



STATE OF DELAWARE
EXECUTIVE DEPARTMENT
OFFICE OF MANAGEMENT AND BUDGET

February 24, 2016

TO: ALL STATE AGENCIES, SCHOOL DISTRICTS, MUNICIPALITIES, VOLUNTEER
FIRE COMPANIES AND POLITICAL SUBDIVISIONS

FROM: COURTNEY MCCARTY
STATE CONTRACT PROCUREMENT OFFICER II
302-857-4557

SUBJECT: **AWARD NOTICE**
CONTRACT NO. GSS16582-EQUIPMAINT
Equipment Maintenance Management Program

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KEY CONTRACT INFORMATION

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GOVERNMENT SUPPORT SERVICES – CONTRACTING
100 ENTERPRISE PLACE – SUITE 4 – DOVER, DE 19904-8202
PHONE: (302) 857-4550 – FAX: (302) 739-3779 – GSS.OMB.DELAWARE.GOV

KEY CONTRACT INFORMATION

This contract has been multiple awarded. State Agencies should review all contract documents associated with the award prior to contacting any of the vendors. Coverage under the program shall match the OEM terms and conditions and contain no additional terms or conditions. Coverage period cannot exceed contract expiration date and cannot contain any additional terms or conditions.

1. MANDATORY USE CONTRACT

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REF: Title 29, Chapter 6911(d) Delaware Code. Every state department and agency within the Executive Branch and Judicial Branch of the state government shall procure all material, equipment and nonprofessional services through the statewide contracts administered by Government Support Services, Office of Management and Budget. Delaware State University, Delaware Technical and Community College, the operations funded by Public School Districts, Delaware Transit Corporation, the Legislative Branch and the Board of Pension Trustees and their consultants are specifically exempted from the requirements of this subsection.

2. CONTRACT PERIOD

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Each contractor's contract shall be valid for a two year period from May 1, 2016 through April 30, 2018. Each contract may be renewed for three (3) one (1) year periods through negotiation between the contractor and Government Support Services. Negotiation may be initiated no later than ninety (90) days prior to the termination of the current agreement.

3. VENDORS

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GSS16582-EQUIPMAINTV01 Electronic Risks Consultants, Inc. 456 Rt. 22 W Whitehouse Station, NJ 08889 POC: Robert Tolomeo PH: 908-823-0960 or 888-372-0555 FX: 908-823-1060 EM: rtolomeo@erc-corp.com FSF: 0000017004	GSS16582-EQUIPMAINTV02 The Remi Group, LLC 11325 North Community House Road, Suite 300 Charlotte, NC 28277 POC: Kristen Childers PH: 888-451-8916, ext. 1 FX: 866-518-7847 EM: kchilders@theremigroup.com FSF: 0000031837
GSS16582-EQUIPMAINTV03 Specialty Underwriters LLC 9667 S. 20 th Street Oak Creek, WI 53154 POC: Greg Buhr PH: 414-281-1100, ext. 2708 /or/ 1-800-558-9910, ext. 2708 FX: 414-216-0351 EM: gbuhr@su-group.com FSF: 0000022989	

4. SHIPPING TERMS

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F.O.B. destination; freight pre-paid.

5. PRICING

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Prices will remain firm for the term of the contract. Minimum discount pricing structure is as follows:

Type of Equipment	Regular			OEM Only		
	ERC	Remi	SU	ERC	Remi	SU
Communication	35%	27%	20%	33%	10%	20%
Financial	44%	27%	20%	32%	10%	20%
Laboratory	31%	27%	18%	29%	10%	15%
Mail Processing	34%	27%	25%	32%	10%	18%
Medical	31%	27%	18%	29%	10%	12%
Office	34%	27%	25%	32%	10%	18%
Security	34%	27%	25%	32%	10%	18%
Technology	40%	27%	25%	38%	10%	20%

6. COVERED EQUIPMENT

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Covered equipment, includes but not limited to:

- a) **COMMUNICATION EQUIPMENT**: paging systems, intercoms, telephone systems, voice mail systems, radios, antennas, dispatch consoles, etc.
- b) **FINANCIAL EQUIPMENT**: check encoders, imprinters, and processors, currency and coin counters, etc.
- c) **LABORATORY EQUIPMENT**: autosampler, mass spectrometer, mercury analyzer, chromatography systems, blood gas, data processing hardware, gamma counters, microscopes, analyzers, centrifuges, robotic systems, DNA analyzers and synthesizers, etc.
- d) **MAIL PROCESSING EQUIPMENT**: mailing systems, power stacker, scale, folder/inserters, letter opener, bar-coding equipment, sorters, etc.
- e) **MEDICAL EQUIPMENT**: imaging equipment, diagnostic equipment, dental equipment, dispensing equipment, beds, O2 concentrators, med carts, lifts, BP monitors, etc.
- f) **OFFICE EQUIPMENT**: shredders, dictation equipment, typewriters, word processors, binding machines, laminators, date/time stampers, time clock system, microfiche, etc.
- g) **SECURITY EQUIPMENT**: security x-ray unit, alarm systems, card access systems, vaults & safes, video surveillance, etc.
- h) **TECHNOLOGY EQUIPMENT**: servers, card readers, smart boards, overhead projectors, copiers, printers, scanners, routers, tape drives, etc.

