



State of Delaware

**Facility Management for Events, Catering, or Food
Services at Bellevue Hall**

Request for Proposal

Contract No. NAT18003-BELLEVUE HALL

September 28, 2018

**- Deadline to Respond -
November 15, 2018
1:00 PM (Local Time)**

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

CONTRACT NO. NAT18003-BELLEVUE HALL

ALL VENDORS:

The enclosed packet contains a "REQUEST FOR PROPOSAL" for Facility Management for Events, Catering, or Food Services at Bellevue Hall, Bellevue State Park. The proposal consists of the following:

- I. Introduction
- II. Scope of Work
- III. Format For Proposal
- IV. Proposal Evaluation Procedures
- V. Mandatory Pre-Bid Meeting and Site Visit
- VI. Definitions and General Provisions
- VII. Proposal Reply Section
 - a. Attachment 1 – No Proposal Reply Form
 - b. Attachment 2 – Non-Collusion Statement
 - c. Attachment 3 – Exceptions
 - d. Attachment 4 – Company Profile and Capabilities
 - e. Attachment 5 – Confidentiality and Proprietary Information
 - f. Attachment 6 – Business References
 - g. Attachment 7 – SubContractor Information Form
 - h. Attachment 8 – Monthly Usage Report
 - i. Attachment 9 – SubContracting (2nd tier spend) Report
 - j. Attachment 10 – Office of Supplier Diversity Certification Application
 - k. Attachment 11 – Bond Form
 - l. Attachment 12 – Proposal Reply Requirements
- Appendix A – Scope of Work details
- Appendix B – Pricing Form(s) and Instructions (if applicable)
- Appendix C – Description of Current Operations
- Appendix D - Specifications and Additional Information
- Appendix E – Site Photos
- Appendix F – Delaware State Parks Programming
- Appendix G – Division Highlight Outreach Brochure

In order for your proposal to be considered, the Proposal Reply Section shall be executed completely and correctly and returned in a sealed envelope **clearly displaying the Contract number and Vendor name** by **November 15, 2018 at 1:00 PM** (Local Time) to be considered.

Proposals must be mailed to:

State of Delaware/DNREC
Division of Parks and Recreation/Office of Business Services
NAT18003-BELLEVUE HALL
89 Kings Highway
Dover, DE 19901

Please review and follow the information and instructions contained in the General Provisions and this Request for Proposal (RFP). Should you need additional information, please call Patricia Tanner at 302-739-9224 or email patricia.tanner@state.de.us.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

I. INTRODUCTION

A. PURPOSE

The State of Delaware provides certain facilities for the use and benefit of the public in areas under the administration of the Department of Natural Resources and Environmental Control, Division of Parks and Recreation (the “**Division**”) and is seeking a qualified and competent Vendor to provide Facility Management for Events, Catering, or Food Services at Bellevue Hall within Bellevue State Park commencing on April 1, 2019 (the “**Vendor**”).

The purpose of this Request for Proposal is to obtain sealed proposals from Vendor(s) capable of satisfying the Division requirements for providing Facility Management for Events, Catering, or Food Services at Bellevue Hall within Bellevue State Park as stated herein. This may include overnight accommodations.

It is the goal of this Request for Proposal (RFP) to identify Vendor(s) who (i) meet park requirements and the business and legal criteria set forth herein; (ii) are capable of executing a Contract within the timeline provided; and (iii) can provide, operate and manage events, catering, or food services at Bellevue Hall within Bellevue State Park as stated in Vendor(s) submitted proposal.

This RFP includes a “Value Added Option” for - **MOUNT PLEASANT SCHOOL HOUSE**.

The Division is interested in Vendor’s providing responses to all of the following current Requests for Proposals: NAT18007-BLUE BALL BARN, NAT18003-BELLEVUE HALL, NAT18006-CAUFFIEL ESTATE, and NAT18005-JUDGE MORRIS ESTATE. While these RFP’s will be evaluated and scored individually, if Vendor’s submit proposals for all or multiple sites, the Division reserves the right to award all sites to one Vendor if it is in the best interest of the Division and the State of Delaware.

1. COMPETITIVE SEALED PROPOSAL

It has been determined by the Division, pursuant to **Delaware Code Title 29, Chapter 6924(a)** that this solicitation be offered as a request for competitive sealed proposals because the use of competitive sealed bidding is not practical and/or not in the best interest of the State. The use of competitive sealed proposals is necessary to:

- Use a Contract other than a fixed-price type; or
- Conduct oral or written discussions with Vendors concerning technical and price aspects of their proposals; or
- Afford Vendors an opportunity to revise their proposals through best and final offers; or
- Compare the different price, quality and Contractual factors of the proposals submitted; or
- Award a Contract in which price is not the determining factor.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

2. CONTRACT REQUIREMENTS

A Contract will be awarded by the Division to operate Facility Management for Events, Catering, or Food Services at Bellevue Hall within Bellevue State Park.

3. AGENCY USE CONTRACT

Pursuant to 29 Del. C. [§6904](#)(e) respectively, if no state Contract exists for a certain good or service, covered agencies may procure that certain good or service under another agency's Contract so long as the arrangement is agreeable to all parties. Agencies, other than covered agencies, may also procure such goods or services under another agency's Contract when the arrangement is agreeable to all parties.

4. POTENTIAL CONTRACT OVERLAP

Vendors shall be advised that the State, at its sole discretion, shall retain the right to solicit for goods and/or services as required by its agencies and as it serves the best interest of the State. As needs are identified, there may exist instances where Contract deliverables, and/or goods or services to be solicited and subsequently awarded, overlap previous awards. The State reserves the right to reject any or all bids in whole or in part, to make partial awards, to award to multiple Vendors during the same period, to award by types, on a zone-by-zone basis or on an item-by-item or lump sum basis item by item, or lump sum total, whichever may be most advantageous to the State of Delaware.

5. CONTRACT PERIOD

Each Vendor(s) contract shall be valid at a minimum from **April 1, 2019 to June 30, 2024**. Each Contract(s) may be renewed through negotiation between the Vendor and the Division of Parks and Recreation for periods not to exceed a total of twenty (20) years. Negotiation may be initiated no later than ninety (90) days prior to the termination of the current agreement.

The State reserves the right to enter into Contract(s) that shall not exceed twenty-five (25) years, if the awarded Vendor provides capital improvements and offerings that require longer timelines for return on investment. The State shall be the sole determining authority for a Contract that shall exceed the Contract period listed above.

The State reserves the right to extend this Contract on a month-to-month basis for a period of up to three (3) months after the term of the full Contract has been completed. In the event of an extended re-procurement effort and the Contract's available renewal options have been exhausted, Division of Parks and Recreation reserves the right to extend the Contract. If exercised, the extension shall be for a reasonable period of time as mutually agreed to by the Division and Vendor at the same terms, conditions, provisions, and pricing in order to complete the procurement process and to transition to the new Contract.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

B. KEY RFP DATES/MILESTONES

The following dates and milestones apply to this RFP and subsequent Contract award. Vendors are advised that these dates and milestones are not absolute and may change due to unplanned events during the bid proposal and award process.

Activity	Due Date
RFP Availability to Vendors	Friday, September 28, 2018
Non-Mandatory Site Visit/Pre-Bid Conference	Friday, October 12, 2018 - Site Visit: 9:00 A.M. (Local) - Pre-Bid: 10:00 A.M. (Local)
Written Questions Due No Later Than (NLT)	Friday, October 19, 2018
Written Answers Due/Posted to Website NLT	Wednesday, October 31, 2018
Proposals Due NLT	Thursday, November 15, 2018, 1:00 P.M. (Local)
Public Proposal Opening	Thursday, November 15, 2018, 1:00 P.M. (Local)
Proposal Evaluation/Presentations, as required	As Required
Vendor Best & Final Discussions, as required	As Required
Contract Award	Will occur within 90 days of bid opening

C. INQUIRIES & QUESTIONS

We welcome your interest in working with us, and we will be pleased to answer any questions you may have in formulating your response to this RFP.

All questions with regard to the interpretation of this solicitation, drawings, or specifications, or any other aspect of this RFP must be received in writing by **October 19, 2018**. All questions will be answered in writing by **October 31, 2018** and posted on <http://bids.delaware.gov/> website. All questions must make specific reference to the section(s) and page numbers from this RFP where applicable. Oral explanations or instructions will not be binding.

D. RFP DESIGNATED CONTACT

All requests, questions, or other communications about this RFP shall be made in writing to the State of Delaware. Address all communications to the person listed below; communications made to other State of Delaware personnel or attempting to ask questions by phone or in person will not be allowed or recognized as valid and may disqualify the Vendor. Vendors should rely only on written statements issued by the RFP designated contact.

State of Delaware/DNREC
Division of Parks and Recreation/ Attn: Patricia Tanner
89 Kings Highway
Dover, DE 19901
Email: patricia.tanner@state.de.us

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

To ensure that written requests are received and answered in a timely manner, electronic mail (e-mail) correspondence is acceptable, but other forms of delivery, such as postal and courier services can also be used.

E. CONTACT WITH STATE EMPLOYEE

Direct contact with State of Delaware employees other than the State of Delaware Designated Contact regarding this RFP is expressly prohibited without prior consent. Vendors directly contacting State of Delaware employees risk elimination of their proposal from further consideration. Exceptions exist only for organizations currently doing business in the State who require contact in the normal course of doing that business.

II. SCOPE OF WORK

A. OVERVIEW

The Vendor(s) shall provide all equipment, materials and labor to supplement the State of Delaware's need for Facility Management for Events, Catering, or Food Services at Bellevue Hall as described herein.

B. BACKGROUND

The Division is seeking proposals for Facility Management for Events, Catering, or Food Services at Bellevue Hall and in doing so will select the most qualified and competent Vendor to manage and operate the services stated herein.

C. STATEMENT OF NEEDS

Vendor shall furnish all labor, personnel, equipment and supplies necessary to operate the Facility Management for Events, Catering, or Food Services at Bellevue Hall per the terms and conditions as described herein. The Division of Parks and Recreation is interested in procuring services with an emphasis on excellent customer service, operations/management knowledge and capabilities in providing both public and private events, catering services or food services in accordance with the specifications listed herein. This may include overnight accommodations.

The Division is interested in capital investments and improvements at Bellevue Hall and Bellevue State Park. The Vendor(s) shall include in their proposal any ideas or concepts for development, restoration, rehabilitation, preservation and reconstruction, including, but not limited to, capital investment, timeline for delivery of project work, projected costs and any other related items incidental to Bellevue Hall.

The Division is interested in Vendor's whose business plan includes Division programs and activities to maximize the site and the mission of Bellevue State Park. Information about the park can be found at: <https://www.destateparks.com/History/Bellevue>

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

The State reserves the right to enter into a Contract for longer periods, not to exceed twenty-five (25) years if the awarded Vendor provides capital improvements and offerings that require longer timelines for return on investment. The State shall be the sole determining authority for a Contract that shall exceed the Contract period stated above.

D. DETAILED REQUIREMENTS

Any business or technical requirements (Scope of Work) for this RFP are stated in **Appendix A. Vendors must provide detailed pricing on the Excel Spreadsheet, Appendix B.**

III. FORMAT FOR PROPOSAL

A. INTRODUCTION

This section prescribes the mandatory format for the presentation of a proposal in response to this RFP. Each Vendor must provide every component listed in the order shown in this RFP, using the format prescribed for each component. A proposal may be rejected if it is incomplete or conditional.

B. PROPOSAL RESPONSE

The RFP may contain pre-printed forms for use by the Vendor in submitting its proposal. The forms required by this solicitation shall be considered mandatory, prevailing documents.

When preprinted forms are used, the forms shall contain basic information such as description of the item and the estimated quantities and shall have blank spaces for use by the Vendor for entering information such as unit bid price, total bid price, as applicable.

The Vendor's proposal shall be written in ink or typewritten on the form provided, and any corrections or erasures **MUST** be initialed by Vendor's representative completing the bid submission.

If items are listed with a zero quantity, Vendor shall state unit price **ONLY** (intended for open end purchases where estimated requirements are not known). The proposal shall show a total bid price for each item bid and the total bid price of the proposal excluding zero quantity items.

Vendors' proposal must respond to each and every requirement outlined in the RFP criteria in order to be considered responsive. Proposals must be clear and concise.

C. NON-CONFORMING PROPOSALS

Non-conforming proposals will not be considered. Non-conforming proposals are defined as those that do not meet the requirements of this RFP. The determination of whether an RFP requirement is substantive or a mere formality shall reside solely within the State of Delaware.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

D. CONCISE PROPOSALS

The State of Delaware discourages overly lengthy and costly proposals. It is the desire that proposals be prepared in a straightforward and concise manner. Unnecessarily elaborate brochures or other promotional materials beyond those sufficient to present a complete and effective proposal are not desired. The State of Delaware's interest is in the quality and responsiveness of the proposal.

E. COVER LETTER

Each proposal will have a cover letter on the letterhead of the company or organization submitting the proposal. The cover letter must briefly summarize the Vendor's ability to provide the services specified in the RFP. The cover letter shall be signed by a representative who has the legal capacity to enter the organization into a formal Contract with the Division of Parks and Recreation.

F. TABLE OF CONTENTS

Each proposal must include a Table of Contents with page numbers for each of the required components of the proposal.

G. DESCRIPTION OF SERVICES AND QUALIFICATIONS

Each proposal must contain a detailed description of how the Vendor will provide the services outlined in this RFP. This part of the proposal may also include any capital improvements, state-of-the-art equipment, benefits to Park visitors, descriptions of any enhancements that will benefit the Parks or additional value-added services or qualifications the Vendor will provide that are not mentioned in this RFP.

H. SAMPLES OR BROCHURES

Samples or brochures may be required by the agency for evaluation purposes. They shall be such as to permit the Agency to compare and determine if the item offered complies with the intent of the specifications.

I. ACKNOWLEDGEMENT OF UNDERSTANDING OF TERMS

By submitting a bid, each Vendor shall be deemed to acknowledge that it has carefully read all sections of this RFP, including all forms, schedules and exhibits hereto, and has fully informed itself as to all existing conditions and limitations.

J. PERFORMANCE BOND REQUIREMENT

Vendors awarded Contracts are required to furnish a 100% Performance Bond in accordance with Delaware Code Title 29, Section [6927](#), to the State of Delaware for the benefit of the Division of Parks and Recreation with surety in the amount of 100% of the specific award. For purposes of this RFP, this amount shall include the annual fee and the highest % of gross receipts for the Awarded Vendor's submitted Business Plan highest projected revenue. Said bonds shall be conditioned upon the faithful performance of the Contract. This guarantee shall be submitted using Attachment 12 in the form of a good and

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

sufficient bond drawn upon an Insurance or Bonding Company authorized to do business in the State of Delaware.

K. NUMBER OF COPIES WITH MAILING OF PROPOSAL

To be considered, all proposals must be submitted in writing and respond to the items outlined in this RFP. The State reserves the right to reject any non-responsive or non-conforming proposals. Each proposal must be submitted with **four (4) paper copies** and **two (2) electronic copies** on CD, DVD, media disk or flash drive. One of the copies shall be marked “**Master Copy**” and will contain original signatures in all locations requiring a Vendor signature. The remaining copies do not require original signatures. **CD, DVD, media disk or flash drive must also contain the completed Appendix B Excel sheets, in Excel format.**

All properly sealed and marked proposals are to be sent to the State of Delaware and received **no later than 1:00 PM (Local Time) on November 15, 2018.** The Proposals may be delivered by Express Delivery (e.g., FedEx, UPS, etc.), US Mail, or by hand to:

State of Delaware/DNREC
Division of Parks and Recreation, Office of Business Services
NAT18003-BELLEVUE HALL
89 Kings Highway
Dover, DE 19901

Any proposal submitted by US Mail shall be sent by either certified or registered mail. Any proposal received after the date and time deadline referenced above shall not be considered and shall be returned unopened. The proposing Vendor bears the risk of delays in delivery. The contents of any proposal shall not be disclosed as to be made available to competing entities during the negotiation process.

Upon receipt of Vendor proposals, each Vendor shall be presumed to be thoroughly familiar with all specifications and requirements of this RFP. The failure or omission to examine any form, instrument or document shall in no way relieve Vendors from any obligation in respect to this RFP.

L. PROPOSAL EXPIRATION DATE

Prices and percentage of gross receipts quoted in the proposal shall remain fixed and binding on the Vendor at least through the initial Contract term.

M. WITHDRAWAL OF PROPOSALS

A Vendor may withdraw its proposal unopened after it has been deposited, if such a request is made prior to the time set for the opening of the proposal.

