



**Delaware Health and Social Services**

**Division of Child Support Services**

**DATE:** May 7, 2018

**ISSUED BY:** Heather Morton  
(302) 395-6660  
DIVISION OF CHILD SUPPORT SERVICES

**SUBJECT:** AWARD NOTICE  
Contract No. HSS17-016  
DECSS MAINTENANCE & OPERATIONS

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**1. CONTRACT PERIOD**

Each vendor's contract shall be valid from May 1, 2018 through April 30, 2020.

Each contract may be renewed for three (3) additional one (1) year period(s) through negotiation between the contractor and Division of Child Support Services. Negotiation may be initiated no later than ninety (90) days prior to the termination of the current agreement.

The State reserves the right to extend the contract on a month-to-month basis for a period of up to three months after the term of the full contract has been completed.

**2. VENDOR**

**Name:** Conduent State & Local Solutions, Inc.  
**Address:** 12410 Milestone Center Drive, Suite 500  
Germantown, MD 20876  
**Contact:** Maggie Claypool  
**Phone:** (302) 395-6542 & (303)-517-7767  
**Email:** Maggie.claypool@conduent, or Maggie.claypool@state.de.us

**3. PRICING**

Prices will remain firm for the initial term of the contract.

Year 1: \$ 4,026,000  
Year 2: \$ 4,106,520