

STATE OF DELAWARE EXECUTIVE DEPARTMENT OFFICE OF MANAGEMENT AND BUDGET

April 13, 2017

SUBJECT:	AWARD NOTICE – Addendum #1 - Effective August 31, 2017 CONTRACT NO. GSS16659-PROFTRNG Professional Training Services
FROM:	MARIA FRY STATE CONTRACT PROCUREMENT OFFICER II 302-857-4583
TO:	ALL STATE AGENCIES, SCHOOL DISTRICTS, MUNICIPALITIES, VOLUNTEER FIRE COMPANIES AND POLITICAL SUBDIVISIONS

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GOVERNMENT SUPPORT SERVICES - CONTRACTING

100 ENTERPRISE PLACE – SUITE 4 – DOVER, DE 19904-8202 PHONE: (302) 857-4550 – Fax: (302) 739-3779 – GSS.OMB.DELAWARE.GOV

KEY CONTRACT INFORMATION

Addendum #1 updates vendor information for various vendors effective August 31, 2017.

1. MANDATORY USE CONTRACT

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REF: Title 29, Chapter 6911(d) <u>Delaware Code</u>. Every state department and agency within the Executive Branch and Judicial Branch of the state government shall procure all material, equipment and nonprofessional services through the statewide contracts administered by Government Support Services, Office of Management and Budget. Delaware State University, Delaware Technical and Community College, the operations funded by Public School Districts, Delaware Transit Corporation, the Legislative Branch and the Board of Pension Trustees and their consultants are specifically exempted from the requirements of this subsection.

2. CONTRACT PERIOD

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Each contractor's contract shall be valid for a two (2) year period from April 1, 2017 through March 31, 2019. Each contract may be renewed for three (3) one (1) year periods through negotiation between the contractor and Government Support Services. Negotiation may be initiated no later than ninety (90) days prior to the termination of the current agreement.

3. VENDORS

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Advanced Strategies, Inc.	Delaware Coalition Against	Delaware Technical Community
GSS16659-PROFTRNGV01	Domestic Violence	College
	GSS16659-PROFTRNGV02	GSS16659-PROFTRNGV03
4000 DeKalb Technology Pkwy.	100 West 10 th Street Suite	300 N. Orange Street
	903	
Suite #430	Wilmington, DE 19801	SE125
Atlanta, GA 30340	Contact: Sue Ryan	Wilmington, DE 19801
Contact: Sharon Notari	Phone: 302-658-2958, Ext. 13	Contact: Rachel Anderson
Phone: 770-329-7645	Fax: 302-658-5049	Phone: 302-830-5201
Fax: 770-936-4009	Email: sryan@dcadv.org	Fax: 302-830-5213
Cell: 770-329-7645	FSF#: 0000027599	Email: rander17@dtcc.edu
Email: snotari@advstr.com		FSF#: 0000025528
FSF#: 0000331182		
Educational Data Systems,	Graduate School USA	HudsonMann, Inc.
Inc.	GSS16659-PROFTRNGV05	GSS16659-PROFTRNGV06
GSS16659-PROFTRNGV04		
15300 Commerce Drive North	600 Maryland Ave. Suite 180	710 Johnnie Dodds Blvd.
Suite 200	Washington, DC 20024	Suite 202
Dearborn, MI 48120	Contact: Al Tyree	Mt. Pleasant, SC 29464
Contact: Kevin Schnieders	Phone: 202-314-3639	Contact: David Hudson
Phone: 313-271-2660	Fax: 202-479-6810	Phone: 843-884-5557
Fax: 313-271-2698	Cell: 202-407-2021	Fax: 843-884-8377
Email:	Email:	Cell: 843-425-5473
kschnieders@edsisolutions.com	al.tyree@graduateschool.edu	
FSF#: 0000022680	FSF#: 0000280752	Email: dhudson@hudsonmann.com
		FSF#: 0000331444