N. PROPOSAL MODIFICATIONS

Any changes, amendments or modifications to a submitted proposal requires that the original proposal be withdrawn, **prior** to the time set for the submission of the proposal, and a new proposal submitted **prior** to the deadline for submission of proposals.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Changes, amendments or modifications to proposals shall not be accepted or considered after the hour and date specified as the deadline for submission of proposals.

O. LATE PROPOSALS

Proposals received after the specified date and time will not be accepted or considered. To guard against premature opening, sealed proposals shall be submitted, plainly marked with the proposal title, Vendor name, and time and date of the proposal opening. Evaluation of the proposals is expected to begin shortly after the proposal due date. To document compliance with the deadline, the proposal will be date and time stamped upon receipt.

P. ADDENDA TO THE REQUEST FOR PROPOSAL (RFP)

If it becomes necessary to revise any part of this RFP, revisions will be posted at <http://bids.delaware.gov/> . By submitting an offer to the State, Vendors have acknowledged receipt, understanding and commitment to comply with all materials, revisions, and addenda related to the Request for Proposal.

Q. INCURRED EXPENSES

The State will not be responsible for any expenses incurred by the Vendor in preparing and submitting a proposal.

R. ECONOMY OF PREPARATION

Proposals should be prepared simply and economically, providing a straight-forward, concise description of the Vendor's offer to meet the requirements of the RFP.

S. DISCREPANCIES AND OMISSIONS

Vendor is fully responsible for the completeness and accuracy of their proposal, and for examining this RFP and all addenda. Failure to do so will be at the sole risk of the Vendor. Should Vendor find discrepancies, omissions, unclear or ambiguous intent or meaning, or should any questions arise concerning this RFP, Vendor shall notify the State of Delaware's Designated Contact, in writing, of such findings at least ten (10) days before the proposal opening. This will allow issuance of any necessary addenda. It will also help prevent the opening of a defective proposal and exposure of Vendor's proposal upon which award could not be made. All unresolved issues should be addressed in the proposal.

Protests based on any omission or error, or on the content of the solicitation, will be disallowed if these faults have not been brought to the attention of the Designated Contact, in writing, no later than ten (10) calendar days prior to the time set for opening of the proposals.

T. EXCEPTIONS

Vendors may elect to take **minor exception** to the terms and conditions of this RFP by completing Attachment 3. The Division shall evaluate each exception according to the intent of the terms and conditions contained herein, but the Division must reject exceptions

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

that do not conform to State bid law and/or create inequality in the treatment of Vendors. Exceptions shall be considered only if they are submitted with the proposal or before the date and time of the bid opening. **Exceptions must be submitted utilizing Attachment 3 to be considered.** Exceptions listed elsewhere in the Vendor's proposal will not be considered. The Division of Parks and Recreation maintains sole discretion to reject any Vendor exceptions that are submitted.

U. BUSINESS REFERENCES

Business references are to be provided via Attachment 6.

V. DOCUMENT(S) EXECUTION

All Vendors must complete and submit with its proposal the non-collusion statement that is enclosed with this Request for Proposal labeled as Attachment 2. The awarded Vendor(s) will be presented with the Contract form for signature and seal, if appropriate. Both of these documents shall be executed by a representative who has the legal capacity to enter the organization into a formal Contract with the Division of Parks and Recreation

The State of Delaware requires completion of the [Delaware Substitute Form W-9](#) to make payments to Vendors. Successful completion of this form enables the creation of a State of Delaware Vendor record. The Taxpayer ID (SSN or EIN) and Applicant (Vendor) name are submitted to the Internal Revenue Service for "matching." If the Taxpayer ID and name do not match, the Vendor record cannot be approved.

It is the applicant's responsibility to select the appropriate 1099 Withholding Type and Class. If incorporated, a business is not subject to 1099 reporting unless the business is providing legal or medical services.

Any questions about completing this form or specific comments about a form that you have submitted, please contact Vendor services by phone at 302-672-5000.

W. SUBCONTRACTS

SubContracting is permitted with prior written approval under this RFP and Contract. However, every subContractor shall be identified in the Proposal using Attachment 7.

X. CONFIDENTIALITY

Subject to applicable law or the order of a court of competent jurisdiction to the contrary, all documents submitted as part of the Vendor's proposal will be treated as confidential during the evaluation process. As such, Vendor proposals will not be available for review by anyone other than the State of Delaware/Proposal Evaluation Team or its designated agents. There shall be no disclosure of any Vendor's information to a competing Vendor prior to award of the Contract unless such disclosure is required by law or by order of a court of competent jurisdiction.

The State of Delaware and its constituent agencies are required to comply with the State of Delaware Freedom of Information Act, [29 Del. C. § 10001, et seq. \("FOIA"\)](#). FOIA requires that the State of Delaware's records are public records (unless otherwise

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

declared by FOIA or other law to be exempt from disclosure) and are subject to inspection and copying by any person upon a written request. Once a proposal is received by the State of Delaware and a decision on Contract award is made, the content of selected and non-selected Vendor proposals will likely become subject to FOIA's public disclosure obligations.

The State of Delaware wishes to create a business-friendly environment and procurement process. As such, the State respects the Vendor community's desire to protect its intellectual property, trade secrets, and confidential business information (collectively referred to herein as "confidential business information"). Proposals must contain sufficient information to be evaluated. If a Vendor feels that they cannot submit their proposal without including confidential business information, they must adhere to the following procedure or their proposal may be deemed unresponsive, may not be recommended for selection, and any applicable protection for the Vendor's confidential business information may be lost.

In order to allow the State to assess its ability to protect a Vendor's confidential business information, Vendors will be permitted to designate appropriate portions of their proposal as confidential business information.

Vendor(s) may submit portions of a proposal considered to be confidential business information in a separate, sealed envelope labeled "Confidential Business Information" and include the specific RFP number. The envelope must contain a letter from the Vendor's legal counsel describing the documents in the envelope, representing in good faith that the information in each document is not "public record" as defined by 29 Del. C. § 10002, and briefly stating the reasons that each document meets the said definitions.

Upon receipt of a proposal accompanied by such a separate, sealed envelope, the State of Delaware will open the envelope to determine whether the procedure described above has been followed. A Vendor's allegation as to its confidential business information shall not be binding on the State. The State shall independently determine the validity of any Vendor designation as set forth in this section. Any Vendor submitting a proposal or using the procedures discussed herein expressly accepts the State's absolute right and duty to independently assess the legal and factual validity of any information designated as confidential business information. Accordingly, Vendor(s) assume the risk that confidential business information included within a proposal may enter the public domain.

Y. PRICE NOT CONFIDENTIAL

Vendors shall be advised that as a publically bid Contract, no Vendor shall retain the right to declare their pricing confidential.

Z. ATTACHMENTS

Attachment 1 – No Proposal Reply Form
Attachment 2 – Non-Collusion Statement
Attachment 3 – Exceptions
Attachment 4 – Company Profile and Capabilities

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Attachment 5 – Confidentiality and Proprietary Information
Attachment 6 – Business References
Attachment 7 – SubContractor Information Form
Attachment 8 – Monthly Usage Report
Attachment 9 – SubContracting (2nd tier spend) Report
Attachment 10 – Office of Supplier Diversity Certification Application
Attachment 11 – Bond Form
Attachment 12 – Proposal Reply Requirements
Appendix A – Scope of Work details
Appendix B – Pricing Form(s) and Instructions (if applicable)
Appendix C – Description of Current Operations
Appendix D - Specifications and Additional Information
Appendix E – Site Photos
Appendix F – Delaware State Parks Programming
Appendix G – Division Highlight Outreach Brochure

Vendor(s) shall complete each attachment included in the bid packet and include in their response to this RFP. Vendor(s) who do not complete the attachments may be considered non-responsive.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

IV. PROPOSAL EVALUATION PROCEDURES

A. GENERAL ADMINISTRATION

1. STATE'S RIGHT TO REJECT PROPOSALS

The Division reserves the right to reject any or all proposals in whole or in part, to make multiple awards, partial awards, award by types, item by item, or lump sum total, whichever is determined to be the most advantageous to the State of Delaware. Vendors submitting proposals may be afforded an opportunity for discussion. Vendors may be requested to provide a best and final offer during the negotiation process. Negotiations may be conducted with responsible Vendors who submit proposals found to be reasonably likely to be selected for award. The contents of any proposal shall not be disclosed so as to be available to competing Vendors during the negotiation process.

2. STATE'S RIGHT TO CANCEL SOLICITATION

The State of Delaware reserves the right to cancel this solicitation at any time during the procurement process, for any reason or for no reason. The State of Delaware makes no commitments expressed or implied, that this process will result in a business transaction with any Vendor.

This RFP does not constitute an offer by the State of Delaware. Vendor's participation in this process may result in the State of Delaware selecting your organization to engage in further discussions and negotiations toward execution of a Contract. The commencement of such negotiations does not, however, signify a commitment by the State of Delaware to execute a Contract nor to continue negotiations. The State of Delaware may terminate negotiations at any time and for any reason, or for no reason.

3. FORMAL CONTRACT AND/OR PURCHASE ORDER

No employee or subContractor of the Vendor(s) is to begin any work prior to receipt of an executed Contract with the Division signed by authorized representatives of the Agency.

4. DELIVERY OF PROPOSALS

Proposals shall be delivered in sealed envelopes, and shall bear on the outside the name and address of the Vendor as well as the designation of the Contract. Proposals forwarded by U.S. Mail shall be sent first class to the address stated in this RFP. Proposals forwarded by delivery service other than the U.S. Mail or hand delivered must be delivered to the applicable addresses also stated in this RFP. All bids must clearly display the bid number on the envelope.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

State of Delaware/DNREC
Division of Parks and Recreation, Office of Business Services
NAT18003-BELLEVUE HALL
89 Kings Highway
Dover, DE 19901

All proposals will be accepted at the time and place set in the RFP. Vendor bears the risk of delays in delivery. Proposals received after the time set for public opening will be returned unopened.

5. PUBLIC OPENING OF PROPOSALS

The proposals shall be publicly opened at the time and place specified by the Agency. Vendors or their authorized representatives are invited to be present.

Only the Vendor's name and address will be read aloud during the bid opening process.

6. DISQUALIFICATION OF VENDORS

Any one or more of the following causes may be considered as sufficient for the disqualification of a Vendor and the rejection of its proposal or proposals:

- a. More than one proposal for the same Contract from an individual, firm, or corporation under the same or different names.
- b. Evidence of collusion among Vendors.
- c. Unsatisfactory performance record as evidenced by past experience with the State of Delaware or on a State of Delaware central Contract.
- d. Any suspension or debarment of the parent company, subsidiary or individual involved with the Vendor by federal, any state or any local governments within the last five (5) years.
- e. If the unit prices are obviously unbalanced either in excess or below reasonable cost analysis values.
- f. If there are any unauthorized additions, interlineations, conditional or alternate bids or irregularities of any kind which may tend to make the proposal incomplete, indefinite, or ambiguous as to its meaning.
- g. Non-attendance of mandatory pre-bid meetings shall be cause of disqualification.

7. AUTHORITY OF AGENCY

On all questions concerning the interpretation of specifications, the acceptability and quality of material furnished and/or work performed, the classification of material, the execution of the work, and the determination of payment due or to become due, the decision of the Division shall be final and binding.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

8. OR EQUAL (PRODUCTS BY NAME)

Specifications of products by name are intended to be descriptive of quality or workmanship, finish and performance. Desirable characteristics are not intended to be restrictive. Substitutions of products for those named will be considered provided the Vendor certifies that the function, characteristics, performance and endurance qualities of the material offered is equal or superior to that specified.

B. RESPONSIVENESS AND RESPONSIBILITY OF VENDOR

The Division shall award this Contract to the most responsible and responsive Vendor who best meets the terms and conditions of the proposal.

1. Rejection of individual proposals. -- A proposal may be rejected for 1 or more of the following reasons:
 - a. The person responding to the solicitation is determined to be nonresponsive or non-responsive;
 - b. It is unacceptable;
 - c. The proposed price is unreasonable; or
 - d. It is otherwise not advantageous to the State.
2. Vendors whose proposals are rejected as non-responsive shall be notified in writing about the rejection.
3. Responsibility of Vendors. -- It shall be determined whether a Vendor is responsible before awarding a Contract. Factors to be considered in determining if a Vendor is responsible include:
 - a. The Vendor's financial, physical, personnel or other resources, including subContracts;
 - b. The Vendor's record of performance and integrity;
 - c. Any record regarding any suspension or debarment;
 - d. Whether the Vendor is qualified legally to Contract with the State;
 - e. Whether the Vendor supplied all necessary information concerning its responsibility; and
 - f. Any other specific criteria for a particular procurement which an agency may establish
4. If a Vendor is determined to be non-responsive, the Vendor shall be informed in writing.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

5. The State reserves the right to waive minor irregularities, or request additional information before determining the responsiveness of the Vendor. All Vendors will be afforded the same or similar opportunities, as necessary, and will be treated with equal regard before such determinations are finalized.

C. PROPOSAL EVALUATION COMMITTEE

The Proposal Evaluation Committee ("Committee") is comprised of representatives of the State of Delaware.

The Committee reserves the right to:

- Select for Contract or for negotiations a proposal other than that with lowest costs.
- Reject any and all proposals or portions of proposals received in response to this RFP or to make no award or issue a new RFP.
- Waive or modify any information, irregularity, or inconsistency in proposals received.
- Request modification to proposals from any or all Vendors during the Contract review and negotiation.
- Negotiate any aspect of the proposal with any Vendor and negotiate with more than one Vendor at the same time.
- Select more than one Vendor pursuant to 29 Del. C. §6926. Such selection will be based on the needs of each individual park

The Division reserves the right to reject any or all bids in whole or in part, to make multiple awards, partial awards, award by types, item by item, or lump sum total, whichever may be most advantageous to the State of Delaware.

D. REQUIREMENTS OF THE VENDOR

The purpose of this section is to assist the Proposal Evaluation Committee to determine the ability of the organization to provide the materials and services described in this RFP. The proposal response should contain at a minimum the following information:

- Brief history of the organization, including accreditation status, if applicable.
- Vendor's experience providing similar services. Include references on Attachment 6.
- Financial information (balance sheets and income statements) **for the past three (3) years.**
- Describe the methodology/approach used for Facility Management for Events, Catering, or Food Services at Bellevue Hall included in proposal to the Division of Parks and Recreation, including **work plan and timeline.** Include a well-defined **ACTION PLAN** that will describe the Vendor's organization and method for providing Facility Management for Events (public and private), Catering or Food Services where applicable and providing services as specified herein. Include approach to opening operations, any proposed capital improvements. **Include customer billing and payment processes/options, customer service, advertising and marketing plans, health standards/processes if providing catering or food service, cleaning processes, and employee training procedures.** Include conflict resolution processes. Vendor shall provide an Alcohol Management Plan in their proposal if alcohol will be served on the premises. Include industry analysis (detail the market in which you are competing, how large it is and what trends are affecting it) and customer

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

analysis (what customers you are targeting). Include a Full Phase approach as included in Appendix A herein. **Include BUSINESS FINANCIAL PLAN with five (5) years projected revenue, and expenditures (including debt service).**

- Proposed capital investments and improvements offered by the Vendor. The Division is interested in capital investments and improvements at Bellevue Hall at Bellevue State Park. The Vendor(s) shall include in their proposal any ideas or concepts for development, restoration, rehabilitation, preservation and reconstruction, including, but not limited to, capital investment, timeline for delivery of project work, projected costs and any other related items incidental to Bellevue Hall. Include a Full Phase approach as included in Appendix A herein.
- For multi-partner solutions, a Joint Venture or Business Association Agreement clearly describing the responsibilities of the partners, if applicable.
- Proposed operation schedule.
- Event Planning Packages/Offerings.
- Potential Preferred Vendors, Brochures/Specification information for Public and Private Events.
- Describe how Vendor business plan includes Division programs and Activities to maximize the site and the mission of Bellevue State Park.
- All forms included in this RFP.
- Vendor Emergency Contact Data as required in this Proposal

E. CRITERIA AND SCORING

	EVALUATION CRITERIA		
		PERCENTAGE	POINTS
1.	Background and experience (e.g. past performance on similar ventures) company history, qualifications and experience of the employees and the organization in developing/constructing, managing and operating a facility management business for special events, catering or food service.	15%	60
2.	Financial stability/resources, past performance, financials, and references.	15%	60
3.	Vendor's action plan (methodology and/or approach) for operating and managing a facility management business for special events, catering or food service, including daily business operations, scheduling, customer service, operations, marketing, employee training, cleaning plan and alcohol management plan.	15%	60
4.	Vendor's proposed creativity in planning, designing, and delivering a successful facilities management business through return on investment and capital improvements. Vendor's business plan includes Division programs and Activities to maximize the site and the mission of the park.	25%	100
5.	The value of Vendor's proposal to Delaware Parks (e.g. annual fees and annual percent of gross receipts from the sale of products and services).	25%	100

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

6.	Quality and diversity of event services and/or menu offered (if providing catering or food services)	5%	20
	TOTAL SCORE	100%	400

Proposal Evaluation Committee members will assign up to the maximum number of points listed for each of the criteria listed above. For items having quantitative answers, points will be proportionate to each proposal's response. Items with qualitative answers will receive the average of points assigned by Proposal Evaluation Committee members.

