



STATE OF DELAWARE
EXECUTIVE DEPARTMENT
OFFICE OF MANAGEMENT AND BUDGET

April 7, 2015

TO: ALL STATE AGENCIES, SCHOOL DISTRICTS, MUNICIPALITIES, VOLUNTEER
FIRE COMPANIES AND POLITICAL SUBDIVISIONS

FROM: STEVEN CHILLAS
STATE CONTRACT PROCUREMENT OFFICER
302-857-4549

SUBJECT: **AWARD NOTICE – ADDENDUM #7 (Effective December 1, 2018)**
CONTRACT NO. GSS15363-ARMEDESECURITY
Security Officer Services - Armed

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KEY CONTRACT INFORMATION

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GOVERNMENT SUPPORT SERVICES – CONTRACTING
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KEY CONTRACT INFORMATION

1. MANDATORY USE CONTRACT

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REF: Title 29, Chapter 6911(d) Delaware Code. Every state department and agency within the Executive Branch and Judicial Branch of the state government shall procure all material, equipment and nonprofessional services through the statewide contracts administered by Government Support Services, Office of Management and Budget. Delaware State University, Delaware Technical and Community College, the operations funded by Public School Districts, Delaware Transit Corporation, the Legislative Branch and the Board of Pension Trustees and their consultants are specifically exempted from the requirements of this subsection.

2. CONTRACT PERIOD

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Each contractor’s contract shall be valid for a one year period from July 1, 2015 through June 30, 2016. Each contract may be renewed for three (3) one (1) year periods through negotiation between the contractor and Government Support Services. Negotiation may be initiated no later than ninety (90) days prior to the termination of the current agreement.

Contract has been extended one year, through June 30, 2017 with Security Guard, Inc. T/A Gettier Security and Sunstates Security, LLC.

Contract has been extended one year, through June 30, 2018 with Security Guard, Inc. T/A Gettier Security and Sunstates Security, LLC.

The Contract has been extended for the final (1) one year extension, through June 30, 2019 with Security Guard, Inc. T/A Gettier Security and Sunstates Security, LLC.

3. VENDORS

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GSS15363-ARMEDSECURITYV01 Security Guard, Inc. T/A Gettier Security 1142 E. Chestnut Ave., Suite A Vineland, NJ 08360 FSF#: 0000158131 Primary Contact: Cheryl Chalow OPH: 856-691-5555, ext. 1001 FX: 856-691-3867 EM: Cheryl.chalow@tri-countysecuritynj.com Scheduling: Gene Shupe OPH: 302-652-2700 FX: 302-224-1122 CPH: 302-218-7598 EM: gshupe@gettiersecurity.com	GSS15363-ARMEDSECURITYV02 Sunstates Security, LLC 801 Corporate Center Drive, Suite 110 Raleigh, NC 27607 FSF#: 0000195465 Primary Contact: Carol Lescas OPH: 302-652-4282 EM: CLescas@SunstatesSecurity.com
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4. COVERAGE REQUIREMENTS

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The State of Delaware requires four types of coverage for armed security services:

- a) **Routine:** Routine coverage is defined as coverage for a location with a predetermined schedule, either outlined in this solicitation, modified schedule after award, or through the addition of a new location. The State reserves the right to adjust or change the hours within 30 days written notice to the vendor.
- b) **Vacation:** Vacation coverage is defined as coverage required by a location to cover a preplanned absence of State personnel. The Agency will make every attempt to provide the awarded vendor with three (3) to five (5) day written notice.
- c) **Expedited:** Expedited coverage is defined as coverage needed where the Agent is providing the vendor with less than three (3), but at least twenty-four (24) hours written notice.
- d) **Emergency:** Emergency coverage is defined as coverage needed where the Agent is providing the vendor with anything less than one (1) day advance notice. Vendor will be responsible for finding an officer available to report onsite within two hours or as soon as possible.

5. PRICING

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Price listed in **Bold Red** in the below table will take effect on July 1, 2018 through June 30, 2019.

