Demand for Information Technology Occupations in Delaware



March 2018

ONLINE POSTINGS OVERVIEW

In 2017 more than 8,200 opportunities for Delaware information technology positions were posted online.

Industry data was available for 70 percent of the postings.

- By far, the most openings were found in two industries: Finance and Insurance (47 percent) and Professional, Scientific and Technical services (34 percent).
- The next notable industry was Manufacturing with over 300 postings during the year.



ONLINE POSTINGS BY INDUSTRY

Industry	2017 Postings	
Finance and Insurance (52)	2,673	47%
Professional, Scientific, and Technical Services (54)	1,964	34%
Manufacturing (31-33)	328	6%
Retail Trade (44-45)	163	3%
Information (51)	123	2%
Health Care and Social Assistance (62)	117	2%
Administrative and Support and Waste Management and Remediation Services (56)	69	1%
Mining, Quarrying, and Oil and Gas Extraction (21)	56	1%
Public Administration (92)	52	1%
Educational Services (61)	39	1%
Transportation and Warehousing (48-49)	38	1%
Accommodation and Food Services (72)	36	1%
Utilities (22)	31	1%
All other industries	57	1%
Total	5,746	100%

ONLINE POSTINGS BY OCCUPATION

Occupa	Occupation			
11-3021	Computer and Information Systems Managers	2,673	47%	
15-1111	Computer and Information Research Scientists	1,964	34%	
15-1121	Computer Systems Analysts	328	6%	
15-1122	Information Security Analysts	163	3%	
15-1131	Computer Programmers	123	2%	
15-1132	Software Developers, Applications	117	2%	
15-1133	Software Developers, Systems Software	69	1%	
15-1134	Web Developers	56	1%	
15-1141	Database Administrators	52	1%	
15-1142	Network and Computer Systems Administrators	39	1%	
15-1143	Computer Network Architects	38	1%	
15-1151	Computer User Support Specialists	36	1%	
15-1152	Computer Network Support Specialists	31	1%	
	Total	8,274	100%	



ADDITIONAL OCCUPATIONS

Based on analysis of the current occupational landscape, projected annual openings and 2017 online jobs postings, four additional occupations should be considered as part of the DelTech program offerings.

Information Security Analysts (15-1122)

- Current Employment: 479; Projected annual openings: 36
- 2017 online postings: 478

Computer Programmers (15-1131)

- Current Employment: 890; Projected annual openings: 58
- 2017 online postings: 280

Web Developers (15-1134)

- Current Employment: 416; Projected annual openings: 37
- 2017 online postings: 406

Computer User Support Specialists (15-1151)

- Current Employment: 1,647; Projected annual openings: 141
- 2017 online postings: 673



ONLINE POSTINGS CERTIFICATIONS

Postings data is limited with respect to the the availability of certification data, however they do include data on skills that is much more robust.

Of the more than 8,200 online postings for IT occupations in 2017, just 813 (10%) included one or more certifications in the posting text.

The top certifications included Certified Information Systems Security Professional (168 postings), Certified Information Systems Auditor (118 postings), and Project Management Certification (88 postings).



**A note on education: Only half of all postings include information about minimum required education. The majority (83%) required a BA; 8% required high school or vocational training, and 5% required an associate's degree. Less than 5% required more than a BA.

ONLINE POSTINGS TOP 15 CERTIFICATIONS

Certification		2017 Postings	
Certified Information Systems Security Professional (CISSP)	168	21%	
Certified Information Systems Auditor (CISA)	116	14%	
Project Management Certification (E.G. PMP)	88	11%	
Cisco Certified Network Associate	80	10%	
Certified Information Security Manager (CISM)	79	10%	
Cisco Certified Network Professional (CCNP)	61	8%	
Network+ Certified	56	7%	
It Infrastructure Library	48	6%	
Certified A+ Technician	45	6%	
Security Clearance	41	5%	
Scrum	40	5%	
Microsoft Certified Professional (MCP)	39	5%	
Sans/Giac Certification	38	5%	
Professional Engineer	38	5%	
Microsoft Certified Solutions Expert (MCSE)	31	4%	



ONLINE POSTINGS SKILLS CLUSTERS

The tool used for this analysis, Labor Insight by Burning Glass, creates skills clusters, or groups of skills that are closely aligned, have similar functionality, and can be trained together.

The online postings for the relevant occupations included significant IT and analysis skills relevant to training.

More than 55 unique IT skills clusters were identified in the postings. The three most prevalent were Software Development Principles (2,901postings), Java (2,591 postings) and SQL (2,548 postings).



ONLINE POSTINGS TOP 15 IT SKILLS CLUSTERS

Skills Cluster		2017 Postings	
Software Development Principles	2,901	38%	
Java	2,591	34%	
SQL	2,548	33%	
Operating Systems	2,080	27%	
System Design and Implementation	1,941	25%	
Oracle	1,684	22%	
JavaScript and jQuery	1,633	21%	
Technical Support	1,378	18%	
Microsoft Office and Productivity Tools	1,331	17%	
Database Administration	1,161	15%	
Big Data	1,048	14%	
Scripting Languages	1,041	14%	
Scripting	1,041	14%	
Web Development	1,031	13%	
Programming Principles	1,000	13%	

ONLINE POSTINGS EMPLOYERS

Employer information was available for about 4,950 of the IT jobs posted online in 2017, or 60 percent of all postings.

Number of postings per employer	Employers	
More than 100 postings	5	1%
50-99	10	2%
30-49	6	1%
20-29	15	3%
10-19	31	6%
5 to 9	72	15%
3 to 4	92	19%
1-2 postings	262	53%
Total employers	493	100%



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<u>Tab name</u>	<u>Description</u>
2017-2022 Summary-All Occs	
	Summary data for all IT occupations, includes
	employment, projections, and postings
2017 Postings by Industry	Number of online postings by industry
Individual Occupation tables	
DATA KEY-Sample IT Managers	Definitions of data found in occupation tables
11-3021 IT Managers	Computer and Information Systems Managers
15-1111 Comp-Info Research	Computer and Information Research Scientists
15-1121 Comp Systems Analysts	Computer Systems Analysts
15-1122 Info Security Analysts	Information Security Analysts
15-1131 Computer Programmers	Computer Programmers
15-1132 Developers-Applications	Software Developers, Applications
15-1133 Developers-Systems	Software Developers, Systems Software
15-1134 Web Developers	Web Developers
15-1141 Database Administrators	Database Administrators
15-1142 Network-Systems Admin	Network and Computer Systems Administrators
15-1143 CompNetwork Architects	Computer Network Architects
15-1151 CompUser Support Spec	Computer User Support Specialists
15-1152 CompNetwrk Support Spec	Computer Network Support Specialists
Skills and certifications tables	
Job Postings - IT Skills	Number of postings by IT Skills cluster
Job Postings - Analysis Skills	Number of postings by Analysis Skills cluster
Job Postings - Certifications	Number of postings by type of certification
Employers	5 W 1
<u>Job Postings - Employers</u>	Full list of employers with 3 or more postings in 2017
Data sources	
	EMSI - Data Sources and Calculations
EMSI - Data Sources and Calcs	EMOI - Data Sources and Calculations

soc	Description	2017 Jobs	2022 Jobs	2017 - 2022 Change	2017 - 2022 % Change	2017 - 2022 Openings	Annual Openings	2017 online postings
11-3021	Computer and Information Systems Managers	1,288	1,349	61	5%	535	107	120
15-1111	Computer and Information Research Scientists	60	56	(4)	(7%)	21	4	109
15-1121	Computer Systems Analysts	3,421	3,591	170	5%	1,272	254	963
15-1122	Information Security Analysts	479	499	20	4%	182	36	478
15-1131	Computer Programmers	890	851	(39)	(4%)	280	56	280
15-1132	Software Developers, Applications	3,382	3,525	143	4%	1,231	246	4,069
15-1133	Software Developers, Systems Software	1,555	1,592	37	2%	536	107	33
15-1134	Web Developers	416	453	37	9%	186	37	406
15-1141	Database Administrators	617	627	10	2%	208	42	442
15-1142	Network and Computer Systems Administrators	1,278	1,319	41	3%	438	88	334
15-1143	Computer Network Architects	653	660	7	1%	221	44	303
15-1151	Computer User Support Specialists	1,647	1,742	95	6%	705	141	673
15-1152	Computer Network Support Specialists	675	702	27	4%	275	55	64
15-1199	Computer Occupations, All Other	302	328	26	9%	130	26	
		16,664	17,295	631	4%	6,221	1,244	8,274

