09/25/15

TO: ALL STATE AGENCIES, SCHOOL DISTRICTS, MUNICIPALITIES, VOLUNTEER FIRE COMPANIES AND POLITICAL SUBDIVISIONS

FROM: NECIA BECK
STATE CONTRACT PROCUREMENT OFFICER
302-857-4552

SUBJECT: AWARD NOTICE – ADDENDUM #42 – Add Reseller; Update Reseller
(Effective September 22, 2020)
CONTRACT NO. GSS15133-COMPUTER
Computer Equipment, Peripherals, and Related Services

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OF
KEY CONTRACT INFORMATION

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KEY CONTRACT INFORMATION
This contract provides PC's and related commodities (including printers, small servers, LAN/WAN storage devices and monitors) and allows for very limited professional services directly related to the purchase of PC's. Products available are found using Delaware eMarketplace and the Vendor’s online store. The contract is divided into 6 bands (1) Desktop, (2) Laptop, (3) Tablet, (4) Server, (5) Storage, and (6) Ruggedized Devices. Preferred Savings Packages are offered by selected vendors and offer greater discount.

1. MANDATORY USE CONTRACT

REF: Title 29, Chapter 6911(d) Delaware Code. Every state department and agency within the Executive Branch and Judicial Branch of the state government shall procure all material, equipment and nonprofessional services through the statewide contracts administered by Government Support Services, Office of Management and Budget. Delaware State University, Delaware Technical and Community College, the operations funded by Public School Districts, Delaware Transit Corporation, the Legislative Branch and the Board of Pension Trustees and their consultants are specifically exempted from the requirements of this subsection.

Under Title 29 §6933, The State of Delaware is authorized to participate in, sponsor, conduct or administer a cooperative purchasing agreement for the procurement of materiel or nonprofessional services with 1 or more public procurement units either within the State or within another state in accordance with an agreement entered into between the participants. Government Support Services, Office of Management and Budget has entered into a cooperative agreement with the State of Minnesota, under the National Association of State Procurement Officer (NASPO) Value Point for the procurement of Computer Equipment, Peripherals, and Related Services.

Executive Order # 20 requires that all executive agencies maximize efficiencies and improve the quality of IT related purchases. Agencies, as defined be 29 Del. C. § 6902, are mandated to use the Premium Savings Package (PSP) to procure desktop computers and peripherals. The Department of Technology and Information (DTI) has determined that the PSP offered under this contract provides the most cost-effective configuration and that the offering by Dell Marketing and Apple Computers shall be the state’s standard configuration.

Procurement from other awarded vendors must be approved by DTI.

2. CONTRACT PERIOD

The contract executed by the State of Minnesota is for use by the State of Delaware under a Participating Addendum that allows state departments and agencies to use the agreement. The Master Price Agreement shall become effective on October 1, 2015 through March 31, 2017. The State reserves the right, in its sole discretion, to extend this contract pursuant to and including any extensions of the Lead State Agreement under the same terms and conditions.

➢ Contracts with Apple, Inc., Pure Storage, Panasonic, and, have been extended through March 31, 2018 under the same terms and conditions.
➢ Contracts with Bytespeed, Dell Marketing, L.P, HP Inc., Howard Technology Solutions, Microsoft, DELL EMC Corp., Lenovo have been extended through March 31, 2020 under the same terms and conditions.
➢ In addition, Contracts with Hewlett Packard Enterprise Company, Panasonic and Pure Storage have been extended through March 31, 2020 under the same terms and conditions.
➢ Contract with Apple, Inc has been extended through March 31, 2019 under the same terms and conditions.
Contract with Apple, Inc has been extended through March 31, 2020 under the same terms and conditions.
- Addendum #39 extends the contract with all vendors through July 31, 2021.
- Addendum #40 adds DELL, EMC reseller.
- Addendum #41 Updates Vendor Contact Information
- **Addendum #42 adds DELL Marketing reseller; updates DELL Marketing Reseller** (formerly listed as reseller for DELL EMC)

