



STATE OF DELAWARE
EXECUTIVE DEPARTMENT
OFFICE OF MANAGEMENT AND BUDGET

April 25, 2014

TO: ALL OFFERORS

FROM: ROXANN M. PARKER
STATE CONTRACT PROCUREMENT OFFICER II

SUBJECT: ADDENDUM TO REQUEST FOR PROPOSAL #GSS14716-E911_SVC
NEXT GENERATION 9-1-1 EVOLUTION

ADDENDUM # 1

This addendum is issued to answer questions submitted by potential bidders.

Q1.) Ref. Section 2.7, Response to Technical Requirements, Cloud Based Call Handling Services Paragraph 2.7.70, 2.7.71, Page 57

Do the distances listed in those sections include the hosted Viper equipment or just the core call processing elements?

A1.) The distances in sections 2.7.70 and 2.7.71 are for the core EISNET call handling components. VIPER components may be distributed in the cloud, at the PSAPs or within the State to meet the RFP requirements.

Q2.) Ref. Section 2.7 Response to Technical Requirements, NG9-1-1 Logging Recorder Paragraph 2.7.79, Page 58

Could the State please provide the make, model and version of the current radio on site at each of the PSAPs? We also need to know the number of radio channels to be Recorded.

A2.) Newark PD:

*Make and Model of radio – Motorola centracom elite dispatch. (same as all other PSAP use in the State of Delaware)

*Number of talk groups – 10 talk groups for Newark PD, although they can speak with many different agencies in the State.

*Number of radio channels – 10 channels; New Com, Nwkops, NwkTAC, NSWAT1, NSWAT2, SERT, CRVRST, STCRIM, SP-OPE & TRFENF

*Software version r09.14.05

A2. Continued:

University of Delaware:

- *Upgraded Nice recorders

Rehoboth:

- *800 radio is recorded from Motorola Centracom elite cab provided by the State. Recording 7 talk groups locally.
- *Fire UHF/LB radio are coming across from fire station on Motorola equipment that comes into the phone punch block. Recording 3 frequencies.
- *Record 2 non 9-1-1 lines that are on the 9-1-1 system.
- *Record 3 lines off the Nortel system.

Seaford:

- *Mercom recorder records only. Thy channel selected on the 4 consoles.
- *Mercom 24 channel system
- *1-4 are 9-1-1 lines
- *5-7 are admin lines
- *8 & 9 are direct lines to Fire Dept. and Suscom
- *10 – 20 are 800 MHz radio channels
- *4 open channels at this time

Dover PD:

- *Make and Model of radio: Spectra 5000
- *Number of talk groups 40+
- *Number of radio channels – 10

- *The system is a Motorola 800 MHz trunked smart zone 3.0Z for the State
- * City of Wilmington runs an 800 MHz trunked smart net 3.0Z system.
- * Number of talk groups – 800
- * Number of radio channels:
 - New Castle County – 14
 - Kent and Sussex Counties – 10
 - City of Wilmington – 7
- *Software version R19.01.00 & R10.00.00

All other terms and conditions remain the same.

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