ICF Incorporated, LLC GSS16659-PROFTRNGV07	Inner Inspiration LLC GSS16659-PROFTRNGV08	inSITE Training & Development, Inc. GSS16659-PROFTRNGV09
9300 Lee Highway	16041 Laconia Circle	8177 Bodkin Ave
Fairfax, VA 22031	Woodbridge, VA 22191	Pasadena, MD 21122
Contact: Scott Graves	Contact: Jean Porto	Contact: Thomas Lentz
Phone: 571-286-4560	Phone: 703-475-1041	Phone: 301-596-7657
Email: scott.graves@icf.com	Cell: 703-475-1041	Fax: 410-255-3053
FSF#: 0000331696	Email:jean@inner-inspiration.com	Email: tlentz@insitetraining.com
	FSF#: 0000331844	FSF#: 0000331441
Timothy Michael Nally DBA/ Lead Your Way Solutions LLC GSS16659-PROFTRNGV10	Miller Consultants, Inc. GSS16659-PROFTRNGV11	Point Management Group, LLC GSS16659-PROFTRNGV12
PO Box 424	1653 Beechwood Avenue	5319 Marsh Landing Lane
Ocean View, DE 19970	Louisville, KY 40204	Suffolk, VA 23435
Contact: Jennifer Scott	Contact: Kathleen Miller Perkins	Contact: Wendell Point, Ph.D.
Phone: 302-245-2136	Phone: 502-452-1751	Phone: 540-847-8935
Cell: 302-245-2136	Cell: 502-551-2683	Fax: 480-287-8565
Email: jscott@leadyourwaysolutions.com	Email: kathy@millerconsultants.com	Cell: 540-847-8935
FSF#: 0000160065	FSF#: 0000334423	Email: twpoint@pointmgt.us
		FSF#: 0000331569
Beth Philley, DBA	Professional Staffing	Progressive Success Corporation
ProBizAssoc.com	Associates, Inc.	GSS16659-PROFTRNGV15
GSS16659-PROFTRNGV13	GSS16659-PROFTRNGV14	
GSS16659-PROFTRNGV13 1114 Whipple Ave SW	· · · · · · · · · · · · · · · · · · ·	9311 Hamilton Drive
	GSS16659-PROFTRNGV14 3301 Green St.	9311 Hamilton Drive Fairfax, VA 22031
1114 Whipple Ave SW	GSS16659-PROFTRNGV14	
1114 Whipple Ave SW Canton, OH 44710	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703	Fairfax, VA 22031
1114 Whipple Ave SW Canton, OH 44710 Contact: Beth Philley	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703 Contact: Priscilla Turgon	Fairfax, VA 22031 Contact: Calvin Swartz
1114 Whipple Ave SW Canton, OH 44710 Contact: Beth Philley Phone: 330-705-0938	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703 Contact: Priscilla Turgon Phone: 302-798-3520	Fairfax, VA 22031 Contact: Calvin Swartz Phone: 703-395-2670
1114 Whipple Ave SW Canton, OH 44710 Contact: Beth Philley Phone: 330-705-0938 Fax: 216-706-4542	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703 Contact: Priscilla Turgon Phone: 302-798-3520 Fax: 302-798-0215	Fairfax, VA 22031 Contact: Calvin Swartz Phone: 703-395-2670 Cell: 703-395-2670
1114 Whipple Ave SW Canton, OH 44710 Contact: Beth Philley Phone: 330-705-0938 Fax: 216-706-4542 Email: bphilley@ProBizAssoc.com	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703 Contact: Priscilla Turgon Phone: 302-798-3520 Fax: 302-798-0215 Email: pturgon@aol.com	Fairfax, VA 22031 Contact: Calvin Swartz Phone: 703-395-2670 Cell: 703-395-2670 Email: askcal@cox.net
1114 Whipple Ave SW Canton, OH 44710 Contact: Beth Philley Phone: 330-705-0938 Fax: 216-706-4542 Email: bphilley@ProBizAssoc.com	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703 Contact: Priscilla Turgon Phone: 302-798-3520 Fax: 302-798-0215 Email: pturgon@aol.com	Fairfax, VA 22031 Contact: Calvin Swartz Phone: 703-395-2670 Cell: 703-395-2670 Email: askcal@cox.net
1114 Whipple Ave SW Canton, OH 44710 Contact: Beth Philley Phone: 330-705-0938 Fax: 216-706-4542 Email: bphilley@ProBizAssoc.com FSF#: 0000331187	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703 Contact: Priscilla Turgon Phone: 302-798-3520 Fax: 302-798-0215 Email: pturgon@aol.com FSF#: 0000026024	Fairfax, VA 22031 Contact: Calvin Swartz Phone: 703-395-2670 Cell: 703-395-2670 Email: askcal@cox.net FSF#: 0000331262