Current training program

Network security and administration

Database Management and Analytics

App Dev/Prog

soc	Description	10%tile hourly earnings	Median Hourly Earnings	hourly Education Required	ypical On- he-Job raining
11-3021	Computer and Information Systems Managers	\$47.31	\$72.81	\$89.85 Bachelor's degree 5 years or more No	lone
15-1111	Computer and Information Research Scientists	\$31.20	\$42.42	\$51.69 Doctoral or professional None No degree	lone
15-1121	Computer Systems Analysts	\$30.11	\$45.10	\$54.71 Bachelor's degree None No	lone
15-1122	Information Security Analysts	\$31.44	\$48.18	\$58.36 Bachelor's degree Less than 5 years No	lone
15-1131	Computer Programmers	\$26.57	\$38.41	\$47.35 Bachelor's degree None No	lone
15-1132	Software Developers, Applications	\$28.53	\$47.82	\$58.40 Bachelor's degree None No	lone
15-1133	Software Developers, Systems Software	\$41.55	\$56.13	\$62.71 Bachelor's degree None No	lone
15-1134	Web Developers	\$20.28	\$40.03	\$47.73 Associate's degree None No	lone
15-1141	Database Administrators	\$25.38	\$43.23	\$54.78 Bachelor's degree Less than 5 years No	lone
15-1142	Network and Computer Systems Administrators	\$24.56	\$36.69	\$47.13 Bachelor's degree None No	lone
15-1143	Computer Network Architects	\$34.79	\$59.66	\$71.47 Bachelor's degree 5 years or more No	lone
15-1151	Computer User Support Specialists	\$17.54	\$25.78	\$31.70 Some college, no degree None No	lone
15-1152	Computer Network Support Specialists	\$19.17	\$31.42	\$44.00 Associate's degree None No	lone
15-1199	Computer Occupations, All Other	\$23.90	\$36.82	\$44.20 Bachelor's degree None No	lone

Current training program

Network security and administration
Database Management and Analytics
App Dev/Prog

		2017#	2017 %
NAICS Code	Industry	Postings	Postings
52	Finance and Insurance	2,673	47%
54	Professional, Scientific, and Technical Services	1,964	34%
31-33	Manufacturing	328	6%
44-45	Retail Trade	163	3%
51	Information	123	2%
62	Health Care and Social Assistance	117	2%
56	Administrative and Support and Waste Management	69	1%
	and Remediation Services		
21	Mining, Quarrying, and Oil and Gas Extraction	56	1%
92	Public Administration	52	1%
61	Educational Services	39	1%
48-49	Transportation and Warehousing	38	1%
72	Accommodation and Food Services	36	1%
22	Utilities	31	1%
81	Other Services (except Public Administration)	20	0%
42	Wholesale Trade	15	0%
23	Construction	11	0%
71	Arts, Entertainment, and Recreation	7	0%
53	Real Estate and Rental and Leasing	3	0%
55	Management of Companies and Enterprises	1	0%
	Total	5,746	100%

SAMPLE/DATA OVERVIEW

Com	outer and Information S	ystems Managers (11-3021)			Definition
		2017 jobs	1,288		Total employment in this occupation in 2017
		2022 jobs	1,349		Projected employment in 2022
		-2017-22 change	61		Numerical change/growth in employment 2017-2022
		-2017-22 %change	5%		Percentage change/growth in employment 2017-2022
		Projected annual openings	107		Number of openings each year
					-includes new positions and turnover
		Hourly earnings			Hourly earnings at 10th, 50th, and 75th percentile to show range
		-10th %tile	\$47.31		
		-Median	\$72.81		
		-75th %tile	\$89.85		
Total	2017 postings		120	100%	Total annual online postings
Indus	stry included on posting		98	82%	Of the total postings (120), the share with industry data (98, 82%
52	Finance and Insurance		51	43%	
54	Professional, Scientific,	and Technical Services	21	18%	
31-33	3 Manufacturing		13	11%	
51	Information		6	5%	
61	Educational Services		2	2%	Of the postings with industry data (98) the share in each industry
	Administrative and Sup	port and Waste Management			
56	and Remediation Servi	ces	1	1%	
62	Health Care and Socia	l Assistance	1	1%	
92	Public Administration		1	1%	
44-45	Retail Trade		1	1%	
	Transportation and Wa	and by a constant	4	1%	

DATA KEY-Sample IT Managers Page 1 of 3

SAMPLE/DATA OVERVIEW

mputer and Information Systems Managers (11-3021)			Definition
ills Clusters			
*postings skills cluster data	109	91%	Of the total postings (120), the share with skills data (109, 91%)
Finance: Budget Management	50	46%	or and total postings (120), and share than shall data (100, 0170)
Information Technology: Microsoft Office and			
Productivity Tools	46	42%	
Business: Business Process and Analysis	32	29%	
Business: Project Management	32	29%	
Business: Business Strategy	29	27%	Of the postings with skills data (109) the share with each skill
Information Technology: System Design and			,
Implementation	28	26%	-each posting can include multiple skills
Customer and Client Support: Basic Customer			
Service	25	23%	
Business: People Management	22	20%	
Sales: Business Development	22	20%	
Information Technology: Software Development			
Principles	21	19%	
rtifications			
*postings with certifications	12	10%	Of the total postings (120), the share with certification
	_		data (12, 10%)
PROJECT MANAGEMENT CERTIFICATION (E.G.	7	58%	Of the postings with certification data (12) the share with each
PMP)			certification
			-each posting can include multiple certifications
			-includes only certifications appearing in 20% of more of posting
			with certification data

DATA KEY-Sample IT Managers

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SAMPLE/DATA OVERVIEW

Computer and Information Systems Managers (11-3021)			Definition				
Employers							
JP Morgan Chase Company	26	29%	Of the total postings, the share for each employer; not all postings include employer data.				
Accenture	12	13%					
General Electric Company	7	8%					
Bancorp	5	6%					
Capital One	4	4%					
Alcatel-Lucent	3	3%					
Anthem Blue Cross	3	3%					
Ellucian	3	3%					
inVentiv Health	3	3%					

Computer and Information Systems Managers (11-3021)

