

## QUESTIONS ON OMB13100-RMIS

Section number – N/A

Paragraph number – N/A

Page number – N/A

Test of passage being questioned – N/A

Question – Is the RFP available in Microsoft Word format so it can be answered?

**Answer: Yes**

Section number – B

Paragraph number – 3

Page number – 2

Test of passage being questioned – There is an average of 2075 claims and/or lawsuits filed against the State and state employees each year. Incident reporting numbers average 1623 per year.

Question – If the data in Stars dates back to 1992, and the State averages 2,075 claims/yr. and 1,623 incidents/yr., is it safe to assume the total volume to be converted for these are roughly 43,000 claims and 34,000 incidents?

**Answer: Yes**

Section number – N/A

Paragraph number – N/A

Page number – N/A

Test of passage being questioned – N/A

Question – The State used to be a RISKMASTER customer at one time. To verify, there is no requirement to convert data from a RISKMASTER data source?

**Answer: No Riskmaster data to be converted**

Section number – N/A

Paragraph number – N/A

Page number – N/A

Test of passage being questioned – N/A

Question – Is there any requirement for CMS Section 111 reporting?

**Answer: Yes**

Section number – N/A

Paragraph number – N/A

Page number – N/A

Test of passage being questioned – N/A

Question – Does the State expect checks to be processed out of the RMIS or through a third party AP system?

**Answer: Not at this time**

Will you be loading data from any external sources other than CS Stars?  
(Section D, Paragraph 4, Page number 3, "The proposal must address converting the data currently stored in the Division's RMIS, CS Stars.")

**Answer: No**

Do you envision using the system to store files and attachments on records? If so please estimate size of total files. (Section 2.38, Paragraph 1, Page number 59, "The State envisions a template library comprised of forms and letters to facilitate track, and store correspondence with claimants, vendors, and other parties as attachments to the claim file. Please describe how the proposed system can provide the State with this functionality, automating much of the data entry with information stored in the database.")

**Answer: Yes**

Are you recording OSHA lost and restricted days? (Section C, Paragraph 2, Page number 2, "The RMIS system must provide comprehensive claims management and customizable reporting for multiple lines of insurance including, but not limited to, workers' compensation")

**Answer: Not at this time.**

How are you validating your vendors/ payees? (Section B, Paragraph 4, Page number 2, "In order to provide effective loss control services, the Insurance Coverage Office uses its current RMIS to track incidents as well as claims and lawsuits in the following lines of coverage "

**Answer: Manual validation**

How are you complying with Medicare Section 111 reporting requirements? (Section C, Paragraph 2, Page number 2, "The RMIS system must provide comprehensive claims management and customizable reporting for multiple lines of insurance including, but not limited to, workers' compensation, general liability, automobile liability, employment liability, and medical malpractice.")

**Answer: filing through ISO**

Do you expect any additional internal users needed than the 6 listed? Do you expect any external users to be using the system? (Section D, Paragraph 1, Page number 3, "Describe license options available. The proposal must include licensing for 6 concurrent users including license type named user, concurrent user, server configuration, etc").

**Answer: Not at this time**

Does the system have any data interfaces to an accounts payable system? (Terms and conditions section, Paragraph 22, Page number 44, "The Service Provider shall use web services exclusively to interface with the State's data in near real-time when possible.")

**Answer: No**

Will you be using the system to track subrogation or other collections? (Section 2.33, Paragraph 1, Page number 58, "Does the application have the functionality to associate

Microsoft Outlook tasks or calendar events to individual claims/incidents specifically to a diary/action item?")

Answer: Yes

Do you require concurrent editing of the same record? (Section 2.37, Paragraph 1, Page number 59, "Does the application allow supervisors to set overriding or concurrent diaries with the adjuster?")

Answer: Yes

Section: Attachment 15

Paragraph: 1

Page: 52

Question:

Should we convert the PDF to a word document and add clarity to our responses to Attachment 15 right below the questions?

Answer: Yes

Section: Attachment 15

Paragraph: Workflow and Claim Management

Page: 54

Questions:

Is there a need for the system to cut checks? Answer: No

Is there a need for an interface with internal accounting systems to process payments? Answer: No

Is there a need to send data to a TPA for payments? Answer: No

Is there an approval process for reserves/payments? Answer: No

Is there specific custom workflow for legal fees? Answer: No

Section number: Attachment 10

Paragraph number: 2

Page number: 39

Text of passage being questioned: The proposal should be organized and indexed in the following format and should contain, at a minimum, all listed items in the sequence indicated. Narrative explanations are expected as to how the Vendor can meet the requirements described in RFP Section III.C – Technical Requirements of Proposed Solutions, RFP Section III.B, Attachments 12 – 15, and for each section below.

Question: Under which index section (i.e. (a) through (u)) should the responses to RFP Section III.B and attachment 14 be included?

Answer: Between "t" & "u"

Section number: Attachment 10

Paragraph number:

Page number: 39

Text of passage being questioned:

(g) Description of reliability and security processes

(h) Describe approach to data handling

Question: There did not appear to be any reference to “reliability and security processes” or “data handling” in the body of the RFP, could you please provide additional detail regarding the specific information you wish to obtain?

**Answer: Please refer to the Terms and Condition in the Security exhibit and for the data handling it is specific to the mitigation of data from the old application to the new.**

Section number: II. D.

Paragraph number: 4

Page number: 3

Text of passage being questioned: The proposal must address converting the data currently stored in the Division’s RMIS, CS Stars.

Question: What is the total number claims (including incidents, suits, etc.) are to be converted from CS Stars?

**Answer: claims are 2075 per year since 1992 incidents 1623 per year – See page 2 in RFP**

Section number: III. B.

Paragraph number: 2

Page number: 5

Text of passage being questioned: The Bidders must propose to install, implement, convert, test, and warranty the software solution as specified in this RFP.

Question: How many resources, including project managers, business analysts, subject matter experts, and database analysts, does the state plan to allocate to this project?

**Answer: 3**

Section number: n/a

Paragraph number: n/a

Page number: n/a

Text of passage being questioned: n/a

Question: Please provide a list of all anticipated interfaces with third party vendors or applications (e.g. CMS, ISO, etc.).

**Answer: ISO**

Can the requirement of having existing users can be waived?

**Answer: No. Page 3 Section E. is a requirement and goes to the experience and qualification in the evaluation score.**