

Question T1.

Section 1.1.1, paragraph 3, item F, page 2 :

The scope of the project shall include the following, as specified in this RFP:

F. Required Computer Hardware

Additional information is needed on the project scope in order to propose the proper hardware (servers, etc.). Will the State provide the following information:

- number of participating agencies (please list each)
- number of full time Police officers
- number of full time dispatchers/call takers
- number of full time fire fighters
- number of full time civilian employees that are not accounted for above (Records, etc.)
- number of MDCs (The pricing section calls for 50 unit blocks – to ensure we spec out proper hardware, please clarify how many total MDCs you estimate will be on the system, and how many will be on concurrently.)
- total number of concurrent users on the system
- average or typical number of concurrent users on the system
- total number of concurrent users per modules
- the average or typical number of concurrent users per module

Response: Participating agencies are identified in Section 1.1.2 Current Operations. The information required to size the system is provided in Section 3.1.4 System Sizing. All operational workstations and training workstations shall be considered concurrent use. Administrative and limited access workstations are total numbers, with a concurrent use estimate of 50%.

Hardware to be located at each specific agency (including servers, workstations and mobile computers) will likely be procured by the individual agency, thus the proposer shall provide minimum and recommended hardware specifications. The agency will procure equipment that meets the specifications required. As a result, no hardware costs need to be included in the response. Performance requirements will still be maintained as long as the hardware meets the minimum requirements provided.

Question T2.

Section 1.1.1, paragraph 3, page 2:

The replacement project shall include the delivery and installation of new hardware, software and system documentation for the agencies identified, along with training and other implementation services including data conversion.

In order to facilitate accurate estimates for data conversion, will the State provide a sample of the data to be converted? Also, please clarify the number of tables, fields, and records that would be involved in the conversion.

Response: After contract award, the state will extract and provide the data in a format designated by the selected vendor.

Question T3.

Section 3.6: Law Enforcement RMS Introduction, paragraph 3, item F, page 129:

Most critical to the RMS implementation will be the Law Enforcement Investigative Support System (LEISS). LEISS is a client/server PC based system which provides electronic capture of incident data and prints a completed incident report. In essence LEISS is and will continue to be the Field Based Reporting component of any RMS that will be deployed. All report data will first be captured by / in the LEISS and transmitted to DeJIS. DeJIS then delivers the reports to the RMS's on a regular schedule. There are no changes to this approach anticipated. In that DeJIS and LEISS were developed by state personnel, the state is capable and willing to work with the selected vendor to define mutually agreeable interface content and architecture. The scope of the project shall include the following, as specified in this RFP:

Will the State provide additional details regarding how the LEISS system is currently used? Does the information collected into the LEISS reporting system come directly from MDC data entries? Also, if there are any state-specific forms currently in use, will the State provide a sample copy to illustrate how they appear?

Response: The RFP is clear in that the LEISS is utilized to capture all report data. This data will first be processed by the state. Also as stated in the RFP, state personnel will work with the selected vendor to provide RMS data to the selected vendor's system in a format and with content that is agreeable to the vendor.

Question T4.

3.1.7.1 CAD Operational Workstations

3.1.7.2 CAD Training Workstations

3.1.7.3 CAD ADMINISTRATIVE WORKSTATIONS

Why are there no numbers provided for Sussex County in the above sections?

Response: These numbers were inadvertently deleted. The total numbers are as follows:

3.1.7.1 CAD Operational Workstations – 20 dispatch / call taker positions

3.1.7.2 CAD Training Workstations – 4 training workstations

3.1.7.3 CAD ADMINISTRATIVE WORKSTATIONS – 18 administration workstations

The breakout between Sussex Fire and State Police positions are as follows:

State Police:

3.1.7.1 CAD Operational Workstations – 8 dispatch / call taker positions

3.1.7.2 CAD Training Workstations – 2 training workstations

3.1.7.3 CAD ADMINISTRATIVE WORKSTATIONS – 6 administration workstations

Sussex Fire:

3.1.7.1 CAD Operational Workstations – 12 dispatch / call taker positions

3.1.7.2 CAD Training Workstations – 2 training workstations

3.1.7.3 CAD ADMINISTRATIVE WORKSTATIONS – 12 administration workstations

Question T5.

3.2.16 CAD Data Conversion

3.10 RMS Data Conversion

Why is there no requirement to convert data from the Tri Tech solution installed in Sussex County?

Response: Sussex County was inadvertently overlooked. The requirement to convert data from the TriTech solution in Sussex County will be added. The selected vendor will be provided the opportunity to scope and price the data conversions after selection and prior to contract signature.

Question T6.

Is Sussex County an active participant in this RFP and planning to replace their current vendor through award of this RFP?

Response: All agencies have been active participants in the process. Each agency will have the option of implementing the proposed solution.

Question T7.

Please describe your current GIS data base. Does it have the data elements described below?

- The street address (i.e. 200 S. Main St.)
- The building name or number (i.e. 200 S Main St, Building 3 or 200 S. Main St., Wilson Hall) within the address
- The unit number within the building (i.e. 200 S. Main St, Building 3, Suite 205)

Response: Currently we have the following data for addresses:

Address

Prefix

Road name

Suffix

Thoroughfare

A good example is: 200 S Main St, Unit 1- We do not have building names yet.

Question T8.

1.1.3 Future Architecture

Given the size of the New Castle, Kent and Sussex County operations, it is expected that each of these sites will house a stand-alone system that can failover to one of the alternate sites in case of disaster. The smaller agencies operating in Sussex County include the Rehoboth and Seaford Police Departments, which would likely operate off of the main system in Sussex County. Similarly for Kent County, the City of Dover could operate off of the main system in Kent (backing each other up as failover sites). New Castle, the largest of the sites, could operate as a standalone site (along with the co-located State Police). Due to the size of the agencies in New Castle, a fourth site could provide services for Wilmington, Newark and the University of Delaware. Each of the prime sites should be able to operate in a stand-alone mode as well as a connected mode, with redundant fiber connectivity (provided by the State) to each of the alternate sites. Connectivity between the major County/State Police sites and the smaller sites within the County would also be provided by the State's backhaul network.

Alternate architectures for the system will be considered. If the vendor offers an alternative architecture, the proposal must explain in detail why that architecture is of benefit to the State.

Question: Can you provide details on any existing WAN / LAN networks to be used and the types of connections available between these locations?

Response: All the PSAP's have a TLS circuit connection. There are T-1's at each location that is utilized for the mapping function. In the near future we should have a secured IP network in place between each PSAP.

Question T9.

3.3.1 Overview

B. The vendor will not be responsible for providing any mobile data computer hardware (including mobile devices, modems, networks, etc.) that is required for the system.

Question: Since the vendor is not responsible for providing mobile data hardware and the wireless infrastructure to support it, does this mean that there is existing mobile hardware and wireless infrastructure already in place? If the answer is "yes," is there a list of mobile data hardware and wireless equipment available to the vendors participating in this RFP response?

Response: The mobile equipment and infrastructure varies by each agency. As a result, the State is looking for the proposer to identify the minimum and recommended requirements in order to determine if upgrades are required.

Question T10.

3.3.5.1 Scalable Functionality

The mobile data environment across the State can be very mixed, and the level of bandwidth provided can vary widely. The vendors shall explain in detail how their MDCS provides the ability to scale the functionality of the MDCS based upon the bandwidth available.

Question: Can the State provide vendors with a listing of the various bandwidths available across the State, showing both the highest and lowest levels of bandwidth?

Response: Since the majority of agencies are using cellular providers, bandwidth varies based on the number of users on the network concurrently.