F. BEST AND FINAL OFFERS

Once the proposals have been evaluated and negotiations have been held with the Vendor(s) determined to be likely to receive an award, the Procurement Evaluation Committee will issue a request for Best and Final Offers from the Vendor(s).

G. REFERENCES

The Committee may contact any customer of the Vendor, whether or not included in the Vendor's reference list, and use such information in the evaluation process. Additionally, the State of Delaware may choose to visit existing installations of comparable systems, which may or may not include Vendor personnel. If the Vendor is involved in such site visits, the State of Delaware will pay travel costs only for State of Delaware personnel for these visits.

V. PREBID MEETING AND SITE VISIT

A site review of the operation shall be available on Friday, October 12, 2018 at 9:00 A.M. to 10:00 A.M. at the location specified below. This site visit shall only be for visual inspection of the premises. Bid questions will not be taken or answered during the site visit. **The Site visit is not mandatory, but highly recommended to gain full knowledge of site layout.**

A non-mandatory pre-bid meeting has been scheduled for **Friday, October 12, 2018 at 10:00 A.M. local time at Bellevue Hall, Bellevue State Park, 911 Philadelphia Pike, Wilmington, DE.** This is **not** a mandatory meeting.

VI. DEFINITIONS AND GENERAL PROVISIONS

The attached Definitions and General Provisions apply to all Contracts and are part of each Request for Proposal. The requirement to furnish a bid bond and performance bond is applicable unless waived. Should the General Provisions conflict with the Special Provisions, the Special Provisions shall prevail. Vendors or their authorized representatives are required to fully acquaint themselves as to State procurement laws and regulations prior to submitting bid.

A. DEFINITIONS: Whenever the following terms are used, their intent and meaning shall be interpreted as follows:

STATE: The State of Delaware

AGENCY: State Agency as noted on cover sheet.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

BID INVITATION: The "invitation to bid" or "Request for Proposal" is a packet of material sent to Vendors and consists of General Provisions, Special Provisions, specifications, and enclosures.

BOND: The approved form of security furnished by the Vendors and its surety as a guaranty of good faith on the part of the Vendor to execute the work in accordance with the terms of the Contract.

CAPITAL IMPROVEMENT: Any property enhancement or "improvement" that increases the overall value of the operation or business. Shall include a short range plan, which identifies any addition of a permanent structural improvement or the restoration of some aspect of a property that will either enhance the property's overall value or increases its useful life. Capital Improvements do not include equipment required by the Vendor for normal business services.

CONTRACT: The written agreement covering the furnishing and delivery of material or work to be performed.

DESIGNATED OFFICIAL: The agent authorized to act for an Agency.

FEES: The schedule and basis of fees to be paid to the State of Delaware in return for the business opportunity provided by the State.

GENERAL PROVISIONS: General Provisions are instructions pertaining to Contracts in general. They contain, in summary, requirements of laws of the State, policies of the Agency, and instructions to Vendors.

LOCAL TIME: Eastern Standard Time/Eastern Daylight Time

PROPOSAL: The offer of the Vendor submitted on the approved form and setting forth the Vendor's prices for performing the work or supplying the material or equipment described in the specifications.

REVIEW: For purposes of this RFP, "Review" is for annual gross receipt reports and financial reports that require Review by a Certified Public Accountant (CPA) in which the CPA issues a report stating that the information is performed in accordance with standards for accounting and review services and that the financial statements/reports have been prepared and fairly presented.

RFP: Request for Proposal.

SPECIAL PROVISIONS: Special Provisions are specific conditions or requirements peculiar to the Contract under consideration and are supplemental to the General Provisions. Should the Special Provisions conflict with the General Provisions, the Special Provisions shall prevail.

SURETY: The corporate body which is bound with and for the Contract, or which is liable, and which engages to be responsible for the Vendor's payments of all debts pertaining to and for its acceptable performance of the work for which he has contracted

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

VENDOR: Any individual, firm, or corporation formally submitting a proposal for the material or work contemplated, acting directly or through a duly authorized representative.

B. GENERAL PROVISIONS

1. SILENCE OF SPECIFICATIONS

The apparent silence of the specifications as to any detail, or the apparent omission from it of detailed description concerning any point, shall be regarded as meaning that only the best commercial practice is to prevail and only material and workmanship of the first quality are to be used. Proof of specifications compliance will be the responsibility of the Vendor.

2. EXAMINATION OF SPECIFICATIONS AND PROVISIONS

The Vendor shall examine carefully the proposal and the Contract forms for the material contemplated. The Vendor shall investigate and satisfy itself as to the conditions to be encountered, quality and quantities of the material to be furnished, and the requirements of any Special Provisions in the RFP and the Contract. The submission of a proposal shall be conclusive evidence that the Vendor has made examination of the aforementioned conditions.

3. PUBLIC INSPECTION OF PROPOSALS

All documents submitted as part of the Vendor's proposal will be deemed confidential during the evaluation process. Vendor proposals will not be available for review by anyone other than the State of Delaware/Proposal Evaluation Committee or its designated agents. There shall be no disclosure of any Vendor's information to a competing Vendor prior to award of the Contract.

The State of Delaware is a public agency as defined by state law, and as such, it is subject to the Delaware Freedom of Information Act, 29 Del. C. Ch. 100. Under the law, all the State of Delaware's records are public records (unless otherwise declared by law to be confidential) and are subject to inspection and copying by any person. Vendor(s) are advised that once a proposal is received by the State of Delaware and a decision on Contract award is made, its contents will become public record and nothing contained in the proposal will be deemed to be confidential except proprietary information.

Vendor(s) shall not include any information in their proposal that is proprietary in nature or that they would not want to be released to the public. Proposals must contain sufficient information to be evaluated and a Contract written without reference to any proprietary information. If a Vendor feels that they cannot submit their proposal without including proprietary information, they must adhere to the following procedure or their proposal may be deemed unresponsive and will not be recommended for selection. Vendor(s) must submit such information in a separate, sealed envelope labeled "Proprietary Information" with the RFP number. The envelope must contain a letter from the Vendor's legal counsel describing the documents in the envelope, representing in good faith that the information in each document is not "public record"

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

as defined by 29 Del. C. § 10002(d), and briefly stating the reasons that each document meets the said definitions.

Upon receipt of a proposal accompanied by such a separate, sealed envelope, the State of Delaware will open the envelope to determine whether the procedure described above has been followed.

4. LAWS TO BE OBSERVED

The Vendor is presumed to know and shall strictly comply with all Federal, State, or County laws, and City or Town ordinances and regulations in any manner affecting the conduct of the work. The Vendor shall indemnify and save harmless the State of Delaware, the Agency, and all Officers, Agency and Servants thereof against any claim or liability arising from or based upon the violation of any such laws, ordinances, regulations, orders, or decrees whether by itself , by its employees, or by its subContractor (s).

5. APPLICABLE LAW AND JURISDICTION

This RFP, any resulting Contract, and any and all litigation or other disputes arising therefrom, in connection with, or related hereto shall be governed by the applicable laws, regulations and rules of evidence of the State of Delaware. Vendor submits to personal jurisdiction in the State of Delaware. Any and all litigation or other disputes arising out of, in connection with, or relating to this RFP, and any resulting Contract, shall be brought exclusively in a court in the State of Delaware or the United States District Court of the District of Delaware as applicable.

6. SEVERABILITY

If any term or provision of this Agreement is found by a court of competent jurisdiction to be invalid, illegal or otherwise unenforceable, the same shall not affect the other terms or provisions hereof or the whole of this Agreement, but such term or provision shall be deemed modified to the extent necessary in the court's opinion to render such term or provision enforceable, and the rights and obligations of the parties shall be construed and enforced accordingly, preserving to the fullest permissible extent the intent and agreements of the parties herein set forth.

7. PERMITS AND LICENSES

All necessary permits, licenses, insurance policies, etc. required by local, State or Federal laws, shall be provided by the Vendor at its own expense.

8. PATENTED DEVICES, MATERIAL AND PROCESSES

- a. The Vendor shall provide for the use of any patented design, device, material, or process to be used or furnished under this Contract by suitable legal agreement with the patentee or owner, and shall file a copy of this agreement with the Agency.
- b. The Vendor and the surety shall hold and save harmless the State of Delaware, the Agency, the Director, their Officers or Agents from any and all claims because of

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

the use of such patented design, device, material, or process in connection with the work agreed to be performed under this Contract.

9. EMERGENCY TERMINATION OF CONTRACT

- a. Due to restrictions which may be established by the United States Government on material, or work, a Contract may be terminated by the cancellation of all or portions of the Contract.
- b. In the event the Vendor is unable to obtain the material required to complete the items of work included in the Contract because of restrictions established by the United States Government and if, in the opinion of the Agency, it is impractical to substitute other available material, or the work cannot be completed within a reasonable time, the incomplete portions of the work may be cancelled, or the Contract may be terminated.

10. TAXES

- a. The Division is exempt from all FEDERAL and STATE TAXES. Such taxes shall not be included in pricing structure.
- b. Sales at Park Operation locations are taxable to the awarded Vendor under Federal and State tax laws.

11. FEES PAYABLE TO THE STATE

Fees and/or rates shall remain firm for the initial five (5) year term of the Contract, unless further negotiations are deemed necessary by the State or changed through mutual agreement by both parties.

The fee policy that Vendors choose to submit must address the following concerns:

- a. The structure must be clear, accountable and auditable.
- b. It must cover the full spectrum of services required.

12. PRICE ADJUSTMENT

The Vendor is not prohibited from offering a price adjustment on its services or materiel offered under the Contract. The State is not prohibited from requesting a price adjustment on those services or materiel during the initial term or any subsequent options that the State may agree to exercise.

If agreement is reached to extend this Contract beyond the initial five (5) year period, the Division of Parks and Recreation shall have the option of negotiating fee pricing and percentage of gross receipt adjustments.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

13. INDEPENDENT CONTRACTORS

The parties to any Contract from this solicitation shall be independent Contractors to one another, and nothing herein shall be deemed to cause the agreement to create an agency, partnership, joint venture or employment relationship between parties. Each party shall be responsible for compliance with all applicable workers compensation, unemployment, disability insurance, social security withholding and all other similar matters. Neither party shall be liable for any debts, accounts, obligations or other liability whatsoever of the other party or any other obligation of the other party to pay on the behalf of its employees or to withhold from any compensation paid to such employees any social benefits, workers compensation insurance premiums or any income or other similar taxes.

14. MULTI-PARTNER SOLUTIONS (JOINT VENTURES)

Multi-Partner solutions (the "Joint Ventures") will be allowed only if one of the venture partners is designated as the "Prime Vendor". The "Prime Vendor" must be the Joint Venture's primary contact point for the State of Delaware and be responsible for the Joint Venture's performance under the Contract, including all project management, legal and financial responsibility for the management, operation and improvements at the Bellevue Hall. If a Joint Venture is proposed, a copy of the Joint Venture or Business Association Agreement, clearly describing the responsibilities of the partners, must be submitted with the proposal. Services specified in the proposal shall not be subContracted without prior written approval by the State of Delaware, and approval of a request to subContract shall not in any way relieve Vendor of responsibility for the professional and technical accuracy and adequacy of the work. Further, the Prime Vendor shall be and remain liable for all damages to the State of Delaware caused by negligent performance or non-performance of work by its Joint Ventures, or its subContractor(s).

Multi-Partner proposals must be a consolidated response with all cost included in the cost summary (Appendix B). Where necessary, RFP response pages are to be duplicated for each Partner.

a. Primary Vendor

The State of Delaware expects to negotiate and Contract with only one Prime Vendor. The State of Delaware will not accept any proposals that reflect an equal teaming arrangement or from Partners who are co-bidding on this RFP. The Prime Partner will be responsible for the management of all Joint Ventures or its subContractor(s).

Any Contract that may result from this RFP shall specify that the Prime Vendor is solely responsible for fulfillment of any Contract with the State as a result of this procurement. Payments to any Joint Venture or subContractors are the sole responsibility of the Prime Vendor (the awarded Vendor).

Notwithstanding the foregoing, nothing in this subsection shall prohibit the State of Delaware from the full exercise of its options under Section IV.B.16 regarding multiple source Contracting.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

b. Sub-Contracting

The Prime Vendor selected shall be solely responsible for Contractual performance and management of all subContract relationships. The awarded Contract allows subContracting assignments; however, the Prime Vendor assumes all responsibility for work quality, service deliverables, restoration, operations, maintenance and any other supporting services required by a subContractor.

Use of subContractors must be clearly explained in the proposal and subContractors must be identified by name. The Prime Vendor shall be wholly responsible for the entire Contract performance whether or not subContractors are used. Any subContractors must be approved by State of Delaware and must be submitted on Attachment 7 included in this RFP.

c. Multiple Proposals

A Primary Vendor may not participate in more than one proposal in any form. Sub-Contracting partners may participate in multiple Joint Venture proposals.

15. FUNDING OUT or NON-APPROPRIATION

In the event the General Assembly fails to appropriate the specific funds necessary to enter into or continue the Contractual agreement, in whole or part, the agreement shall be terminated as to any obligation of the State requiring the expenditure of money for which no specific appropriation is available at the end of the last fiscal year for which no appropriation is available or upon the exhaustion of funds.

16. MANDATORY INSURANCE REQUIREMENTS

As a part of the Contract requirements, the Vendor must obtain at its own cost and expense and keep in force and effect during the term of this Contract, including all extensions, the minimum coverage limits specified below with a carrier satisfactory to the State. Vendor must carry the following coverage depending on the scope of work being delivered.

- a. Commercial General Liability - \$1,000,000 per occurrence/\$3,000,000 aggregate,
and
- b. Product Liability - \$1,000,000 per occurrence/\$3,000,000 aggregate,
and
- c. Liquor Liability- \$1,000,000 per occurrence/ \$3,000,000 aggregate,
and

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

- d. Automotive Liability Insurance covering all automotive units used in the work with limits of not less than \$100,000 each person and \$300,000 each accident as to bodily injury and \$25,000 as to property damage to other,

and

- e. The Vendor shall maintain such insurance as will protect against claims under Worker's Compensation Act and from any other claims for damages for personal injury, including death, which may arise from operations under this Contract. The Vendor is an independent Contractor and is not an employee of the State of Delaware.

All Vendors must carry (a), (b), (c) (d) and (e).

Before any work is done with the State, a Certificate of Insurance referencing the name and Contract number stated herein, shall be filed with the State. The certificate holder is as follows:

State of Delaware/DNREC
Division of Parks and Recreation, Office of Business Services
NAT18003-BELLEVUE HALL
89 Kings Highway
Dover, DE 19901

Note: The State of Delaware shall not be named as an additional insured.

Should any of the above described policies be cancelled before the expiration date thereof, notice will be delivered in accordance with the policy provisions.

17. STATE OF DELAWARE BUSINESS LICENSE

Prior to receiving an award, the successful Vendor shall either furnish the Agency with proof of State of Delaware Business Licensure or initiate the process of application where required. An application may be requested in writing to: Division of Revenue, Carvel State Building, P.O. Box 8750, 820 N. French Street, Wilmington, DE 19899 or by telephone to one of the following numbers: 302-577-8778. <http://revenue.delaware.gov/services/BusServices.shtml>

Information regarding the award of this Contract will be given to the Division of Revenue. Failure to comply with the State of Delaware licensing requirements may subject your organization to applicable fines and/or interest penalties.

18. INDEMNIFICATION

a. General Indemnification

By submitting a proposal, the proposing Vendor agrees that in the event it is awarded a Contract, it will indemnify and otherwise hold harmless the State of Delaware, its agents and employees from any and all liability, suits, actions, or claims, together with all costs, expenses for attorney's fees, arising out of the

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Vendor's its agents and employees' performance work or services in connection with the Contract.

b. Proprietary Rights Indemnification

Vendor shall warrant that all elements of its solution, including all equipment, software, documentation, services and deliverables, do not and will not infringe upon or violate any patent, copyright, trade secret or other proprietary rights of any third party. In the event of any claim, suit or action by any third party against the State of Delaware, the State of Delaware shall promptly notify the Vendor in writing and Vendor shall defend such claim, suit or action at Vendor's expense, and Vendor shall indemnify the State of Delaware against any loss, cost, damage, expense or liability arising out of such claim, suit or action (including, without limitation, litigation costs, lost employee time, and counsel fees) whether or not such claim, suit or action is successful.