	,		
	2017 jobs	1,288	
	2022 jobs	1,349	
	-2017-22 change	61	
	-2017-22 %change	5%	
	2017 22 /00Halligo	0 70	
	Projected annual openings	107	
	Hourly earnings		
	-10th %tile	\$47.31	
	-Median	\$72.81	
	-75th %tile	\$89.85	
Total pastings		120	1000/
Total postings		120	100%
Industry included on posting		98	82%
52 Finance and Insurance		51	52%
54 Professional, Scientific, and Technical Services		21	21%
31-33 Manufacturing		13	13%
51 Information		6	6%
61 Educational Services		2	2%
56 Administrative and Support and Waste Managemer	nt and Remediation Services	1	1%
62 Health Care and Social Assistance		1	1%
92 Public Administration		1	1%
44-45 Retail Trade		1	1%
48-49 Transportation and Warehousing		1	1%
Skills Clusters			
*postings skills cluster data		109	91%
Business: Business Process and Analysis		32	29%
Business: Business Strategy		29	27%
Business: People Management		22	20%
Business: Project Management		32	29%
Customer and Client Support: Basic Customer Serv	ice	25	23%
Finance: Budget Management		50	46%
Information Technology: Microsoft Office and Produ	ictivity Tools	46	42%
Information Technology: Software Development Pri	•	21	19%
Information Technology: System Design and Impler	-	28	26%
Sales: Business Development		22	20%
Cortifications			
Certifications *postings with certifications		12	10%
PROJECT MANAGEMENT CERTIFICATION (E.G. F	PMP)	7	58%
1 NOOLOT WANDEMENT OF THE TOWN (E.G. F	1411 /	1	JU /0

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Computer and Information Systems Managers (11-3021)

Employers		
JP Morgan Chase Company	26	22%
Accenture	12	10%
General Electric Company	7	6%
Bancorp	5	4%
Capital One	4	3%
Alcatel-Lucent	3	3%
Anthem Blue Cross	3	3%
Ellucian	3	3%
inVentiv Health	3	3%

Sources: EMSI 2017.Q4 and Burning Glass Labor Insight 2017 data

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Computer and Information Research Scientists (15-1111)

	0047:1	00	
	2017 jobs	60	
	2022 jobs	56	
	-2017-22 change	(4)	
	-2017-22 %change	-7%	
	Projected annual openings	4	
	Hourly earnings		
	-10th %tile	\$31.20	
	-Median	\$42.42	
	-75th %tile	\$51.69	
Total postings		109	100%
Industry included on posting		95	87%
52 Finance and Insurance		57	60%
54 Professional, Scientific, and Technical Services		24	25%
31-33 Manufacturing		12	13%
22 Utilities		2	2%
Skills Clusters			
*postings skills cluster data		102	94%
Analysis: Machine Learning		72	71%
Analysis: Data Science		71	70%
Information Technology: Scripting Languages		69	68%
Information Technology: Big Data		66	65%
Analysis: Mathematics		61	60%
Analysis: Statistical Software		60	59%
Analysis: Data Analysis		52	51%
Analysis: Data Mining		49	48%
Information Technology: SQL		48	47%
Analysis: Statistics		38	37%
Economics, Policy, and Social Studies: Economic	S	36	35%
Information Technology: Data Warehousing		32	31%
Business: Risk Management		27	26%
Information Technology: Software Development F	Principles	26	25%
Science and Research: Scientific Disciplines		26	25%
Information Technology: Data Management		25	25%
Analysis: Data Visualization		23	23%
Business: Business Strategy		22	22%
Certifications			
*postings with certifications		10	9%

Computer and Information Research Scientists (15-1111)

nployers	25	220/
JP Morgan Chase Company	35	32%
Qps	11	10%
Citi	7	6%
Accenture	6	6%
Agilent Technologies, Inc.	6	6%
Anthem Blue Cross	4	4%
Air Liquide	3	3%
E. I. Du Pont De Nemours And Company	3	3%

Computer Systems Analysts (15-1121)

	2017 jobs	3,421	
	2022 jobs	3,591	
	-2017-22 change	170	
	-2017-22 %change	5%	
	Projected annual openings	254	
	Hourly earnings		
	-10th %tile	\$30.11	
	-Median	\$45.10	
	-75th %tile	\$54.71	
Total postings		963	100%
Industry included on posting		761	79%
52 Finance and Insurance		387	51%
54 Professional, Scientific, and Technical Services		235	31%
62 Health Care and Social Assistance		233 47	6%
31-33 Manufacturing		28	4%
51 Information		13	2%
21 Mining, Quarrying, and Oil and Gas Extraction		13	2%
56 Administrative and Support and Waste Managemer	at and Remediation Services	7	1%
61 Educational Services	it and itemediation services	5	1%
22 Utilities		5	1%
42 Wholesale Trade		5	1%
23 Construction		4	1%
92 Public Administration		4	1%
72 Accommodation and Food Services		3	0%
48-49 Transportation and Warehousing		3	0%
71 Arts, Entertainment, and Recreation		2	0%
Skills Clusters *postings skills sluster data		891	93%
*postings skills cluster data		470	
Business: Business Process and Analysis	nontation	296	53% 33%
Information Technology: System Design and Impler Information Technology: Microsoft Office and Produ		290 277	31%
Information Technology: Naciosoft Office and Flodd	Clivity 100is	264	30%
Business: Project Management		245	27%
, ,	aciplos	245	25%
Information Technology: Software Development Prin	Tcipies	150	17%
Information Technology: Oracle		149	17 %
Information Technology: Operating Systems Analysis: Statistical Software		135	15%
Information Technology: Database Administration		133	15%
information recimology. Database Administration		100	10/0
Certifications			
*postings with certifications		68	7%
PROJECT MANAGEMENT CERTIFICATION (E.G. F	PMP)	15	22%

Computer Systems Analysts (15-1121)

JP Morgan Chase Company 180 Accenture 103 Christiana Care 41	19% 11%
Christiana Care 41	40/
	4%
Bank of America 24	2%
Barclays 24	2%
M & T Bank	2%
Citi 18	2%
Anthem Blue Cross 16	2%
U.S. Bancorp	2%
Wipro 15	2%
Sallie Mae, Inc 14	1%
Exelon 13	1%
C & L Group	1%
First Data 10	1%
Computer Aid Incorporated 9	1%
Highmark Health 9	1%
TD Bank 7	1%
Cornerstone Ondemand 6	1%
General Electric Company 6	1%
Infosys 6	1%
Veterans Sourcing Group 6	1%
Fieldcore 5	1%
Hallmark Global Technologies 5	1%
Perdue 5	1%
Suez 5	1%
Ce Solutions 4	0%
Computer Enterprises 4	0%
E. I. Du Pont De Nemours And Company 4	0%
Ashland Corporate 3	0%
Berkley Technology Services 3	0%
Boehringer Ingelheim 3	0%
Capital One 3	0%
Delasoft Incorporated 3	0%
Emtec Incorporated 3	0%
Pepco Holdings 3	0%
The PNC Financial Services Group, Inc. 3	0%
University of Delaware 3	0%
Wilmington 3	0%

Information Security Analysts (15-1122)

	nation occurry / mary eta (10 1122)			
	20	017 iobo	470	
		017 jobs	479	
		022 jobs	499	
		017-22 change	20	
	-2	017-22 %change	4%	
	P	rojected annual openings	36	
	H	ourly earnings		
	-1	0th %tile	\$31.44	
	-N	/ledian	\$48.18	
	-7	5th %tile	\$58.36	
Total	postings		478	100%
Indus	stry included on posting		377	79%
52	Finance and Insurance		193	51%
54	Professional, Scientific, and Technical Services		128	34%
	B Manufacturing		23	6%
62	Health Care and Social Assistance		9	2%
	Transportation and Warehousing		6	2%
92	Public Administration		5	1%
56	Administrative and Support and Waste Management a	nd Domodiation Convince	3	1%
51	Information	nd Remediation Services	3	1%
22			3	1%
	Utilities			
72	Accommodation and Food Services		1	0%
23	Construction		1	0%
61	Educational Services		1	0%
55	Management of Companies and Enterprises		1	0%
Skills	Clusters			
	*postings skills cluster data		411	86%
	Information Technology: Cybersecurity		236	57%
	Information Technology: Operating Systems		117	28%
	Finance: Auditing		111	27%
	Information Technology: System Design and Implemen	itation	105	26%
	Information Technology: Enterprise Resource Planning	(ERP)	100	24%
	Business: Risk Management		99	24%
	Business: Project Management		94	23%
	Information Technology: General Networking		88	21%
	Business: Business Process and Analysis		85	21%
	Public Safety and National Security: Government Clear Standards	rance and Security	62	15%
Certif	ications			
201111	*postings with certifications		214	45%
	CERTIFIED INFORMATION SYSTEMS SECURITY PRO	OFESSIONAL (CISSP)	114	53%
	CERTIFIED INFORMATION SYSTEMS AUDITOR (CISA	, ,	107	50%
	CERTIFIED INFORMATION SECURITY MANAGER (CI	•	70	33%