### 3. VENDORS

<table>
<thead>
<tr>
<th>Awarded Vendor</th>
<th>Awarded Vendor Contact</th>
<th>RESELLERS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Hewlett Packard Enterprise Company</strong>&lt;br&gt;Vendor Contract Number: GSS15133-COMPUTERV-08&lt;br&gt;FSF: 0000258913</td>
<td>3000 Hanover St.&lt;br&gt;Palo Alto, CA 94304&lt;br&gt;Eastern Region Inside Sales Manager&lt;br&gt;Erin Tank&lt;br&gt;(P): (501) 428-8287&lt;br&gt;EMAIL: <a href="mailto:erin.tank@hpe.com">erin.tank@hpe.com</a>&lt;br&gt;Stacey Kearns&lt;br&gt;SLED, US Route to Market Manager&lt;br&gt;(P): (512) 319-1012&lt;br&gt;(secondary): (501) 205-6277&lt;br&gt;Email: <a href="mailto:stacey.pierce@hpe.com">stacey.pierce@hpe.com</a>&lt;br&gt;www.hpe.com/buy/NASPOVP-PC4</td>
<td>SHI International Corporation&lt;br&gt;CDW Government, LLC&lt;br&gt;MTM Technologies Inc&lt;br&gt;P.C. Supplies Inc&lt;br&gt;HCGI Hartford</td>
</tr>
<tr>
<td><strong>Hewlett Packard Company / dba/ HP Inc.</strong>&lt;br&gt;Vendor Contract Number: GSS15133-COMPUTERV07&lt;br&gt;FSF: 0000035207</td>
<td>1501 Page Mill Road&lt;br&gt;Palo Alto, CA 94304&lt;br&gt;&lt;b&gt;Primary Contact:&lt;/b&gt;&lt;br&gt;Marvin Gonzalez&lt;br&gt;505-415-7351&lt;br&gt;<a href="mailto:marvin.gonzalez@hp.com">marvin.gonzalez@hp.com</a>&lt;br&gt;&lt;b&gt;Secondary Contact:&lt;/b&gt;&lt;br&gt;Mark Mose&lt;br&gt;410-991-2522&lt;br&gt;&lt;b&gt;Purchase Order Address :&lt;/b&gt;&lt;br&gt;Attn: Public Sector Sales&lt;br&gt;14231 Tandem Blvd&lt;br&gt;Austin, TX 78728&lt;br&gt;&lt;b&gt;Remit To Address&lt;/b&gt;&lt;br&gt;PO. Box 101149&lt;br&gt;Atlanta, GA 30391-1149&lt;br&gt;www.hp.com/buy/naspovp-pc4</td>
<td>SHI International Corporation&lt;br&gt;CDW Government, LLC&lt;br&gt;MTM Technologies Inc&lt;br&gt;P.C. Supplies Inc&lt;br&gt;HCGI Hartford&lt;br&gt;GovConnection</td>
</tr>
<tr>
<td>Awarded Vendor</td>
<td>Awarded Vendor Contact</td>
<td>RESELLERS</td>
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<tr>
<td><strong>Bytespeed</strong></td>
<td></td>
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</tr>
<tr>
<td>Vendor Contract Number: GSS15133-COMPUTERV02 FSF: 0000130569</td>
<td>3131 24th Ave S Moorehead, MN 56550</td>
<td>P.C.Supplies</td>
</tr>
<tr>
<td></td>
<td>Primary Contact:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Brenda Clifton</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(P): 877-553-0777 x489</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(P): 218-227-0489</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(F): 218-227-0498</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Email: <a href="mailto:bclifton@bytespeed.com">bclifton@bytespeed.com</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Secondary Contact:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Jason Redfield</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(P): 877-553-0777 x447</td>
<td></td>
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<tr>
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<td>(P): 218-227-0447</td>
<td></td>
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<td>(F): 218-227-0498</td>
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<tr>
<td></td>
<td>Email: <a href="mailto:jredfield@bytespeed.com">jredfield@bytespeed.com</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.bytespeed.com">www.bytespeed.com</a></td>
<td></td>
</tr>
<tr>
<td><strong>Howard Technology Solutions</strong></td>
<td>36 Howard Dr P.O. Box 1590 Laurel, MS 39441</td>
<td>NO RESELLERS</td>
</tr>
<tr>
<td>Vendor Contract Number: GSS15133-COMPUTERV06 FSF: 0000033314</td>
<td>Melissa Reeves Ward Vendor Relations and Contract Manager PO Box 1590 Laurel, MS 39441 601.399.5680 (Direct) 888.912.3151 (Toll Free) 601.399.5077 (Fax) 601.913.3111 (Cell)</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.howardcomputers.com">www.howardcomputers.com</a></td>
<td></td>
</tr>
<tr>
<td><strong>Dell Marketing, L.P.</strong></td>
<td>One Dell Way Mail Stop 8708 Round Rock, TX 78682</td>
<td>CAS Severn Updated September 22, 2020</td>
</tr>
<tr>
<td>Vendor Contract Number: GSS15133-COMPUTERV03 FSF: 0000033778</td>
<td>Bill Lummis (P): 512-513-9214 (P) 777-671-3355, Ext. 5139214 <a href="mailto:Bill_Lummis@dell.com">Bill_Lummis@dell.com</a></td>
<td>Candoris Technologies Added September 22, 2020</td>
</tr>
<tr>
<td></td>
<td>Cyndi Radel (P): 231-747-9294 <a href="mailto:cyndi_radel@dell.com">cyndi_radel@dell.com</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.dell.com/naspowsca">www.dell.com/naspowsca</a></td>
<td></td>
</tr>
<tr>
<td>Awarded Vendor</td>
<td>Awarded Vendor Contact</td>
<td>RESELLERS</td>
</tr>
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</tr>
</tbody>
</table>
| Apple, Inc.                        | Apple, Inc.  
11921 Freedom Drive  
Suite 600 MS 188-RE  
Reston, VA 20190-5634  
Avital Elad  
Phone: 408-974-3402  
Fax: 408-974-4908  
Email: aelad@apple.com  
Kathy Klass  
Phone: 703-264-3429  
Fax: 408-974-4908  
Email: kklass@apple.com  
Website: http://www.apple.com/education/shop/contracts/states.de.html | NO RESELLERS                   |
| DELL EMC                            | DELL EMC  
3017 Douglas Blvd, #300  
Roseville, CA 95661  
Pamela Kunhart  
P (916) 797-7052  
M (916) 425-3739  
F (888) 580-6069  
Renee Brand  
Phone: (651) 338-3637  
Fax (888) 580-6069  
Email: Renee.brand@dell.com  
Website: http://www.emc.com/emcwsca/data-storage/index.htm | CDW-G                           |
| Panasonic                          | Panasonic  
Amy Lee  
Government Acquisition Business Development Manager-Public Sector & Education  
Phone: 201-325-1181  
Email: Amy.Lee@us.panasonic.com  
Michelle Chapin  
Phone: 973-303-7787  
Email: Michelle.Chapin@us.panasonic.com | ePlus Technology Inc.           |
<p>|                                    |                                                                                        | NWN Corporation                |
|                                    |                                                                                        | SHI                             |
|                                    |                                                                                        | <strong>Added 8/15/2019</strong>             |
|                                    |                                                                                        | IP Datasystems                  |
|                                    |                                                                                        | Applied Technology Services    |
|                                    |                                                                                        | <strong>Magnum Electronics</strong>          |
|                                    |                                                                                        | CDW Government, LLC             |
|                                    |                                                                                        | SHI International Corporation  |
|                                    |                                                                                        | GovDirect. Inc.                 |
|                                    |                                                                                        | Insight                         |</p>
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<th>Awarded Vendor</th>
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<tr>
<td><strong>Microsoft</strong></td>
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<td>SHI International Corporation</td>
</tr>
<tr>
<td>Vendor Contract #</td>
<td>Microsoft Corporation</td>
<td>Microsoft Store</td>
</tr>
<tr>
<td>GSS15133-COMPUTERV05</td>
<td>One Microsoft Way</td>
<td></td>
</tr>
<tr>
<td>FSF#</td>
<td>Redmond, WA 98052</td>
<td></td>
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<tr>
<td>0000035007</td>
<td></td>
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<tr>
<td><strong>Pure Storage</strong></td>
<td>Pure Storage, Inc</td>
<td>SHI International Corporation</td>
</tr>
<tr>
<td>Vendor Contract #</td>
<td>650 Castro St. Suite 400</td>
<td>MTM Technology</td>
</tr>
<tr>
<td>GSS15133-COMPUTERV37</td>
<td>Mountain View, CA 94041</td>
<td>ePlus</td>
</tr>
<tr>
<td>FSF#</td>
<td></td>
<td>CDW Government, LLC</td>
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<tr>
<td>0000536843</td>
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<tr>
<td><strong>Lenovo</strong></td>
<td>Lenovo (United States), Inc</td>
<td>SHI International Corporation</td>
</tr>
<tr>
<td>Vendor Contract #</td>
<td>1009 Think Place</td>
<td></td>
</tr>
<tr>
<td>GSS15133-COMPUTERV25</td>
<td>Morrisville, NC 27560</td>
<td></td>
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<tr>
<td>FSF#</td>
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<td>0000031170</td>
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4. **LOCAL DEALERS**