If any equipment, software, services (including methods) products or other intellectual property used or furnished by the Vendor (collectively ""Products") is or in Vendor's reasonable judgment is likely to be, held to constitute an infringing product, Vendor shall at its expense and option either:

1. Procure the right for the State of Delaware to continue using the Product(s);
2. Replace the product with a non-infringing equivalent that satisfies all the requirements of the Contract; or
3. Modify the Product(s) to make it or them non-infringing, provided that the modification does not materially alter the functionality or efficacy of the product or cause the Product(s) or any part of the work to fail to conform to the requirements of the Contract, or only alters the Product(s) to a degree that the State of Delaware agrees to and accepts in writing.

19. FORCE MAJEURE

Neither the Vendor nor the ordering agency shall be held liable for non-performance under the terms and conditions of this Contract due, but not limited to, government restriction, strike, flood, fire, or unforeseen catastrophe beyond either party's control. Each party shall notify the other in writing of any situation that may prevent performance under the terms and conditions of this Contract.

20. VENDOR NON-ENTITLEMENT

State of Delaware Vendors for Material and for Services shall not have legal entitlement to utilize any Central Contract held by the State of Delaware. The Vendors may not seek business from another Vendors' Central Contract for the purpose of preparing a bid or proposal to the State of Delaware. Additionally, they shall not utilize other Central Contracts to fulfill the requirements of their respective Contract unless they are considered a "Covered Agency" as defined by Title 29 Chapter 69 of the State Procurement Code or otherwise permitted by law.

This is not a prohibition from any Vendor choosing to work with another Vendor who holds a State Central Contract for private business.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

21. REQUIRED REPORTING

One of the primary goals in administering this Contract is to keep accurate records regarding its actual value/usage. This information is essential in order to update the contents of the Contract and to establish proper bonding levels, if they are required. The integrity of future Contracts revolves around our ability to convey accurate and realistic information to all interested parties.

A complete and accurate Usage Report (Attachment 8) shall be furnished in an Excel format and submitted electronically, no later than the 15th (or next business day after the 15th day) of each month, detailing the purchasing of all items and/or services on this Contract. The reports shall be submitted as an attachment to Parks_OBS@state.de.us. Submitted reports shall contain accurate descriptions of the products, goods or services procured. Any exception to this mandatory requirement or failure to submit complete reports, or in the format required, may result in corrective action, up to and including the possible cancellation of the award. Failure to provide the report with the minimum required information may also negate any Contract extension clauses. Additionally, Vendor(s) who are determined to be in default of this mandatory report requirement may have such conduct considered against them, in assessment of responsibility, in the evaluation of future proposals.

The Vendor agrees to submit to: OBS_Parks@state.de.us, the Facility Management for Events, Catering, or Food Services at Bellevue Hall report monthly by the 15th of every month, including previous month's data and the tabulated annual gross receipts report and annual financial reports for the period of operation on or before December 31 of each year. All annual gross receipt reports and financial reports must be "Audited" by a certified public accountant prior to submission and proof of "Audit" must be included in VENDOR submission.

In accordance with Executive Order 44, the State of Delaware is committed to supporting its diverse business industry and population. The successful Vendor will be required to accurately report on the participation by Diversity Suppliers which includes: minority (MBE), woman (WBE), veteran owned business (VOBE), or service disabled veteran owned business (SDVOBE) under this awarded Contract. The reported data elements shall include but not be limited to; name of state Contract/project, the name of the Diversity Supplier, Diversity Supplier contact information (phone, email), type of product or service provided by the Diversity Supplier and any minority, women, veteran, or service disabled veteran certifications for the subContractor (State OSD certification, Minority Supplier Development Council, Women's Business Enterprise Council, VetBiz.gov). The format used for SubContracting 2nd Tier reporting is shown as Attachment 9.

Accurate 2nd Tier reports shall be submitted to the Contracting Agency's Office of Supplier Diversity at Vendorusage@state.de.us on the 15th (or next business day) of the month following each quarterly period. For consistency quarters shall be considered to end the last day of March, June, September and December of each calendar year. Contract spend during the covered periods shall result in a report even if the Contract has expired by the report due date.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

22. METHOD OF PAYMENT

The Vendor will pay the State per the terms of this Contract.

23. SCHEDULE FOR PERFORMANCE OF WORK

All work described in these specifications shall be completed with reasonable promptness. As used in this Section, the State of Delaware shall be the sole judge of the term "reasonable". If the Vendor does not begin the work in a reasonable amount of time, they will be notified that if they fail to initiate the work promptly, the Contract may be terminated and the State will forthwith proceed to collect for nonperformance of work.

24. VENDOR RESPONSIBILITY

The State will enter into a Contract with the successful Vendor(s). The successful Vendor(s) shall be responsible for all products and services as required by this RFP whether or not the Vendor or its subContractor provided final fulfillment of the order. SubContractors, if any, shall be clearly identified in the Vendor's proposal by completing Attachment 7, and are subject the approval and acceptance of The Division.

25. VENDOR- OWNED RENTAL EQUIPMENT AND SUPPLIES REMOVAL

The awarded Vendor shall remove all rental equipment and supplies from the event location (s) no later than an agreed to date once all Contract obligations by the Vendor have been met.

26. ENVIRONMENTAL PROCUREMENT REQUIREMENTS

Energy Star - If applicable, the Vendor must provide products that earn the ENERGY STAR rating and meet the ENERGY STAR specifications for energy efficiency in order to keep overall event costs to a minimum. The Vendor is encouraged to visit www.energystar.gov for complete product specifications and updated lists of qualifying products.

27. PERSONNEL, EQUIPMENT AND SERVICES

- a. The Vendor represents that it has, or will secure at its own expense, all personnel required to perform the services required under this Contract.
- b. All of the equipment and services required hereunder shall be provided by or performed by the Vendor or under its direct supervision, and all personnel, including subContractors, engaged in the work shall be fully qualified and shall be authorized under State and local law to perform such services.
- c. None of the equipment and/or services covered by this Contract shall be subContracted without the prior written approval of the State. Only those subContractors identified in Attachment 7 are considered approved upon award. Changes to those subContractor(s) listed in Attachment 7 must be approved in writing by the State.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

28. NON-DISCRIMINATION

In performing the services subject to this RFP, Vendor agrees that it will not discriminate against any employee or applicant because of race, creed, color or sex or national origin. Vendor shall comply with all federal and state laws, regulations and policies pertaining to the prevention of discriminatory employment practice. Failure to perform under this provision constitutes a material breach of the Contract.

29. SOLICITATION OF STATE EMPLOYEES

Vendor shall not, directly or indirectly, solicit any employees of the State of Delaware to leave employment with the State of Delaware in order to accept employment with Vendor, its affiliates, actual or prospective Contractors, or any person acting in concert with Vendor, without prior written approval of the State of Delaware's Contracting officer. Solicitation of State of Delaware employees by Vendor may result in rejection of Vendor's proposal.

Notwithstanding the paragraph above, this does not prevent the employment by a Vendor of a State of Delaware employee who has initiated contact with the Vendor. However, the State of Delaware employees may be legally prohibited from accepting employment with the Vendor or under certain circumstances. Vendors may not knowingly employ a person who cannot legally accept employment under state or federal law. If a Vendor discovers that they have done so, they must terminate that employment immediately.

30. FAIR BACKGROUND CHECK PRACTICES

Pursuant to 29 Del. C. [§6909B](#), the State does not consider the criminal record, criminal history, credit history or credit score of an applicant for state employment during the initial application process unless otherwise required by state and/or federal law. Vendors doing business with the State are encouraged to adopt fair background check practices. Vendors can refer to 19 Del. C. [§711\(g\)](#) for applicable established provisions.

31. VENDOR BACKGROUND CHECK REQUIREMENTS

Vendor(s) selected for an award that access state property or come in contact with vulnerable populations, including children and youth, shall be required to complete background checks on employees serving the State's on premises Contracts. Unless otherwise directed, at a minimum, this shall include a check of the following registry:

- Delaware Sex Offender Central Registry at: <https://sexoffender.dsp.delaware.gov/>

Individuals that are listed in the registry shall be prevented from direct contact in the service of an awarded state Contract, but may provide support or off-site premises service for Contract Vendors. Should an individual be identified and the Vendor(s) believes their employee's service does not represent a conflict with this requirement, may apply for a waiver to the primary agency listed in the solicitation. The Agency's decision to allow or deny access to any individual identified on a registry database is final and at the Agency's sole discretion.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

By Agency request, the Vendor(s) shall provide a list of all employees serving an awarded Contract, and certify adherence to the background check requirement. Individual(s) found in the central registry in violation of the terms stated, shall be immediately prevented from a return to state property in service of a Contract award. A violation of this condition represents a violation of the Contract terms and conditions, and may subject the Vendor to penalty, including Contract cancellation for cause.

Individual Contracts may require additional background checks and/or security clearance(s), depending on the nature of the services to be provided or locations accessed, but any other requirements shall be stated in the Contract scope of work or be a matter of common law. The Vendor(s) shall be responsible for the background check requirements of any authorized SubContractor providing service to the Agency's Contract.

32. TERMINATION OF CONTRACT

The Contract awarded as a result of this RFP may be terminated as follows by Department of Natural Resources and Environmental Control Division of Parks and Recreation.

- a. Termination for Cause:** If, for any reasons, or through any cause, the Vendor fails to fulfill in timely and proper manner its obligations under this Contract, or if the Vendor violates any of the covenants, agreements, or stipulations of this Contract, the State shall thereupon have the right to terminate this Contract by giving written notice to the Vendor of such termination and specifying the effective date thereof, at least thirty (30) days before the effective date of such termination. In that event, all finished or unfinished documents, data, studies, surveys, drawings, maps, models, photographs, and reports or other material prepared by the Vendor under this Contract shall, at the option of the State, become its property, and the Vendor shall be entitled to receive just and equitable compensation for any satisfactory work completed on such documents and other materials which is usable to the State.

On receipt of the Contract cancellation notice from the State, the Vendor shall have not less than five (5) days to provide a written response and may identify a method(s) to resolve the violation(s). A Vendor response shall not effect or prevent the Contract cancellation unless the State provides a written acceptance of the Vendor response. If the State does accept the Vendor's method and/or action plan to correct the identified deficiencies, the State will define the time by which the Vendor must fulfill its corrective obligations. Final retraction of the State's termination for cause will only occur after the Vendor successfully rectifies the original violation(s). At its discretion the State may reject in writing the Vendor's proposed action plan and proceed with the original Contract cancellation timeline.

- b. Termination for Convenience:** The State may terminate this Contract at any time by giving written notice of such termination and specifying the effective date thereof, at least sixty (60) days before the effective date of such termination. In that event, all finished or unfinished documents, data, studies, surveys, drawings, models, photographs, reports, supplies, and other materials shall, at the option of the State, become its property and the Vendor shall be entitled to receive compensation for

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

any satisfactory work completed on such documents and other materials, and which is usable to the State.

- c. Termination for Non-Appropriations:** In the event the General Assembly fails to appropriate the specific funds necessary to enter into or continue the Contractual agreement, in whole or part, the agreement shall be terminated as to any obligation of the State requiring the expenditure of money for which no specific appropriation is available at the end of the last fiscal year for which no appropriation is available or upon the exhaustion of funds. This is not a termination for convenience and will not be converted to such.

33. CHANGES

Both parties may, from time to time, require changes in the services to be provided by the Vendor under the Scope of Work. Such changes, including any increase or decrease in the amount of the Vendor's compensation, which are mutually agreed upon by and between the Agency and the Vendor shall be incorporated in written amendments to the Purchase Order or Contract.

34. INTEREST OF VENDOR

The Vendor covenants that it presently has no interest and shall not acquire any interest, direct or indirect, which would conflict in any manner or degree in providing products or performing services required under this Contract. The Vendor further covenants, that in the performance of this Contract, no person having any such interest shall be employed.

35. PUBLICATION, REPRODUCTION AND USE OF MATERIAL

No material produced in whole or part under this Contract shall be subject to copyright in the United States or in any other country. The State shall have unrestricted authority to publish, disclose, distribute and otherwise use, in whole or in part, any reports, data, or other materials prepared under this Contract; provided, however, that the State agrees not to use any design or engineering plans prepared by the Vendor for anything other than their intended purpose under this Contract. The Vendor shall have the right to publish any and all scientific findings. Appropriate acknowledgment and credit for the State's support shall be given in the publication.

36. ASSIGNMENT OF ANTITRUST CLAIMS

As consideration for the award and execution of this Contract by the State, the Vendor hereby grants, conveys, sells, assigns, and transfers to the State of Delaware all of its right, title and interest in and to all known or unknown causes of action it presently has or may now or hereafter acquire under the antitrust laws of the United States and the State of Delaware, regarding the specific goods or services purchased or acquired for the State pursuant to this Contract. Upon either the State's or the Vendor notice of the filing of or reasonable likelihood of filing of an action under the antitrust laws of the United States or the State of Delaware, the State and Vendor shall meet and confer about coordination of representation in such action.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

37. TESTING AND INSPECTION

The State of Delaware reserves the right to conduct any test or inspection it may deem necessary to insure equipment, materials and services conform to Contract requirements.

38. COVENANT AGAINST CONTINGENT FEES

The Vendor warrants that no person or selling agency has been employed or retained to solicit or secure this Contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees. For breach or violation of this warranty, the State shall have the right to annul this Contract without liability or in its discretion to deduct from the Contract price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fees.

39. GRATUITIES

- a. If it is found, after notice and hearing, by the State that gratuities (in the form of entertainment, gifts, or otherwise) were offered or given by the Vendor or any agent of the State with a view toward securing a Contract, or securing favorable treatment with respect to the awarding, amending, or the making of any determinations with respect to the performance of this Contract, the State may, by written notice to the Vendor, terminate the right of the Vendor to proceed under this Contract and/or may pursue such other rights and remedies provided by law or under this agreement; provided that the existence of the facts upon which the State makes such findings shall be in issue and may be reviewed in proceedings pursuant to the Remedies clause of this Contract; and
- b. In the event this Contract is terminated pursuant to subparagraph "a", the State shall be entitled (i) to pursue the same remedies against the Vendor, and (ii) to exemplary damages, as a penalty in addition to any other damages to which it may be entitled by law, in an amount which shall be not less than three, nor more than ten, times the costs incurred by the Vendor in providing any such gratuities to any such officer or employee. The amount of such exemplary damages shall be in the sole discretion of the State.

40. AFFIRMATION

The Vendor must affirm that within the past five (5) years the firm or any officer, controlling stockholder, partner, principal, or other person substantially involved in the Contracting activities of the business is not currently suspended or debarred and is not a successor, subsidiary, or affiliate of a suspended or debarred business.

41. AUDIT ACCESS TO RECORDS

The Vendor shall maintain books, records, documents, and other evidence pertaining to this Contract to the extent and in such detail as shall adequately reflect performance hereunder. The Vendor agrees to preserve and make available to the State, upon request, such records for a period of five (5) years from the date services were

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

rendered by the Vendor. Records involving matters in litigation shall be retained for one (1) year following the termination of such litigation. The Vendor agrees to make such records available for inspection, audit, or reproduction to any official State representative in the performance of their duties under the Contract. Upon notice given to the Vendor, representatives of the State or other duly authorized State or Federal agency may inspect, monitor, and/or evaluate the cost and billing records or other material relative to this Contract. The cost of any Contract audit disallowances resulting from the examination of the Vendor's financial records will be borne by the Vendor. Reimbursement to the State for disallowances shall be drawn from the Vendor's own resources and not charged to Contract cost or cost pools indirectly charging Contract costs.

42. REMEDIES

Except as otherwise provided in this Contract, all claims, counterclaims, disputes, and other matters in question between the State and the Vendor arising out of, or relating to, this Contract, or a breach of it may be decided by arbitration if the parties mutually agree, or in a court of competent jurisdiction within the State of Delaware.

43. SUBCONTRACTS

SubContracting is permitted under this RFP and Contract. However, every subContractor shall be identified in the Proposal (Attachment 7) and agreed to in writing by the State or as are specifically authorized in writing by the Agency during the performance of the Contract. Any substitutions in or additions to such subContractors, associates, or consultants will be subject to the prior written approval of the State.

The Vendor(s) shall be responsible for compliance by the subContractor with all terms, conditions and requirements of the RFP and with all local, State and Federal Laws. The Vendor shall be liable for any noncompliance by any subContractor. Further, nothing contained herein or in any subContractor agreement shall be construed as creating any Contractual relationship between the subContractor and the State.