Information Security Analysts (15-1122)

Employers		
JP Morgan Chase Company	63	13%
M & T Bank	31	6%
Accenture	29	6%
U.S. Bancorp	17	4%
Citi	11	2%
Granite Services	11	2%
TD Bank	10	2%
Capital One	9	2%
General Electric Company	9	2%
Anthem Blue Cross	8	2%
Bank of America	8	2%
Sallie Mae, Inc	8	2%
Sirius Computer Solutions	7	1%
Dxc	5	1%
American Express	4	1%
Barclays	4	1%
Berkley Technology Services	4	1%
Chemours	4	1%
E. I. Du Pont De Nemours And Company	4	1%
lbs	4	1%
Universal Health Services, Inc.	4	1%
Christiana Care	3	1%
Computer Consultants International	3	1%
Computer Sciences Corporation	3	1%
Incyte Corporation	3	1%
Navigant	3	1%
Okaya Infocom	3	1%

Computer Programmers (15-1131)

2017 jobs 890
2022 jobs 851 -2017-22 change (39) -2017-22 %change -4%
-2017-22 change (39) -2017-22 %change -4%
Projected annual openings 56
Projected annual openings 56
Hourly earnings
-10th %tile \$26.57
-10th %tile \$26.57
Total postings 280 100%
Total postings 280 100% Industry included on posting 191 68% 52 Finance and Insurance 68 36% 54 Professional, Scientific, and Technical Services 62 32% 44-45 Retail Trade 23 12% 31-33 Manufacturing 10 5%
Total postings 280 100% Industry included on posting 191 68% 52 Finance and Insurance 68 36% 54 Professional, Scientific, and Technical Services 62 32% 44-45 Retail Trade 23 12% 31-33 Manufacturing 10 5%
Industry included on posting19168%52Finance and Insurance6836%54Professional, Scientific, and Technical Services6232%44-45Retail Trade2312%31-33Manufacturing105%
52Finance and Insurance6836%54Professional, Scientific, and Technical Services6232%44-45Retail Trade2312%31-33Manufacturing105%
52Finance and Insurance6836%54Professional, Scientific, and Technical Services6232%44-45Retail Trade2312%31-33Manufacturing105%
54Professional, Scientific, and Technical Services6232%44-45Retail Trade2312%31-33Manufacturing105%
44-45 Retail Trade 23 12% 31-33 Manufacturing 10 5%
31-33 Manufacturing 10 5%
61 Educational Services 8 4%
51 Information 5 3%
48-49 Transportation and Warehousing 5 3%
56 Administrative and Support and Waste Management and Remediation Services 4 2%
62 Health Care and Social Assistance 3 2%
71 Arts, Entertainment, and Recreation 2 1%
92 Public Administration 1 1%
Skills Clusters
*postings skills cluster data 226 81%
Information Technology: SQL 91 40%
Information Technology: Java 85 38%
Information Technology: Software Development Principles 76 34%
Information Technology: JavaScript and jQuery 58 26%
Business: Project Management 56 25%
Information Technology: System Design and Implementation 51 23%
Information Technology: Operating Systems 47 21%
Information Technology: Oracle 45 20%
Information Technology: Microsoft Office and Productivity Tools 38 17%
Information Technology: Web Development 36 16%
Certifications
*postings with certifications 14 5%

Computer Programmers (15-1131)

Employers		
JP Morgan Chase Company	24	9%
Barclays	11	4%
Incyte Corporation	11	4%
University of Delaware	8	3%
Accenture	7	3%
Big Lots Incorporated	7	3%
UnitedHealth Group	7	3%
Anthem Blue Cross	6	2%
Bank of America	6	2%
Icon Clinical Research	6	2%
Data Incorporated	5	2%
Sears	5	2%
Best Buy	4	1%
Clinpharma Consulting Global Group Llc	4	1%
C & L Group	3	1%
Cabelas	3	1%
Capital One	3	1%
E. I. Du Pont De Nemours And Company	3	1%
Mphasis Corporation Usa	3	1%
Navient Corporation	3	1%
Salesforce.Com	3	1%

Software developers, Applications (15-1132)

	2017 jobs	;	3,382	
	2022 jobs	3	3,525	
	-2017-22	change	143	
	-2017-22	%change	4%	
	Projected	annual openings	246	
	, 1 -7	g-		
	Hourly ea	rnings		
	-10th %tile	e	\$ 28.53	
	-Median	;	\$ 47.82	
	-75th %tile	e	\$ 58.40	
Total p	ostings		4.069	100%
- rotal p	- County		1,000	10070
Industr	y included on posting		2,679	66%
52	Finance and Insurance		1,421	53%
54	Professional, Scientific, and Technical Services		920	34%
31-33	Manufacturing		134	5%
51	Information		53	2%
21	Mining, Quarrying, and Oil and Gas Extraction		35	1%
50	Administrative and Owner of and Wester Management and Daniel	- 4:-4: 0:	0.5	4.0/
56	Administrative and Support and Waste Management and Rem	ediation Services	25	1%
62	Health Care and Social Assistance		21	1%
22	Utilities		19	1%
48-49	Transportation and Warehousing		14	1%
92	Public Administration		11	0%
72	Accommodation and Food Services		8	0%
44-45	Retail Trade		8	0%
61	Educational Services		6	0%
71	Arts, Entertainment, and Recreation		2	
81	Other Services (except Public Administration)		1	0%
42	Wholesale Trade		1	0%
Skills C	Clusters			
	*postings skills cluster data		3,771	93%
	Information Technology: Software Development Principles		2,181	58%
	Information Technology: Java		2,075	55%
	Information Technology: SQL		1,620	43%
	Information Technology: Operating Systems		1,208	32%
	Information Technology: JavaScript and jQuery		1,179	31%
	Information Technology: Oracle		1,148	30%
	Information Technology: System Design and Implementation		1,060	28%
	Information Technology: System Design and Implementation Information Technology: Programming Principles		787	21%
	Information Technology: Frogramming Finiciples Information Technology: Test Automation		706	19%
	Information Technology: Web Servers		700	19%
	momation realifology. Web dervers		1 22	19/0
Certific	ations			
	*postings with certifications		228	6%

Software developers, Applications (15-1132)