Question T11.

3.3.6.1.1 Message Switch Interfaces

E. The Vendor shall provide an interface to the e-mail system (configurable by a system administrator to allow/disallow users) that shall support mobile user e-mail transactions.

Question: What is the name of the e-mail application being used at the customer site?

Response: E-mail systems vary by agency. The majority of agencies use Microsoft Outlook.

Question T12.

3.3.6.9.4 Address Information

Items in this section shall also be available to Fire and EMS personnel.

A. Premise History. A query generated against the CAD database detailing recent dispatch activity occurring in a specific address / location.

1. At least ten of the most recent, high priority CAD events occurring at the premise will be displayed on the MDCS unit. For example, if an armed domestic violence call is followed by ten, more recent, minor calls (e.g., false alarms); the armed domestic violence call will be one of the ten CAD events displayed on the MDC.

2. The State will specify the exact format and content of the report.

Question: Is it possible for the State of Delaware to provide vendors with a copy of their specific “query” and “report” format specifications as it pertains to DELJIS?

Response: The identification of CAD premise history shall be performed as a function of the CAD systems address verification process. The query will be internal to the CAD System so the format of the query should be a part of any qualified vendor’s base product. The format in which it is presented to the Mobile Data Computer will be mutually determined by the selected vendor and the state.

Question T13.

3.4.1 E9-1-1

A. The CAD systems shall integrate with the existing Positron Customer Premise Equipment.

Question: What is the model and version of software for the Positron Premise equipment?

Response: Positron Power Viper. Most sites are operating on version 4.1- Service pack 2.

Question T14.

3.6 Law Enforcement RMS Introduction

All report data will first be captured by / in the LEISS and transmitted to DelJIS. DelJIS then delivers the reports to the RMS’s on a regular schedule.

Question: Will data entered into the RMS only come from DelJIS? Does the CAD system need to enter data into the RMS as well? What if any other systems need to enter RMS data?

Response: The CAD system will need to transfer data to the RMS. Interfaces are identified in the respective sections (3.4 through 3.9) of the RFP.

Question T15.

3.7.8 Security

GG. The system shall provide the ability to globally restrict access to the operating system.

Question: Can third party applications be used to satisfy this requirement?

Response: The security needs to be integrated with the proposed solution, but can be provided by a third party.

Question T16.

3.8.18 Master Property Index (MPI) Subsystem

F. The Master Property subsystem shall have the capability of updating external systems (NCIC) with information related to items recovered or stolen.

Question: The RMS property module needs to interface with NCIC and update stolen and recovered property?

Response: Yes.

Question T17.

3.8.22 Property and Evidence Management / Property Room

P. The system shall automatically generate inquiries to the NCIC stolen property database on at a regular interval for all serialized and OAN property items as long as the items are in the custody of the property room.

Question: Does this request need to be automated or can it be initiated by the end user?

Response: It is preferred that the system can be set up to automatically generate queries based on information that has been entered. The level of required operator intervention should be minimized.

Question T18.

3.8.25 Citations

A. The citation system shall include an interface to the State's E-Ticket system.

Question: Who is the vendor providing the State E-Ticket System?

Response: DelJIS. See Attachment 1 for sample form.

Question T19:

3.8.27 Accident / Traffic Records

A. This subsystem shall be able to import all the information reported on the Delaware traffic accident form from DelJIS and incorporate it into this module as well as all others that apply such as persons, vehicles, locations, etc.

Question: Is the Delaware traffic accident form state specific? Is the traffic accident form data from DelJIS available electronically or is this a scanned image of the traffic accident form?

Response: The traffic accident form is state specific. Data is available electronically. See Attachment 1 for sample form.

Question T20:

3.8.31 Criminal Intelligence Information

A. The Criminal Intelligence Information Module shall be segregated from the remainder of the RMS to satisfy the requirements of 28 CFR part 23

Question: What is 28 CFR part 23 and where is it derived from?

Response: The Code of Federal Regulation (CFR) is the codification of the general and permanent rules published in the Federal Register by the departments and agencies of the Federal Government. PART 23 includes CRIMINAL INTELLIGENCE SYSTEMS OPERATING POLICIES. Regulations can be found at http://www.it.ojp.gov/documents/28CFR_Part_23.PDF.

Question T21.

H. This module will be interfaced to the Delaware Information and Analysis Center (DIAC).

Question: Please describe how the RMS should interface to DIAC and what information needs to be available between the systems. Is this a bi-directional interface?

Response: The interface to DIAC will be one way (export only). Selected CAD and Records information will be provided to DIAC utilizing a standard exchange format such as NIEM.

Question T22.

3.8.33 Web Self-Reporting

A. The system shall be required to support the entry, inquiry and printing of crime report information over the Internet by citizens.

Question: Are you requesting an interface to this functionality or is dedicated software required for this functionality?

Response: The ability to perform web self reporting can be accomplished either through an integrated component of the proposed solution or through integration with a third-party application provider provided by the responding vendor.

Question T23.

3.8.42 Pawn Shop

The state is in the process of deploying a pawn shop system acquired from the Maryland State Police (RAPID). Once acquired and deployed, the new RMS will be required to interface to this system.

Question: Does this interface need to be bi-directional?

Response: The interface is two-way from pawn shops allowing data to be uploaded to the State as well as queried locally.

Question T24.

3.10 RMS Data Conversion

The selected vendor will be required to perform a data conversion from both New World Systems and Northrup Grumman Records Management Systems. The selected vendor will be provided the opportunity to scope and price the data conversions after selection and prior to contract signature.

Question: How much data is to be converted? What format will the data be provided in for conversion?

Response: The selected vendor will be provided the opportunity to scope and price the data conversions after selection and prior to contract signature.

Question T25.

Section number:	Appendix A, 1 GENERAL INFORMATION
Paragraph number	1.1 Scope of the Project
Page number	2
Text of passage being questioned	N/A
Question	How many people will be entering data into Law RMS during day shift?

Section number:	Appendix A, 1 GENERAL INFORMATION
Paragraph number	1.1 Scope of the Project
Page number	2
Text of passage being questioned	N/A
Question	How many people enter incident reports into Law RMS?

Section number:	Appendix A, 1 GENERAL INFORMATION
Paragraph number	1.1 Scope of the Project
Page number	2
Text of passage being questioned	N/A
Question	How many people enter investigation reports into Law RMS?

Section number:	Appendix A, 1 GENERAL INFORMATION
Paragraph number	1.1 Scope of the Project
Page number	2
Text of passage being questioned	N/A
Question	How many people need to only view information in Law RMS?

Section number:	Appendix A, 1 GENERAL INFORMATION
Paragraph number	1.1 Scope of the Project
Page number	2
Text of passage being questioned	N/A
Question	How many people will be entering data into Fire RMS during day shift?

Section number:	Appendix A, 1 GENERAL INFORMATION
Paragraph number	1.1 Scope of the Project
Page number	2
Text of passage being questioned	N/A
Question	How many people need to only view information in Fire RMS?

Section number:	Appendix A, 1 GENERAL INFORMATION
Paragraph number	1.1 Scope of the Project
Page number	2
Text of passage being questioned	N/A
Question	How many mobile data computers do you have for Law? Fire? EMS?

Response: The number of personnel, utilization and staffing will vary by agency as well as by time. The information required to size the system is provided in Section 3.1.4 System Sizing. All operational workstations and training workstations shall be considered concurrent use. Administrative and limited access workstations are total numbers, with a concurrent use estimate of 50%.