44. AGENCY'S RESPONSIBILITIES

The Agency shall:

- a.** Examine and review in detail all letters, reports, drawings and other documents presented by the Vendor to the Agency and render to the Vendor in writing, findings and decisions pertaining thereto within a reasonable time so as not to delay the services of Vendor.
- b.** Give prompt written notice to the Vendor whenever the Agency observes or otherwise becomes aware of any development that affects the scope or timing of the Vendor's services.
- c.** When an ordering Agency first experiences a relatively minor problem or difficulty with a Vendor, the agency will contact the Vendor directly and attempt to informally resolve the problem. This includes failure to perform by the date specified and any unacceptable difference(s) between the purchase order and

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

the merchandise received. Ordering agencies should stress to Vendors that they should expedite correction of the differences because failure to reply may result in an unfavorable rating in the execution of the awarded Contract.

- d. The State has several remedies available to resolve non-performance issues with the Vendor. The Agency should refer to the Contract Terms and Conditions to view these remedies. When a default occurs, the Agency should first review the Contract to confirm that the issue is a part of the Contract. If the issue is not covered by the Contract, the state cannot expect the Vendor to perform outside the agreement. If the issue is a part of the Contract, the Agency or GSS - Contracting must then contact the Vendor, discuss the reasons surrounding the default and establish a date when the Vendor will resolve the non-performance issue.
- e. If there is a performance deficiency, a Corrective Action Report (CAR) may be used. Complete this form to report concerns with Vendors or commodities. Be sure to furnish as much detail as possible. [Corrective Action Report](#)

45. CONTRACT DOCUMENTS

The Definitions and General Provisions and any Special Instructions, Specifications, Request for Proposal, Proposal, Purchase Order, and Contract shall be a part of and constitute the entire Agreement entered into by the State of Delaware and any Vendor. In the event there is any discrepancy between any of these Contract documents, the following order of documents governs so that the former prevails over the latter:

- Contract
- Request for Proposal
- Specifications or Scope of Work
- Definitions & General Provisions
- Proposal
- Purchase Order
- Special Instruction

46. ASSIGNMENT

This Contract shall not be assigned except by express prior written consent from the Agency.

47. NOTICE

Any notice to the State of Delaware required under the Contract shall be sent by registered mail to:

State of Delaware/DNREC
Division of Parks and Recreation, Office of Business Services
NAT18003-BELLEVUE HALL
89 Kings Highway
Dover, DE 19901

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

48. VENDOR EMERGENCY RESPONSE POINT OF CONTACT

The awarded Vendor(s) shall provide the name(s), telephone, or cell phone number(s) of those individuals who can be contacted twenty four (24) hours a day, seven (7) days a week where there is a critical need for commodities or services when the Governor of the State of Delaware declares a state of emergency under the Delaware Emergency Operations Plan or in the event of a local emergency or disaster where a state governmental entity requires the services of the Vendor. Failure to provide this information could render the proposal as non-responsive.

In the event of a serious emergency, pandemic or disaster outside the control of the State, the State may negotiate, as may be authorized by law, emergency performance from the Vendor to address the immediate needs of the State, even if not contemplated under the original Contract or procurement. Payments are subject to appropriation and other payment terms.

49. NO PRESS RELEASES OR PUBLIC DISCLOSURE

The State of Delaware reserves the right to pre-approve any news or broadcast advertising releases concerning this solicitation, the resulting Contract, the work performed, or any reference to the State of Delaware with regard to any project or Contract performance. Any such news or advertising releases pertaining to this solicitation or resulting Contract shall require the prior express written permission of the State of Delaware.

The State will not prohibit or otherwise prevent the awarded Vendor(s) from direct marketing to the State of Delaware agencies, departments, municipalities, and/or any other political subdivisions, however, the Vendor shall not use the State's seal or imply preference for the solution or goods provided.

C. AWARD AND EXECUTION OF CONTRACT

1. CONSIDERATION OF PROPOSALS

The right is reserved to waive technicalities, to reject any or all bids, or any portion thereof, to seek new proposals, to proceed to do the work otherwise, or to abandon the work, if in the judgment of the Agency or its agent, the best interest of the State will be promoted thereby.

2. MATERIAL GUARANTY

Before any Contract is awarded, the successful Vendor may be required to furnish a complete statement of the origin, composition and manufacture of any or all of the material to be used in the Contract together with such samples as may be requested for the purpose of testing.

3. AWARD OF CONTRACT

Within ninety (90) days from the date of opening proposals, the Contract will be awarded or the proposals rejected.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

4. EXECUTION OF CONTRACT

The Vendor (s) to whom the award is made shall execute a formal Contract within twenty (20) days after date of official notice of the award of the Contract.

5. WARRANTY

The successful Vendor(s) shall be required to extend any policy guarantee usually offered to the general public, FEDERAL, STATE, COUNTY, or MUNICIPAL governments, on material in this Contract against defective material, workmanship, and performance.

6. THE CONTRACT(S)

The Contract(s) with the successful Vendor(s) will be executed with Department of Natural Resources and Environment Control's Division of Parks and Recreation acting for all participating governmental entities.

7. INFORMATION REQUIREMENT

The successful Vendor's shall be required to advise and provide Department of Natural Resources and Environment Control's Division of Parks and Recreation of the gross costs associated with this Contract.

REMAINDER OF PAGE INTENTIONALLY LEFT BLANK

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

VII. PROPOSAL REPLY SECTION

**Contract No. NAT18003-BELLEVUE HALL
Facility Management for Events, Catering, or Food Services**

Please fill out the attached forms fully and completely and return with your proposal in a sealed envelope clearly displaying the Contract number to the State of Delaware, Division of Parks and Recreation by **Thursday, November 15, 2018 P.M.** (Local Time) at which time bids will be opened.

A site review of the operation shall be available on Friday, October 12, 2018 at 9:00 A.M. to 10:00 A.M. at the location specified below. This site visit shall only be for visual inspection of the premises. Bid questions will not be taken or answered during the site visit. **The Site visit is not mandatory, but highly recommended to gain full knowledge of site layout.**

A non-mandatory pre-bid meeting has been scheduled for Friday, October 12, 2018 at 10:00 A.M. local time at Bellevue Hall, Bellevue State Park, 911 Philadelphia Pike, Wilmington, DE. This is not a mandatory meeting.

Proposals must be mailed to:

State of Delaware/DNREC
Division of Parks and Recreation/Office Business Services
Contract NAT18003-BELLEVUE HALL
89 Kings Highway
Dover, DE 19901

PUBLIC PROPOSAL OPENINGS

The public proposal opening insures the citizens of Delaware that Contracts are being proposed fairly on a competitive basis and comply with Delaware procurement laws. The agency conducting the opening is required by law to publicly open the proposals at the time and place specified and the Contract shall be awarded within ninety (90) days thereafter. The main purpose of the proposal opening is to reveal the name(s) of the Vendor(s), not to serve as a forum for determining the apparent low Vendors. The disclosure of additional information, including prices, shall be at the discretion of the Contracting agency until such time that the responsiveness of each proposal has been determined.

After receipt of a fully executed Contract(s), the Delaware public and all Vendors are invited to make an appointment with the agency in order to review pricing and other non-confidential information.

NOTE: ONLY THE VENDOR'S NAME AND ADDRESS WILL BE READ AT THE OPENING

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Attachment 1

NO PROPOSAL REPLY FORM

Contract No.: **NAT18003-BELLEVUE HALL**
Contract Title: **Facility Management for Events, Catering or Food Services**

To assist us in obtaining good competition on our Request for Proposals, we ask that each firm that has received a proposal, but does not wish to bid, state their reason(s) below and return in a clearly marked envelope displaying the Contract number. This information will not preclude receipt of future invitations unless you request removal from the Vendor's List by so indicating below, or do not return this form or bona fide proposal.

Unfortunately, we must offer a "No Proposal" at this time because:

- _____ 1. We do not wish to participate in the proposal process.
- _____ 2. We do not wish to bid under the terms and conditions of the Request for Proposal document. Our objections are:

- _____ 3. We do not feel we can be competitive.
- _____ 4. We cannot submit a Proposal because of the marketing or franchising policies of the manufacturing company.
- _____ 5. We do not wish to sell to the State. Our objections are:

- _____ 6. We do not sell the items/services on which Proposals are requested.
- _____ 7. Other: _____

FIRM NAME

SIGNATURE

_____ We wish to remain on the Vendor's List **for these goods or services.**

_____ We wish to be deleted from the Vendor's List **for these goods or services.**

PLEASE FORWARD NO PROPOSAL REPLY FORM TO THE CONTRACT OFFICER IDENTIFIED.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Attachment 2

CONTRACT NO.: NAT18003-BELLEVUE HALL

**TITLE: Facility Management for Events, Catering
or Food Services**

DEADLINE TO RESPOND: November 15, 2018 at 1:00 PM (local time)

NON-COLLUSION STATEMENT

This is to certify that the undersigned Vendor has neither directly nor indirectly, entered into any agreement, participated in any collusion or otherwise taken any action in restraint of free competitive bidding in connection with this proposal, **and further certifies that it is not a sub-contractor to another Vendor who also submitted a proposal as a primary Vendor in response to this solicitation** submitted this date to the State of Delaware, Department of Natural Resources and Environmental Control, Division of Parks and Recreation.

It is agreed by the undersigned Vendor that the signed delivery of this bid represents, subject to any express exceptions set forth at Attachment 3, the Vendor's acceptance of the terms and conditions of this solicitation including all specifications and special provisions.

NOTE: Signature of the authorized representative **MUST** be of an individual who legally may enter his/her organization into a formal contract with the State of Delaware, Department of Natural Resources and Environmental Control, Division of Parks and Recreation.

<input type="checkbox"/>	Corporation
<input type="checkbox"/>	Partnership
<input type="checkbox"/>	Individual

COMPANY NAME _____ (Check one)

NAME OF AUTHORIZED REPRESENTATIVE _____

SIGNATURE _____ TITLE _____

COMPANY ADDRESS _____

PHONE NUMBER _____ FAX NUMBER _____

EMAIL ADDRESS _____

FEDERAL E.I. NUMBER _____ STATE OF DELAWARE
LICENSE NUMBER _____

COMPANY CLASSIFICATIONS: CERT. NO.: _____	Certification type(s)	Circle all that apply
	Minority Business Enterprise (MBE)	Yes No
	Woman Business Enterprise (WBE)	Yes No
	Disadvantaged Business Enterprise (DBE)	Yes No
	Veteran Owned Business Enterprise (VOBE)	Yes No
	Service Disabled Veteran Owned Business Enterprise (SDVOBE)	Yes No

[The above table is for informational and statistical use only.]

PURCHASE ORDERS SHOULD BE SENT TO:

(COMPANY NAME) _____

ADDRESS _____

CONTACT _____

PHONE NUMBER _____ FAX NUMBER _____

EMAIL ADDRESS _____

AFFIRMATION: Within the past five years, has your firm, any affiliate, any predecessor company or entity, owner, Director, officer, partner or proprietor been the subject of a Federal, State, Local government suspension or debarment?
YES _____ NO _____ if yes, please explain _____

THIS PAGE SHALL BE SIGNED, NOTARIZED AND RETURNED FOR YOUR BID TO BE CONSIDERED

SWORN TO AND SUBSCRIBED BEFORE ME this _____ day of _____, 20 _____

Notary Public _____ My commission expires _____

City of _____ County of _____ State of _____

Attachment 3

EXCEPTIONS FORM

☐ By checking this box, the Vendor acknowledges that they take no exceptions to the specifications, terms or conditions found in this RFP.

[illegible]

41

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Attachment 4

Contract No.: **NAT18003-BELLEVUE HALL**
Contract Title: **Facility Management for Events, Catering or Food Services**

COMPANY PROFILE & CAPABILITIES FORM

Suppliers are required to provide a reply to each question listed below. Your replies will aid the evaluation committee as part of the overall qualitative evaluation criteria of this Request for Proposal. Your responses should contain sufficient information about your company so evaluators have a clear understanding of your company's background and capabilities. Failure to respond to any of these questions may result in your proposal to be rejected as non-responsive.

1.	Provide company profiles and a brief history of your organization in a manner that will support your company's ability to successfully meet the requirements of this RFP: <ul style="list-style-type: none">- # of years in business;- # of years doing business in the State of Delaware;- # of employees (Full and Part time);- Type of business entity and principles (LLC, Sole proprietor, Corporation, EIN#);- List parent Company if applicable. - List current certifications
2.	Provide Company Emergency Point(s) of Contact, include: Phone#; Cell # and/or Emergency Contact #.
3.	Describe your business management process and team structure.
4.	Describe the skills and knowledge used for operating and managing Facilities for Special Events, Catering or Food Services, including work plan, timeline, well defined ACTION PLAN describing Vendor's organization and operations for providing Facility Management Services as specified herein (include customer billing, payment processes/options, customer service, and any other relevant processes.)
5.	Operating Schedule being proposed (must at least meet Division requirements).
6.	Describe any awards, recognition in last three years.
7.	Provide your marketing / advertising plan for the term of the Contract. Describe the market research, social media and/or other strategies used to determine type of services you will provide. Please describe any daily / weekly specials or promotions to be advertised to the public for your products or services? How will these promotions be offered (signage, social media, customer emails, newspaper, radio, and/or sign postings)?
8.	What strategies will be used to promote and increase business and managing the

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

	operation services? Please include a list of any related associations, memberships, partnerships or affiliations related to Facility Management for Special Events, Catering or Food Services that your company is involved with or a member of.
9.	Outline a problem/conflict resolution plan to resolve any customer complaints, including the timeline from initial report of issue to resolution.
10.	Describe any reliance on 3rd party distributors to deliver services or products.
11.	Describe Vendor's employee training and certification processes and requirements.
12.	Has Vendor ever filed bankruptcy? If so, provide details.
13.	Describe any change in ownership or any planned changes in ownership in the next (3) years.
14.	List any past and/or pending litigation or disputes relating to the services described herein with which your company has been involved within the past five (5) years and identify any awarded Contracts or sales agreements your company has terminated as a result of litigation or dispute. For any applicable occurrence list the company's name and the term of the Contract. For occurrences resulting in Contract termination, provide an explanation as to why the Contract was terminated.
15.	Describe any violations by any regulatory agencies.
16.	Describe your BUSINESS FINANCIAL PLAN with five (5) years projected revenue, and expenditures (including debt service).
17.	Describe any Capital investments and improvements offered by the Vendor. Please be detailed and provide timelines, investment and how this complements and benefits the operation.
18.	Describe your Value Added Option - MOUNT PLEASANT SCHOOL HOUSE proposal.
19.	Describe how your business plan includes Division programs and Activities to maximize the site and the mission of the park.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation
Attachment 5

Contract No.: **NAT18003-BELLEVUE HALL**
Contract Title: **Facility Management for Events, Catering or Food Services**

CONFIDENTIALITY FORM

☐ By checking this box, the Vendor acknowledges that they are not providing any information they declare to be confidential or proprietary for the purpose of production under 29 Del. C. ch. 100, Delaware Freedom of Information Act.

Confidentiality and Proprietary Information

Note: Vendor may use additional pages as necessary, but the format shall be the same as provided above.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Attachment 6

Contract No.: **NAT18003-BELLEVUE HALL**
Contract Title: **Facility Management for Events, Catering or Food Services**

BUSINESS REFERENCES FORM

List a minimum of three business references, including the following information:

- Business Name and Mailing address
- Contact Name and phone number
- Number of years doing business with
- Type of work performed

Please do not list any State Employee as a business reference. If you have held a State Contract within the last 5 years, please provide a separate list the Contract(s).

1.	Contact Name & Title:	
	Business Name:	
	Address:	
	Email:	
	Phone # / Fax #:	
	Current Vendor (YES or NO):	
	Years Associated & Type of Work Performed:	

2.	Contact Name & Title:	
	Business Name:	
	Address:	
	Email:	
	Phone # / Fax #:	
	Current Vendor (YES or NO):	
	Years Associated & Type of Work Performed:	

3.	Contact Name & Title:	
	Business Name:	
	Address:	
	Email:	
	Phone # / Fax #:	
	Current Vendor (YES or NO):	
	Years Associated & Type of Work Performed:	

State OF DELAWARE PERSONNEL MAY NOT BE USED AS REFERENCES.

