



STATE OF DELAWARE  
EXECUTIVE DEPARTMENT  
OFFICE OF MANAGEMENT AND BUDGET

April 29, 2019

TO: ALL STATE AGENCIES, SCHOOL DISTRICTS, MUNICIPALITIES, VOLUNTEER  
FIRE COMPANIES AND POLITICAL SUBDIVISIONS

FROM: Necia Beck  
State Contract Procurement Officer  
(302) 857-4552

SUBJECT: **AWARD NOTICE – Addendum #1 – Effective June 1, 2020**  
**CONTRACT NO. GSS19846-PARK\_METER**  
**Parking Meters, Single & Multi Space**

TABLE OF CONTENTS  
OF  
KEY CONTRACT INFORMATION

1. SCOPE..... 2

2. VENDOR OVERVIEW..... 2

3. MANDATORY USE CONTRACT ..... 2

4. CONTRACT PERIOD..... 2

5. VENDORS ..... 2

6. SHIPPING TERMS..... 3

7. PRICING ..... 3

8. BILLING..... 3

9. PAYMENT ..... 3

10. ORDERING PROCEDURE ..... 4

11. PURCHASE ORDERS ..... 4

12. REQUIREMENTS ..... 4

13. HOLD HARMLESS..... 4

14. NON-PERFORMANCE ..... 4

15. FORCE MAJEURE..... 4

16. AGENCY’S RESPONSIBILITIES..... 4



## 1. SCOPE

This agreement is made between the State of Delaware, Office of Management and Budget, Government Support Services and Parkeon, to establish Parking Meters and Services. The requirements herein are in addition to those in the executed National Cooperative Purchasing Alliance (NCPA) contract [#05 -15](#).

## 2. VENDOR OVERVIEW

For the last 40 years, Parkeon has been the global leader in on-street parking solutions with systems managing over 3 million parking spaces worldwide. Our core expertise is in the areas of payment solutions – multi-space parking meters, mobile phone payment, ticket vending machines, fare collection devices and fare validation.

We help cities, universities and operators build systems that increase revenues, help the environment, increase parking turnover, promote local commerce, and more. Through our myParkfolio back-office system and Parkeon Cloud Services, you can integrate and connect to 3rd party applications to increase enforcement efficiencies, add additional payment methods, and provide a better overall user experience.

Parkeon has direct presence throughout the US from both a commercial and technical support perspective. We are also represented by an extremely professional and reputable network of distribution partners that provide sales, installation, and support services locally in various territories throughout the States.

## 3. MANDATORY USE CONTRACT

REF: Title 29, Chapter 6911(d) Delaware Code. Every state department and agency within the Executive Branch and Judicial Branch of the state government shall procure all material, equipment and nonprofessional services through the statewide contracts administered by Government Support Services, Office of Management and Budget. Delaware State University, Delaware Technical and Community College, the operations funded by Public School Districts, Delaware Transit Corporation, the Legislative Branch and the Board of Pension Trustees and their consultants are specifically exempted from the requirements of this subsection.

## 4. CONTRACT PERIOD

Each contractor's contract shall be valid from **April 25, 2019 through May 31, 2020**. At the sole discretion of Government Support Services, the Agreement may further be extended to include any extensions as agreed to, by and between the National Cooperative Purchasing Alliance (NCPA) and the Vendor. Negotiation may be initiated no later than ninety (90) days prior to the termination of the current agreement.

**Addendum #1 extends the contract through May 31, 2021. All other conditions remain the same.**

## 5. VENDORS

**Parkeon, Inc.**  
dba: Flowbird, Inc.  
40 Twosome Dr, Suite 7  
Moorestown, NJ 08054  
Vendor ID# GSS19846-PARK\_METERV01  
FSF# 0000477298  
<https://www.flowbird.group/>

## 6. SHIPPING TERMS

F.O.B. destination; freight pre-paid.

## 7. PRICING

SERVICE	LIST PRICE PER MONTH	TERMINALS
<input checked="" type="checkbox"/> Pay by Plate Work Spaces <ul style="list-style-type: none"> <li>• Action required</li> <li>• Terminal Out-of-Order</li> <li>• Communications Problems</li> <li>• Maintenance Performed</li> <li>• Consumables</li> <li>• Cash Collections</li> <li>• Cash-In-Terminals</li> <li>• Parking Activity</li> <li>• Ticket Sales Analysis</li> <li>• Transactions by Payment</li> </ul> <input checked="" type="checkbox"/> Pay-By-Plate <ul style="list-style-type: none"> <li>• Enforcement web site</li> <li>• Enforcement</li> </ul> <input checked="" type="checkbox"/> Standard Work Spaces <ul style="list-style-type: none"> <li>• Maintenance</li> <li>• Collections</li> <li>• Transactions</li> <li>• Control</li> </ul> <input checked="" type="checkbox"/> Customer Telephone Support	\$57.00 per machine	<b>StradaPal</b> Number of units: Approximately <b>18</b>
<input checked="" type="checkbox"/> Software Customization <ul style="list-style-type: none"> <li>• Tariff Editor</li> <li>• Download module</li> </ul>	Included	<b>StradaPal</b> Number of units: Approximately <b>18</b>