1114 Whipple Ave SW Canton, OH 44710 Contact: Beth Philley Phone: 330-705-0938 Fax: 216-706-4542 Email: bphilley@ProBizAssoc.com FSF#: 0000331187 Quality, Compliance &	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703 Contact: Priscilla Turgon Phone: 302-798-3520 Fax: 302-798-0215 Email: pturgon@aol.com FSF#: 0000026024 Soaring Eagle Enterprises,	Fairfax, VA 22031 Contact: Calvin Swartz Phone: 703-395-2670 Cell: 703-395-2670 Email: askcal@cox.net FSF#: 0000331262 Strategic Initiatives Consulting
1114 Whipple Ave SW Canton, OH 44710 Contact: Beth Philley Phone: 330-705-0938 Fax: 216-706-4542 Email: bphilley@ProBizAssoc.com FSF#: 0000331187 Quality, Compliance & Management Consulting, Inc.	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703 Contact: Priscilla Turgon Phone: 302-798-3520 Fax: 302-798-0215 Email: pturgon@aol.com FSF#: 0000026024 Soaring Eagle Enterprises, Inc.	Fairfax, VA 22031 Contact: Calvin Swartz Phone: 703-395-2670 Cell: 703-395-2670 Email: askcal@cox.net FSF#: 0000331262 Strategic Initiatives Consulting Group, LLC
1114 Whipple Ave SW Canton, OH 44710 Contact: Beth Philley Phone: 330-705-0938 Fax: 216-706-4542 Email: bphilley@ProBizAssoc.com FSF#: 0000331187 Quality, Compliance & Management Consulting, Inc. GSS16659-PROFTRNGV16	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703 Contact: Priscilla Turgon Phone: 302-798-3520 Fax: 302-798-0215 Email: pturgon@aol.com FSF#: 0000026024 Soaring Eagle Enterprises, Inc. GSS16659-PROFTRNGV17	Fairfax, VA 22031 Contact: Calvin Swartz Phone: 703-395-2670 Cell: 703-395-2670 Email: askcal@cox.net FSF#: 0000331262 Strategic Initiatives Consulting Group, LLC GSS16659-PROFTRNGV18
1114 Whipple Ave SW Canton, OH 44710 Contact: Beth Philley Phone: 330-705-0938 Fax: 216-706-4542 Email: bphilley@ProBizAssoc.com FSF#: 0000331187 Quality, Compliance & Management Consulting, Inc. GSS16659-PROFTRNGV16 DBA/QCM	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703 Contact: Priscilla Turgon Phone: 302-798-3520 Fax: 302-798-0215 Email: pturgon@aol.com FSF#: 0000026024 Soaring Eagle Enterprises, Inc. GSS16659-PROFTRNGV17 DBA / SEE, Inc. PO Box 35707 Las Vegas, NV 89133	Fairfax, VA 22031 Contact: Calvin Swartz Phone: 703-395-2670 Cell: 703-395-2670 Email: askcal@cox.net FSF#: 0000331262 Strategic Initiatives Consulting Group, LLC GSS16659-PROFTRNGV18 8 Doe's Lane Greenville, DE 19807 Contact: Pauline Higgins
1114 Whipple Ave SW Canton, OH 44710 Contact: Beth Philley Phone: 330-705-0938 Fax: 216-706-4542 Email: bphilley@ProBizAssoc.com FSF#: 0000331187 Quality, Compliance & Management Consulting, Inc. GSS16659-PROFTRNGV16 DBA / QCM 14502 Greenview Drive	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703 Contact: Priscilla Turgon Phone: 302-798-3520 Fax: 302-798-0215 Email: pturgon@aol.com FSF#: 0000026024 Soaring Eagle Enterprises, Inc. GSS16659-PROFTRNGV17 DBA / SEE, Inc. PO Box 35707	Fairfax, VA 22031 Contact: Calvin Swartz Phone: 703-395-2670 Cell: 703-395-2670 Email: askcal@cox.net FSF#: 0000331262 Strategic Initiatives Consulting Group, LLC GSS16659-PROFTRNGV18 8 Doe's Lane Greenville, DE 19807
