



STATE OF DELAWARE  
EXECUTIVE DEPARTMENT  
OFFICE OF MANAGEMENT AND BUDGET

October 1, 2014

TO: ALL STATE AGENCIES, SCHOOL DISTRICTS, MUNICIPALITIES, VOLUNTEER  
FIRE COMPANIES AND POLITICAL SUBDIVISIONS

FROM: ANNETTE OPALCZYNSKI  
PURCHASING SERVICES COORDINATOR  
302-255-9295

SUBJECT: **AWARD NOTICE-ADDENDUM #3- EFFECTIVE OCTOBER 1, 2015**  
CONTRACT NO. GSS14575A-PERSONAL\_CARE  
PERSONAL CARE PRODUCTS (**Supplemental**)

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**SPECIAL NOTICE:**

Ordering Agencies should review the Award Notice and Pricing Spreadsheet for **both** GSS14575-PERSONAL\_CARE **and** GSS14575A-PERSONAL\_CARE for complete item availability.

**KEY CONTRACT INFORMATION**

**1. MANDATORY USE CONTRACT:**

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**REF: Title 29, Chapter 6911(d) Delaware Code.** Every state department and agency within the Executive Branch and Judicial Branch of the state government shall procure all material, equipment and nonprofessional services through the statewide contracts administered by Government Support Services, Office of Management and Budget. Delaware State University, Delaware Technical and Community College, school districts, and the Legislative Branch are specifically exempted from the requirements of this subchapter. In addition, the Delaware Transit Corporation is exempt from the entire procurement chapter. Pursuant to 29 Del. C. §6904 (l) and (n) respectively, the Department of Elections and the Board of Pension Trustees have certain exemptions from the procurement chapter which may or may not apply to this contract.

**2. CONTRACT PERIOD:**

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Each contractor's contract shall be valid for a one (1) year period from October 1, 2014 through September 30, 2015. Each contract may be renewed for two (2) additional one (1) year periods through negotiation between the contractor and Government Support Services. Negotiation may be initiated no later than ninety (90) days prior to the termination of the current agreement.

**Please Note: This contract has been renewed for one year, through September 30, 2016.**

**3. VENDORS:**

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Centric Group Dba Keefe Supply Company 301 Mill Road Edison, NJ 08837 Contact: James Kajosaj <a href="mailto:jkajosaj@keefegroup.com">jkajosaj@keefegroup.com</a> Phone: (732) 248-2323 ext. 211 Fax: (732) 248-6998 FSF#: 0000023642  <b>(Contract Vendor 01)</b>	Interline Brands <b><u>Dba AmSan Mid-Atlantic</u></b> 804 East Gate Drive Mt. Laurel, NJ 08054 Contact: Doug Bishop <a href="mailto:dbishop@amsan.com">dbishop@amsan.com</a> Phone: (856) 533-3267 202-744-4263 Fax: (856) 317-9802 FSF #: 0000013340  <b>(Contract Vendor02)</b>	Care Supplies 217 Brook Avenue Suite 18 Passaic, NJ 07055 Contact: Christina Albino <a href="mailto:christina@caresup.com">christina@caresup.com</a> Phone: (212)-616-6000 ext. 102 Fax #: 800-385-7436 FSF#: 0000138660  <b>(Contract Vendor 03)</b>
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<p>Bob Barker Company 134 N. Main Street Fuquay Varina, NC 27526 Contact: Crystal Ray <a href="mailto:crystalray@bobbarker.com">crystalray@bobbarker.com</a> Phone: (800) 334-9880 Fax: (800) 322-7537 FSF#: 0000032003</p> <p><b>(Contract Vendor 04)</b></p>	<p>American Amenities Inc. 19510 144<sup>th</sup> Avenue N.E. Suite C-7 Woodinville, WA 98072 Contact: Andy Chuang <a href="mailto:Andy@aai-info.com">Andy@aai-info.com</a> Phone: (425) 489-1899 Fax: (425) 487-2939 FSF#: 0000035057</p> <p><b>(Contract Vendor 05)</b></p>	<p>Steris Corporation 5960 Heisley Road Mentor, OH 44060 Contact: Julie Dengate <a href="mailto:Julie_Dengate@steris.com">Julie_Dengate@steris.com</a> <small>(underscore between names)</small> Phone: (800)-548-4873 Fax: (440) 639-4550 FSF#: 0000021714 Complete Kits &amp; Lodging</p> <p><b>(Contract Vendor 06)</b></p>
<p>Complete Kits and Lodging 199 Lee Avenue Suite 669 Brooklyn, NY 11211 Contact: Barry Friedman <a href="mailto:barry@1877kits.com">barry@1877kits.com</a> Phone: (908)-926-2098 Ext.201 Fax: 908-926-2279 FSF#:0000218156</p> <p><b>(Contract Vendor 7)</b></p>	<p>Advanced Educational Products 2495 Main Street, Suite 230 Buffalo, NY 14214 Contact: Leah Butzek <a href="mailto:lbutzek@aeppersonalcare.com">lbutzek@aeppersonalcare.com</a> Phone: (800)-311-1522 ext. 14 (716) 446-0739 Ext. 14 Fax#: 716-446-5642 FSF#: 0000004171</p> <p><b>(Contract Vendor 08)</b></p>	<p>Charm-Tex 1618 Coney Island Avenue Brooklyn, NY 11230 Contact: Jannette Rivera <a href="mailto:jannette@charm-tex.com">jannette@charm-tex.com</a> Phone: (718) 221-3147 Ext. 121 Fax #: 718-258-8303 FSF#: 0000187070</p> <p><b>(Contract Vendor 09)</b></p>

4. **SHIPPING TERMS:**

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F.O.B. destination.

