



**Government
Information
Center**

State of Delaware Government Information Center

**e-Government Project
RFP# DOS 11 002-GICeGov**

Responses to Questions

March 24, 2011

The following five (5) questions regarding RFP# DOS 11 002-GICeGov were received by the designated contact, in the format specified at IV-B-14-a, by 3:00pm on March 21st 2011.

Section/Paragraph/Page	Text of RFP	Question	Response
II-F-4/3/10	Service is offered to the State's Customers in the form of subscriptions or other services as a direct charge to the Customer and without cost to the Agency or to the State. Fees are assessed on an estimated number of transactions per month, quarter or year, and billed directly to the Customer in advance.	Would the State of Delaware consider what other states have done and change the definition of Premium Cost Service by replacing "estimated" with "actual" and removing "in advance"?	The fundamental goal of this contract is to establish a 'best of breed' self-funding mechanism for the provision of Delaware's e-government services "without cost to the Agency". It is the responsibility of the Offeror to propose the best, specific mechanisms to accomplish that goal and the State will consider alternative, Customer payment procedures.
II-A, II-B/multiple/4-6	NA	Can the State please clarify its expectations regarding the Offeror's roles and responsibilities in redesigning, managing and maintaining the Delaware.gov portal website?	The State expects the Offeror's responding to this RFP will provide an existing, large catalog of e-government services and applications, which may include portal frameworks, architectures, and solutions. The presence of any

			portal component in the submitted bid would be evaluated according to the published criteria under IV-C-2-a., "Breadth of existing services in catalog".
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II-P-6/6/30	The security requirements of this section (Section 2.17) shall continue to apply to all State information in the possession of the Offeror after the expiration or cancellation of the Master Contract.	Please confirm that the State’s reference to RFP “Section 2.17” is referring to RFP II-P: Security and Authentication Services.	Confirmed. The reference to “Section 2.17” is a clerical error and II-P-6 refers to RFP II-P: Security and Authentication Services.
IV-D-1-b/b/52	“[t]he State of Delaware reserves the right to incorporate standard State contractual provisions into any contract negotiated as a result of a proposal submitted in response to this RFP.”	Would the State provide Offeror with a copy of the standard terms and conditions so that Offeror may review prior to submitting its bid?	Standard State contractual provisions are available at: http://gss.omb.delaware.gov/contracting/agencyboiler.shtml . This list of resources is in no way intended to limit the negotiation ability by the State to include provisions determined to be beneficial to the State.
Appendix A/NA/63	NA	Please confirm that the State expects the Offeror to execute Appendix A during contract negotiations or following contract award and that an executed Appendix A is <i>not</i> required to be submitted with the Offeror’s bid.	Confirmed. An executed Contractor Confidentiality (Non-Disclosure) and Integrity of Data Agreement is not required with the Offeror’s bid