	Security Guard, Inc. T/A Gettier Security	Sunstates Security LLC
Location	Hourly Bill Rate	Hourly Bill Rate
Kent County Levy Court	Old - \$17.87 /// New \$ 18.23	Old-\$25.69 /// New \$26.20
NC Clerk of the Peace	Old - \$17.87 /// New \$ 18.23	Old-\$25.69 /// New \$26.20
DNG – Joint Forces Headquarters		Old-\$25.69 /// New \$26.20
DNG – Army Aviation		Old-\$25.69 /// New \$26.20
DNG – Property & Fiscal Office		Old-\$25.69 /// New \$26.20
DNG – Regional Training		Old-\$25.69 /// New \$26.20
Vacation Coverage	Old- \$23.49 /// New \$23.96	Old- \$38.53 /// New \$39.30
Expedited Coverage	Old- \$23.49 /// New \$23.96	Old- \$38.53 /// New \$39.30
Emergency Coverage	Old- \$23.49 /// New \$23.96	Old- \$38.53 /// New \$39.30

ADDITIONAL TERMS AND CONDITIONS

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6. BILLING

The successful vendor is required to **"Bill as Shipped" to the respective ordering agency(s).** Ordering agencies shall provide at a minimum the contract number, ship to and bill to address, contract name and phone number.

7. PAYMENT

The agencies or school districts involved will authorize and process for payment each invoice within thirty (30) days after the date of receipt. The contractor or vendor must accept full payment by procurement (credit) card and/or conventional check and/or other electronic means at the State's option, without imposing any additional fees, costs or conditions.

8. PRODUCT SUBSTITUTION

All items delivered during the life of the contract shall be of the same type and manufacture as specified unless specific approval is given by Government Support Services to do otherwise. Substitutions may require the submission of written specifications and product evaluation prior to any approvals being granted.

9. ORDERING PROCEDURE

Successful contractors are required to have either a local telephone number within the (302) area code, a toll free (800) number, or agree to accept collect calls. Each agency is responsible for placing their orders and may be accomplished by written purchase order, telephone, fax or computer on-line systems. The contractor or vendor must accept full payment by procurement (credit) card and/or conventional check and/or other electronic means at the State's option, without imposing any additional fees, costs or conditions.

10. PURCHASE ORDERS

Agencies that are part of the First State Financial (FSF) system are required to identify the contract number GSS15363-ARMEDSECURITY on all Purchase Orders (P.O.) and shall complete the same when entering P.O. information in the state's financial reporting system.

11. REQUIREMENTS

For a complete list of contract specifications please refer to the original bid solicitation document(s). Any contract specific documentation will be accessible through the hyperlink(s) provided on this contract's details page.

12. HOLD HARMLESS

The contractor agrees that it shall indemnify and hold the State of Delaware and all its agencies harmless from and against any and all claims for injury, loss of life, or damage to or loss of use of property caused or alleged to be caused, by acts or omissions of the contractor, its employees, and invitees on or about the premises and which arise out of the contractor's performance, or failure to perform as specified in the Agreement.

13. NON-PERFORMANCE

In the event the contractor does not fulfill its obligations under the terms and conditions of this contract, the ordering agency may purchase equivalent product on the open market. Any difference in cost between the contract prices herein and the price of open market product shall be the responsibility of the contractor. Under no circumstances shall monies be due the contractor in the event open market products can be obtained below contract cost. Any monies charged to the contractor may be deducted from an open invoice.

14. FORCE MAJEURE

Neither the contractor nor the ordering agency shall be held liable for non-performance under the terms and conditions of this contract due, but not limited to, government restriction, strike, flood, fire, or unforeseen catastrophe beyond either party's control. Each party shall notify the other in writing of any situation that may prevent performance under the terms and conditions of this contract.

15. AGENCY'S RESPONSIBILITIES

The Agency shall:

- a. Examine and review in detail all letters, reports, drawings and other documents presented by the Contractor to the Agency and render to the Contractor in writing, findings and decisions pertaining thereto within a reasonable time so as not to delay the services of Contractor.
- b. Give prompt written notice to the Contractor whenever the Agency observes or otherwise becomes aware of any development that affects the scope or timing of the Contractor's services.
- c. When an ordering agency first experiences a relatively minor problem or difficulty with a vendor, the agency will contact the vendor directly and attempt to informally resolve the problem. This includes failure to perform by the date specified and any unacceptable difference(s) between the purchase order and the merchandise received. Ordering agencies should stress to vendors that they should expedite correction of the differences because failure to reply may result in an unfavorable rating in the execution of the awarded contract.
- d. The state has several remedies available to resolve non-performance issues with the contractor. The Agency should refer to the Contract Terms and Conditions to view these remedies. When a default occurs, the Agency should first review the contract to confirm that the issue is a part of the contract. If the issue is not covered by the contract, the state cannot expect the contractor to perform outside the agreement. If the issue is a part of the contract, the Agency or GSS - Contracting must then contact the contractor, discuss the reasons surrounding the default and establish a date when the contractor will resolve the non-performance issue.
- e. If there is a performance deficiency, a Corrective Action Report (CAR) may be used. Complete this form to report concerns with vendors or commodities. Be sure to furnish as much detail as possible. <http://gss.omb.delaware.gov/divisionwide/forms.shtml>.