Employers		
JP Morgan Chase Company	784	19%
Accenture	319	8%
Capital One	158	4%
General Electric Company	61	1%
Bank of America	60	1%
C & L Group	53	1%
Exelon	35	1%
Citi	33	1%
Blackrock Incorporated	32	1%
Veterans Sourcing Group	32	1%
Anthem Blue Cross	24	1%
Okaya Infocom	24	1%
U.S. Bancorp	23	1%
Nityo Infotech	22	1%
M & T Bank	20	0%
Sevone Inc	20	0%
Barclays	19	0%
Netnames	15	0%
Sirius Computer Solutions	14	0%
Ce Solutions	13	0%
Data Incorporated	13	0%
Social Finance, Inc	13	0%
Computer Aid Incorporated	12	0%
Sierra Business Solution Llc	12	0%
Agilent Technologies, Inc.	11	0%
Ameriplan	11	0%
American Express	10	0%
Highmark Health	9	0%
NTT Data	9	0%
Pepco Holdings	9	0%
Ta Instruments	9	0%
Verint Systems Incorporated	9	0%
United States Technical Solutions	8	0%
Mathworks	7	0%
WSFS Financial Corporation	7	0%
Bayhealth	6	0%
Citadel Information Services	6	0%
Compass Group	6	0%

Software developers, Applications (15-1132)

E-Solutionsinc	6	0%
Emtec Incorporated	6	0%
Houghton Mifflin Company	6	0%
Psci	6	0%
Technocraft Solutions	6	0%
3M Company	5	0%
Ashland Corporate	5	0%
Chesapeake Utilities Corporation	5	0%
Comprehensive Resources Incorporated	5	0%
Hallmark Global Technologies	5	0%
It First Source	5	0%
Mphasis Corporation	5	0%
Mphasis Corporation Usa	5	0%
Next Level Business Services	5	0%
Pronix Inc	5	0%
TD Bank	5	0%
Two95 International Inc	5	0%
Wipro	5	0%
Advance Technologies Llc	4	0%
Alcatel-Lucent	4	0%
Amsted Industries	4	0%
Amtex Systems	4	0%
Astrazeneca	4	0%
Berkley Technology Services	4	0%
Charles River Company	4	0%
Chemours	4	0%
Ciber Incorporated	4	0%
First Data	4	0%
Hss Incorporated	4	0%
Infoways	4	0%
Last Word Consulting	4	0%
Mphasis	4	0%
Salesforce.Com	4	0%
Sallie Mae, Inc	4	0%
Sofi	4	0%
Technology Resource Group	4	0%
The Department Of Technology	4	0%
VLS Systems	4	0%
Vindy	4	0%
Virtusa	4	0%
Waters	4	0%

Software Developers, Systems Software (15-1133)

	2017 jobs	1,555	
	2022 jobs	1,592	
	-2017-22 change	37	
	-2017-22 %change	2%	
	-2017-22 /ochange	2 /0	
	Projected annual openings	107	
	Hourly earnings		
	-10th %tile	\$41.55	
	-Median	\$56.13	
	-75th %tile	\$62.71	
Total postings		33	100%
Total postings			10070
Industry included on posting		24	73%
54 Professional, Scientific, and Technical Services		11	46%
52 Finance and Insurance		9	38%
48-49 Transportation and Warehousing		2	8%
56 Administrative and Support and Waste Management and Remediation Services		1	4%
31-33 Manufacturing			4%
Skills Clusters			
*postings skills cluster data		31	94%
Information Technology: SQL		20	65%
Information Technology: Scripting		15	48%
Information Technology: Big Data		14	45%
Information Technology: Operating Systems		14	45%
Information Technology: System Design and Imp	lementation	13	42%
Information Technology: Oracle	ionomation	12	39%
Information Technology: Technical Support		12	39%
Information Technology: Technical Support Information Technology: Software Development Principles		11	35%
Information Technology: Database Administration		9	29%
Business: Business Process and Analysis		8	26%
Dusiness. Dusiness i locess and Analysis		O	20 /0
Certifications			
Certifications *postings with certifications		4	12%
*postings with certifications		4	12%
		3	12% 9%
*postings with certifications Employers			

Web Developers (15-1134)

	2017 jobs	416	
	2022 jobs	453	
	-2017-22 change	37	
	-2017-22 change	9%	
	2017 22 700Hange	3 70	
	Projected annual openings	37	
	Hourly earnings		
	-10th %tile	\$20.28	
	-Median	\$40.03	
	-75th %tile	\$47.73	
Total postings		406	100%
Industry included on posting		225	55%
54 Professional, Scientific, and Technical S	Services	98	44%
52 Finance and Insurance		69	31%
44-45 Retail Trade		26	12%
62 Health Care and Social Assistance		7	3%
56 Administrative and Support and Waste I	Management and Remediation Services	6	3%
31-33 Manufacturing		5	2%
72 Accommodation and Food Services		4	2%
51 Information		4	2%
53 Real Estate and Rental and Leasing		2	1%
42 Wholesale Trade		2	1%
61 Educational Services		1	0%
92 Public Administration		1	0%
Skills Clusters			
*postings skills cluster data		349	86%
Information Technology: JavaScript and	jQuery	220	63%
Information Technology: Web Developm	nent	215	62%
Design: User Interface and User Experience (UI/UX) Design		168	48%
Information Technology: Web Design		125	36%
Information Technology: Software Development Principles		87	25%
Design: Graphic and Visual Design Software		90	26%
Design: Graphic and Visual Design		71	20%
Information Technology: PHP Web		56	16%
Business: Business Process and Analys	sis	55	16%
Information Technology: Version Contro	I	51	15%
Certifications			
*postings with certifications		1	0%

15-1134 Web Developers Page 15 of 25

Web Developers (15-1134)

Employers		
Petco	26	6%
JP Morgan Chase Company	24	6%
Accenture	10	2%
Anthem Blue Cross	7	2%
C & L Group	6	1%
Barclays	5	1%
Advance America	4	1%
Social Finance, Inc	4	1%
Aarc	3	1%
Aetea Information Technology	3	1%
American Express	3	1%
Astrazeneca	3	1%
Capital One	3	1%
Computer Task Group	3	1%
Iron Mountain Incorporated	3	1%
Veterans Sourcing Group	3	1%

Sources: EMSI 2017.Q4 and Burning Glass Labor Insight 2017 data

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Database Administrators (15-1141)

0047:1	047	
2017 jobs	617	
2022 jobs	627	
-2017-22 change	10	
-2017-22 %change	2%	
Projected annual openi	ngs 42	
Hourly earnings		
-10th %tile	\$25.38	
-Median	\$43.23	
-75th %tile	\$54.78	
Total postings	442	100%
· · · · · · · · · · · · · · · · · · ·		
Industry included on posting	300	68%
52 Finance and Insurance	146	49%
54 Professional, Scientific, and Technical Services	124	41%
31-33 Manufacturing	7	2%
48-49 Transportation and Warehousing	4	1%
62 Health Care and Social Assistance	3	1%
81 Other Services (except Public Administration)	3	1%
44-45 Retail Trade	3	1%
72 Accommodation and Food Services	2	1%
56 Administrative and Support and Waste Management and Remediation Servi	ces 2	1%
61 Educational Services	2	1%
21 Mining, Quarrying, and Oil and Gas Extraction	2	1%
92 Public Administration	1	0%
42 Wholesale Trade	1	0%
Skills Clusters		
*postings skills cluster data	395	89%
Information Technology: SQL	206	52%
Information Technology: Database Administration	179	45%
Information Technology: Data Warehousing	155	39%
Information Technology: Operating Systems	143	36%
er i e i	133	34%
Information Technology: Oracle		30%
Information Technology: Extraction, Transformation, and Loading (ETL)	119	
Information Technology: Big Data	91	23%
Information Technology: Java	89	23%
Information Technology: System Design and Implementation	88	22%
Information Technology: Software Development Principles	86	22%
Certifications		
*postings with certifications	20	5%

Database Administrators (15-1141)

