

Delaware Department of Transportation
QUESTIONS AND ANSWERS
RFI 2195
New Enterprise Asset Management System
12/3/2025

Q #	Question	Answer
	Monday, December 22, 2025	
66	If data conversions are required: What assets would need to be in this project?	Yes, all assets.
65	If data conversions are required: What data will be converted? i.e. Work, Cost history, Inspection history, Request history, etc.	Yes, Work orders, Items, Inventory, Tools, DMV Tags, Labor, Craft, People, Users, Communication Templates, Birt and Cognos Reports, Assets, Classifications, Locations, Job Plans, Preventive Maintenance, Companies, Purchase Order, Service Requests, Supply Order, Label Printing
64	If data conversions are required: What is the Quality of data	Quality of data is very good
63	If data conversions are required: What is the System name	Maximo
62	If integrations are required: Is there a Rest API available for the integration	No
61	If integrations are required: Does the integration require real-time data transfer or batch imports?	Batch import, nightly
60	If integrations are required: What is the goal of the integration?	To keep data in sync.
59	If integrations are required: What Data points are exchanged?	Work order, Assets, Locations, Companies, People & Labor
58	If integrations are required: What is the Sync frequency?	Once a Day
57	If integrations are required: Is this One way or two way data	Mostly one way
56	If integrations are required: What is the System name and version?	Currently all the integration are at database level using PLSQL
55	Has the organization seen demos from vendors in the last 12 months? If so, which companies?	Please see answer to Question #20
54	We understand that joint venture submissions will not be considered for this RFI. Could the Department please confirm whether a single prime respondent may propose the solution while utilizing subcontractors or implementation partners (e.g., for configuration, integration, or deployment services) as part of its response?	Yes, subcontractors are welcomed.
53	Are there any 311 systems that would need to be integrated with?	No
52	Has a budget been approved for this project? If yes, how much is the estimated budget or value of this contract?	Please see answer to Question #22
51	Can you describe the current legacy systems used for asset and work management that will be replaced or integrated?	IBM Maximo Asset Management 7.6.1.2

Q #	Question	Answer
50	How many departments, divisions, and total end users are expected to use the asset management system? Which departments/divisions?	Please see answers to Question #16 and Question #44
	Monday, December 15, 2025	
49	What volume and quality of historical asset data does DelDOT expect to migrate into the new system?	See answer to Question #14.
48	Is mobile functionality expected to include offline capability for field workers?	Yes.
47	Is the GIS integration expected to be two-way (write-back) or read-only?	Two-way.
46	Should external contractors be included in the payroll/labor tracking capabilities, or is this limited to State employees?	Limited to state employees.
45	What is the expected number of employees the system needs to support for payroll capabilities?	Approximately 2000 employees.
44	How many distinct organizations or physical sites are anticipated to utilize the system?	One DelDOT department and two sites (DelDOT & DTC).
43	What is the expected total number of assets the system needs to support?	Please see answer to Question #14.
42	Are there additional criteria on resources working on the project(s) – e.g., US Citizenship, Green Card holders, and visa dependent personals	Resources must be legally authorized to work in the United States.
41	What is the preferred mode of delivery of services for DelDOT / DTC? A. Onsite - offices of DelDOT / DTC? B. Onshore - Vendor offices or other US locations C. Nearshore - non-US countries, but on same time zone	Onsite & Onshore.
40	The RFI document mentions that responses must be submitted via the Bonfire Procurement Portal in PDF format (Original and Redacted copies). Could you please confirm: Is there a mandatory response template (Word, Excel, or other) that vendors must use or may vendors prepare the response in their own format (e.g., Word document) and then export it to PDF for submission?	There is no mandatory response template for this RFI. Vendors may prepare their responses using their own preferred format (e.g., Word or other document formats). As stated in the RFI, the final submission must be uploaded to the Bonfire Procurement Portal in PDF format. Both the Original and Redacted copies must be clearly labeled as such on the first page of each document.
39	Are there any inter-agency data sharing requirements between DelDOT and DTC?	Yes, Supply Inventory data.
38	What existing systems need to integrate with Maximo or the new EAM solution? Examples: GIS, ERP, financial systems, payroll	GIS, HR/Payroll Data, Vendor Data, Trapeze Bus Scheduling Data, M5 Vehicle Data.