1114 Whipple Ave SW Canton, OH 44710 Contact: Beth Philley Phone: 330-705-0938 Fax: 216-706-4542 Email: bphilley@ProBizAssoc.com FSF#: 0000331187 Quality, Compliance & Management Consulting, Inc. GSS16659-PROFTRNGV16 DBA / QCM 14502 Greenview Drive Laurel, MD 20708	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703 Contact: Priscilla Turgon Phone: 302-798-3520 Fax: 302-798-0215 Email: pturgon@aol.com FSF#: 0000026024 Soaring Eagle Enterprises, Inc. GSS16659-PROFTRNGV17 DBA / SEE, Inc. PO Box 35707 Las Vegas, NV 89133	Fairfax, VA 22031 Contact: Calvin Swartz Phone: 703-395-2670 Cell: 703-395-2670 Email: askcal@cox.net FSF#: 0000331262 Strategic Initiatives Consulting Group, LLC GSS16659-PROFTRNGV18 8 Doe's Lane Greenville, DE 19807 Contact: Pauline Higgins
1114 Whipple Ave SW Canton, OH 44710 Contact: Beth Philley Phone: 330-705-0938 Fax: 216-706-4542 Email: bphilley@ProBizAssoc.com FSF#: 0000331187 Quality, Compliance & Management Consulting, Inc. GSS16659-PROFTRNGV16 DBA / QCM 14502 Greenview Drive Laurel, MD 20708 Contact: Tina Young	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703 Contact: Priscilla Turgon Phone: 302-798-3520 Fax: 302-798-0215 Email: pturgon@aol.com FSF#: 0000026024 Soaring Eagle Enterprises, Inc. GSS16659-PROFTRNGV17 DBA / SEE, Inc. PO Box 35707 Las Vegas, NV 89133 Contact: Katie Meeks	Fairfax, VA 22031 Contact: Calvin Swartz Phone: 703-395-2670 Cell: 703-395-2670 Email: askcal@cox.net FSF#: 0000331262 Strategic Initiatives Consulting Group, LLC GSS16659-PROFTRNGV18 8 Doe's Lane Greenville, DE 19807 Contact: Pauline Higgins Phone: 302-622-9610, Ext 1
1114 Whipple Ave SW Canton, OH 44710 Contact: Beth Philley Phone: 330-705-0938 Fax: 216-706-4542 Email: bphilley@ProBizAssoc.com FSF#: 0000331187 Quality, Compliance & Management Consulting, Inc. GSS16659-PROFTRNGV16 DBA / QCM 14502 Greenview Drive Laurel, MD 20708 Contact: Tina Young Phone: 301-604-9898, Ext. 700	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703 Contact: Priscilla Turgon Phone: 302-798-3520 Fax: 302-798-0215 Email: pturgon@aol.com FSF#: 0000026024 Soaring Eagle Enterprises, Inc. GSS16659-PROFTRNGV17 DBA / SEE, Inc. PO Box 35707 Las Vegas, NV 89133 Contact: Katie Meeks Phone: 702-523-9103	Fairfax, VA 22031 Contact: Calvin Swartz Phone: 703-395-2670 Cell: 703-395-2670 Email: askcal@cox.net FSF#: 0000331262 Strategic Initiatives Consulting Group, LLC GSS16659-PROFTRNGV18 8 Doe's Lane Greenville, DE 19807 Contact: Pauline Higgins Phone: 302-622-9610, Ext 1 Cell: 302-893-2012
1114 Whipple Ave SW Canton, OH 44710 Contact: Beth Philley Phone: 330-705-0938 Fax: 216-706-4542 Email: bphilley@ProBizAssoc.com FSF#: 0000331187 Quality, Compliance & Management Consulting, Inc. GSS16659-PROFTRNGV16 DBA / QCM 14502 Greenview Drive Laurel, MD 20708 Contact: Tina Young Phone: 301-604-9898, Ext. 700 Fax: 240-554-1696	GSS16659-PROFTRNGV14 3301 Green St. Claymont, DE 19703 Contact: Priscilla Turgon Phone: 302-798-3520 Fax: 302-798-0215 Email: pturgon@aol.com FSF#: 0000026024 Soaring Eagle Enterprises, Inc. GSS16659-PROFTRNGV17 DBA / SEE, Inc. PO Box 35707 Las Vegas, NV 89133 Contact: Katie Meeks Phone: 702-523-9103 Cell: 702-523-9103	Fairfax, VA 22031 Contact: Calvin Swartz Phone: 703-395-2670 Cell: 703-395-2670 Email: askcal@cox.net FSF#: 0000331262 Strategic Initiatives Consulting Group, LLC GSS16659-PROFTRNGV18 8 Doe's Lane Greenville, DE 19807 Contact: Pauline Higgins Phone: 302-622-9610, Ext 1 Cell: 302-893-2012 Email: phiggins@sicgweb.com