16. ADDENDUM HISTORY

- a. Award Notice Addendum #1: Transitions DNG locations from unarmed to armed security services. Three locations completed as of December 1, 2015. Fourth location to be transitioned by February 15, 2016.
- b. Award Notice Addendum #2: Extends the contract one year, through June 30, 2017 with Security Guard, Inc. T/A Gettier Security and Sunstates Security, LLC.
- c. Award Notice Addendum #3: Extends the contract one year, through June 30, 2017 with Security Guard, Inc. T/A Gettier Security and Sunstates Security, LLC.
- d. Award Notice Addendum #4: The Contract has been extended for it's final (1) one year extension, through June 30, 2019 with Security Guard, Inc. T/A Gettier Security and Sunstates Security, LLC.
- e. Award Notice Addendum #5: Updates contact information.
- f. Award Notice Addendum #6: Updates contact information
- g. **Award Notice Addendum #7: Adds TASC and the Kent County Recreation Center.**

STATEMENT OF WORK
Kent County Recreation Center

POSITION: SECURITY OFFICER

LOCATION: 1683 New Burton Road
Dover, DE 19904

SHIFTS:

Monday-Friday	4pm -9pm
Saturday	12pm-6pm
Sunday	12pm-9pm

A. DUTIES:

At a minimum, Armed Security Officers will be responsible to:

1. Monitor Recreation Center; inside and outside;
2. Ensure patrons follow policies of Recreation Center;
3. Secure/ store mobile screening equipment;
4. Escort staff and/ or patrons safely to vehicles when requested;
5. To provide security for all patrons in Recreation Center;
6. Assist staff with problem patrons;
7. Assist and inform clients, staff, and visitors.

B. LOCATION SPECIFICS:

Security checkpoint is placed inside the Recreation Center lobby near the front doors.

C. OTHER HEADING OPTIONS:

a. Daily Routine

1. Set up mobile screening equipment
2. Screen incoming patrons
3. Monitor Recreation Center and lobby
4. Make Recreation Center secure

b. Procedures for Reporting Problems

1. Call Delaware State Police
2. Call Jeremy Sheppard, Director (302-363-1073)
3. Call Mike Rigby, Assistant Director (302-363-1010)

c. Procedures for End of Shift

1. See all patrons have left Recreation Center
2. Check bathrooms
3. Check all areas
4. See staff safely to vehicles
5. Walk around outside of building to double check doors are locked

Award Notice – Addendum #7

Contract No. GSS15363-ARMEDSECURITY

d. Miscellaneous

1. Use provided screening equipment to screen patrons entering building
2. Follow site specific special/ published instructions

e. Contacts (Site & Contract Specs)

1. Director, Jeremy Sheppard (302-363-1073)
2. Assistant Director, Mike Rigby (302-363-1010)
3. County Administrator, Michael Petit de Mange (302-744-2301)

f. Certifications required

1. CPR
2. First Aid
3. AED

**Service for the Kent County Recreation Center is provided by Security Guard, Inc. T/A Gettier Security.

STATEMENT OF WORK

TASC (New Castle County)

POSITION: ARMED SECURITY OFFICER

LOCATION: TASC - 801 S. Harrison St. Wilmington, DE 19805

SHIFTS: Monday, Wednesday, Thursday and Friday 8:00 – 4:00;
Tuesdays 7:00 – 6:00.

A. DUTIES:

At a minimum, Security officers for TASC will be responsible to:

1. Monitor and authorize entrance and departure of employees, visitors, and other persons to maintain safety and security of premises.
2. Report unauthorized persons to the TASC contact person as soon as possible.
3. Answer alarms and investigate disturbances.
4. Call police or fire departments in cases of emergency, such as fire or presence of unauthorized persons.
5. Inform all clients of rule infractions or violations, and escort all violators from the premises who do not follow posted rules.

B. LOCATION SPECIFICS:

1. Operate detecting devices to screen individuals and prevent passage of prohibited articles into restricted areas.

C. MEAL BREAK:

1. Lunch break can occur off-site provided it occurs between 12:00 and 12:30.

D. CONTACTS:

1. Denise Bowers – Director
2. Patricia Brooks – Supervisor
3. Adreinne Parker – Administrative Assistant

**Service for the TASC location is provided by Sunstates Security, LLC.