Attachment 7

PART I – STATEMENT BY PROPOSING VENDOR		
1. CONTRACT NO. NAT18003-BLUE BALL BARN	2. Proposing Vendor Name:	3. Mailing Address
4. SUBCONTRACTOR		
a. NAME	4c. Company OSD Classification: Certification Number: _____	
b. Mailing Address:	4d. Women Business Enterprise <input type="checkbox"/> Yes <input type="checkbox"/> No 4e. Minority Business Enterprise <input type="checkbox"/> Yes <input type="checkbox"/> No 4f. Disadvantaged Business Enterprise <input type="checkbox"/> Yes <input type="checkbox"/> No 4g. Veteran Owned Business Enterprise <input type="checkbox"/> Yes <input type="checkbox"/> No 4h. Service Disabled Veteran Owned Business Enterprise <input type="checkbox"/> Yes <input type="checkbox"/> No	
5. DESCRIPTION OF WORK BY SUBCONTRACTOR		
6a. NAME OF PERSON SIGNING	7. BY (Signature)	8. DATE SIGNED
6b. TITLE OF PERSON SIGNING		
PART II – ACKNOWLEDGEMENT BY SUBCONTRACTOR		
9a. NAME OF PERSON SIGNING	10. BY (Signature)	11. DATE SIGNED
9b. TITLE OF PERSON SIGNING		

46

Attachment 8

SAMPLE REPORT - FOR ILLUSTRATION PURPOSES ONLY

State of Delaware - Monthly Usage Report

Ver. 2 8/19/14

Contract Number / Title:

See Below for Transaction Detail

E-mail report to **vendorusage@state.de.us** no later than the 15th of each month for prior calendar month usage

Check here if there were no
transactions for the reporting period

Supplier Name: _____
Contact Name: _____
Contact Phone: _____

State Contract Item Sales	\$
Non-State Contract Item Sales	\$
Total Sales	\$

Report Start Date: _____
Report End Date: _____
Today's Date: _____

[illegible]

Note: A copy of the current Usage Report will be sent by electronic mail to the Awarded Vendor.

Completed reports shall be saved in an Excel format, and submitted to the following email address: Parks_OBS@state.de.us

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Attachment 9

SAMPLE REPORT – FOR ILLUSTRATION PURPOSES ONLY

State of Delaware																		
Subcontracting (2nd tier) Quarterly Report																		
Prime Name:							Report Start Date:											
Contract Name/Number							Report End Date:											
Contact Name:							Today's Date:											
Contact Phone:							*Minimum Required		Requested detail									
Vend or Nam e*	Vend or Taxl D*	Contr act Name/ Numb er*	Vend or Cont act Nam e*	Vend or Cont act Phon e*	Rep ort Start Date *	Rep ort End Date *	Amount Paid to Subcontra ctor*	Work Performe d by Subcontra ctor UNSPSC	M/WB E Certify ing Agenc y	Veteran/Se rvice Disabled Veteran Certifying Agency	2nd tier Suppl ier Name	2nd tier Suppl ier Addre ss	2nd tier Suppl ier Phon e Numb er	2nd tier Suppl ier email	Descript ion of Work Perform ed	2nd tier Suppl ier Tax Id	Da te Pai d	

Note: A copy of the Usage Report will be sent by electronic mail to the Awarded Vendor

Completed reports shall be saved in an Excel format, and submitted to the following email address: Parks_OBS@state.de.us

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Attachment 10

**State of Delaware
Office of Supplier Diversity
Certification Application**

The most recent application can be downloaded from the following site:
<http://gss.omb.delaware.gov/osd/certify.shtml>

Submission of a completed Office of Supplier Diversity (OSD) application is optional and does not influence the outcome of any award decision.

The minimum criteria for certification require the entity must be at least 51% owned and actively managed by a person or persons who are eligible: minorities, women, veterans, and/or service disabled veterans. Any one or all of these categories may apply to a 51% owner.



Complete application and mail, email or fax to:

Office of Supplier Diversity (OSD)
100 Enterprise Place, Suite 4
Dover, DE 19904-8202
Telephone: (302) 857-4554 Fax: (302) 677-7086
Email: osd@state.de.us
Web site: <http://gss.omb.delaware.gov/osd/index.shtml>

**THE OSD ADDRESS IS FOR OSD APPLICATIONS ONLY.
THE OSD WILL NOT ACCEPT ANY VENDOR BID RESPONSE PACKAGES.**

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Attachment 11

PERFORMANCE BOND

Bond

Number:

KNOW ALL PERSONS BY THESE PRESENTS, that we, _____, as principal ("**Principal**"), and _____, a _____ corporation, legally authorized to do business in the State of Delaware, as surety ("**Surety**"), are held and firmly bound unto the _____ ("**Owner**") (*insert State agency name*), in the amount of _____ (\$_____), to be paid to **Owner**, for which payment well and truly to be made, we do bind ourselves, our and each and every of our heirs, executors, administrations, successors and assigns, jointly and severally, for and in the whole, firmly by these presents.

Sealed with our seals and dated this _____ day of _____, 20__.

NOW THE CONDITION OF THIS OBLIGATION IS SUCH, that if **Principal**, who has been awarded by **Owner** that certain Contract known as Contract No. _____ dated the _____ day of _____, 20__ (the "Contract"), which Contract is incorporated herein by reference, shall well and truly provide and furnish all materials, appliances and tools and perform all the work required under and pursuant to the terms and conditions of the Contract and the Contract Documents (as defined in the Contract) or any changes or modifications thereto made as therein provided, shall make good and reimburse **Owner** sufficient funds to pay the costs of completing the Contract that **Owner** may sustain by reason of any failure or default on the part of **Principal**, and shall also indemnify and save harmless **Owner** from all costs, damages and expenses arising out of or by reason of the performance of the Contract and for as long as provided by the Contract; then this obligation shall be void, otherwise to be and remain in full force and effect.

Surety, for value received, hereby stipulates and agrees, if requested to do so by **Owner**, to fully perform and complete the work to be performed under the Contract pursuant to the terms, conditions and covenants thereof, if for any cause **Principal** fails or neglects to so fully perform and complete such work.

Surety, for value received, for itself and its successors and assigns, hereby stipulates and agrees that the obligation of **Surety** and its bond shall be in no way impaired or affected by any extension of time, modification, omission, addition or change in or to the Contract or the work to be performed thereunder, or by any payment thereunder before the time required therein, or by any waiver of any provisions thereof, or by any assignment, subletting or other transfer thereof or of any work to be performed or any monies due or to become due thereunder; and **Surety** hereby waives notice of any and all such extensions, modifications, omissions, additions, changes, payments, waivers, assignments, subContracts and transfers and hereby expressly stipulates and agrees that any and all things done and omitted to be done by and in relation to assignees, subContractors, and other transferees shall have the same effect as to **Surety** as though done or omitted to be done by or in relation to **Principal**.

Surety hereby stipulates and agrees that no modifications, omissions or additions in or to the terms of the Contract shall in any way whatsoever affect the obligation of **Surety** and its bond.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Any proceeding, legal or equitable, under this Bond may be brought in any court of competent jurisdiction in the State of Delaware. Notices to **Surety** or Contractor may be mailed or delivered to them at their respective addresses shown below.

IN WITNESS WHEREOF, **Principal** and **Surety** have hereunto set their hand and seals, and such of them as are corporations have caused their corporate seal to be hereto affixed and these presents to be signed by their duly authorized officers, the day and year first above written.

PRINCIPAL

Name: _____

Witness or Attest: Address: _____

(SEAL)

Name:

(Corporate Seal)

By: _____

Name:

Title:

SURETY

Name: _____

Witness or Attest: Address: _____

(SEAL)

Name:

(Corporate Seal)

By: _____

Name:

Title:

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Attachment 12

PROPOSAL REPLY REQUIREMENTS AND CHECKLIST

The response should contain the following minimum information:

MINIMUM MANDATORY SUBMISSION REQUIREMENTS CHECKLIST
{MUST BE COMPLETED AND RETURNED WITH BID PACKAGE}

Item No.	Description	Included?? (check yes or no)
1.	Brief Vendor Cover Letter including Vendor's experience, if any, providing similar services. The letter shall be signed by a representative who has the legal capacity to enter.	Yes <input type="checkbox"/> No <input type="checkbox"/>
2.	Table of Contents clearly identifying the structure of the proposal and showing page numbers for each of the required components.	Yes <input type="checkbox"/> No <input type="checkbox"/>
3.	<p>Four (4) paper copies of the Vendor's proposal, One (1) copy shall be marked "Master Copy" and will contain original signatures in ALL locations. <u>This includes all Appendix B Tabs printed and all Forms required in the RFP.</u> Brochures are also required.</p> <p>PLEASE DO NOT PUT SUBMISSION DOCUMENTS INTO SHEET PROTECTORS.</p> <p>The Appendix B – Pricing Spreadsheet is available at the following website: www.bids.delaware.gov Vendor MUST provide copies of all pricing spreadsheet tabs.</p>	Yes <input type="checkbox"/> No <input type="checkbox"/>
4.	<p>Two (2) electronic copies of the complete Vendor's bid package (submitted on CD/DVD media disk or USB flash drive). This means two (2) separate CD/DVD's or USB's must be submitted. If the paper copy of the proposal includes a printed catalog or brochure, an electronic version of the catalog or brochure must be included on the CD's. (If catalogs are not available in electronic version, then two (2) additional copies of the paper catalog must be provided).</p> <p><u>All copies must have completed Appendix B in active EXCEL format, Vendor's Proposal and Forms required in this proposal.</u></p> <p>Include Vendor menus and brochures in pdf. Format on each CD or DVD. VERIFY ALL CD/DVD MEDIA DISC WORK CORRECTLY FROM SEVERAL SOURCES PRIOR TO SUBMISSION.</p> <p>All documents in Vendor's proposal CD, excluding Appendix B, Menus and Brochures, should be scanned and saved as one PDF file. Please avoid saving individual pdf.pages of your proposal.</p>	Yes <input type="checkbox"/> No <input type="checkbox"/>

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

5.	(Attachment 2) One (1) complete signed and notarized copy of the Non-Collusion agreement MUST HAVE ORIGINAL SIGNATURES AND NOTARY MARK.	Yes <input type="checkbox"/> No <input type="checkbox"/>
6.	(Attachment 3) One (1) completed RFP Exception form – please check box if no information. Form must be included.	Yes <input type="checkbox"/> No <input type="checkbox"/>
7.	(Attachment 4) One (1) completed Company Profile (including Emergency Contacts) and Capabilities form.	Yes <input type="checkbox"/> No <input type="checkbox"/>
8.	(Attachment 5) One (1) completed Confidential and Proprietary form – please check box if no information provided will be considered confidential or proprietary. Form must be included.	Yes <input type="checkbox"/> No <input type="checkbox"/>
9.	(Attachment 6) One (1) completed Business Reference form – please provide references other than State of Delaware contacts. Form must be included.	Yes <input type="checkbox"/> No <input type="checkbox"/>
10.	(Attachment 7) One (1) complete and signed copy of the SubContractor Information Form for each subContractor – only provide if applicable. Click on N/A if not using subContractor.	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>
11.	(Attachment 10) One (1) complete OSD application (see <i>link on Attachment 10</i>) – only provide if applicable.	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>
12.	(Attachment 12) One (1) completed copy of this checklist filled out by the Vendor.	Yes <input type="checkbox"/> No <input type="checkbox"/>
13.	Two (2) Copies of each brochure.	Yes <input type="checkbox"/> <input type="checkbox"/>
14.	One (1) copy of Financial information (balance sheets and income statements) for the <u>past three years</u> .	Yes <input type="checkbox"/> No <input type="checkbox"/>
15.	One (1) certificate of insurance. Please ensure you have the <u>correct insurance levels as specified in this RFP. DO NOT LIST THE STATE OF DELAWARE AS AN ADDITIONAL INSURED.</u>	Yes <input type="checkbox"/> No <input type="checkbox"/>
16.	Copies of certifications, licenses, memberships or certificates listed in the Vendor(s) proposal.	Yes <input type="checkbox"/> No <input type="checkbox"/>
17.	Required Action Plans as stated in this RFP.	Yes <input type="checkbox"/> No <input type="checkbox"/>

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

18.	Any Capital improvement and Investment Plan as stated in this RFP.	Yes <input type="checkbox"/>
		No <input type="checkbox"/>
		N/A <input type="checkbox"/>
19.	Required Business Financial Plan with five (5) years projected revenue, and expenditures (including debt service).	Yes <input type="checkbox"/>
		No <input type="checkbox"/>

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Appendix A
STATEMENT OF WORK AND TECHNICAL SPECIFICATIONS

I. MINIMUM REQUIREMENTS

A. Introduction:

Bellevue State Park, located in Wilmington, DE was acquired by the State of Delaware in 1976. Bellevue Hall mansion commands a grand view of this historic estate, and its present form reflects alterations made by William du Pont, Jr. which included tennis courts, equestrian stables, gardens, and a picturesque pond, amid woodlands and fields overlooking the Delaware River. The Delaware Division of Parks and Recreation has retained the historic charm of Bellevue while providing many opportunities for recreation including a modern equestrian facility and outdoor tennis courts. The park is minutes from I-95 and Bellevue Hall has its own entrance at Philadelphia Pike.

The Division of Parks and Recreation (Division) is seeking a competent Vendor to provide facility management for events, catering or food services at Bellevue Hall and its surrounding grounds inside Bellevue State Park. This may include overnight accommodations. The awarded Vendor will be granted a Contract herein for providing services included in this RFP. **This Contract shall commence April 1, 2019.**

Vendors are encouraged to submit creative business proposals that may include, but are not limited to: (i) offering the public event coordination services at Bellevue Hall and surrounding grounds and gardens, (ii) creating and hosting public and private events, (iii) creating a bed and breakfast, (iv) creation of a small table restaurant or a catering services business, (v) replacement of old equipment with state of the art equipment meeting the required food service standards normally associated with a restaurant/catering business, and (vi) refurbishing the existing facility in accordance with the specifications listed herein. The Division's goal is to attract and provide park patrons with unique event/activity opportunities. The Vendor shall include in their proposal any ideas or concepts for development, restoration, rehabilitation, preservation and reconstruction, including, but not limited to, capital investment, timeline for delivery of project work, projected costs and any other related items incidental to services provided at Bellevue Hall. Vendors may propose modifications to existing land and buildings. **Any proposed Plan shall compliment current Bellevue State Park activities and programs. The Division is looking for innovative ideas that will enhance Bellevue State Park and attract visitors.**

The Division is interested in Vendor's providing responses to all of the following current Requests for Proposals: NAT18007-BLUE BALL BARN, NAT18003-BELLEVUE HALL, NAT18006-CAUFFIEL ESTATE, and NAT18005-JUDGE MORRIS ESTATE. While these RFP's will be evaluated and scored individually, if Vendor's submit proposals for all or multiple sites, the Division reserves the right to award all sites to one Vendor if it is in the best interest of the Division and the State of Delaware.

Bellevue Hall currently houses some Artwork and Displays. It is in the interest of the Division that this Collection continues to be displayed at Bellevue Hall. The Division encourages the awarded Vendor to work with our programming and interpretive staff on incorporating Artwork/Displays into Vendor functions.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

By entering into a Contract for facility management for events, catering or food services, the Division encourages the scheduling of events at Bellevue Hall offering such services, to increase the use of the mansion, and to generate additional interest in Bellevue Hall and Bellevue State Park.

The awarded Vendor will be granted a Contract herein for the provision to provide facility management for events, catering or food services at Bellevue Hall as included in this RFP.