Question T26.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.1.4 System Sizing, Item F:
Page number	2
Text of passage being questioned	Ten years of historic information to be converted.
Question	Please provide further details on the data to be converted. Specifically, please identify the source system, number of records, size and data field content of the records, and the existing file format of the data to be converted.

Response: The selected vendor will provided the opportunity to scope and price the data conversions after selection and prior to contract signature.

Question T27.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.2.3.2.18 Delayed Entry, Items A, B, and C
Page number	14
Text of passage being questioned	<p>A. The system shall allow with proper security, the delayed entry of incidents, with a capability of entering actual time, not current computer time, into all time fields.</p> <p>B. Any entry of information subsequent to the entry of the original incident shall include the date, time, and ID of the person entering the information, and that the information was manually entered.</p> <p>C. Vendors shall identify how this is accomplished and any restrictions such as timeline sequence that has to be followed.</p>
Question	Please clarify the intended use of delayed entry and provide the use case scenario for these requirements. Is this intended to be offline incident entry for system downtime, or is this purely entry of an incident after the fact?

Response: This requirement is intended to address delayed incident entry or updates after the fact or after the CAD has been down to allow data to be entered.

Question T28.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.2.4.1 Log On Required, Item C
Page number	16
Text of passage being questioned	C. An operator shall have the capability to be logged into multiple CAD systems from a single workstation
Question	Please clarify the intent of this requirement. Does this mean the user can access the Production, Training, and Testing environments from the same workstation, or that the user can access multiple areas of responsibility on the shared CAD system?

Response: A dispatcher/calltaker may need to log into 2 different computers at the same time. Supervisors generally log into both Police and Fire/EMS so they can properly monitor on going calls for service.

Question T29.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.2.5.4 E9-1-1 Interface, Item A
Page number	22
Text of passage being questioned	A. The CAD systems shall be capable of interfacing to the various E 9-1-1 systems deployed at the various centers across the state.
Question	Please identify the specific hardware and software systems deployed at the State's centers.

Response: See response to Question #T13.

Question T30.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.2.5.18 Incident Routing, Item B
Page number	35
Text of passage being questioned	B. The system shall support the routing of certain incident types to a teleservice unit queue for retrieval outside of the dispatch center.
Question	Please describe the intended use for routing certain incident types to a teleservice. What functions does the teleservice provide, and to what extent do they need to alter/control the incident record? Will the teleservice be dispatching any sort of unit to the incidents they receive?

Response: Teleservice positions are used to take routine report calls for service without the dispatch of personnel. Calls for service that meet the specified criteria will be routed to Teleservice positions rather than a dispatcher. Teleservice positions need to be able to modify reports, or route calls back to a dispatcher.

Question T31.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.2.6.5.2 Unit Recommendation Based on Estimated Shortest Travel Time, Item H
Page number	45
Text of passage being questioned	H. It is desired that the system be capable of accessing real time traffic data from DeIDOT and including this information as a part of the fastest path routing algorithm and recommendation. The vendor shall describe any experience they have in acquiring real time data such as this and utilizing it in unit recommendations.
Question	Please provide an API to the DeIDOT system, or provide information regarding packet structure and contents that can be made available to the CAD from DeIDOT.

Response: Currently it is through a CAD to CAD Interface via New World for the exchange of CAD complaints. Today, real time traffic data is not available. We will work with the selected vendor to determine the best means in facilitating unit recommendations based on shortest travel time, traffic congestion, etc.

Question T32.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.2.6.6 Dispatching Units, Item G-1
Page number	50
Text of passage being questioned	"1. The data sent to the alphanumeric pagers shall be formatted so that it can either be sent to the mail drop area as a notification or to the page area as a dispatch message to respond."
Question	Please clarify the meaning of "Mail drop area" and "Page area".

Response: Mail drop is the designated e-mail server, page area is the designated paging server.

Question T33.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.2.6.7 Notifications, item B-2:
Page number	50
Text of passage being questioned	2. Toning via the radio system
Question	Please identify the radio systems equipment and software to which the vendor is to interface for toning. Will this same equipment be used at all locations?

Response: Motorola Centracom Gold Elite- Toning is Motorola or Zetron.

Question T34.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.2.6.7 Notifications, item B-4:
Page number	51
Text of passage being questioned	4. Fire Station Alerting Systems
Question	Please identify the fire station alerting systems equipment and software to which the vendor is to interface. Will this same equipment be used at all locations?

Response: Fire Station Alerting is provided by Zetron and Motorola.

Question T35.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.2.6.12 Incident and Unit Status Maintenance, Item I 1:
Page number	53
Text of passage being questioned	I. The application shall track the following minimum incident and unit status conditions for Law Enforcement units assigned to an incident: 1. Incident Received
Question	Please clarify the meaning of "incident received." Does this mean the time the incident is created in the CAD system?

Response: Incident Received is equivalent to an Acknowledge message indicating that the incident message was received by the responding unit.

Question T36.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.2.6.12 Incident and Unit Status Maintenance, item I 1 & L1:
Page number	54
Text of passage being questioned	L. The application shall track the following minimum incident and unit status conditions for Fire/EMS units assigned to an incident: 1. Incident Received
Question	Please clarify the meaning of "incident received." Does this mean the time the incident is created in the CAD system?

Response: Incident Received is equivalent to an Acknowledge message indicating that the incident message was received by the responding unit.

Question T37.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.2.6.12 Incident and Unit Status Maintenance, item L-14:
Page number	55
Text of passage being questioned	14. Arrival
Question	Is this a status separate from On scene and at hospital? Please describe how this status is used as it applies to the flow of status actions during operations.

Response: Arrival is functionally equivalent to On Scene and At Hospital, however it is a custom event status that would apply to circumstances outside of these events.

Question T38.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.2.7 Communications Supervision, Item C-2
Page number	69
Text of passage being questioned	2. Unit needs assistance calls
Question	Please provide details on how these calls are currently identified. Are the calls identified by incident type/problem nature or are they invoked by an emergency button activation? Please elaborate on the identification of a call as a “unit needs assistance call” in your agency’s workflow.

Response: Any call for service that results in an officer needing assistance shall automatically alert the shift supervisor. Other capabilities within the configuration of the proposed system can be elaborated upon.

Question T39.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.3.5.10 Queries, Item A
Page number	93
Text of passage being questioned	A. The application shall support all current DELJIS transactions available to mobile devices.
Question	Please provide a list of the available DELJIS transactions.

Response: Sample forms from DelJIS have been provided in Attachment 1. Additional information is being identified and will be posted once available.

Question T40.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.3.6.3 Scanning and Bar Coding
Page number	97
Text of passage being questioned	It shall be noted that different hardware scanning devices are required for the different types of scanning capabilities described below.
Question	Please describe the device vendors and models of currently deployed hardware bar code readers, magnetic swipe readers, and finger print scanning devices. Should vendors propose a solution that requires replacement hardware or a solution that works with existing hardware?

Response: This functionality is to be proposed as an option that can be exercised. Currently none of the agencies have this hardware or functionality.

Question T41.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.4.2 Caller Identification
Page number	116
Text of passage being questioned	The vendor shall explain in detail the capabilities of the system to support the acceptance of Caller ID information from the telephone system and if the vendor provides any lookup capabilities based upon the information received. The ability to locally flag calling numbers – whether delivered via ALI or caller ID – is desired.
Question	Please provide the manufacturer and model number of the admin telephone system that you use. Does the Phone system provide a caller ID output we can connect to?

Response: Administrative phone lines pass through the Positron Viper system. ANI/ALI and caller ID are available. Individual phone systems vary by location.

Question T42.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.4.7 Fire Station Alerting, Item B
Page number	120
Text of passage being questioned	The system shall interface to existing Centracom Gold Elite consoles for fire station alerting.
Question	Please provide the model and version of the Centracom Gold Elite consoles in use.