## 8. BILLING

The successful vendor is required to **"Bill as Shipped" to the respective ordering agency(s).** Ordering agencies shall provide at a minimum the contract number, ship to and bill to address, contract name and phone number.

## 9. PAYMENT

The agencies or school districts involved will authorize and process for payment each invoice within thirty (30) days after the date of receipt. The contractor or vendor must accept full payment by procurement (credit) card and/or conventional check and/or other electronic means at the State's option, without imposing any additional fees, costs or conditions.

## **10. ORDERING PROCEDURE**

Successful contractors are required to have either a local telephone number within the (302) area code, a toll free (800) number, or agree to accept collect calls. Each agency is responsible for placing their orders and may be accomplished by written purchase order, telephone, fax or computer on-line systems. The contractor or vendor must accept full payment by procurement (credit) card and/or conventional check and/or other electronic means at the State's option, without imposing any additional fees, costs or conditions.

## **11. PURCHASE ORDERS**

Agencies that are part of the First State Financial (FSF) system are required to identify the contract number **GSS19846-PARK\_METER** on all Purchase Orders (P.O.) and shall complete the same when entering P.O. information in the state's financial reporting system.

## **12. REQUIREMENTS**

For a complete list of contract specifications please refer to the original bid solicitation document(s). Any contract specific documentation will be accessible through the hyperlink(s) provided on this contract's details page.

## **13. HOLD HARMLESS**

The contractor agrees that it shall indemnify and hold the State of Delaware and all its agencies harmless from and against any and all claims for injury, loss of life, or damage to or loss of use of property caused or alleged to be caused, by acts or omissions of the contractor, its employees, and invitees on or about the premises and which arise out of the contractor's performance, or failure to perform as specified in the Agreement.

## **14. NON-PERFORMANCE**

In the event the contractor does not fulfill its obligations under the terms and conditions of this contract, the ordering agency may purchase equivalent product on the open market. Any difference in cost between the contract prices herein and the price of open market product shall be the responsibility of the contractor. Under no circumstances shall monies be due the contractor in the event open market products can be obtained below contract cost. Any monies charged to the contractor may be deducted from an open invoice.

## **15. FORCE MAJEURE**

Neither the contractor nor the ordering agency shall be held liable for non-performance under the terms and conditions of this contract due, but not limited to, government restriction, strike, flood, fire, or unforeseen catastrophe beyond either party's control. Each party shall notify the other in writing of any situation that may prevent performance under the terms and conditions of this contract.

## **16. AGENCY'S RESPONSIBILITIES**

The Agency shall:

- a) Examine and review in detail all letters, reports, drawings and other documents presented by the Contractor to the Agency and render to the Contractor in writing, findings and decisions pertaining thereto within a reasonable time so as not to delay the services of Contractor.

- b) Give prompt written notice to the Contractor whenever the Agency observes or otherwise becomes aware of any development that affects the scope or timing of the Contractor's services.
- c) When an ordering agency first experiences a relatively minor problem or difficulty with a vendor, the agency will contact the vendor directly and attempt to informally resolve the problem. This includes failure to perform by the date specified and any unacceptable difference(s) between the purchase order and the merchandise received. Ordering agencies should stress to vendors that they should expedite correction of the differences because failure to reply may result in an unfavorable rating in the execution of the awarded contract.
- d) The state has several remedies available to resolve non-performance issues with the contractor. The Agency should refer to the Contract Terms and Conditions to view these remedies. When a default occurs, the Agency should first review the contract to confirm that the issue is a part of the contract. If the issue is not covered by the contract, the state cannot expect the contractor to perform outside the agreement. If the issue is a part of the contract, the Agency or GSS - Contracting must then contact the contractor, discuss the reasons surrounding the default and establish a date when the contractor will resolve the non-performance issue.
- e) If there is a performance deficiency, a Corrective Action Report (CAR) may be used. Complete this form to report concerns with vendors or commodities. Be sure to furnish as much detail as possible. <http://gss.omb.delaware.gov/divisionwide/forms.shtml>.