<table>
<thead>
<tr>
<th>Local Dealer For:</th>
<th>Local Dealer Name/Contact Information</th>
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<tbody>
<tr>
<td>• DELL EMC&lt;br&gt;• Hewlett Packard Company&lt;br&gt;• DBA: HP Inc.&lt;br&gt;• Hewlett Packard Enterprise&lt;br&gt;• Microsoft&lt;br&gt;• Pure Storage&lt;br&gt;• Lenovo</td>
<td>SHI International Corporation&lt;br&gt;290 Davidson Avenue&lt;br&gt;Somerset, NJ 08873&lt;br&gt;GSS15133-COMPUTERV24&lt;br&gt;FSF Vendor ID: 0000016884&lt;br&gt;John Minnella&lt;br&gt;Phone: 908-421-2498&lt;br&gt;<a href="mailto:john_minnella@shi.com">john_minnella@shi.com</a>&lt;br&gt;Dominick Fama&lt;br&gt;Phone: 732-991-5646&lt;br&gt;<a href="mailto:dominick_fama@shi.com">dominick_fama@shi.com</a>&lt;br&gt;www.shi.com</td>
</tr>
<tr>
<td>• DELL EMC&lt;br&gt;• Hewlett Packard Company&lt;br&gt;• DBA: HP Inc.&lt;br&gt;• Hewlett Packard Enterprise&lt;br&gt;• Panasonic&lt;br&gt;• Pure Storage</td>
<td>CDW Government, LLC&lt;br&gt;Address: 230 N. Milwaukee Avenue, Vernon Hills, IL 60061&lt;br&gt;GSS15133-COMPUTERV32&lt;br&gt;FSF ID: 0000022347&lt;br&gt;State and Local Government&lt;br&gt;Contact Name: Tahunnus Chaudhry&lt;br&gt;Telephone: 703.262.8099&lt;br&gt;Email: <a href="mailto:tahucha@cdwg.com">tahucha@cdwg.com</a>&lt;br&gt;Secondary Contact:&lt;br&gt;David Goodwin&lt;br&gt;Telephone: 1-866-811-4222&lt;br&gt;Email: <a href="mailto:daigoo@cdw.com">daigoo@cdw.com</a>&lt;br&gt;K-12 Education Contact&lt;br&gt;Contact Name: Bill Rose&lt;br&gt;Telephone: 203.851.7093&lt;br&gt;Toll Free: 866.819.6504&lt;br&gt;Email: <a href="mailto:billros@cdw.com">billros@cdw.com</a>&lt;br&gt;Higher Education Contact&lt;br&gt;Contact Name: Ed Voiculescu&lt;br&gt;Telephone: 847.968.9562&lt;br&gt;Toll Free: 877.259.4215&lt;br&gt;Email: <a href="mailto:eddivoi@cdw.com">eddivoi@cdw.com</a>&lt;br&gt;Remit Address:&lt;br&gt;Company Name: CDW Government LLC&lt;br&gt;Attn: Accounts Payable&lt;br&gt;75 Remittance Drive, Suite 1515&lt;br&gt;Chicago, IL 60675</td>
</tr>
<tr>
<td>Local Dealer For:</td>
<td>Local Dealer Name/Contact Information</td>
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</table>
| Hewlett Packard Company, DBA: HP Inc. | MTM Technologies Inc  
Address: 1675A South State St.,  
Dover, DE 19901-5148  
GSS15133-COMPUTERV27  
FSF ID: 0000002776  
Contact Name: Michael Carey  
Telephone: 302-744-2252  
Toll Free: 866-383-2867  
Fax: 302-735-3373  
Email: mcarey@mtm.com  
Ordering Address  
Attn: Michael Carey  
Remit Address  
MTM Technologies, Inc.  
Address: 1200 High Ridge Road, Stamford, CT 06905; Tel: 203-975-3700; Fax: 203-975-3701 |
| Hewlett Packard Enterprise | P.C. Supplies Inc  
1003 S Chapel St  
Suite A  
Newark, DE 19702-1357  
GSS15133-COMPUTERV28  
FSF ID: 0000026031  
Attn: Scott Martin  
Email: scott@pcsupplies.com  
Phone: 302-368-4800  
Fax: 302-368-5288 |
| Pure Storage | Panasonic  
Magnum Electronics  
927 Horsepond Road  
Dover, DE 19904  
GSS1533-COMPUTERV33  
FSF ID: 0000004196  
Contact Name(s): Mike Ridenour / Maria Ridenour  
(Phone): 302-734-9250  
(Fax): 302-734-1056  
mike.ridenour@magnumelectronics.com  
marcia.ridenour@magnumelectronics.com |
<table>
<thead>
<tr>
<th>Local Dealer For:</th>
<th>Local Dealer Name/Contact Information</th>
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</thead>
</table>
| • Hewlett Packard Company, DBA: HP Inc.  
• Hewlett Packard Enterprise  
• Microsoft | HCGI Hartford  
2400 Sweetbrier Road  