Response: Zetron- Model 25 and Motorola Centracom Gold Elite series Version R09.14.05.

Question T43.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.4.12 Delaware Department of Transportation (DelTrac)
Page number	122
Text of passage being questioned	The system will be required to provide data to the Delaware Department of Transportation Traffic Management Center. The information provided will be real time updates regarding traffic accidents and other incidents affecting traffic flow that have been reported to the communications center using the systems. The proposal shall describe how this information will be used by the proposed system.
Question	Please provide information on the data elements and data format to send the data to the state system. Can you provide a contact name and number for the vendor of the State DelTrac system?

Response: See response to Question #T31.

Question T44.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.4.14.2, Item D
Page number	126
Text of passage being questioned	Call for service data for all Law Enforcement calls that will generate a report will be transferred to DELJIS while the call is still open. The system shall provide the capability where the system administrator can define the triggers for the CAD system to transfer the Call for Service information.
Question	Please describe the data elements and the format of the information that you would want sent to the DELJIS system.

Response: All Call for Service data will be transferred to DELJIS. The vendor shall work with DELJIS to define the format and approach to the transfer.

Question T45.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.4.18 Logging Recorder Interfaces
Page number	127
Text of passage being questioned	The selected vendor will be required to provide interfaces to logging recorders provided by: MERCOT, EXACOM, and NICE The vendor shall describe the functionality provided by the interfaces.
Question	Please provide a list of the models and versions of the logging recorder systems in place today.

Response: Exacom- Version 0.1.1.4-Mercom- Version 5-Audio Log 5000 max pro/dual core. I don't believe anyone in the state is using the Nice system.

Question T46.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.5.4 Field Based Reporting Systems Non-Law Enforcement
Page number	129
Text of passage being questioned	Agencies throughout the State utilize Field Based Reporting Systems provided by a number of different vendors, and the State desires to enhance the capability of these systems by expediting the entry of CAD information, driver's license scanned information and query returns into the Filed Reporting Systems.
Question	Please provide a list of the Field Reporting Systems you are referencing here.

Response: All Police agencies use LEISS provided by the State. Fire uses DFIRS (similar to NFIRS). A standard interface that can be configured to allow the exchange of information with the State system is desired.

Question T47.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.8.22, Item M
Page number	156
Text of passage being questioned	This module shall use bar coding technologies to identify all property and evidence maintained in the RMS system and stored in the property room or other remote facilities.
Question	What model and device are being used?

Response: The proposer shall identify hardware that is compatible with the proposed system and satisfies the RFP requirements, independent of equipment and systems that may be in use today.

Question T48.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	Section 3.8.31, Item H
Page number	164
Text of passage being questioned	This module will be interfaced to the Delaware Information and Analysis Center (DIAC).
Question	Please provide us information on what data elements need to be sent to the DIAC and the format that they need to be sent in.

Response: See response to Question T21.

Question T49.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	3.8.42 Pawn Shop
Page number	170
Text of passage being questioned	The state is in the process of deploying a pawn shop system acquired from the Maryland State Police (RAPID). Once acquired and deployed, the new RMS will be required to interface to this system.
Question	Please describe how you would like this interface to work. Will the data be collected in RMS and sent to RAPID or collected in RAPID and sent to RMS?

Response: See response to Question T23.

Question T50.

Section number:	Appendix A, 3 TECHNICAL REQUIREMENTS
Paragraph number	Section 3.10
Page number	184
Text of passage being questioned	The selected vendor will be required to perform a data conversion from both New World Systems and Northrup Grumman Records Management Systems. The selected vendor will provided the opportunity to scope and price the data conversions after selection and prior to contract signature.
Question	Does the agency desire 10 years of data conversion for RMS like they desire for CAD? Does this conversion include images? Are screen shots available for how you enter data currently? Are there specific modules the State wants converted?

Response: See response to Question #T24.

Question T51.

Section Number: 3.2.16 CAD Data Conversion

Paragraph Number: 1

Page Number: 84

Text of passage being questioned: "The selected vendor will be required to convert and import data form systems provided by two different CAD vendor (Northrup Grumman and New World Systems)."

Question: Can you clarify why the TriTech implementation in Sussex County was not specified for CAD data conversion, as compared to Northrup Grumman and New World Systems?

Response: See response to Question #T5.

Question T52.

Section Number: 3.10 RMS Data Conversion

Paragraph Number: 1

Page Number: 184

Text of passage being questioned: “The selected vendor will be required to perform a data conversion from both New World Systems and Northrup Grumman Records Management Systems.”

Question: Can you clarify why the TriTech implementation in Sussex County was not specified for RMS data conversion, as compared to Northrup Grumman and New World Systems (unless Sussex only uses Trittech for CAD and not RMS)?

Response: See response to Question #T5.

Question T53.

Question was a duplicate of contracting question C5

Question T54.

Section Number: 3.1.7 Workstations
3.1.7.1 CAD Operational Workstations
3.1.7.2 CAD Training Workstations
3.1.7.3 CAD Administrative Workstations

Paragraph Number: 1

Page Number: 3-4

Text of passage being questioned: “The vendor shall propose the following CAD Operational Workstations”, and “The vendor shall propose the following Training Workstations.”, and “The vendor shall propose the following Administrative Workstations”.

Note: *The above sections were combined for ease for purposes of this question, since it is the same for all three.*

Question: Why are no workstations specified in any of these three areas (Operational, Training, Administrative) for Sussex County and the DE State Police?

Response: See response to Question #T4.

Question T55 (63).

Section Number: 3.6 Law Enforcement RMS Introduction

Paragraph Number: 4

Page Number: 129

Text of passage being questioned: “There are no changes to this approach anticipated in that DelJIS and LEISS were developed by state personnel,”...

Question: Pertaining to LEISS, although it was stated that there is no anticipated change to the utilization of LEISS as the statewide field reporting system, will the state consider a new, intelligent-forms based computing interface that is highly integrated into the RMS, or can be integrated as an enhancement to another RMS vendor solution, if increases in efficiency, time and decreases in sustainment costs can be shown and justified?

Response: The proposer is welcome to offer alternatives, however these must be identified as separate solutions with stand-alone pricing. The requirements of the RFP must be satisfied in the proposer's response in order to be compliant.

Question T56.

Section Number: E. RFP Miscellaneous Information, 3. Production Requirements

Paragraph Number: 1

Page Number: 27

Text of passage being questioned: "be currently in use for at least 6 months"

Question: Is 6 months operational environment required at time of bid submission or the anticipated award in 11/12, as well as technology employed (RAD tool) vs. a specific application?

Response: "Currently in use for at least 6 months" is with respect to time of bid submission.

Question T57.

3.2.13.3 Availability of GIS Tools

The proposal shall include all GIS tools necessary to create and maintain the spatial data infrastructure necessary to support the CAD system as described, and maintain additional data not maintained by the State's GIS staff. The ability to utilize the GIS tools must be controlled by role based security.

QUESTION: What data will the CAD vendor need to maintain that the State GIS staff will not? And how will the State GIS system stay in synch with changes made by the CAD vendor?

Response: That is vendor specific. Some vendors may require preprocessing of spatial data prior to inclusion in the CAD system. If the CAD System is capable of utilizing ERSI spatial data without additional processing then none should be required. However, if the vendor requires any additional processing of ESRI spatial data prior to use by the CAD system the vendor shall provide any tools necessary to perform this processing.

Question T58.