Employers		
JP Morgan Chase Company	55	12%
Accenture	38	9%
U.S. Bancorp	11	2%
Citi	9	2%
Sallie Mae, Inc	8	2%
Anthem Blue Cross	7	2%
Barclays	7	2%
Capital One	7	2%
Bank of America	6	1%
First Data	6	1%
Blackrock Incorporated	5	1%
General Electric Company	4	1%
lbs	3	1%
Isl Techsolutions Inc	3	1%
Netnames	3	1%
Nityo Infotech	3	1%
Psci	3	1%

Network and Computer Systems Administrators (15-1142)

		•		
		2017 jobs	1,278	
		2022 jobs	1,319	
		-2017-22 change	41	
		-2017-22 change	3%	
		-2017-22 /0change	3 /0	
		Projected annual openings	88	
		Hourly earnings		
		-10th %tile	\$24.56	
		-Median	\$36.69	
		-75th %tile	\$47.13	
Tota	l postings		334	100%
Tota	postings		334	100 /6
	stry included on posting		258	77%
52	Finance and Insurance		91	35%
54	Professional, Scientific, and Technical Services		88	34%
	3 Manufacturing		15	6%
51	Information		13	5%
62	Health Care and Social Assistance		11	4%
72	Accommodation and Food Services		8	3%
	5 Retail Trade		8	3%
81	Other Services (except Public Administration)		7	3%
61	Educational Services		5	2%
56	Administrative and Support and Waste Management	and Remediation Services	4	2%
92	Public Administration		3	1%
42	Wholesale Trade		3	1%
21	Mining, Quarrying, and Oil and Gas Extraction		1	0%
22	Utilities		1	0%
Skills	Clusters			
	*postings skills cluster data		296	89%
	Information Technology: Systems Administration		160	54%
	Information Technology: Operating Systems		123	42%
	Information Technology: General Networking		117	40%
	Information Technology: Technical Support		117	40%
	Information Technology: Microsoft Office and Productivity Tools		89	30%
	Information Technology: Network Protocols		78	26%
	Information Technology: System Design and Implem	entation	77	26%
	Information Technology: Cloud Solutions		70	24%
	Information Technology: Network File System (NFS)		64	22%
	Information Technology: Enterprise Resource Planni	ng (ERP)	59	20%
Certi	fications			
COIL	*postings with certifications		48	14%
	F			1 1 70

Network and Computer Systems Administrators (15-1142)

Employers		
Anthem Blue Cross	16	5%
M & T Bank	16	5%
JP Morgan Chase Company	10	3%
Accenture	9	3%
Comcast	9	3%
U.S. Bancorp	8	2%
Best Buy	7	2%
Blackrock Incorporated	7	2%
Sykes	6	2%
Barclays	4	1%
Berkley Technology Services	4	1%
Alpha Technologies Incorporated	3	1%
American Express	3	1%
Bank of America	3	1%
Christiana Care	3	1%
Perdue	3	1%

Computer Network Architects (15-1143)

		2017 jobs	653	
		-	660	
		2022 jobs		
		-2017-22 change	7	
		-2017-22 %change	1%	
		Projected annual openings	44	
		Hourly earnings		
		-10th %tile	\$34.79	
		-Median	\$59.66	
		-75th %tile	\$71.47	
Total	postings		303	100%
			0.40	200/
	stry included on posting		210	69%
54	Professional, Scientific, and Technical Services		85	40%
52	Finance and Insurance		43	20%
	5 Retail Trade		26	12%
51	Information		12	6%
31-3	3 Manufacturing		11	5%
92	Public Administration		10	5%
62	Health Care and Social Assistance		5	2%
21	Mining, Quarrying, and Oil and Gas Extraction		4	2%
23	Construction		3	1%
81	Other Services (except Public Administration)		3	1%
56	Administrative and Support and Waste Management	and Remediation Services	2	1%
61	Educational Services		2	1%
72	Accommodation and Food Services		1	0%
48-49	9 Transportation and Warehousing		1	0%
22	Utilities		1	0%
42	Wholesale Trade		1	0%
Skills	Clusters			
Okillo	*postings skills cluster data		265	87%
	Information Technology: General Networking		136	51%
	Information Technology: Network Configuration		102	38%
	Information Technology: Telecommunications		95	36%
	Information Technology: Network Protocols		70	26%
	Information Technology: Network Protocols Information Technology: System Design and Implem	entation	66	25%
	Business: Project Management	CITATION	59	23 %
	Business: Business Process and Analysis		56	21%
	Customer and Client Support: Basic Customer Service	, C	54 52	20%
	Business: Business Management		52	20%
	Information Technology: Technical Support		45	17%

Computer Network Architects (15-1143)

*postings with certifications	77	25%
Employers		
JP Morgan Chase Company	22	7%
Accenture	16	5%
SRA International Incorporated	8	3%
AT&T	5	2%
Blackrock Incorporated	4	1%
Exelon	4	1%
Ibs	4	1%
Cygnus Professionals Inc	3	1%
General Electric Company	3	1%
KBR	3	1%
M & T Bank	3	1%

Computer User Support Specialists (15-1151)

		2017 inha	1 6 4 7	
		2017 jobs	1,647	
		2022 jobs	1,742	
		-2017-22 change	95	
		-2017-22 %change	6%	
		Projected annual openings	141	
		Hourly earnings		
		-10th %tile	\$17.54	
		-Median	\$25.78	
		-75th %tile	\$31.70	
Total	postings		673	100%
Total	podungs		070	10070
Indus	stry included on posting		480	71%
54	Professional, Scientific, and Technical Services		146	30%
52	Finance and Insurance		119	25%
44-45	5 Retail Trade		68	14%
31-33	3 Manufacturing		67	14%
92	Public Administration		15	3%
56	Administrative and Support and Waste Management	and Remediation Services	13	3%
62	Health Care and Social Assistance		10	2%
51	Information		10	2%
72	Accommodation and Food Services		9	2%
61	Educational Services		7	1%
81	Other Services (except Public Administration)		6	1%
23	Construction		3	1%
48-49	Transportation and Warehousing		2	0%
42	Wholesale Trade		2	0%
71	Arts, Entertainment, and Recreation		1	0%
21	Mining, Quarrying, and Oil and Gas Extraction		1	0%
53	Real Estate and Rental and Leasing		1	0%
Skills	Clusters			
	*postings skills cluster data		605	90%
	Information Technology: Technical Support		506	84%
	Customer and Client Support: Basic Customer Service	e	252	42%
	Information Technology: Operating Systems		162	27%
	Information Technology: Microsoft Office and Produc	tivity Tools	158	26%
	Information Technology: Help Desk Support	,	140	23%
	Business: Business Process and Analysis		139	23%
	Information Technology: System Design and Implementation	entation	121	20%
	Information Technology: SQL		98	16%
	Administration: Office Machines		85	14%
	Information Technology: General Networking		80	13%
	miomation recimology. General Networking		00	10/0

Computer User Support Specialists (15-1151)

