



State of Delaware  
Department of Natural Resources and Environmental Control  
**Delaware Division of Parks and Recreation**  
89 Kings Highway  
Dover, Delaware 19901

December 17, 2012

Susan Grant, Director of Client Services  
Active Network, Inc.  
2480 Meadowvale Blvd.  
Suite 120  
Mississauga, ON  
L5N 8M6  
CANADA

**RE: Professional Services to Provide Hardware, Software and  
Call Center Services for a Central Reservation System**

Dear Susan:

In accordance with Instruction to Bidders for the above referenced services, The Department of Natural Resources and Environmental Control hereby accept your bid to develop and manage Delaware's Central Reservation System.

This award is contingent upon the execution of a contract and processing a State of Delaware purchase order. Negotiations for the terms of the contract will begin in early 2013. A month to month agreement to continue management of the current reservation system was forwarded to you in an earlier correspondence.

If you have any questions or concerns regarding this notification, please contact me directly at 739-9224.

Kind Regards.

Mary Makdad Voshell  
Office of Business Services

cc: Greg J. Abbott, Administration & Support Section Manager  
Kevin Biggs, Executive Vice President/Global Technology Sales, Active Network, Inc.

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