3.2.19.3 Messaging Gateway

The State would like to provide operational messaging from users of the CAD systems and users of other CAD systems in use in the State. The vendor shall provide a description of how this might be accomplished using their proposed system.

QUESTION: What is the current Message Switch being used by the state?

Response: The State Message Switch is provided by Diverse Computing Inc. (DCI) in Tallahassee, FL.

Question T59.

3.8.25 Citations

The RMS shall include a Citations module for importing, storing and retrieving citations issued by the each Law Enforcement agency

QUESTION: Who is the State's E-Ticket system?

QUESTION: From the requirements in this section it appears that the State is using both an E-Ticket system and paper based tickets. Can the State please confirm if this is correct?

Response: *The State E-Ticket system is provided by DelJIS. There are still a small number of agencies using paper tickets, but the number is decreasing and the goal is to become 100% electronic. The paper data is manually entered into RMS by the courts, and information is passed to DelJIS.*

Question T60.

Section number: 1. General Information

Paragraph number: 1.1.3

Page number: 3

Text of passage being questioned: Given the size of the New Castle, Kent and Sussex County operations, it is expected that each of these sites will house a stand-alone system that can failover to one of the alternate sites in case of disaster. The smaller agencies operating in Sussex County include the Rehoboth and Seaford Police Departments, which would likely operate off of the main system in Sussex County. Similarly for Kent County, the City of Dover could operate off of the main system in Kent (backing each other up as failover sites). New Castle, the largest of the sites, could operate as a standalone site (along with the co-located State Police). Due to the size of the agencies in New Castle, a fourth site could provide services for Wilmington, Newark and the University of Delaware. Each of the prime sites should be able to operate in a stand-alone mode as well as a connected mode, with redundant fiber connectivity (provided by the State) to each of the alternate sites. Connectivity between the major County/State Police sites and the smaller sites within the County would also be provided by the State's backhaul network.

Question: Please specify what type of wireless network connectivity is available to each of the major and additional PSAPs (i.e., commercial 3G/4G, 800/900 MHz private data, etc.).

Response: *Utilization of the wireless network is only for connectivity of the MDC's. For the most part 3G is prevalent throughout the state. Verizon is the popular vendor of choice with some agencies using Sprint.*

Question T61.

Section number: 3. Technical Requirements

Paragraph number: 3.1.2

Page number: 1

Text of passage being questioned: D. Vendors are required to provide all necessary racks, tables, stands, or other required mounting facilities for the systems, consoles, and communications.

Question: Please elaborate on the State's requirement for consoles and communications equipment; is this requirement limited to server rack(s) or to also include console furniture for the required CAD workstations? Furthermore, is the communications equipment limited to server/backbone connectivity or to also include LAN distribution equipment (i.e., switches) for CAD workstations?

Response: The end user hardware will be provided by the PSAP; i.e. computers, monitors, keyboards, etc. We just need to know what is required of the operating system to be compatible with the vendor's software application. The vendor will be responsible to provide servers, switches, gateways, etc. for their connectivity as to how they propose to deliver their product. We do not want to tie the vendor's hands as to a particular network solution. We are open for suggestions: i.e. cloud, virtualizations, etc. Please keep in mind, redundancy (hot backups) need to be considered. We are looking for a system that will be robust and be able to be accessed from virtually anywhere in the state. The capability of processing a complaint in New Castle County and sending it directly to Sussex County to dispatch.

Question T62.

Section number: 3. Technical Requirements

Paragraph number: 3.3.4

Page number: 90

Text of passage being questioned: The vendor shall provide quantity pricing and pricing break points for the mobile data clients. (For example the vendor will provide the per unit price for 100 – 150, 151- 250, etc.)

Question: How many mobile and field reporting units do you currently have? How many mobile data clients do you anticipate deploying initially?

Response: Each of the participating agencies may elect to deploy hardware individually. As a result, break points were requested for pricing.

Question T63.

Section number: 3. Technical Requirements

Paragraph number: 3.8.5

Page number: 139

Text of passage being questioned: An RMS user shall be able to retrieve data easily without regard to the subsystem involved, including data stored on interfaced systems.

Question: How many workstations will have RMS installed?

Response: A majority of the RMS applications will be loaded on the administrative terminals. Please refer to that count.

Question T64.

Section number: 3. Technical Requirements

Paragraph number: 3.9.1

Page number: 170

Text of passage being questioned: The Fire Incident module of the RMS shall collect, store, and process key information relating to dispatched incidents and fires. In most cases, the basic information shall be collected at dispatch time through CAD, and then supplemented by the entry of the various fire incidents and supplemental reports. The incident subsystem shall serve as a base for many of the other functions and automatically update all applicable subsystems.

Question: How many workstations will have Fire RMS installed?

Response: See response to Question T63.

Question T65.

3.3.3 Fire and EMS Departments

Paragraph A.

Page 90 (following page number at bottom of page, not PDF numbering)

The system shall provide the capability to automatically track the location of apparatus via the Automated Vehicle Location System, and enable personnel responding to calls for service to update their status using digital rather than voice communications.

Question: Is AVL needed for FRMS?

Response: Yes.

Question T66.

3.6 Law Enforcement RMS Introduction

Paragraph 1

Page 129 (following page number at bottom of page, not PDF numbering)

The State is not averse to considering a hosted solution with the state acting as host.

Question: Would the State consider a hosted solution for FRMS (Fire Records Management System)? If so, please provide the total user population and the number of concurrent users.

Response: The State is not averse to considering a hosted solution with the state acting as host. Total user population and number of concurrent users is 400

Question T67.

Question: How many desktop computers will access the FRMS?

Response: 150

Question T68.

Question: How many mobile computers will access the FRMS?

Response: 50

Question T69.

Question: Are there specific needs and requirements for EMS?

Response: No. They are currently shopping for an off the shelf medical reporting software. We will be providing an interface to it to export data directly into the selected product.

Question T70.

Question: How many desktop computers will access the EMS system? Are these the same computers as FRMS?

Response: See response to Question T67. For the most part yes.

Question T71.

Question: How many mobile computers will access the EMS system? Are these the same computers as FRMS?

Response: No. The ambulances are equipped with MDC's. That should total around 250.

Question T72.

Question: Is failover (99.999% uptime) required for FRMS?

Response: Both Police and Fire RMS requires 99.99% availability as specified in Section 3.7.1.

Question T73.

Question: In order to provide a quote for Fire RMS data conversion, please provide information on the current systems, the number of records, sample data structures, and sample data files for the systems of conversion, and data dictionaries. Since there are two Fire RMS systems in place, we will need this information on both Fire RMS systems.

Response: The selected vendor will provided the opportunity to scope and price the data conversions after selection and prior to contract signature.

Question T74.

Question: Has the State looked at other Fire Department software systems? If so, what systems have been seen?

Response: The RFP identifies the requirements to be implemented. There is no preferred vendor that has been identified.

Question T75.

Question: Since this is a multi-department/multi-jurisdictional system, how many FDIDs are going to be used?

Response: Close to 150

Question T76.

Question: We understand that cost is an important factor in your evaluation criteria. Has the State established a budget for this system? If so, would you please give provide what the ballpark funding level is?

Response: This information will not be provided at this time.

Question T77.

During the pre-bid, a question related to RMS data storage was asked in order to be able to size the system properly.

Response: Each of the agencies were queried and the information provided is included in Attachment 2.