Certifications *postings with certifications	104	15%
CERTIFIED A+ TECHNICIAN	32	31%
NETWORK+ CERTIFIED	31	30%
NETWORK! CERTIFIED	31	30 /0
Employers		
Best Buy	57	8%
JP Morgan Chase Company	56	8%
General Electric Company	34	5%
Computer Aid Incorporated	20	3%
First Data	10	1%
Netnames	10	1%
Us General Service Administration	9	1%
Accenture	8	1%
Nemours	8	1%
Open Systems Technologies	8	1%
C & L Group	7	1%
Phoenix Technology Partners	7	1%
Waters	7	1%
Amazon.com	6	1%
Air National Guard	5	1%
Amzn Wacs Incorporated	5	1%
Ariens Company	5	1%
Blackrock Incorporated	5	1%
Compass Group	5	1%
Data Incorporated	5	1%
Siemens	5	1%
Ta Instruments	4	1%
U.S. Bancorp	4	1%
University of Delaware	4	1%
Viva USA	4	1%
A3 Solutions Incorporated	3	0%
Barclays	3	0%
Citi	3	0%
Ellucian	3	0%
Emtec Incorporated	3	0%
Ibs	3	0%
Pcm Sales, Inc	3	0%
Rogers Corporation	3	0%
SRA International Incorporated	3	0%
State of Delaware	3	0%

Computer Network Support Specialists (15-1152)

	2017 icho	675	
	2017 jobs	675	
	2022 jobs	702	
	-2017-22 change	27	
	-2017-22 %change	4%	
	Projected annual openings	55	
	Hourly earnings		
	-10th %tile	\$19.17	
	-Median	\$31.42	
	-75th %tile	\$44.00	
Total postings		64	100%
Industry included on posting		35	55%
54 Professional, Scientific, and Technical Services		18	51%
52 Finance and Insurance		12	34%
51 Information		4	11%
56 Administrative and Support and Waste Manager	ment and Remediation Services	1	3%
Skills Clusters			
*postings skills cluster data		61	95%
Information Technology: General Networking		31	51%
Information Technology: Operating Systems		25	41%
Information Technology: Microsoft Office and Pro	oductivity Tools	23	38%
Information Technology: Network Configuration	·	21	34%
Administration: Office Machines		20	33%
Information Technology: Network Protocols		19	31%
Information Technology: Technical Support		17	28%
Information Technology: System Design and Imp	Nementation	16	26%
••••	Dementation	15	25%
Business: Project Management			
Administration: Scheduling		14	23%
Certifications			
*postings with certifications		20	31%
MICROSOFT CERTIFIED PROFESSIONAL (MCI	P)	14	70%
CISCO CERTIFIED NETWORK ASSOCIATE		12	60%
NETWORK+ CERTIFIED		12	60%
Employers			
Anthem Blue Cross		7	11%
Amsted Industries		5	8%
Granite Services		4	6%
NCR Corporation		4	6%
H&R Block		2	3%
JP Morgan Chase Company		2	3%

Do Postings: Top IT Skills Clusters # 80		Posting a skill c		Relevant programs			
Software Development Principles							
Java S. Col. S. Col.	Job Postings: Top IT Skills Clusters	#	%	ALL	& Analytics	Administration	Prog
SQL 2,548 33% x Operating Systems 2,080 27% x System Design and Implementation 1,941 25% x Oracle 1,684 22% x x JavaScript and jQuery 1,633 21% x x Technical Support 1,378 18% x x Microsoft Office and Productivity Tools 1,331 17% x x Big Data 1,048 14% x x Scripting Languages 1,041 14% x x Scripting Languages 1,041 14% x x Scripting Principles 1,001 13% x x Web Development 1,031 13% x x Programming Principles 1,000 13% x x Web Development Tools 885 12% x x x Vession Control 833 11% x x x x	Software Development Principles			Х			
Operating Systems 2,080 27% x System Design and Implementation 1,941 25% x Oracle 1,684 22% x x JavaScript and jQuery 1,633 21% x x Technical Support 1,378 18% x x Microsoft Office and Productivity Tools 1,331 17% x Database Administration 1,161 15% x Big Data 1,041 14% x Scripting Languages 1,041 14% x Scripting Languages 1,041 14% x Web Development 1,031 13% x Web Development Principles 1,000 13% x Web Servers 958 13% x Data Warehousing 897 12% x Microsoft Development Tools 885 12% x Test Automation 866 11% x Version Control 833 11%		2,591					Χ
System Design and Implementation 1,941 25% x	SQL			Х			
Oracle 1,684 22% x x JavaScript and jQuey 1,633 21% x Technical Support 1,378 18% x Microsoft Office and Productivity Tools 1,311 17% x Database Administration 1,161 15% x Big Data 1,048 14% x Scripting Languages 1,041 14% x Scripting Languages 1,041 14% x Web Development 1,031 13% x Web Development Froiples 1,000 13% x Web Servers 958 13% x Data Warehousing 87 12% x Microsoft Development Tools 885 12% x Test Automation 866 11% x Version Control 833 11% x Enterprise Resource Planning (ERP) 770 10% x Extensible Languages 765 10% x	Operating Systems	2,080	27%	X			
JavaScript and jQuery	System Design and Implementation	1,941	25%	х			
Technical Support	Oracle	1,684	22%		X		Χ
Microsoft Office and Productivity Tools 1,331 17% x Database Administration 1,161 15% x Big Data 1,048 14% x Scripting Languages 1,041 14% x Scripting 1,041 14% x Web Development 1,031 13% x Programming Principles 1,000 13% x Web Servers 958 13% x Data Warehousing 897 12% x Microsoft Development Tools 885 12% x Test Automation 866 11% x Version Control 833 11% x Enterprise Resource Planning (ERP) 770 10% x Extensible Languages 765 10% x x General Networking 661 9% x x Extraction, Transformation, and Loading (ETL) 577 % x x Systems Administration 486	JavaScript and jQuery	1,633	21%	Х			
Data	Technical Support	1,378	18%	х			
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Help Desk Support 206 3% x Web Design 204 3% x x				Х			
Web Design 204 3% x x	Microsoft Windows	228	3%	x			
	Help Desk Support	206	3%	х			
Network File System (NFS) 195 3% x	Web Design	204	3%		X		X
	Network File System (NFS)	195	3%	Х			

	Postings a skill cl		Relevant programs			
				Database Management	-	App dev/
Job Postings: Top IT Skills Clusters	#	%	ALL	& Analytics	Administration	Prog
SAP	139	2%		X		Х
IT Hardware	133	2%	Х			
Mobile Development	128	2%				Х
Software Development Tools	120	2%				Х
Microsoft SQL Extensions	120	2%		X		
Advanced Microsoft Excel	103	1%		?		
Networking Hardware	94	1%			X	
Project Management Software	83	1%	х			
Basic Computer Knowledge	76	1%	Х			
iOS Stack	74	1%	Х			
Scaling	57	1%	х			
Health Checks	53	1%	X			
Geographic Information System (GIS) Software	37	0%	х			
Anti-Malware Software	25	0%	х			

Note: Skills listed appeared in the 7,350 postings that included a type of skill

Source: Burning Glass Labor Insight, 2017

	Postings with a skill cluster			Relevant programs		
Joh Dootingo, Anglysia Skilla Clystera			A 1.1	Database Management	Network Security and	App dev/
Job Postings: Analysis Skills Clusters	# 544	<u>%</u>	ALL	& Analytics	Administration	Prog
Statistical Software	511	7%		X		
Data Analysis	419	5%		X		
Mathematics	361	5%		X		Χ
Validation	312	4%	X			
Business Intelligence Software	286	4%		X		
Data Visualization	278	4%		X		Х
Business Intelligence	224	3%		X		
Machine Learning	171	2%	X			
Data Science	137	2%		X		Х
Data Mining	126	2%		X		Х
Data Techniques	99	1%		X		Х
Statistics	93	1%		X		
Ad Hoc Analysis and Reporting	35	0%		X		
Mathematical Software	24	0%	х			
Mathematical Modeling	23	0%	X			

Note: Skills listed appeared in the 7,350 postings that included a type of skill Source: Burning Glass Labor Insight, 2017