Wilmington, DE 19810  
GSS15133-COMPUTERV34  
FSF ID: 0000140396  
Contact Name: Carol Huff  
(P): 800-370-5849  
(F): 410-740-8732  
chuff@hcgi.com  
Secondary Contact: Kevin McCabe  
(P): 302-743-5000  
(F): 302-323-8105  
kmcabe@hcgi.com |
| • DELL EMC | ePlus Technology Inc.  
13595 Dulles Technology Dr  
Herndon, VA 20171  
www.eplus.com  
GSS15133-COMPUTERV30  
FSF ID: 0000040210  
Contact Name: Nick D'Archangelo  
(P): 610-495-1293  
610-495-1208  
narchangelo@eplus.com  
Secondary Contact Name:  
Michele Graeff  
(p): 610-495-1250  
(f): 610-495-1208  
(c): 610-495-1250  
mgraeff@eplus.com |
<table>
<thead>
<tr>
<th>Local Dealer For:</th>
<th>Local Dealer Name/Contact Information</th>
</tr>
</thead>
</table>
| •DELL EMC        | **NWN Corporation**  
271 Waverley Oaks Road  
Waltham, MA 02452  
www.nwnit.com  
GSS15133-COMPUTERV29  
FSFID: 0000039535  
Contact Name: Scott Pintsopoulos  
(p) (781) 472-3435  
(c) (781) 472-3435  
SPintsopoulos@nwnit.com  
Secondary Contact Name:  
Mathew S. Niemann  
(p): (916) 637-2135  
(f): (916) 596-4800  
(c): (916) 637-2135  
MNiemann@nwnit.com |
| •DELL EMC        | **Applied Technology Services**  
11615 Crossroads Circle, Suite J  
Middle River, MD 21220  
www.appliedtechnologyservices.com  
GSS15133-COMPUTERV35  
FSFID: 0000365153  
Contact Name: Danielle Burnett  
(p): 410.344.1256  
(f): 410.344.1259  
(c): 410.900.4321  
danielleb@appliedtechnology.com  
Secondary Contact Name: Bob Marchese  
(p): 410.344.1256  
(f): 410.344.1259  
(c): 410.960.4777  
bobm@appliedtechnologyservices.com |
<table>
<thead>
<tr>
<th>Local Dealer For:</th>
<th>Local Dealer Name/Contact Information</th>
</tr>
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<tbody>
<tr>
<td>DELL EMC</td>
<td><strong>IP Datasystems</strong>&lt;br&gt;6021 University Blvd, Suite 420&lt;br&gt;Ellicott City, MD 20143&lt;br&gt;&lt;br&gt;<a href="http://www.ipds.com">www.ipds.com</a>&lt;br&gt;&lt;br&gt;GSS15133-COMPUTERV36&lt;br&gt;FSFID: 0000106085&lt;br&gt;&lt;br&gt;Contact Name: Tom Murphy&lt;br&gt;(p): 410.207.7130&lt;br&gt;(c): 410.207.7130&lt;br&gt;<a href="mailto:tom.murphy@ipdatasystems.com">tom.murphy@ipdatasystems.com</a>&lt;br&gt;&lt;br&gt;Secondary Contact Name: Deanna Scaggs&lt;br&gt;(p): 443.294.0074&lt;br&gt;(c): 410.913.8527&lt;br&gt;<a href="mailto:deanna.scaggs@ipdatasystems.com">deanna.scaggs@ipdatasystems.com</a></td>
</tr>
<tr>
<td><strong>Microsoft</strong></td>
<td><strong>Microsoft Store</strong>&lt;br&gt;137 Christiana Mall&lt;br&gt;Newark, DE 19702&lt;br&gt;&lt;br&gt;GSS15133-COMPUTERV05&lt;br&gt;FSFID: 0000035007&lt;br&gt;&lt;br&gt;Eric Bentley 302-669-0200&lt;br&gt;302-299-0369&lt;br&gt;<a href="mailto:eric.bentley@microsoft.com">eric.bentley@microsoft.com</a></td>
</tr>
<tr>
<td><strong>HP, Inc.</strong></td>
<td><strong>GovConnection</strong>&lt;br&gt;Connection Public Sector Solutions&lt;br&gt;732 Milford Road&lt;br&gt;Merrimack, NH 03054-4633&lt;br&gt;&lt;br&gt;GSS15133-COMPUTERV35&lt;br&gt;FSF ID: 0000030381&lt;br&gt;&lt;br&gt;Robert (Bobby) W. Renshaw&lt;br&gt;Phone: 800-800-0019 x34314&lt;br&gt;Fax: 603-683-1361&lt;br&gt;Email: <a href="mailto:robert.renshaw@connection.com">robert.renshaw@connection.com</a></td>
</tr>
<tr>
<td>Local Dealer For:</td>
<td>Local Dealer Name/Contact Information</td>
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</table>
| • Panasonic      | **GovDirect. Inc.**  
601 Cleveland Street  
Suite 415  
Clearwater, FL 33755  