Attachment 1 – Sample Forms

Ticket

STATE OF DELAWARE
UNIFORM TRAFFIC COMPLAINT AND SUMMONS

COUNTY OF KENT
VOLUNTARY ASSESSMENT CENTER

The undersigned, being duly sworn, upon his oath, deposes and says:

RECIPIENT

On: 7/25/2012 at 1101
Name: CHARLES M JOHNSON
Address: 9 GEORGIAN CIR, NEWARK, DE 19711
Date of Birth/Age: 03/25/1972 - 40
Sex: Male Race: White Ethnic Origin: Non-Hispanic
Driver's License #: 0637005 State: Delaware Expires: 03/25/1998 Class: D

VEHICLE

Vehicle Registration: 80275 State: Delaware Expires: 12/31/2016
Year: 1985 Make: Chevrolet Model: MALIBU Color: Tan VIN: 1G1JE77P2F7171696

OWNER

Owner's Name: SMITH, BRYAN T
Owner's Address: 1 REED ST DOVER 19901

Sequence No.: 001 - DE 21 § 2115 0001 V - EXPIRED TAGS
13 Farmington, Kent County Grid: 224224
Sequence No.: 002 - DE 21 § 4316 0000 V - IMPROPER SIGNAL LIGHTS
13 Farmington, Kent County Grid: 224224

TOTAL AMOUNT DUE: \$226.30

Seat Belts: Yes Driver Distraction: None
Hazardous Materials: No Commercial Vehicle: No Accident Involved: No DELJIS Status: Positive

Officer: A. HILL Officer IBM: 08181 Agency: TROOP 3 STATE POLICE

Clip and Return this portion with your payment
Payment & Ticket Instructions, go to <http://deljis.delaware.gov/eticketinstructions.shtml>
To Pay On-Line, go to <http://COURTPAY.DELAWARE.GOV>

DATE OF INFRACTION: 7/25/2012 TICKET NO.: T031201421 AGENCY: 03
NAME: CHARLES M JOHNSON
TOTAL AMOUNT DUE: \$ 226.30 DUE DATE: 8/24/2012

MC: _____ VISA: _____ DISCOVER: _____ CREDIT CARD NUMBER: _____

EXPIRATION DATE: _____ CARD VERIFICATION CODE: _____
(3 digits on back of card):

CARDHOLDER NAME (Print): _____

CARDHOLDER ADDRESS (Print): _____

CARDHOLDER SIGNATURE: _____

MAIL CHECK OR MONEY ORDER PAYMENTS TO:
State of Delaware Justice of the Peace Court, P.O. Box 7039, Dover, DE 19903-7039

MAIL CREDIT CARD PAYMENTS TO:
VOLUNTARY ASSESSMENT CENTER, P.O. BOX 7039, Dover, DE 19903

Crash Report

**STATE OF DELAWARE
UNIFORM COLLISION REPORT**

Personal Injury Crash

Report No.: 03-12-001105 - 000			
Date and Time of Collision: 07/25/2012 - 07/25/2012 at 08:35		County: Kent	Zip Code: 19901
Grid: 110224	Sector: 30	Latitude: 39.18608	Longitude: -75.53643
Reporting Officer: SGT HILL		Badge No.: 08181	

Injuries Involved: Injuries Involved
Location of First Unstable Situation: On Roadway
Location of First Harmful Event: On Roadway
First Harmful Event: Ditch (Collision With Fixed Object)
Primary Contributing Circumstance: Animal in Roadway - Deer
Type of Deer Involved: Unknown
Manner of Impact: Angle

Crash Location

Officer Defined Location: On Southbound NORTH US 13 53.28 Feet North West From NORTH DUPONT HIGHWAY US13 within Dover Municipality
--

Collision Circumstances

Lighting Condition: Daylight	Road Condition: Dry
Weather Conditions: Clear	
Environment Contributing Circumstances: Animal(s) in Roadway	
Roadway Contributing Circumstances: None	
Road Junction: Non-Junction	

Driver of Vehicle - 001

Involvement: Driver			
Full Name: CHARLES MARCUS JOHNSON			
License No.: 0637005 - Delaware		License Class: D	
Gender: Male	Race: White	Ethnicity: Non-Hispanic	Birth Date: 03/25/1972 - 40 years old
Address: 9 Georgian CIRCLE			
City: Newark	State/Country: Delaware	Zip Code: 19711	
Home Phone: (302) 555-5555			
Seating Position: Front Seat -- Left Side (Driver's Side)			
Driver Distraction: None			
Condition at Time of Crash: Apparently Normal			
Driver Action: No Contributing Action			
Injury Status: Nonfatal Injury - Non-incapacitating			

Primary Area of Body Injury: Upper Extremity	Airbag: Deployed - Front
Occupant Protection: Shoulder and Lap Belt Used	Ejection: Not Ejected
Type of Transport: Not Transported	
Description of Injuries: Minor cut and abrasions to right hand. Pain in chest from front seatbelt.	

Vehicle: 001	Vehicle Style: Passenger Car	Total Occupants: 1
Registration: 00080275	State/Country: Delaware	Expires: 12/31/2016
VIN: 1G1JE77P2F7171696		
Model Year: 1985	Make: Chevrolet	Model: Cavalier
Vehicle Color: Blue		
First Event: Ditch		
Most Harmful Event: Animal (Collision With Person, Motor Vehicle, or Non-Fixed Object)		
Posted/Statutory Speed Limit: 55 (mph)	Maneuver/Action Taken: Movements Essentially Straight Ahead	
Traffic Control Device: Lane Markings	Inoperative/Missing: No	
Trafficway: Two-Way, Not Divided	Direction Traveled: Southbound	
Gross Vehicle Weight Rating: 10,000 lbs or less		
Equipment Failure: None		
Most Damaged Area: Front Center		
1st Point of Impact: Front Center		
Extent of Damage/Removal: Disabling Damage	Towed Due to Disabling Damage: Yes	
Tow Company: McKinneys Towing		
Insurance Status: Insured		
Insurance Company: ALLSTATE INS CO		
Insurance Policy No.: 64546546546	Expires: 10/31/2012	Phone: (302) 555-5555
Owner Name: BRYAN T SMITH		
Owner Address: 1 Reed ST		
City: DOVER	State/Country: Delaware	Zip Code: 19901

Damaged Property: 001

Type of Property: Commercial	Description: Utility pole	
Pole No.: 4546546546		
Owner Business Name: Delaware Electric Cooperative	Owner Name: Unknown	Was Owner Notified: No
Owner Address: 14198 Sussex HWY		
City: Greenwood	State/Country: Delaware	Zip Code: 19950
Work Phone: (302) 349-3110		