ADDITIONAL TERMS AND CONDITIONS

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7. BILLING

The successful vendor is required to **"Bill as Shipped" to the respective ordering agency(s).** Ordering agencies shall provide at a minimum the contract number, ship to and bill to address, contract name and phone number.

8. PAYMENT

The agencies or school districts involved will authorize and process for payment each invoice within thirty (30) days after the date of receipt. The contractor or vendor must accept full payment by procurement (credit) card and/or conventional check and/or other electronic means at the State's option, without imposing any additional fees, costs or conditions.

9. PRODUCT SUBSTITUTION

All items delivered during the life of the contract shall be of the same type and manufacture as specified unless specific approval is given by Government Support Services to do otherwise. Substitutions may require the submission of written specifications and product evaluation prior to any approvals being granted.

10. ORDERING PROCEDURE

Successful contractors are required to have either a local telephone number within the (302) area code, a toll free (800) number, or agree to accept collect calls. Each agency is responsible for placing their orders and may be accomplished by written purchase order, telephone, fax or computer on-line systems. The contractor or vendor must accept full payment by procurement (credit) card and/or conventional check and/or other electronic means at the State's option, without imposing any additional fees, costs or conditions.

11. PURCHASE ORDERS

Agencies that are part of the First State Financial (FSF) system are required to identify the contract number GSS16582-EQUIPMAINT on all Purchase Orders (P.O.) and shall complete the same when entering P.O. information in the state's financial reporting system.

12. REQUIREMENTS

For a complete list of contract specifications please refer to the original bid solicitation document(s). Any contract specific documentation will be accessible through the hyperlink(s) provided on this contract's details page.

13. HOLD HARMLESS

The contractor agrees that it shall indemnify and hold the State of Delaware and all its agencies harmless from and against any and all claims for injury, loss of life, or damage to or loss of use of property caused or alleged to be caused, by acts or omissions of the contractor, its employees, and invitees on or about the premises and which arise out of the contractor's performance, or failure to perform as specified in the Agreement.

14. NON-PERFORMANCE

In the event the contractor does not fulfill its obligations under the terms and conditions of this contract, the ordering agency may purchase equivalent product on the open market. Any difference in cost between the contract prices herein and the price of open market product shall be the responsibility of the contractor. Under no circumstances shall monies be due the contractor in the event open market products can be obtained below contract cost. Any monies charged to the contractor may be deducted from an open invoice.

15. FORCE MAJEURE

Neither the contractor nor the ordering agency shall be held liable for non-performance under the terms and conditions of this contract due, but not limited to, government restriction, strike, flood, fire, or unforeseen catastrophe beyond either party's control. Each party shall notify the other in writing of any situation that may prevent performance under the terms and conditions of this contract.

16. AGENCY'S RESPONSIBILITIES

The Agency shall:

- a. Examine and review in detail all letters, reports, drawings and other documents presented by the Contractor to the Agency and render to the Contractor in writing, findings and decisions pertaining thereto within a reasonable time so as not to delay the services of Contractor.
- b. Give prompt written notice to the Contractor whenever the Agency observes or otherwise becomes aware of any development that affects the scope or timing of the Contractor's services.
- c. When an ordering agency first experiences a relatively minor problem or difficulty with a vendor, the agency will contact the vendor directly and attempt to informally resolve the problem. This includes failure to perform by the date specified and any unacceptable difference(s) between the purchase order and the merchandise received. Ordering agencies should stress to vendors that they should expedite correction of the differences because failure to reply may result in an unfavorable rating in the execution of the awarded contract.
- d. The state has several remedies available to resolve non-performance issues with the contractor. The Agency should refer to the Contract Terms and Conditions to view these remedies. When a default occurs, the Agency should first review the contract to confirm that the issue is a part of the contract. If the issue is not covered by the contract, the state cannot expect the contractor to perform outside the agreement. If the issue is a part of the contract, the Agency or GSS - Contracting must then contact the contractor, discuss the reasons surrounding the default and establish a date when the contractor will resolve the non-performance issue.
- e. If there is a performance deficiency, a Corrective Action Report (CAR) may be used. Complete this form to report concerns with vendors or commodities. Be sure to furnish as much detail as possible. <http://gss.omb.delaware.gov/divisionwide/forms.shtml>.