GSS15133-COMPUTERV19  
FSFID: 0000300231  

Danielle Zoz  
Phone: 727-754-2699  
Secondary Phone: 727-754-2688  
FAX: 866-484-0950  
Cell: 402-202-7081  
dzoz@govdirect.com  

Jeff Blair  
Phone: 402-323-4819  
Secondary Phone: 402-323-4888  
FAX: 402-323-4848  
Cell: 402-429-1265  
jblair@govdirect.com |
| • Panasonic      | **Insight Public Sector**  
6820 S. Harl Ave.  
Tempe, AZ 85283  

GSS15133-COMPUTERV12  
FSF # 0000022295  

Pam Potter  
Phone: 630-924-6810  
FAX: 480-760-9957  
Email: Pam.Potter@insight.com  

Amy Tshopp  
Phone: 630-924-6820  
FAX: 630-924-6850  
Email: Amy.Tschopp@Insight.com |
| • DELL Marketing | **CAS Severn, Inc.**  
7201 Chevy Chase Drive  
Laurel, Maryland 20707  

GSS15133-COMPUTERV37  
FSF # 0000551623  

Rob McMahon  
Sr. Sales Executive  
443.695.4262  
Email: rmmahon@cassevern.com  

Updated September 22, 2020 |
5. SHIPPING TERMS

F.O.B. destination; freight pre-paid.

The successful vendor is required to "Bill as Shipped" to the respective ordering agency(s). Ordering agencies shall provide at a minimum the contract number, ship to and bill to address, contract name and phone number.

