



*Delaware Health
And Social Services*

DIVISION OF MANAGEMENT SERVICES

PROCUREMENT

DATE: July 19, 2017

HSS -17-035

Television Services

For

The Delaware Hospital for the Chronically Ill

Date Due: August 9, 2017
By 11:00 AM Local Time

ADDENDUM # 1- Questions & Answers

PLEASE NOTE:

THE ATTACHED SHEETS HEREBY BECOME A PART OF THE ABOVE MENTIONED RFP.

Responses to questions received by the deadline of July 6, 2017 and asked at the pre-bid meeting on July 13, 2017.

Also attached is a layout of Delaware Hospital for the Chronically ILL and a list of CA TV outlet locations. This list is for illustrative purposes. Please reference Addendum #2 for the actual number of outlets.

Annette Opalczynski
Purchasing Services Coordinator II

**Questions and Answers for HSS-17-035-Television Services
For the Delaware Hospital for the Chronically Ill**

Question #1: Are there rooms with only one resident, but 2 outlets?

Answer: Yes, some state licensed beds are used only in emergencies, but cable television service must be provided when those beds are in use.

Question #2: Do all of the residents' rooms currently have cable television service?

Answer: Yes, it is provided by Comcast.

Question #3: Is the internal scrolling channel analog or digital and what channel is it?

Answer: It is analog, channel 4.

Question #4: Is the option for premium channels meant to be an option for the entire hospital or an option available for individual residents?

Answer: It is an option for residents who wish to add it and can afford to pay for it.

Question #5: Are there specific channels that you are looking for?

Answer: Cable channels that include movies, game shows, and family-oriented programming.

Question #6: Is HD programming required?

Answer: No

Question #7: Do you prefer to have boxes in each room?

Answer: No preference

Question #8: Can you provide a blueprint of the building?

Answer: A floorplan will be provided.

Question #9: Do you own the wiring after your current contract ends? If cable installation is needed, who will do it?

Answer: Yes, we will own the wiring. The facility's maintenance department will install any new cables or wiring that is needed.

Question #10: Are there multiple buildings that need service? Are they separate buildings or are they connected?

Answer: Yes, there are multiple buildings: Candee Building, the Medical Building, Guest Pavilion 1 and 2. These are separate buildings.

Question #11: Is there an IT central location for service? Where is it located? Where is the cable hook-up for channel 4 located?

Answer: Channel 4 is located in the server room in the Prickett basement

Question #12: When does the current contract expire?

Answer: September 7, 2017

Question #13: When do you plan to award the new contract?

Answer: As soon as possible. Bids will be opened at 11:00 AM on August 9, 2017.

Question #14: Will you be signing a new service agreement with Comcast?

Answer: The contract will be serviced by the bidder who is awarded this contract.

Question #15: Are there any plans to expand Delaware Hospital for the Chronically III?

Answer: No