TAP International, Inc.	The AGA Group LLC	The Chief Storyteller, LLC.
GSS16659-PROFTRNGV19	GSS16659-PROFTRNGV20	GSS16659-PROFTRNGV21
3 Metro Center	11519 West 143 rd Terrace	9907 Pomona Drive
Bethesda, MD 20814	Olathe, KS 66062	Bethesda, MD 20817
Contact: Denise Callahan	Contact: Gregory Ikner	Contact: Ira Koretsky
Phone: 301-280-5928	Phone: 913-661-1999,3	Phone: 301-718-8368
Cell: 916-549-0831	Fax: 913-815-8430	Fax: 301-718-8368
Email: denise@tapinternational.org	Cell: 913-486-7513	Cell: 202-276-9199
FSF#: 0000331912	Email:gikner@agasolutionsgroup.com	Email: <u>ira@TheChiefStoryteller.com</u>
	FSF# 0000332015	FSF#: 0000332009

TrainRight, Inc.		
GSS16659-PROFTRNGV22		
10 Valleywood Road		
Hopkinton, MA 01748		
Contact: Kevin Stacey		
Phone: 617-680-2600		
Cell: 617-680-2600		
Email: kevin@trainrightinc.com		
FSF#: 0000331188		

4. SHIPPING TERMS

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F.O.B. destination; freight pre-paid.

5. PRICING

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Prices will remain firm for the term of the contract year. Please note that all prices quoted are a "not to exceed price" and may be further negotiated by the requesting Agency throughout the term of the contract.

The list of course offerings and associated prices can be found on the Pricing Spreadsheet posted on the Awarded Contract Details page.

ADDITIONAL TERMS AND CONDITIONS

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6. BILLING

The successful vendor is required to <u>"Bill as Shipped" to the respective ordering agency(s)</u>. Ordering agencies shall provide at a minimum the contract number, ship to and bill to address, contract name and phone number.

7. PAYMENT

The agencies or school districts involved will authorize and process for payment each invoice within thirty (30) days after the date of receipt. The contractor or vendor must accept full payment by procurement

(credit) card and/or conventional check and/or other electronic means at the State's option, without imposing any additional fees, costs or conditions.

8. PRODUCT SUBSTITUTION

All items delivered during the life of the contract shall be of the same type and manufacture as specified unless specific approval is given by Government Support Services to do otherwise. Substitutions may require the submission of written specifications and product evaluation prior to any approvals being granted.

9. ORDERING PROCEDURE

Successful contractors are required to have either a local telephone number within the (302) area code, a toll free (800) number, or agree to accept collect calls. Each agency is responsible for placing their orders and may be accomplished by written purchase order, telephone, fax or computer on-line systems. The contractor or vendor must accept full payment by procurement (credit) card and/or conventional check and/or other electronic means at the State's option, without imposing any additional fees, costs or conditions.

10. PURCHASE ORDERS

Agencies that are part of the First State Financial (FSF) system are required to identify the contract number GSS16659-PROFTRNG on all Purchase Orders (P.O.) and shall complete the same when entering P.O. information in the state's financial reporting system.

