usac.org/