B. Bellevue Hall Mansion Address:
911 Philadelphia Pike, Wilmington, DE 19809

C. Products and Services:

1. The Division shall consider detailed and creative proposals for Bellevue Hall and surrounding grounds at Bellevue State Park. Vendors may submit proposals that contain capital investment/improvements for the operation or other proposed improvement offerings. The proposal should detail the concept, drawings, work and potential construction plans, financial investments, and projected return on investment for both the Vendor and the Division. **Any award associated with capital investment/improvements shall result in the Division's ownership of all capital improvements executed during the life of the Contract at the point of expiration and/or termination.**
2. The Vendor shall be solely responsible for capital investment/improvements funding. The Division must approve all plans and capital improvements related to a Contract in writing. No capital improvements shall occur without Division approval. **For any capital Improvement projects, Vendor shall be responsible for all guidelines and requirements as stated in Appendix D of this Request for Proposal.**
3. Vendor must be operational for events, catering, or food services at Bellevue Hall by **June 2019**. If improvements will exceed that timeline, then Vendor shall provide a phased approach of improvements that minimize operational impacts.
4. **Vendor shall honor the Division's two (2) pre-booked wedding/catering events, including pre-booked catering, food, beverage, tenting or other outside Vendors. Schedule as follows:**
 - a. **5/25/2019 Wedding**
 - b. **6/15/2019 Wedding**
5. Vendors shall submit proposals that cover a three (3) phase approach:
 - a. **Phase I – Immediate operation of the facility for the Summer 2019 season.**
 - b. **Phase II – Complete capital improvements/investments, designs, plans and/or changes necessary to operate the full scope facility services no later than the start of the summer 2020 season.**

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

c. **Phase III – Management and operation of the services included herein for the remainder of the Contract term(s).**

6. **The State reserves the right to enter into Contract(s) that shall not exceed twenty-five (25) years, if the awarded Vendor provides capital improvements and offerings that require longer timelines for return on investment.** The State shall be the sole determining authority for a Contract that shall exceed the Contract period listed above.
7. The Vendor shall furnish all labor, personnel, equipment and supplies necessary to operate the mansion as an event and/or business space per the terms and conditions as described herein.
8. In accordance with the Division's "smoking in the workplace" Policy No. D-0309(A), no tobacco products shall be sold on the premises. Vapor products are also not acceptable.
9. **Delaware State Parks prohibits the use of tobacco products in concession and outdoor gathering areas.**

D. Contract Fees:

1. The Vendor, as a fee for the Contract and operation rights herein granted, agrees to pay to the Division of Parks and Recreation **a negotiated annual Contract flat fee (minimum \$10,000) and a negotiated percentage of gross receipts.**
 - a. **The negotiated annual Contract flat fee (minimum \$10,000)** is listed in the Scope of Work, Appendix A herein, as well as on the Appendix B pricing spreadsheet. Vendors are invited to be competitive with Contract Fee submitted pricing.
 - i. The annual Contract fee shall be due in two (2) installments on October 15 and December 15 during the term of a Contract. The Vendor agrees to pay the percentage of total gross receipts to the Division on or before December 31 of each year.
 - b. **In addition to the annual negotiated flat fee, percentage of gross receipts shall be bid by the Vendor. The Division is open to tiered gross revenue pricing percentages for the first five (5) years of the contract to accommodate return on investments.**
 - c. Percent of gross payments shall be placed in the Division's dedicated operating fund for use with maintenance and capital projects.
2. All Contract Fees shall be sent to:

State of Delaware/DNREC
Division of Parks and Recreation/Office of Business Services
NAT18003-BELLEVUE HALL
89 Kings Highway
Dover, DE 19901

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

3. The Division may engage in a cost share for approved capital improvements that compliment Bellevue Hall and Bellevue State Park. Cost share is defined as the Division creating a purchase order and paying for partial elements of an approved capital improvement.
 - a. Cost share may be in the following amounts:
 - i. \$100,000 - \$150,000 in capital expenditures = \$50,000 cost share
 - ii. \$151,000 - \$250,000 in capital expenditures = \$75,000 cost share
 - iii. Over \$250,000 in capital expenditures; negotiated with the Division for amounts over \$75,000 for cost share
 - b. Any "impact" fees levied by New Castle County Delaware related to structural, design, increased/decreased population resulting from this Contract, parking, roadway traffic, utilities, etc. shall be the responsibility of the Awarded Vendor and the Division shall "pass" these costs through an invoice with appropriate support documentation.
4. The Vendor agrees to submit to: **OBS_Parks@state.de.us**, the Facility Management for Events, Catering, or Food Services at Bellevue Hall usage report monthly by the 15th of every month, including previous month's data and the tabulated annual gross receipts report and annual financial reports for the period of operation on or before December 31 of each year. All annual gross receipt reports and financial reports must be "Audited" by a certified public accountant prior to submission and proof of "Audit" must be included in VENDOR submission.
5. Vendor will not pay the daily Park entrance fees for participation in providing Facility Management for Events, Catering, or Food Services at Bellevue Hall. **It is the expectation of the Division that all visitors to Delaware State Parks, except those attending an event during which there is a paid site rental, pay daily entrance fees where applicable or procure an annual park pass.**

E. Interest Payments:

Any payments which become due from the Vendor to the Division and which are not paid on or before the due date shall be subject to an interest penalty of twelve (12) percent per annum until paid, computed from the due date. When a late payment is received, the Vendor shall be billed the amount of interest owed. This provision is in no way a waiver of the Vendor's obligation to make payments when they are due.

F. Utilities:

1. Internet service, telephone, electric, water, heat, and/or other utilities used at Bellevue Hall shall be solely at the Vendor's expense. The Vendor will be required to make independent arrangements for service with the local utility companies for services not provided by the park.
 - a. The Vendor shall pay for water and waste water disposal usage at Bellevue Hall and the Division will provide monthly billing.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

- b. Payments will be made directly to **Bellevue State Park** for water consumption. Late payments may be considered a performance deficiency under the Contract.

G. Taxes and Permits:

The Vendor shall pay all State and Federal taxes and/or license fees which may be imposed or legally chargeable, and, obtain all necessary permits and licenses, including but not limited to, a Delaware Business License, Public Health License, Liquor Licensing and other necessary permits at its own cost and expense as a result of operating as part of the services.

H. Security:

1. The Vendor shall be responsible for security of the building; its equipment, software and any credit card services while contracting with the Division.
 - a. The Division will provide the Awarded Vendor keys to the building. The Division will retain master keys for inspections and emergency access.
 - b. The Vendor shall provide the Division with security access codes to Bellevue Hall.

I. Inspection:

The Vendor will allow free access to the operation space as needed to authorize representatives of the Division and other county, state or federal officials having jurisdiction for inspection purposes. The Vendor shall further agree that if notified in writing by the Division or its authorized representatives that any part of the Contracted premises or the facilities thereof for which the Vendor is responsible for services rendered are not in conformance with the Contract granted, then the Vendor shall remedy the same within five (5) working days, or a reasonable time period agreed upon between the Division and the Vendor.

J. Accounting and Reports:

Vendor shall maintain proper and complete books and records of accounts of its operation under the Contract granted. Internal control procedures implemented by the Vendor shall be adequate to ensure that all revenue is accounted for and recorded. All receipts of any nature from the operation of this Contract provided by the Vendor shall be immediately and properly recorded. Vendor shall permit the Division or its authorized representatives to examine and audit financial records relative to this Contract at any reasonable time during normal business hours, after giving the Vendor two (2) weeks' notice of the date and time of such examination and audit. Vendor shall retain these financial records for a period of five (5) years beyond the termination of this Contract, unless earlier disposal is approved by the Division in writing.

K. Operating Schedule:

1. Hours of Operation at Bellevue Hall are currently 8:00 A.M. – 10:00 P.M.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

- a. Vendor shall provide a standard operating schedule with its proposal.**
2. Evening hours are limited to no later than 10 P.M. without prior written approval. Hours of operation may be changed with prior written approval by the Park Management.
3. The Division may, in its sole discretion, close the operation temporarily for repairs as needed, or permanently with prior notice to the Vendor. The Division shall provide immediate notice as soon as any need for closure is identified.
4. The Division reserves the right to revoke the Contract of the Vendor if they do not adhere to the agreed-upon schedule of operations.
5. The Division shall be allotted *a minimum of twenty-five (25)* uses of Bellevue Hall per year scheduled in advance with Vendor, based on availability, for Division or State meetings, Friends activities and Division events, and for interpretive services which may include private tours, educational programs and special events. These uses shall be at no charge.
 - a. The Division and the awarded Vendor will agree on specific dates and/or times at the beginning of the calendar year.

L. Trash and Snow Removal:

1. The Vendor shall provide trash cans inside the operation area for the public's use and will be responsible for depositing the trash in a **Vendor-provided dumpster** at the end of each day, conforming with all rules and regulations pertaining to sanitation and safety as written the Delaware Food Code and administered by the Delaware Division of Public Health. All rubbish, refuse garbage and debris collected by Vendor shall be deposited in containers provided by a local waste management service approved by the Division of Parks and Recreation. Vendor is responsible for arranging placement and removal of waste dumpster and any expenses incurred for waste management services.
2. The Division shall provide a location for a Vendor-provided dumpster. Vendor must ensure that dumpster area is kept clean and that dumpster is serviced/trash removed consistently to ensure that odors and debris are managed and are acceptable for park standards.
3. The Vendor shall patrol for litter and trash in and around Bellevue Hall area multiple times daily and as-needed to ensure that the State Park remains in pristine condition. Failure to keep Bellevue Hall area in an optimal state of cleanliness shall be considered a significant performance deficiency under this Contract.
4. Vendor shall be responsible for plowing in Bellevue Hall parking lot. Vendor shall be responsible for the shoveling and treatment of Bellevue Hall and surrounded grounds, sidewalks and parking spaces included in Vendor's Contract.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

M. Emergencies:

The Vendor and the Division or their designated agent(s) shall be available by phone twenty-four (24) hours a day, seven (7) days a week for emergencies during the entire term of the Contract. Information on how to contact the Vendor or their designee is to be provided as part of Vendor's proposal (Attachment 4).

N. Parking.

Parking spaces for the Vendor and their employees will be assigned by the Park Superintendent. Bellevue Hall's paved parking lot holds 65-75 vehicles with an overflow parking lawn which holds 75-100 vehicles. Vendor has the potential ability to work with surrounding businesses to obtain additional parking. Further discussion with the local community would be the responsibility of the Vendor.

O. Limitations:

The Vendor shall have an exclusive franchise as the sole *daily* business Vendor for providing Facility Management for Events, Catering or Food Services at Bellevue Hall. The Division shall not take any action to interfere with the rights granted hereunder so long as the Vendor shall faithfully conform to all the provisions herein. The Division and the awarded Vendor will agree on specific dates and/or times at the beginning of the calendar year for events and activities run by the Division at Bellevue Hall. Vendor shall be aware that Bellevue State Park holds events that may limit parking. Schedule of events will be provided to the awarded Vendor.

P. Marketing, Social Media, and Promotion Plans; Signs and Advertising:

1. The Vendor is encouraged to work with the Division of Parks and Recreation on a marketing and promotion plan for each calendar year. The agreed upon marketing plan may contain promotional activities at or in connection with Delaware State Parks annual promotional activities or with individual state parks or facilities. Copies of the publications promoting Bellevue Hall shall be made available to the Park Management for distribution.
2. The Vendor agrees not to use signs or any other means of soliciting business without the initial approval of the Division. Logos, advertisement examples and Marketing Plan shall be submitted to the Division for approval prior to publication and all publications must include "at Bellevue State Park," or "At Bellevue Hall". Vendor shall not be required to submit every subsequent advertisement or special promotion provided that Vendor remains within the same theme.
3. At no time shall Vendor post or advertise media containing negative or controversial information that could be damaging to the Division or the State of Delaware.
4. The Division, through their authorized agents, reserves the right to prohibit the erection, display or use of signs which are not in keeping with the park area. Permission must be granted by the Division or their authorized agents prior to the erection, display or use of signs. The Division also reserves the right to designate the type, size, wording, color and number of signs requested by the Vendor.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

5. Any signs authorized by the Division shall become the property of the Division, if not removed by the Vendor after reasonable notice from and at the direction of the Division.
6. It is mutually agreed by the Vendor and the Division that no permanent or temporary advertising, signage, or trademark visibility for the Vendor's operation and any packaged products will be displayed or permitted anywhere in Bellevue State Park without prior written approval from the Division, except that it is agreed that the Vendor shall be permitted to include its trademark and brand names on its equipment (e.g. amenities/items being sold, etc.).

Q. Payment Credit Card Industry (PCI) Requirements:

The Vendor agrees that it is their responsibility to become PCI compliant and maintain compliance. For more information related to PCI Security Standards, the following link is provided: https://www.pcisecuritystandards.org/security_standards/index.php

R. Quality and Pricing:

1. Vendor warrants that all products and services offered by it to the public shall be of the highest quality and consistent with quality specifications provided herein.
2. Vendor shall have the right and privilege to charge prices and rates as are reasonable and fair. All price changes shall be subject to the prior written approval of the Division.
3. Vendor shall submit a detailed price list to the Division annually, with a schedule of products and services to be offered and the prices to be charged for each product or service. Vendor agrees to offer only such products and services at such prices as have been approved by the Division. In approving rates, primary consideration will be given to the prices charged for similar classes of products and services furnished outside the areas administered by the Division under similar conditions.
4. If, in the sole discretion of the Division, any products or services offered by the Vendor are inconsistent with the image or reputation of the Division or the State of Delaware, or are otherwise deemed unsuitable for sale on the Contracted premises, the Division shall request the Vendor cease selling such products or services and the Vendor shall cease doing so immediately upon receipt of such written request from the Division.

S. Vendor Responsibilities:

Vendor will be granted the right to provide Facility Management for Events, Catering or Food Services at Bellevue Hall within Bellevue State Park. Vendor's responsibilities under a Contract with the Division shall include the following:

1. Vendor shall provide Facility Management for Events, Catering or Food Services at Bellevue Hall within Bellevue State Park. Events shall include, but not limited to: weddings, meetings, holiday parties, private parties, public events and festivals.
2. **The Vendor shall provide for an on-site presence at all times on the property**

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

during posted and advertised operating hours and any business activities outside of operating hours must be relative to the operation's needs. At no time shall the property be without a physical customer service contact during operating hours and all phone systems shall be monitored and attended to daily. Under no circumstances shall customers contact the Vendor and not receive responsiveness to inquiries and booking/activity requests past a forty-eight (48) hour period.

3. Vendor shall be required to furnish and install the necessary equipment, if not provided by the Division at Bellevue Hall, for the specified Events, Catering or Food Services. The existing concession facility includes the entire mansion and equipment listed in Appendix D for Vendors use.
4. All outdoor furniture must fit the site aesthetics and/or be historically appropriate (e.g. wrought iron).
5. The Vendor shall be ADA (American Disabilities Act) compliant and include options for ADA programing.
6. Vendor must furnish a cash register or Point of Sale System (preferable) with accumulating daily totals to record all customer sales and receipts collected to complete the Usage Reports (Attachment 8 and Attachment 9).
7. All of the Vendor-owned equipment or any permanently installed fixtures used in the concession operation shall be subject to approval by the Division, the Division of Public Health, Department of Agriculture, and the State Fire Marshal, if applicable, as to their workability, appearance, appropriateness, and compliance with codes
8. Vendor shall provide regular cleaning after Vendor scheduled events. The Division will charge the Vendor \$200/hr for any excessive cleaning required by the Division for Vendor's failure to clean properly. The Division reserves the sole right to determine cleanliness of site. Cleaning may include, but is not limited to: periodic wall scrubs, window cleaning, and power washing.
9. Vendor shall be responsible for landscaping and care of the immediate area surrounding the building and parking lots. Division standards must be met.
10. Vendor shall repair and maintain all food service equipment owned by Vendor. Vendor shall be responsible for the repair/replacement of Division equipment. **Once exhausted, damaged or past life-cycle, the Vendor will replace.** Vendor must coordinate with Park Management before replacing or disposing of any Division owned equipment. Equipment replaced by the Vendor is considered Division property and is owned by the Division.
11. Quarterly inspections may be conducted by the Division. Any deficiencies will be resolved per the Divisions request.
12. Vendor is responsible, at their expense, for the repairs and maintenance of interior building fixtures and utilities (e.g. door locks, light bulbs, water faucets, or clogged sinks, etc.). Historical standards shall be adhered to where applicable.
<https://www.nps.gov/tps/standards/treatment-guidelines-2017.pdf>

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

- 13.** Vendor is responsible, at their expense, for installing necessary equipment including but not limited to a Hood Exhaust system. Vendor is responsible for the repairs and/or maintenance of all systems annually or earlier if requested by the Division and for the install and oversight of the Fire Suppression System at Bellevue Hall.
- 14.** Vendor and its employees shall at all times generate and maintain an inviting atmosphere at Bellevue Hall and its surrounding grounds. Any significant visitor complaints may be considered performance deficiencies under this Contract.
- 15.** Vendor shall be responsible for providing quality food products and services at a reasonable price, in addition to providing excellent customer service to Park visitors.
- 16.** Vendor shall be responsible in employing only competent, mature and orderly employees and ensure their employees shall keep themselves neat and clean and be courteous to all visitors and patrons of the Park. Further, Vendor and its employees will not use improper language, behave in a boisterous manner nor engage in any unlawful or unbecoming conduct during the course of their employment by the Vendor. Any significant visitor complaints may be considered performance deficiencies under this Contract. Delaware State Parks are directly represented by the Vendor in their service offerings and the highest level of service to patrons is expected under this Contract.
- 17.** Vendor shall be fully responsible for its subContractors and its agents during the term of this Contract.
- 18.** For any instance of inappropriate customer behavior the Vendor cannot manage effectively, the Vendor shall immediately report behavior to Park Enforcement.
- 19.** Vendor shall ensure that no alcoholic beverages leave Bellevue Hall or immediate surrounding grounds at any time.
- 20.** At the end of the Contract term or at the request of the Division, Vendor shall ensure that all facilities and/or equipment provided by the Division are returned to the Division in good order, reasonable wear and tear expected. Failure to return such facilities to its natural state or return equipment to the Division at the end of the Contract term may result in the Division billing Vendor, as applicable.
- 21.** The Vendor shall publicly display in a conspicuous place at the concession area a neat and legible sign listing rates, prices and charges for all products and services.
- 22.** The Vendor shall establish and maintain books of account and records of all operations and establish systems of bookkeeping, records and accounting in a manner satisfactory to the Division.
- 23.** Vendor shall be responsible for the professional quality, technical accuracy, timely completion, and coordination of all services furnished by Vendor, its subContractors and its and their principals, officers, employees and agents under this Contract. In performing the specified services, Vendor shall follow practices consistent with generally accepted professional and technical standards.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

24. It shall be the duty of the Vendor to assure that all products of its effort are technically sound and in conformance with all pertinent Federal and State statutes, codes, ordinances, resolutions and other regulations.
25. Upon expiration of the Contract period, Vendor shall remove all equipment and inventory furnished by Vendor, provided all fees have been paid. Any equipment, inventory and/or personal property left on the premises beyond thirty (30) days from the expiration of the Contract shall become the property of the Division.
26. Vendor agrees to abide by the Division of Delaware Parks and Recreation's vehicular rules and regulations, (as provided on the state's official website: www.destateparks.com/rules), including but not limited to the following:
 - a. Vehicles (including tractors, golf carts, mopeds, all-terrain vehicles, etc.):
 - i. Vehicles will only be permitted on approved roads within each of the Park location(s) or areas specifically designated by the Division for such purpose.
 - ii. Vehicles are not allowed on paved pedestrian trails/paths or paved walkways.
 - iii. Vehicles are not permitted to cut across lawns or gardens.
 - iv. Vendor, their employees, subContractors and customers shall park their vehicles only in the designated parking lot or area. No parking is permitted under the trees, on the lawn or any landscaped area of the Park.