11. REQUIREMENTS

Prior to issuing a purchase order, the ordering agency shall complete the following:

- 1. Determine the training topic or service needed by the agency.
- 2. Review the list of awarded vendors on the Professional Training Services Contract Pricing Spreadsheet accessed from the contract details page. This list includes vendor's contact information, courses provided and pricing. Agencies are encouraged to negotiate the price of the course and/or additional associated charges listed in the vendor specific course offerings. It is important to keep in mind the type and length of training, the size of the audience and additional costs including materials, supplies and any development costs.
- **3.** Contact one or more vendors and request a quote for the requested course. Select the vendor with the quote that is most advantageous to the Agency.
- **4.** Obtain agency approval for the service through your agency's normal fiscal process.
- 5. "If the training service is over \$5,000, and meets the conditions outlined in the OMB <u>Director's</u>

 <u>Memorandum</u> related to using outside vendors for training or workforce development, a <u>Training</u>

 <u>Request Form</u> should be submitted to OMB/HRM Statewide Training for approval."
- **6.** Statewide Training will provide a response within 48 hours of the request and either ask for clarification or approve the request. The approval is sent to the agency with a copy to OMB with instructions on forwarding the documentation through the purchase order process.

For a complete list of contract specifications please refer to the original bid solicitation document(s). Any contract specific documentation will be accessible through the hyperlink(s) provided on this contract's details page.

12. HOLD HARMLESS

The contractor agrees that it shall indemnify and hold the State of Delaware and all its agencies harmless from and against any and all claims for injury, loss of life, or damage to or loss of use of property caused or alleged to be caused, by acts or omissions of the contractor, its employees, and invitees on or about the premises and which arise out of the contractor's performance, or failure to perform as specified in the Agreement.

13. NON-PERFORMANCE

In the event the contractor does not fulfill its obligations under the terms and conditions of this contract, the ordering agency may purchase equivalent product on the open market. Any difference in cost between the contract prices herein and the price of open market product shall be the responsibility of the contractor. Under no circumstances shall monies be due the contractor in the event open market products can be obtained below contract cost. Any monies charged to the contractor may be deducted from an open invoice.

14. FORCE MAJEURE

Neither the contractor nor the ordering agency shall be held liable for non-performance under the terms and conditions of this contract due, but not limited to, government restriction, strike, flood, fire, or unforeseen catastrophe beyond either party's control. Each party shall notify the other in writing of any situation that may prevent performance under the terms and conditions of this contract.

15. AGENCY'S RESPONSIBILITIES

The Agency shall:

- a. Examine and review in detail all letters, reports, drawings and other documents presented by the Contractor to the Agency and render to the Contractor in writing, findings and decisions pertaining thereto within a reasonable time so as not to delay the services of Contractor.
- b. Give prompt written notice to the Contractor whenever the Agency observes or otherwise becomes aware of any development that affects the scope or timing of the Contractor's services.
- c. When an ordering agency first experiences a relatively minor problem or difficulty with a vendor, the agency will contact the vendor directly and attempt to informally resolve the problem. This includes failure to perform by the date specified and any unacceptable difference(s) between the purchase order and the merchandise received. Ordering agencies should stress to vendors that they should expedite correction of the differences because failure to reply may result in an unfavorable rating in the execution of the awarded contract.
- d. The state has several remedies available to resolve non-performance issues with the contractor. The Agency should refer to the Contract Terms and Conditions to view these remedies. When a default occurs, the Agency should first review the contract to confirm that the issue is a part of the contract. If the issue is not covered by the contract, the state cannot expect the contractor to perform outside the agreement. If the issue is a part of the contract, the Agency or GSS Contracting must then contact the contractor, discuss the reasons surrounding the default and establish a date when the contractor will resolve the non-performance issue.

Award Notice – Addendum #1 Contract No. GSS16659-PROFTRNG

e. If there is a performance deficiency, a Corrective Action Report (CAR) may be used. Complete this form to report concerns with vendors or commodities. Be sure to furnish as much detail as possible. http://gss.omb.delaware.gov/divisionwide/forms.shtml.