	Postings v		Relevant programs			
Top 25 certifications*	#	%	ALL	Database Management & Analytics	Network Security and Administration	App dev/ Prog
Total number of postings with a certification (out of 8,274						
postings)	813	10%				
Certified Information Systems Security Professional (CISSP)	168	21%			x	
Certified Information Systems Auditor (CISA)	116	14%			X	
Project Management Certification (E.G. PMP)	88	11%	х			
Cisco Certified Network Associate	80	10%			X	
Certified Information Security Manager (CISM)	79	10%			X	
Cisco Certified Network Professional (CCNP)	61	8%			X	
Network+ Certified	56	7%			X	
It Infrastructure Library	48	6%				
Certified A+ Technician	45	6%	Х			
Security Clearance	41	5%			X	
Scrum	40	5%				Х
Microsoft Certified Professional (MCP)	39	5%	Х			
Sans/Giac Certification	38	5%			X	
Professional Engineer	38	5%			X	
Microsoft Certified Solutions Expert (MCSE)	31	4%			X	
Six Sigma Certification	31	4%				
Certified Senior System Architect	26	3%				
Cisco Certified Internetwork Expert (CCIE)	24	3%			X	
Certified In Risk And Information Systems Control	22	3%				
TOGAF	16	2%				
Engineer In Training Certification	13	2%			X	
Oracle Certified Professional Java Programmer	12	1%				Х
American Board For Engineering And Technology (ABET)						
Accredited	11	1%				
Microsoft Certified Systems Engineer (MCSE)	10	1%			x	

Note: Certifications listed appeared in 10 or more of the 813 postings that included a certification Source: Burning Glass Labor Insight, 2017

	2017
Employer	Job Postings
JP Morgan Chase Company	1,282
Accenture	357
Capital One	187
General Electric Company	126
Bank of America	116
Anthem Blue Cross	99
M & T Bank	99
Citi	85
C & L Group	83
U.S. Bancorp	82
Barclays	80
Best Buy	68
Blackrock Incorporated	56
Exelon	55
Christiana Care	50
Computer Aid Incorporated	47
Veterans Sourcing Group	46
Netnames	39
Sallie Mae, Inc	36
First Data	31
Nityo Infotech	31
Okaya Infocom	29
Data Incorporated	27
Sirius Computer Solutions	27
Petco	26
TD Bank	26
Ce Solutions	24
University of Delaware	24
American Express	23
Sevone Inc	23
Wipro	23
Berkley Technology Services	22
Ibs	21
Agilent Technologies, Inc.	20
E. I. Du Pont De Nemours And Company	20
Incyte Corporation	20
Social Finance, Inc	19
Highmark Health	18
Sierra Business Solution Llc	18
Granite Services	17
Nemours	15
NTT Data	14

	2017
Employer	Job Postings
Pepco Holdings	14
Psci	14
Verint Systems Incorporated	14
Bancorp	13
Chemours	13
Comcast	13
Hallmark Global Technologies	13
Open Systems Technologies	13
Ta Instruments	13
Waters	13
Ariens Company	12
Astrazeneca	12
Emtec Incorporated	12
Viva USA	12
Ameriplan	11
Ashland Corporate	11
Compass Group	11
Navigant	11
SRA International Incorporated	11
United States Technical Solutions	11
Us General Service Administration	11
WSFS Financial Corporation	11
Ellucian	10
It First Source	10
Technocraft Solutions	10
Alcatel-Lucent	9
Amsted Industries	9
Chesapeake Utilities Corporation	9
Alpha Technologies Incorporated	8
Bayhealth	8
Icon Clinical Research	8
Mphasis Corporation	8
Perdue	8
Siemens	8
The Department Of Technology	8
Wilmington	8
Amazon.com	7
Big Lots Incorporated	7
Charles River Company	7
Computer Consultants International Incorporated	7
Cornerstone Ondemand	7
Dxc	7

	2017
Employer	Job Postings
Fieldcore	7
Hosting	7
Isl Techsolutions Inc	7
Mathworks	7
Navient Corporation	7
Phoenix Technology Partners	7
Qps	7
Salesforce.Com	7
The Bancorp Bank	7
The Bancorp, Inc	7
UnitedHealth Group	7
Vindy	7
AT&T	6
Beebe Healthcare	6
Citadel Information Services	6
Computer Enterprises	6
Delasoft Incorporated	6
E-Solutionsinc	6
Houghton Mifflin Company	6
Infosys	6
KBR	6
Liberty Mutual	6
Mphasis	6
Msys Incorporated	6
Sykes	6
Tekwissen,Llc	6
Trinity Logistics	6
Virtusa	6
3M Company	5
Aetna Incorporated	5
Air National Guard	5
Amtex Systems	5
Amzn Wacs Incorporated	5
Clinpharma Consulting Global Group Llc	5
Comprehensive Resources Incorporated	5
Cygnus Professionals Inc	5
Delaware Tech	5
Gannett Company Incorporated	5
Hss Incorporated	5
Incorporan Inc	5
Infoways	5
Klingberg Family Centers Incorporated	5

Employer Job Postings Mishimoto 5 Mtm Technologies 5 Next Level Business Services 5 Oliva 5 Pddn Inc 5 Promatrix 5 Promatrix 5 Promix Inc 5 Sears 5 Solenis 5 Suez 5 The Denzel Group 5 The PNC Financial Services Group, Inc. 5 Two95 International Inc 5 Advance America 4 Advance Technologies Llc 4 Amerihealth Caritas 4 Chubb 4 Ciber Incorporated 4 Computer Sciences Corporation 4 Computer Task Group 4 Computer Task Group 4 Corporation Service Company 4 Delaware River & Bay Authority 4 Deloitte 4 Econosoft Incorporated 4 Emd Serono 4 Idc		
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	Turnberry Solutions	4

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Universal Health Services, Inc.	4
VLS Systems	4
Vss Monitoring Incorporated	4
Windstream Communications	4
3A Soft Inc	3
A3 Solutions Incorporated	3
Aarc	3
Aetea Information Technology	3
Air Liquide	3
Apetan Consulting	3
Ashland Incorporated	3
Bcd Travel	3
Bcforward	3
Bey Company	3
Boehringer Ingelheim	3
Cabelas	3
Cadia Rehabilitation	3
Cnet Global Solutions Inc	3
Computer Aid	3
Computer Consultants International	3
Cyber Space Technologies Llc	3
Decisivedge LIc	3
Empire Flippers	3
Fahrenheit It	3
Fusion Plus	3
Global It Con Llc	3
Honeywell	3
Huxley Banking & Financial Services	3
International Information Technology Team, Inc	3
Invista	3
Iris Software	3
Iron Mountain Incorporated	3
Itbrainiac Inc	3
Ivm Global Inc	3
Kennedywalker Group	3
Kent General Hospital	3
Kksoftwareassociates	3
Lowe's Companies, Inc	3
Mavtech Solutions	3
Merritt Technical Associates Incorporated	3
Oxyprime Llc	3

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Employer	Job Postings
Pcm Sales, Inc	3
Pcn	3
Placers	3
Pridevel Consulting Llc	3
Proficient Business Systems	3
Rapport It Services Llc	3
Rms Computer Corporation	3
Rogers Corporation	3
Sotera Defense Solutions	3
Spar Information Systems	3
Super Solutions	3
Systems Engineering Services Corporation	3
Ta Instruments Incorporated	3
Technocraftsol	3
Tekmoksha	3
The Bancorp	3
Waters Corporation	3
Www Rigusinc Com	3
Zip Code Wilmington	3
Zodiac Solutions	3
inVentiv Health	3

Source: Burning Glass Labor Insight, 2017