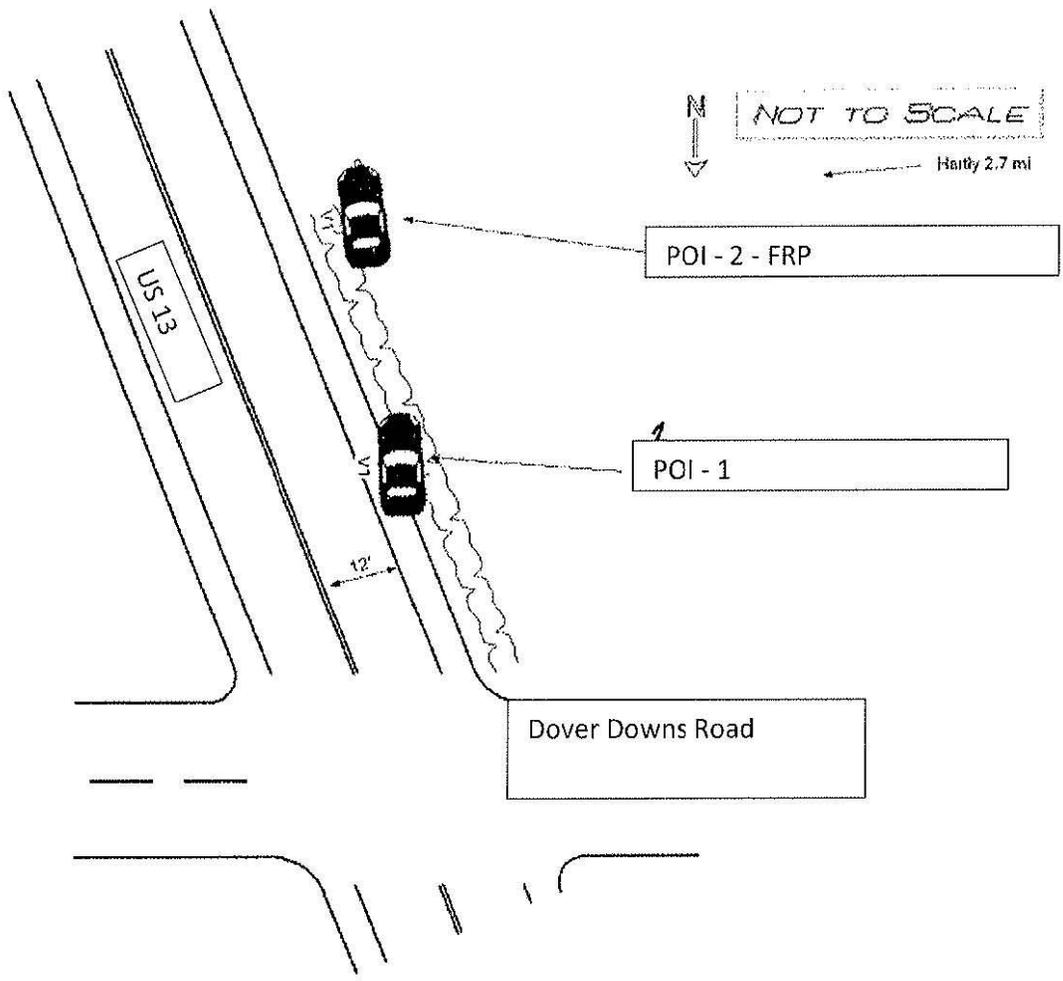
Narrative - Report Sequence: 000

Upon my arrival, I observed a Blue Chevy Malibu off to the Westside of the roadway. The vehicle had struck a utility pole causing severe damage. The vehicle was unoccupied.

V1 was traveling South on US 13 just past the intersection of Dover Downs Road. V1 swerved to avoid striking several deer in the roadway and ran off the right side of the roadway. V1 entered a ditch for POI 1. V1 then struck a DEC utility pole for POI 2. V1 sustained severe front end damage. V1 was towed as a result of the damage.

OP 1 stated that he was traveling South on Route 13 near Dover Downs Road. OP 1 stated that several deer entered the roadway so he swerved to avoid a collision. OP 1 stated that he ran off the right side of the roadway and entered a ditch. OP 1 stated that his vehicle then struck the utility pole before coming to rest. OP 1 stated that the only injury he sustained was a minor cut/abrasion to his right hand and pain in his chest from the seatbelt. OP 1 stated that he did not need medical attention. OP 1 was the only occupant of the vehicle.

Based on my investigation OP 1 was not cited for any violation. There were no witnesses to the collision.



Complaint
Incident

Reported Date and Time: **WED 07/25/2012 0835** Initial Crime Report Occurred: **WED 07/25/2012 0815**

Location: **188 Moore ST Dover, DE 19901**

M.O. and Incident Overview: **POSSIBLE BURGLARY IN PROGRESS**

Grid: **224-224** Sector: **33** County: **Kent** Domestic Related: Yes No Gen Broadcast Sent?: Yes No Gang Related?: Yes No Gun Related?: Yes No

Victim Information

Victim Number: **001** Name: **VICTIM, FREDERICK**

Type: **Individual** Sex: **Male** Race: **White** Ethnic Origin: **Non-Hispanic** Age: **71** D.O.B.: **10/25/1940**

Address: **188 Moore ST Dover, DE 19901** Resident Status: **Full Time** Home Telephone: **(302) 566-7878** Cell Phone:

Reporting Person?: Yes No Victim Injured?: Yes No Victim Deceased?: Yes No

Victim Number: **002** Name:

Type: **Society/Public** Sex: Race: Ethnic Origin: Age: D.O.B.:

Address: Resident Status: Home Telephone: Cell Phone:

Reporting Person?: Yes No Victim Injured?: Yes No Victim Deceased?: Yes No

Suspect/Defendant Information

Sequence: **001** Type: **Defendant** SBI Number:

Name: **SUSPECT, WILLIAM** Nick Name:

Sex: **Male** Race: **White** Ethnic Origin: **Non-Hispanic** Age: **35** D.O.B.: **08/09/1976** Height: **6' 02"** Weight: **250** Skin Tone: Eye Color: **Blue**

Hair Color: **Brown** Hair Length: Hair Style: Facial Hair: Voice Speech: Teeth: Build: Glasses:

Disguise: Disguise Color(s): Resident Status: **Full Time** Unusual Characteristics: **Armed with Handgun**

Address: **123 Davidson ST Dover, DE 19901** Home Telephone: Cell Phone:

Arrest Number: **465464654** Arrest Type: **On View**

Suspect SMT data: Scars, Marks, Tattoos - 1 **Tattoo--Left Arm - Eagle**

Crimes and Associated Information

Victim Number: **001** Crime Seq: **001** Statute: **DE:11:0825:002A:F:D** Crime Description: **Burglary Second Degree Armed With Explosives or a Deadly Weapon**

Location Of Offense: **Residence/Home/Garage** Status: **Adult Arrest 07/25/2012** Involvement: Alcohol Drugs Computer General Offense:

Suspected Hate/Bias: Yes No - N/A Crime Code: **22025A - Burglary/Forced Entry/Residence**

Burglary Force Involved: Yes No

M.O. Information	MO Class Point of Entry	MO Description Door
	MO Class Point of Entry	MO Description Front
	MO Class Method of Entry	MO Description FORCED / NO TOOL
	MO Class Suspect's General Actions	MO Description Impersonated Another
	MO Class Suspect's General Actions	MO Description Pillow Case/Container Used
	MO Class Suspect's General Actions	MO Description Ransacked
	MO Class Criminal Mischief Actions	MO Description Door

Victim Number: **001** Crime Seq: **003** Statute: **DE:11:0841:000A:F:F** Crime Description: **Theft \$1500 or Greater and Victim is 62 Yrs of Age or Older (Deprive)**

Location Of Offense: **Residence/Home/Garage** Status: **Adult Arrest 07/25/2012** Involvement: Alcohol Drugs Computer General Offense:

Crimes and Associated Information

Suspected Hate/Bias <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No - N/A	Crime Code 23086G - Larceny/From Building
--	---

Stolen Property	Property Category Jewelry/Precious Metals	Quantity 1	Unit Price 2500.00	Stolen Value 2500	Recovered Value 2500.00	Recovery Date 07/25/2012
	Item Type		Serial Number			Brand Rolex Watch
	Model		Item Style			
	Property Category Jewelry/Precious Metals	Quantity 2	Unit Price 750.00	Stolen Value 1500	Recovered Value 1500.00	Recovery Date 07/25/2012
Item Type		Serial Number			Brand Two Diamond Rings	
Model		Item Style				
Property Category Portable Electronic Communications	Quantity 1	Unit Price 350.00	Stolen Value 350	Recovered Value 350.00	Recovery Date 07/25/2012	
Item Type		Serial Number			Brand Sony Digital Camera	
Model		Item Style				