Q #	Question	Answer
37	If moving to MAS, what is DelDOT's preferred hosting model? (SaaS or Cloud or On-premises)	Cloud platform.
36	What are the key enhancements DelDOT expects in the new solution? Examples: integrated lifecycle management, GIS integration, advanced analytics, mobile-first approach.	Lifecycle management, GIS integration, advanced analytics, mobile capabilities, configurable, AI capabilities.
35	Beyond Maximo Manage, are modules like Maximo ACM (Asset Configuration Manager), Scheduler, Monitor, or others in scope?	Yes.
34	Is DelDOT planning to upgrade to MAS 9.1 or a newer version? If yes, is DelDOT expecting the SI (System Integrator) to provide a migration approach and enable new MAS modules?	This RFI is exploring options.
33	What are the asset classes and categories are managed by DelDOT/DTC? Are additional asset types/classes being considered in future?	We currently have 100 asset types and expect to add more in the future.
32	Does the mobile solution support offline functionality and data	Yes.
31	Which mobile platforms are supported (iOS, Android)?	Windows currently...IOS and Android in the future.
30	What mobile solution is currently being used with Maximo? Is it IBM Maximo Mobile, Anywhere, or a third-party solution?	Third-party solution.
29	What Maximo license types are currently in use? (Perpetual or App points). Please provide details. (ex application names and approx. count).	Perpetual.
28	Can you share details of the current Maximo user base? Number of authorized users, concurrent users, administrators, super users, etc.	See answer to Question #16.
27	Does DelDOT operate a single Maximo production instance or multiple instances?If multiple, are there any regional or organizational considerations for these environments?	Single Production Instance.
26	What database platform is used for Maximo (Oracle, DB2, SQL Server)?	Oracle.
25	Is the current system is under Fedramp framework? Is there any export control data or Federal data in the system?	No.
24	Is the current Maximo environment hosted on-premises or cloud/SaaS? If on-premises, is it managed in DelDOT's own data center or hosted on a preferred cloud hyperscaler (AWS, Azure, etc.)?	On-premises data center.
23	What version of IBM Maximo is currently deployed at DelDOT?	7.6.
	Wednesday, December 10, 2025	

Q #	Question	Answer
22	What is your target budget range?	TBD.
21	What are the issues you are trying to resolve with a new system?	Lifecycle management, GIS integration, advanced analytics, mobile capabilities, configurable, AI capabilities.
20	Has DE DOT entertained any recent demonstrations, if so, can you tell us which ones?	We will be scheduling demos after the RFI is closed.
19	How many users would need access to the system?	Please see answer to Question #16.
	Tuesday, December 9, 2025	
18	Requesting an extension until January 9, 2026.	Addendum #1 has extended the submission due date to January 8, 2026.
17	What is the preferred method of deployment or hosting partner?	Cloud platform.
16	What is the total number of current/expected users of the system?	800 users.
15	What is the total value of all assets in scope?	Over \$5B.
14	How many assets are in scope?	Please see answer to Question #2.
	Wednesday, December 3, 2025	
13	While looking at the portal for submission, it indicates Appendix A is a required document for submission. Please advise where that is located as we do not see it in the proposal documents.	Please see answer to Question #12.
12	The submission portal has an "Appendix A" upload section. What information should be contained within Appendix A?	An Appendix A is not a requirement of this RFI, it has been removed from the Requested Information section.
11	Is there a current contract in place for this service? If so, could you provide the contract #, value, and expiration?	There is a contract in place for the IBM Maximo Enterprise Asset Management System, renewed annually via a third-party vendor.
10	What are the types of Inspections DelDOT is looking for? How many Inspections do you anticipate?	This RFI is not looking to perform maintenance or construction inspections but is to integrate maintenance and construction data points into updated workflow within the system. Mobile Access: Real-time, field-ready tools for inspections, data updates, and work order management.

Q #	Question	Answer
9	What is the expected number of users for the EAM system? Can you categorize the expected number of users by User Roles? •System Administrators – Users responsible for System Administration including System configuration, Audits, access control, User ID, and Authorizations etc. •Primary Named users - with Read / Write privileges to access the entire system, exercise all functional capabilities, retrieve, and update data, and generate reports and analysis. •Executive users – focused on performance information access, Key performance indicators, dashboards, reports, and analysis. •Technicians – field maintenance staff •Requestor / Limited Access Users – Users just submitting and tracking work orders.	800 users, categories TBD.
8	Is there a library of non-CAD documents (specifications, warranties, manuals etc.) in the current system?	No, not in an EAMS or similar system but have them available on the www.deldot.gov website.
7	Does DelDOT have "As Built" drawings for all the buildings and floors to facilitate location identification and intuitive access to asset data?	Materials and Operations has as-builts for approximately 20% of its buildings.
6	What is the expected monthly volume of ad-hoc and PM work	Approximately 4,000 per month.
5	What is the GIS Platform that DelDOT is using?	Ersi.
4	Are all linear assets located on GIS maps?	Yes.
3	Is Unifomat II the standard for all building asset systems and sub-systems?	Materials and Operations - not committed to a certain standard/Facillities manager at admin building uses Asset Essentials for maintenance tickets and logged assets.
2	What is the size of the total portfolio of DelDOT owned assets to be managed (what types of assets and how many assets)?	Over 900K Assets and 100 Asset Types.
1	What is the number of buildings and approximate sq. ft. to be covered in the EAM system?	232 buildings/1.725M sq ft.