



*Delaware Health
And Social Services*

DIVISION OF MANAGEMENT SERVICES

PROCUREMENT

DATE: June 27, 2019

HSS -19-052

Cable Television Services

For

The Delaware Hospital for the Chronically III (DHCI)

**Date Due: July 31, 2019
By 11:00 AM Local Time**

ADDENDUM # 1- Questions & Answers

PLEASE NOTE:

THE ATTACHED SHEETS HEREBY BECOME A PART OF THE ABOVE MENTIONED RFP.

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Purchasing Services Coordinator II

**Questions and Answers for HSS-19-052-Cable Television Services
For the Delaware Hospital for the Chronically Ill (DHCI)**

Question #1: Can the State of Delaware provide an inventory of current TV models that they will want service connected to?

Answer: A list is posted on the bids website

Question #2: Are you providing the content for the media channel 4?

Answer: Yes, DHCI uses their own software program

Question #3: Are you looking to replace it?

Answer: No, but if you have an upgrade option, DHCI is willing to look at it.

Question #4: Can you provide the current channel line-up?

Answer: A list is posed on the bids website.

Questions #5: Who owns the cables?

Answer: DHCI owns the cables.

Question #6: Which (how many) buildings need cable service?

Answer: There are 5 buildings: the Candee Building, the Medical Building, the Prickett Building and GP1 and GP2 buildings.

Questions #7: Is there a central IT location for service?

Answer: It is located in the server room in the basement of the Prickett Building.

Question #8- Is the option for premium channels meant to be an option for the entire hospital or an option available for individual residents?

Answer: It is an option for residents who wish to add it and can afford to pay for it. DHCI will not pay for premium channels. Some residents have DirecTV and they pay for it with their own money.

Question #9- How many televisions are there in each room?

Answer: It varies depending on the room size and occupancy. Please reference the list of current TV models for the current occupancy and the number of televisions in each room. This list is posted on the bids website.

Question #10- Who supplies the televisions?

Answer: Televisions are purchased by the residents with their own money or through donations, or purchased by the State.

Question #11- Are there cable boxes in rooms?

Answer: No

Question #12- Is DHCI interested in upgrading to a digital system if the current cable structure does not support it?

Answer: If you have an upgrade option, DHCI is willing to look at it.