6. PRICING

Prices will remain firm for the term of the contract year. Pricing is available at Delaware eMarketplace: https://solutions.scisquest.com/apps/Router/Login?OrgName=StateofDelaware&tmstmp=1442867190967

ADDITIONAL TERMS AND CONDITIONS

7. BILLING

The successful vendor is required to "Bill as Shipped" to the respective ordering agency(s). Ordering agencies shall provide at a minimum the contract number, ship to and bill to address, contract name and phone number.

8. PAYMENT

The agencies or school districts involved will authorize and process for payment each invoice within thirty (30) days after the date of receipt. The contractor or vendor must accept full payment by procurement
(credit) card and/or conventional check and/or other electronic means at the State’s option, without imposing any additional fees, costs or conditions.

9. PRODUCT SUBSTITUTION

All items delivered during the life of the contract shall be of the same type and manufacture as specified unless specific approval is given by Government Support Services to do otherwise. Substitutions may require the submission of written specifications and product evaluation prior to any approvals being granted.

10. ORDERING PROCEDURE

Successful contractors are required to have either a local telephone number within the (302) area code, a toll free (800) number, or agree to accept collect calls. Each agency is responsible for placing their orders and may be accomplished by written purchase order, telephone, fax or computer on-line systems. The contractor or vendor must accept full payment by procurement (credit) card and/or conventional check and/or other electronic means at the State’s option, without imposing any additional fees, costs or conditions.

ALL ORDERING AGENCIES ARE REQUIRED TO HAVE A FORMAL RECOMMENDATION from the Copier and Multifunction Printer Resource Management Program (CRMP) for printer purchases. No orders may be processed by the vendor without the formal recommendation and PO. Vendor may fulfill only what is recommended by the CRMP.

11. PURCHASE ORDERS

Agencies that are part of the First State Financial (FSF) system are required to identify the contract number GSS15133-COMPUTER on all Purchase Orders (P.O.) and shall complete the same when entering P.O. information in the state’s financial reporting system.

12. HOLD HARMLESS

The contractor agrees that it shall indemnify and hold the State of Delaware and all its agencies harmless from and against any and all claims for injury, loss of life, or damage to or loss of use of property caused or alleged to be caused, by acts or omissions of the contractor, its employees, and invitees on or about the premises and which arise out of the contractor’s performance, or failure to perform as specified in the Agreement.

13. NON-PERFORMANCE

In the event the contractor does not fulfill its obligations under the terms and conditions of this contract, the ordering agency may purchase equivalent product on the open market. Any difference in cost between the contract prices herein and the price of open market product shall be the responsibility of the contractor. Under no circumstances shall monies be due the contractor in the event open market products can be obtained below contract cost. Any monies charged to the contractor may be deducted from an open invoice.

14. FORCE MAJEURE

Neither the contractor nor the ordering agency shall be held liable for non-performance under the terms and conditions of this contract due, but not limited to, government restriction, strike, flood, fire, or unforeseen catastrophe beyond either party’s control. Each party shall notify the other in writing of any situation that may prevent performance under the terms and conditions of this contract.
15. AGENCY’S RESPONSIBILITIES

The Agency shall:

a) Examine and review in detail all letters, reports, drawings and other documents presented by the Contractor to the Agency and render to the Contractor in writing, findings and decisions pertaining thereto within a reasonable time so as not to delay the services of Contractor.

b) Give prompt written notice to the Contractor whenever the Agency observes or otherwise becomes aware of any development that affects the scope or timing of the Contractor’s services.

c) When an ordering agency first experiences a relatively minor problem or difficulty with a vendor, the agency will contact the vendor directly and attempt to informally resolve the problem. This includes failure to perform by the date specified and any unacceptable difference(s) between the purchase order and the merchandise received. Ordering agencies should stress to vendors that they should expedite correction of the differences because failure to reply may result in an unfavorable rating in the execution of the awarded contract.

d) The state has several remedies available to resolve non-performance issues with the contractor. The Agency should refer to the Contract Terms and Conditions to view these remedies. When a default occurs, the Agency should first review the contract to confirm that the issue is a part of the contract. If the issue is not covered by the contract, the state cannot expect the contractor to perform outside the agreement. If the issue is a part of the contract, the Agency or GSS - Contracting must then contact the contractor, discuss the reasons surrounding the default and establish a date when the contractor will resolve the non-performance issue.

e) If there is a performance deficiency, a Corrective Action Report (CAR) may be used. Complete this form to report concerns with vendors or commodities. Be sure to furnish as much detail as possible. http://gss.omb.delaware.gov/divisionwide/forms.shtml.