T. Modifications to Park Facilities:

1. Vendor may make alterations, modifications, additions or improvements to the Contracted premises and Bellevue Hall in accordance to [The Secretary of the Interior's Standards for the Treatment of Historical Properties](#) only with **prior** Division approval of the design, development, timeline, and approved plans. **No work shall commence until Vendor receives the Division's approval and consent in writing. All costs for any approved alterations, modifications, additions, or improvements shall be the responsibility of the Vendor, unless the Division consents to share a portion of said costs or provide necessary materials and/or labor.** Vendor shall submit a proposed layout of the operation and a description of any alterations or modifications which are contemplated to set up the operation. Vendor is responsible for obtaining any work permits, adhering to state and local ordinances, code and regulations at Vendor's expense. Additional requirements based on state and local ordinances, code and regulations may be required and shall be the responsibility of the Vendor. Vendor shall coordinate any subContractor access to the Park with the Park Management. **Any award associated with capital investment/improvements shall result in the Division's ownership of all capital improvements executed during the life of the Contract at the point of expiration and/or termination.**
2. All improvements shall be approved by the Division in writing. Vendor shall be responsible for funding in excess of what the Division can cost share. The Vendor shall be responsible for all permitting, fees and any related expenses resulting from capital improvement plans submitted by the Vendor.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

U. Damage to Park Facilities:

1. In the event State property or facilities are damaged in any way whatsoever by reason of any act or omission of Vendor or its employees, Vendor shall repair at its own cost and expense the facility or property so damaged. Upon the failure of Vendor to make such repairs within five (5) working days or a reasonable time period agreed upon by the Division and Vendor, the Division will repair such damage at the cost and expense of Vendor and deliver a detailed invoice to Vendor which will be due and payable within thirty (30) days of the date of the invoice.
2. The Vendor shall be responsible for ensuring that any Artwork or Display items are not damaged during Vendor events and activities. The Division encourages the awarded Vendor to work with our programming and interpretive staff on incorporating Artwork/Displays into Vendor functions.

V. Waiver of Damages:

Vendor waives any and all claims for compensation of any loss or damage sustained by the Vendor resulting from fire, water, natural disaster (e.g. hurricane, tornado, etc.) civil commotion or riots.

W. Division Responsibilities:

1. The Division reserves the right to enlarge, close and/or reduce the size of any area for the purposes of improvement, repair, construction or any other legitimate purpose. It is understood that any of the above actions shall not entitle Vendor to any reduction or suspension of the Contract or fees unless otherwise approved by the Division.
2. The Division shall be responsible for the major utility and structural repairs and exterior maintenance of the Park facilities. Division shall bill Vendor for the monthly water use charges used in the performance of the operation services.
3. Vendor capital improvements are the responsibility of the awarded Vendor until fully completed.
4. The Division may perform maintenance tasks which are the responsibility of the Vendor for which the Division shall charge the Vendor a fee based upon actual costs for labor and materials. Requests for said maintenance tasks shall be submitted in writing by the Vendor and approved by the Division prior to commencement of work.
5. The Division shall provide the following equipment in *“as is” condition* for the Vendor’s use. When equipment is unserviceable or exhausted, Vendor will repair or replace at Vendor’s expense. Division reserves the right of approval of all equipment replacements.
 - a. Three-Compartment Sink
 - b. Hand sink
 - c. GE Microwave
 - d. Commercial Refrigerator
 - Continental Double Door MD2R

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

- Cabinet: 115 volts / 60 hz / 1.90 amps
- Conditioning Unit: 115 volts / 60hz / 4..60 amps
- e. Commercial Dishwasher:
 - Depth: 24" Width: 23-7/16"
 - Height: 33-5/16"
 - Max load height: 13"
 - Total cycle: 2-3 mins.
 - .8 gal water / rack
 - 24/16 gal. water / hr
 - 30/20 racks / hr
 - 6.87 gal. water / hr
- f. Stainless Counter Tops
- g. Stereo System:
 - JBL Speaker System
 - Samson Stereo Amplifier w/ audio jack
 - Denon Stereo CD Player
 - Microphone
- h. Taskmaster Heater:
 - 240 volts
 - 42.2/24.6 amp
 - 1/3 phase

6. When the equipment is exhausted, damaged or past life-cycle, **Vendor shall repair or replace at the Vendor's expense.** Vendor must coordinate with Park Management before replacing or disposing of any Division owned equipment. Equipment replaced by the Vendor is considered Division property and is owned by the Division.

7. Value Added Option - MOUNT PLEASANT SCHOOL HOUSE

Vendor can choose to bid on this as a Value Added Option, but it is not part of the scoring of this Request for Proposal, however, all Mount Pleasant School House bids shall be reviewed for potential award in the best interest of the State:

Mount Pleasant School House survives from two historic periods and uses – a rural school house for 35 years and then an estate cottage for 111 years.

The Division is interested in creative uses for this site. Please see Appendix C-6 of this RFP for more information (Preservation Plan for Mount Pleasant School House).

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Appendix B – PRICING FORMS

Refer to the Pricing Spreadsheet included in this RFP posting available at
<http://bids.delaware.gov/>.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Appendix C – DESCRIPTION OF CURRENT OPERATIONS

The former DuPont family estate, known as Bellevue Hall, is an elegant estate that provides the perfect venue for memorable celebrations, both intimate and grand. Surrounded by beautiful formal grounds complete with gardens, a gazebo and two exterior patios, the mansion provides an ideal setting for both indoor and outdoor events.

Currently the site is utilized for weddings, catering and events/activities. The Division currently manages all use of the mansion and surrounding grounds.

Additional Detail/Current Use of Site:

1. Park Programming & Tours are currently operated:
 - a. Murder Mystery Dinners (200+ participants in 2017)
 - b. Historical Building Tours
 - c. Holiday Themed Events
 - d. Wine Tastings/ Chocolate Pairings
2. Capacity of current use:
 - Full Capacity of Mansion & Grounds (with outdoor tent): 300
 - Full Capacity of Formal Garden & Gazebo (with outdoor tent): 200
 - Full Capacity of Mansion (first floor cocktail event): 200
 - Full Capacity of Mansion (first floor banquet event): 150
 - Library: 70
 - Crystal Dining Room: 50
 - Trophy Room: 30
 - William DuPont Room (2nd Floor Meeting Room): 35
 - Kitchen (standing instructional space): 20
3. Annual Revenue (does not include staff/overhead expenses, rental fees only; no food and beverage included). Venue use limited due to reduced staffing.
 - 2016 \$32,263.00
 - 2017 \$35,925.00
4. Maintenance Issues:
 - No major issues were identified at the time of this RFP. The Vendor may need to add a grease trap for commercial operation. The third floor needs refurbishing for use and the remainder of the estate, due to its historic nature may need refurbishing.
5. Operational Fireplaces have been converted to Gas.
6. A/C is included.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

7. Electrical/Internet:

- Electrical upgrade is unknown overall. The electrical service to the kitchen was upgraded in the early 1990s and there have been periodic upgrades as repairs have been required. There is a combination of functioning and non-functioning modern, Romex and knob-and-tube wiring throughout the facility.
- Internet is currently not installed.

8. Restrictions due to Historic Standards or Land Use Procurement – Construction and/or any alterations made to the property must be in accordance with the guidelines provided by the Secretary of Interiors Standards for the Treatment of Historical Properties and in consultation with appropriate park staff.
<https://www.nps.gov/tps/standards/treatment-guidelines-2017.pdf>

9. Additional Site Data:

- Appendix C-1 Bellevue Hall Inventory and Layout Report 2018
- Appendix C-2 Bellevue Hall Model Information
- Appendix C-3 Current Bellevue Hall Use Agreement
- Appendix C-4 Current Bellevue Hall Policies
- Appendix C-5 Current Bellevue Hall Rates
- Appendix C-6 Value Added Option: Mount Pleasant School House

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

APPENDIX D
Specifications and Additional Information

I. State of Delaware Project Review and Approval Procedures

In meeting our goal to provide safe, code compliant and efficient facilities to State agencies and the public, certain public works projects are reviewed by the Office of Management and Budget, Division of Facilities Management (DFM). All State departments and agencies (including school districts) are required to submit to DFM proposed Contracts for architectural, engineering or construction management services as well as all architectural, structural, electrical/mechanical plans, specifications and cost estimates (source Delaware Code, Title 29, Chapter 74, Section 7419 and Chapter 63A, Section 6307A).

In addition to DFM, projects must be reviewed and approved by DNREC and other entities depending on the scope and status of the project. These entities may include DNREC Sediment and Stormwater Management Plan, State Historic Preservation Office (SHPO), DelDOT, State Fire Marshal, County and City. This process may require 6 to 8 weeks minimally for single reviews and longer for multiple reviews.

It is recommended that initial reviews be held with the appropriate agencies at the onset of a project to review the proposed scope. The initial meeting may result in decreasing the number of reviews and reducing the amount of time needed for approvals.

A. Projects Requiring Submission

Plans, specifications and professional services agreements are required by DFM for those projects that are:

1. Constructed by or on behalf of the State of Delaware.
2. Financed in whole or in part by the State or by bonds in whole or in part by the State.
3. Financed by the federal government through a state agency. Highway construction projects do not need to be submitted for review and approval except those identified by the AAB as requiring submission.
4. Facilities leased by the State (regardless of whether alterations will be made).

B. Agencies Affected

All State departments and agencies (including all school districts).

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

C. Accessibility Requirements

The Architectural Accessibility Board (AAB) is housed within the Office of Management and Budget for administrative reasons, but as a separate agency of the State, maintains an independent review and approval process. The Architectural Accessibility Act (Delaware Code, Title 29, Chapter 73) requires submission of certain plans and specifications to the Architectural Accessibility Board. Submission to the AAB and their approval must be made prior to the final DFM application.

D. DNREC Sediment and Stormwater Management Plan

Projects involving 5,000 SF or more of site disturbance must be reviewed and approved by DNREC Sediment and Stormwater Management Plan. This process can require 6 to 8 weeks minimally.

E. State Historic Preservation Office

Projects that are on the National Register, have covenants or easements, are within historic districts and/or having landmark status must be reviewed and approved by this office. It is recommended that an initial meeting be held with this office to determine their stance on the scope of work. Final documents are to be submitted and approval can require four weeks. This should be done prior to the final DFM review.

F. State Fire Marshal

All construction projects must be reviewed and approved by the State Fire Marshal. It is recommended that an initial meeting be held with this office for mid-level to complex projects. Final signed and sealed documents are to be submitted and approval can require two to four weeks. This should be done prior to the final DFM review.

G. Delaware Division of Health and Social Services (DHSS)

All construction projects must be reviewed and approved by the DHSS Office of Engineering. It is recommended that an initial meeting be held with this office for mid-level to complex projects. Final signed and sealed documents are to be submitted and approval can require two to four weeks. This should be done prior to the final DFM review.

H. County and City

The State-funded projects are required to submit construction documents for building permits with fees waived except for water and sewer fees. Privately funded projects built on State property will be required to pay all fees associated with the building permit. Issuance of the building permit can take four to twelve weeks. This is typically done by the Vendor after award of the project. The Owner, architect or engineer cannot submit for the building permit.

1. The construction documents must be signed and sealed by a registered architect, structural engineer, site engineer and mechanical engineer.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

2. The general Contractor, plumbing Contractor, mechanical Contractor and electrical Contractor must be licensed by the State and local jurisdiction.
3. The local jurisdiction will complete inspections during construction. These inspections will minimally include foundation, framing, ADA, mechanical, plumbing and electrical.

I. Asbestos Requirements (if present)

Delaware Code, Title 16, Chapter 78, Section 7805 (1) requires that all agencies utilizing State funds from any source to perform asbestos abatement and must have plans and specifications approved by DFM if asbestos is found.

J. Necessary Documentation for DFM Review

1. **Public Works Project Review Form**: All Contracts, plans and specifications submitted to the Division of Facilities Management for review must be accompanied by a completed [Public Works Project Review Form](#).
2. **Professional Design Service or Construction Management Contract/Agreement**: If the purpose of the submission is for the review and approval of architectural, engineering or construction management services, the proposed Contract or agreement and the [Professional Services Contract Review Form](#) must be completed and submitted with the requested information.
3. **Construction Plans and Specifications**: Three (3) complete sets of final plans and specifications must be submitted (cover page of project manual and every drawing shall be signed and sealed). Two (2) copies are sent to the Chief of Engineering and Operations and one (1) copy is sent to the Architectural Accessibility Board. Note: for DFM-managed projects, address documents to the DFM project manager assigned.
4. **Life Cycle Cost Analysis**: As outlined in Delaware Code, Title 29, Chapter 69, section 6909A, the use of life cycle cost analysis is required in the purchasing of equipment and in public works projects. See here for [LCCA Requirements](#).
5. **Design Review Checklist**: Submissions of plans and specifications must be accompanied by a completed and signed Design Review Checklist. (see below for further details)
6. **Asbestos Plans and Specifications**: One copy of final plans and specifications must be submitted to the Chief of Engineering and Operations.

K. DFM-Managed Design Review Process

DFM will review projects at the preliminary schematic, schematic, design development and final design stages. The number of reviews can be decreased upon discussion with DFM at the preliminary schematic design stage.

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

L. State Agency Project Design Review Process

Includes all State-funded Public Works projects including DNREC Parks & Recreation, DelDOT non-highway projects, and other projects in State-owned or leased facilities.

M. Project Design Review Process Response

1. The Chief of Engineering and Operations will issue a letter, indicating the overall findings of the review.
2. For reviews that have been “Not Approved”, the agency must provide a new review package (plans and specifications) or submit a letter that addresses the issues/comments that were a basis for disapproval.
3. All environmental compliance issues (asbestos abatement, underground storage tank, etc.) will require approval from the Chief of Engineering and Operations.
4. The Architectural Accessibility Board will issue an approval/disapproval letter indicating that the plans and specifications comply with State accessibility standards.

REMAINDER OF PAGE INTENTIONALLY LEFT BLANK

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Appendix E – SITE PHOTOS



STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation



STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation



STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation



STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation



STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation



STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation



STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation



STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Appendix F – DELAWARE STATE PARKS PROGRAMMING

Vendor(s) proposal shall “compliment”, not conflict with existing programming run by the Division. Information on Delaware State Parks Programming is available at:
<https://www.destateparks.com/History/Bellevue>

STATE OF DELAWARE
Department of Natural Resources and Environmental Control
Division of Parks and Recreation

Appendix G – DIVISION HIGHLIGHT OUTREACH BROCHURE

As part of the Division's Outreach for this request for proposal, the Division has a Highlight Outreach Brochure available for viewing. Refer to the RFP posting available at <http://bids.delaware.gov/>.