General bid question for CONTRACT NUMBER RFP HSS-20-039

1. Q: Are applicants required to deliver all levels of care or can they select just one?
   
   A: Required Levels of Care:
   
   DSAMH requires applicants for Comprehensive Withdrawal Management services to provide ASAM Levels 2-WM, 3.2-WM and 3.7-WM; Levels 1-WM and 4-WM are desired but optional.

   See Appendix B for information and links to the full range of services.

2. Q: The intro to the RFP focuses on opioid use disorder, yet most people that are going through withdrawal from opioids don’t really meet the medical necessity for inpatient services. Is that something that DSAMH’s planning to address or is there going to be a level of care or could there be a level of care that is what some people refer to as social detox, where the medical risk is minimal, but the potential risk of overdose or the lack of stability in the context in which the client lives could present a risk of overdose depending on what they do when they’re not an inpatient?
   
   A: Medical necessity for inpatient services is determined by the clinical information provided and reviewed by the client’s insurer. DSAMH does not provide this determination unless they are uninsured or underinsured.

3. Q: Is DSAMH looking to expand services or maintain the current number of beds that are available for withdrawal management? The other extension of that is, is there a need or an area in which these services are needed more or any particular type of detox services? In a previous workshop, maybe it was the START presentation, in one of the weekly updates, there was talk about concerns in an uptake in amphetamines stimulants use and consequently detox. Does any of those concerns or predictions play in this current RFP?
   
   A: DSAMH would like Delawarean’s to have options in where they can go for withdrawal management, including a full range of both outpatient and inpatient settings. The current trend would indicate the need for more beds as alcohol and amphetamine use are also on the rise.

4. Q: Will the state-owned facility currently used for withdrawal management services by current vendor be available to the awarded vendor for New Castle County? If so, will you provide any facility costs the awarded vendor will be responsible for to include in the budget proposal?
   
   A: The operating budget for this proposal should include the costs of a facility in order to perform the services as stated in the Appendix B, scope of services. The intention for this RFP is to provide services statewide, in all 3 counties.