19. COPIER AND MULTIFUNCTION PRINTER RESOURCE MANAGEMENT PROGRAM FUNCTIONS

The Copier and Multifunction Printer Resource Management Program (CRMP) will be responsible for reviewing Agency needs and making formal recommendations and ensuring right sizing of placements. The Copier Management Program will maximize benefits of multi-function equipment while reducing fax machines, desktop and stand-alone printers in the workplace.

a. the CRMP Officer is the person that the contractor will contact after the contract is executed for answers to any questions and concerns about any aspect of the contract.

b. The CRMP will ensure contract compliance with Agencies and Vendor(s).

c. The CRMP is responsible for coordinating the use and resolving minor disputes between the contractor and any component part of the State Contract Manager’s Department.

d. The CRMP is the central coordinator of the use of the contract for all Using Agencies, while other State employees engage and pay the contractor.

e. All persons and agencies that use the contract must notify and coordinate the use of the contract with the CRMP, who must approve for placement of such equipment being
procured.

f. If the CRMP determines that the Contractor has failed to perform contractually required work, a Corrective Action Request (CAR) will be completed. Government Support Services will notify the vendor of the contract performance deficiencies requiring resolution within a period of time determined by Government Support Services. This same procedure will be used in any instance where deliverables (i.e. commodities, services, or invoicing) are not in accordance with contract specifications.

g. The CRMP is responsible for working with the Director or his designee on any modification to the scope of work or special projects that may be required during the active contract term.

19. COORDINATION WITH THE CRMP OFFICER

a. Any contract user that is unable to resolve disputes with a contractor shall refer those disputes to the CRMP Officer for resolution.

b. Any questions related to performance of the work of the contract by contract users shall be directed to the CRMP Officer.

c. The Contractor may contact the CRMP Officer if the contractor cannot resolve a dispute with the contract users.

d. Cancellations under this contract require CRMP approval.

19. PRINTER ORDERING PROCEDURE DETAILS

The Copier and Multifunction Printer Resource Management Program (CRMP) will be responsible for reviewing Agency needs and making formal recommendations and ensuring right sizing of placements. The Copier and Multifunction Printer Resource Management Program will maximize benefits of multi-function equipment while reducing fax machines, desktop and stand-alone printers in the workplace.

a. The CRMP officer is the person that the contractor will contact after the contract is executed for answers to any questions and concerns about any aspect of the contract.

b. The CRMP will ensure contract compliance with Agencies and Vendor(s).

c. The CRMP coordinates the use of this contract and assists in resolving minor disputes between the contractor and end users.

d. The CRMP is the central coordinator of the use of this contract for all using Agencies. End users process invoices, order supplies, and contract the vendor for any required maintenance.

e. All persons and agencies that use the contract must notify and coordinate the use of the contract with the CRMP, who must approve for placement of such equipment being purchased/leased.

f. Approved orders from the CRMP will have a CRMP Formal Recommendation that must accompany the PO when ordering from the Vendor. Only orders with a CRMP Formal Recommendation and valid PO may be filled under this contract. Failure to do so may be cause for termination of contract.
g. When the Vendor receives the CRMP recommendation and Agency PO from the ordering Agency, the Vendor has seventy-two (72) hours to acknowledge receipt of order and provide an estimated delivery date.

h. Notice of any delivery problems is required. The confirmation must be made to the ordering agency as stated in the purchase order.

19. E-RATE

“E-Rate” is a program sponsored by the Federal Communications Commission whereby educational and other qualifying institutions may purchase authorized technology at reduced prices. E-Rate eligibility depends upon who uses the equipment, how it is used and where it is located. In general terms, equipment located on school property and that is necessary for e-mail and internet access in classrooms is eligible for E-Rate support. Each contractor shall make every effort to continue its involvement in this program and to add products as applicable.

<table>
<thead>
<tr>
<th>Company</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Phone 3</th>
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<tbody>
<tr>
<td>Apple, Inc</td>
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<td>143030194</td>
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<td>Howard Technology</td>
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<tr>
<td>Toshiba</td>
<td>143013282</td>
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20. HP Notebook Computer Battery Recall

HP Inc.,
1531 Page Mill Rd,
Palo Alto, CA 94304-1105, USA
hp.com

Important Safety Announcement
HP Notebook Computer Battery Safety Recall and Replacement Program

Dear Valued HP Customer,

In cooperation with various government regulatory agencies HP has announced a worldwide voluntary safety recall and replacement program, for certain notebook batteries. The affected batteries were shipped with specific HP, Compaq, HP ProBook, HP ENVY, Compaq Presario, and HP Pavilion Notebook Computers sold worldwide from March 2013 through August 2015, and/or were sold as accessories or spares, or provided as replacements through Support. The batteries have the potential to overheat, posing a fire and burn hazard to customers.

Because affected batteries pose a fire and burn hazard, it is extremely important for customers to check whether their batteries are affected. HP's primary concern is for the safety of our customers. HP strongly encourages customers to validate their batteries on the HP Battery Recall website at http://www.HP.com/go/batteryprogram2016. Customers should cease use of affected batteries immediately. Customers may continue to use their notebook computer without the battery installed by connecting the notebook to external power. HP will provide a replacement battery for each verified, affected battery, at no cost.