Victim Number 001	Crime Seq 006	Statute DE:11:0811:00a1:M:	Crime Description Criminal Mischief Under \$1000 Damage Property
Location Of Offense Residence/Home/Garage		Status Adult Arrest 07/25/2012	Involvement <input type="checkbox"/> Alcohol <input type="checkbox"/> Drugs <input type="checkbox"/> Computer
General Offense			
Suspected Hate/Bias <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No - N/A	Crime Code 2902 - Damage/Private Property		

Damaged Property	Property Category Structures/Single Occupancy	Value 500.00
Extended Description Front Door		

Victim Number 001	Crime Seq 008	Statute DE:11:0822:0000:M:	Crime Description Criminal Trespass Second Degree
Location Of Offense Residence/Home/Garage		Status Adult Arrest 07/25/2012	Involvement <input type="checkbox"/> Alcohol <input type="checkbox"/> Drugs <input type="checkbox"/> Computer
General Offense			
Suspected Hate/Bias <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No - N/A	Crime Code 5707 - Trespassing/Free Text		

Victim Number 002	Crime Seq 002	Statute DE:11:1448:000B:F:D	Crime Description Possession of a Deadly Weapon (Firearm) By Person Prohibited
Location Of Offense Residence/Home/Garage		Status Adult Arrest 07/25/2012	Involvement <input type="checkbox"/> Alcohol <input type="checkbox"/> Drugs <input type="checkbox"/> Computer
General Offense			
Suspected Hate/Bias <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No - N/A	Crime Code 5203 - Carrying Prohibited		
Criminal Activity Possessing/Concealing	Weapon/Force Used Handgun		

Victim Number 002	Crime Seq 004	Statute DE:11:0907:0001:M:A	Crime Description Criminal Impersonation Impersonates Another to Obtain Benefit or Defraud
Location Of Offense Residence/Home/Garage		Status Adult Arrest 07/25/2012	Involvement <input type="checkbox"/> Alcohol <input type="checkbox"/> Drugs <input type="checkbox"/> Computer
General Offense			
Suspected Hate/Bias <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No - N/A	Crime Code 2604 - Fraud/Impersonation		

Victim Number 002	Crime Seq 005	Statute DE:11:1257:000b:M:A	Crime Description Resisting Arrest
Location Of Offense Residence/Home/Garage		Status Adult Arrest 07/25/2012	Involvement <input type="checkbox"/> Alcohol <input type="checkbox"/> Drugs <input type="checkbox"/> Computer
General Offense			
Suspected Hate/Bias <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No - N/A	Crime Code 4801 - Resisting Arrest		

Victim Number 002	Crime Seq 007	Statute DE:11:2513:0000:M:	Crime Description Fugitive from Another State
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Crimes and Associated Information

Location Of Offense Residence/Home/Garage	Status Pending-Active	Involvement <input type="checkbox"/> Alcohol <input type="checkbox"/> Drugs <input type="checkbox"/> Computer	General Offense
Suspected Hate/Bias <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No - N/A	Crime Code 4902 - Flight to Avoid Prosecution/Out-of-State Fugitive		

Associated Property Summary

Total Stolen Property \$4,350.00	Total Recovered Property \$4,350.00	Total Seized Property \$0.00	Total Damaged Property \$500.00	Total Counterfeit Property \$0.00
--	---	--	---	---

Victim - Suspect/Defendant Relationships

Victim - 001 VICTIM, FREDERICK	
Suspect/Defendant - 001 SUSPECT, WILLIAM	Victim Offender Relationship Stranger
Victim - 002 Society/Public	
Suspect/Defendant - 001 SUSPECT, WILLIAM	Victim Offender Relationship Victimless Crime

Witness Information

Sequence 001	Type Reporting Person	Name WITNESS, JAMES	Sex Male	Race White	Age 76	D.O.B. 08/09/1934
Address 187 Moore ST Dover, DE 19901		Home Telephone (302) 566-8766	Cell Phone			

Investigative Narrative

Writer responded to the above residence for a suspicious person complaint - possible burglary in progress. Upon arrival writer noticed a subject inside the home and contacted dispatch for 24A. Writer along with back up officer approached the home and noticed the front door kicked in. Writer entered the home and heard suspect upstairs ransacking rooms. Writer approached the suspect and advised him to stop and raise his hands. Suspect jumped out of the window and caused injury to himself.

Writer took suspect into custody and contacted EMS.

Suspect was in possession of a .357 S.I. handgun and is prohibited from carrying same due to a October 2008 conviction for Felony Burglary and Theft DUC # 1008007523.

Suspect also gave the name of Walter A. Offender, W/M, DOB: 08/07/1945. Writer is familiar with Walter Offender W/M, DOB: 08/07/1945 and this person is not Walter A. Offender.

EMS personnel along with writer transported suspect to hospital for treatment. Suspect was treated and released from hospital and transported to Troop for processing. Once at the Troop, computer check revealed that suspect was wanted by New Jersey State Police for Burglary and Theft - DOW: 09/02/2010. Dispatch sent a hit confirmation to NJ State Police and they advised

Reporting Officer SGT HILL	Pending Supervisory Review:
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Investigative Narrative - Continued

that the State of New Jersey would seek extradition.

Warrants were prepared for charges stemming from this incident and also Out of State Fugitive. Suspect was arraigned at JP Court #7 on new charges and committed to JTVCC in lieu of \$300,000 Secured Bond. Also, waived extradition to New Jersey and held in default of \$100,000 Secured Bond awaiting the disposition of DE charges and then will be held awaiting New Jersey authorities.

Statement of Witness 001 - JAMES WITNESS

Writer contacted RP, James Witness who advised that Frederick Victim was away all weekend and he was to phone Mr. Witness upon his return on Monday morning. RP advised writer that he saw a strange person entering the residence and knows that it was not Mr. Victim or his wife. He then contacted the 911 dispatch center to advise them of same.

Reporting Officer SGT HILL		Pending Supervisory Review:		
Detective Notified		Referred To TROOP 3 STATE POLICE - Victim Services DSP HEADQUARTERS		
Solvability Factors	<input type="checkbox"/> Witness <input type="checkbox"/> Suspect Located	<input type="checkbox"/> M. O. <input type="checkbox"/> Suspect Described	<input type="checkbox"/> Trace Stolen Property <input type="checkbox"/> Suspect Identified	<input type="checkbox"/> Suspect Named <input type="checkbox"/> Suspect Vehicle Identified
				Status Has Follow Up

Attachment 2 – RMS Data Sizing

Storage necessary for each agency using an RMS system:

Newark PD - current storage requirement is 12GB. Since storage is cheap any more, I would have them quote a factor of at least 2 or in Newark's case 24GB.

New Castle - currently storing 10 years of data in a SQL database that is approximately 50 gigs of an 80 gig allocation. There is an additional 5+ gigs in a document store. This figure includes LEISS report data for NCCPD along with New Castle City PD, Delaware City PD, Elsmere PD and about 5 years for Newark PD.

Rehoboth Beach Police Department - At this time our current data files use about 3 gigabyte of hard drive space. That's just the incident data does. Not include the maps or Geo files.

Univ. Delaware - The current size of the database drive is 350GB to allow for storage of cold backups of the database. The current size of data drive without the cold backups is 57GB, this includes all GIS data, File Storage, LEISS daily imports, the database itself, as well as various New World installation files. This 57GB will obviously continue to increase daily as more data is collected.

Wilmington - 1.2 TB. It has 3 partitions (local, VM CAD Box, VM Test Box). This is the total disk space and is the same on the backup server that is the mirror image of the main box.