Note: Not all batteries in all HP, Compaq, HP ProBook, HP ENVY, Compaq Presario, and HP Pavilion Notebook Computers are affected.

Note: If the validation process indicates that a battery is not affected, it may continue to be used, and a replacement is not necessary.
How to determine if your HP Notebook Computer Batteries may be affected

1) The following table provides a list of potentially affected product series.

<table>
<thead>
<tr>
<th>Compaq</th>
<th>Compaq CQ45 (B)</th>
<th>Compaq CQ58 (B)</th>
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<tbody>
<tr>
<td>HP ENVY</td>
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<tr>
<td>HP ENVY dv0 (G)</td>
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<tr>
<td>HP Pavilion</td>
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<tr>
<td>HP Pavilion 14 (B)</td>
<td>HP Pavilion g4 (S)</td>
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<tr>
<td>HP Pavilion 15 (G)</td>
<td>HP Pavilion g6 (S)</td>
<td></td>
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<tr>
<td>HP Pavilion 17 (B)</td>
<td>HP Pavilion g7 (S)</td>
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<tr>
<th>HP</th>
<th>HP 240</th>
<th>HP 450</th>
<th>HP 650</th>
<th>HP 250 G1</th>
<th>HP 1000 (B)</th>
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</thead>
<tbody>
<tr>
<td>HP 245</td>
<td>HP 455</td>
<td>HP 655</td>
<td>HP 255 G1</td>
<td>HP 2000 (B)</td>
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<td>HP 246</td>
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<table>
<thead>
<tr>
<th>HP ProBook</th>
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<tbody>
<tr>
<td>HP ProBook 440 G0</td>
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<tr>
<td>HP ProBook 440 G1</td>
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<tr>
<td>HP ProBook 445 G1</td>
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</table>

Products listed below are also compatible with, but were not shipped with, the affected batteries.

<table>
<thead>
<tr>
<th>Compaq</th>
<th>Compaq 430</th>
<th>Compaq 430</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Compaq Presario</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compaq Presario CQ42 (B)</td>
</tr>
</tbody>
</table>
2) **Serial Number patterns**

The serial numbers of products sold with potentially affected batteries follow these patterns: Serial
#patterns: xxx311xxxx - xxx444xxxx

**Validating potentially affected batteries**

HP’s primary concern is for the safety of our customers. HP encourages you to validate the batteries of any of the potentially affected notebook computers listed above, plus any batteries purchased as accessories or spares, or provided as replacements through Support. Validation can be performed in one of two ways:
Option 1: Validation & Replacement individually by employees
End users can quickly validate their batteries, and order a free replacement battery if eligible, on the HP Battery Recall website at http://www.HP.com/go/batteryprogram2016. (See "Instructions for your employees" below.)

Option 2: Bulk battery validation and replacement order process - for customers with 10 or more potentially affected batteries to validate
HP has put in place a process to facilitate battery validation and replacement ordering for customers with 10 or more potentially affected batteries to validate.

HP has developed a bulk battery validation utility which can be deployed by each individual customer, on the customer's notebook install base, to identify affected notebook serial numbers and battery part numbers. The regional Bulk Process teams will then verify the data and process the bulk order for battery replacements as applicable. All affected batteries will be replaced at no cost to you.

Please note that the Bulk Process will be managed in English only.

For more details and guidance through the bulk battery validation and replacement ordering process, and to obtain the utility, please contact the relevant regional Bulk Process team at one of the following email addresses:

- For Europe, Middle East and Africa: EMEABulkBattery@hp.com
- For Asia Pacific: APJBulkBattery@hp.com
- For North America: NABulkBattery@hp.com
- For Latin America: LABulkBattery@hp.com

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Instructions for your employees
Please go to the HP Battery Recall website at http://www.HP.com/go/batteryprogram2016 to validate your battery, and to order a free replacement battery, if eligible. If the validation process indicates that your battery is affected, cease use of the battery immediately and remove it from the notebook. You may continue to use your notebook without the battery installed by connecting the notebook to external power.

Note: If the validation process indicates that your battery is not affected, you may continue to use the battery, and a replacement is not necessary.

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Contact HP
If you have questions on the HP Notebook Battery Safety Recall and Replacement program, please contact HP via Contact Us on HP Battery Recall website at: http://www.HP.com/go/batteryprogram2016.

Or contact HP Support at the following numbers:

<table>
<thead>
<tr>
<th>North America</th>
<th>Telephone Number</th>
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</thead>
<tbody>
<tr>
<td>Canada (8 am – 7 pm, CST Monday–Friday, excluding holidays)</td>
<td>1-888-202-4320</td>
</tr>
<tr>
<td>USA (8 am – 7 pm, CST Monday–Friday, excluding holidays)</td>
<td>1-888-202-4320</td>
</tr>
</tbody>
</table>

Worldwide support numbers are available at the following link:

https://hp.com/go/Recallcontacthp

If additional support is needed, contact your HP account manager. HP apologizes for any inconvenience this may have caused you.

Sincerely, HP.