5. **DELIVERY AND PICKUP:**

**Delivery Times:**

<p>American Amenities 14-21 days ARO</p>	<p>Bob Barker Company 5-15 days ARO 20-60 days for Non-stock</p>	<p>Steris Corporation 7 days ARO</p>
<p>Centric Db <b><u>Keefe Supply Co.</u></b> 5 days ARO</p>	<p>Care Supplies 3 days ARO 10 days Non-Stock items</p>	<p>Interline Brands <b><u>Db AmSan Mid-Atlantic</u></b> 5-7 days ARO 7-10 days for Non-stock items</p>
<p>Advanced Educational Products 7 days ARO 10-14 days for Non-stock items</p>	<p>Charm-Tex 7 days ARO 30 days for non-stock items</p>	<p>Complete Kits &amp; Lodging 3 days ARO 7-10 days for Non-stock items</p>

6. **PRICING:**

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Prices will remain firm for the initial contract term.

**PLEASE SEE THE ACCOMPANYING EXCEL SPREADSHEET TO VIEW THE PRICING AND WHICH PRODUCTS WERE AWARDED TO EACH VENDOR.**

**Please note:** Some items have been awarded to more than one vendor. Where a “dual award” is indicated, please reference the pricing spreadsheet for Contract# GSS14575-Personal\_Care to view the alternate vendor.

**Catalog Discounts:**

Two of the awarded vendors: the Bob Barker Company and Charm-Tex offer discounts on certain categories in their catalogs. Please refer to the **Catalog Discount** tab in the pricing spreadsheet to view the categories and the discounts offered.

**ADDITIONAL TERMS AND CONDITIONS**

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7. **BILLING:**

The successful vendor is required to "Bill as Shipped" to the respective ordering agency(s). Ordering agencies shall provide at a minimum the contract number, ship to and bill to address, contract name and phone number.

8. **PAYMENT:**

The agencies or school districts involved will authorize and process for payment each invoice within thirty (30) days after the date of receipt. The contractor or vendor must accept full payment by procurement (credit) card and/or conventional check and/or other electronic means at the State's option, without imposing any additional fees, costs or conditions.

9. **PRODUCT SUBSTITUTION:**

All items delivered during the life of the contract shall be of the same type and manufacture as specified unless specific approval is given by Government Support Services to do otherwise. Substitutions may require the submission of written specifications and product evaluation prior to any approvals being granted.

10. **ORDERING PROCEDURE:**

Successful contractors are required to have either a local telephone number within the (302) area code, a toll free (800) number, or agree to accept collect calls. Each agency is responsible for placing their orders and may be accomplished by written purchase order, telephone, fax or computer on-line systems. The contractor or vendor must accept full payment by procurement (credit) card and/or conventional

check and/or other electronic means at the State's option, without imposing any additional fees, costs or conditions.

**11. PURCHASE ORDERS:**

Agencies that are part of the First State Financial (FSF) system are required to identify the contract number GSS14575A-Personal\_Care on all Purchaser Orders (P.O.) and shall complete the same when entering P.O. information in the state's financial reporting system.

**12. REQUIREMENTS:**

This contract is issued to cover the Personal Care Products requirements for all covered State agencies.

**13. HOLD HARMLESS:**

The contractor agrees that it shall indemnify and hold the State of Delaware and all its agencies harmless from and against any and all claims for injury, loss of life, or damage to or loss of use of property caused or alleged to be caused, by acts or omissions of the contractor, its employees, and invitees on or about the premises and which arise out of the contractor's performance, or failure to perform as specified in the Agreement.

**14. NON-PERFORMANCE:**

In the event the contractor does not fulfill its obligations under the terms and conditions of this contract, the ordering agency may purchase equivalent product on the open market. Any difference in cost between the contract prices herein and the price of open market product shall be the responsibility of the contractor. Under no circumstances shall monies be due the contractor in the event open market products can be obtained below contract cost. Any monies charged to the contractor may be deducted from an open invoice.

**15. FORCE MAJEURE:**

Neither the contractor nor the ordering agency shall be held liable for non-performance under the terms and conditions of this contract due, but not limited to, government restriction, strike, flood, fire, or unforeseen catastrophe beyond either party's control. Each party shall notify the other in writing of any situation that may prevent performance under the terms and conditions of this contract.

**16. AGENCY'S RESPONSIBILITIES:**

The Agency shall:

- a. Examine and review in detail all letters, reports, drawings and other documents presented by the Contractor to the Agency and render to the Contractor in writing, findings and decisions pertaining thereto within a reasonable time so as not to delay the services of Contractor.

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- b. Give prompt written notice to the Contractor whenever the Agency observes or otherwise becomes aware of any development that affects the scope or timing of the Contractor's services.
- c. When an ordering agency first experiences a relatively minor problem or difficulty with a vendor, the agency will contact the vendor directly and attempt to informally resolve the problem. This includes failure to perform by the date specified and any unacceptable difference(s) between the purchase order and the merchandise received. Ordering agencies should stress to vendors that they should expedite correction of the differences because failure to reply may result in an unfavorable rating in the execution of the awarded contract.
- d. The state has several remedies available to resolve non-performance issues with the contractor. The Agency should refer to the Contract Terms and Conditions to view these remedies. When a default occurs, the Agency should first review the contract to confirm that the issue is a part of the contract. If the issue is not covered by the contract, the state cannot expect the contractor to perform outside the agreement. If the issue is a part of the contract, the Agency or GSS - Contracting must then contact the contractor, discuss the reasons surrounding the default and establish a date when the contractor will resolve the non-performance issue.
- e. If there is a performance deficiency, a Corrective Action Report (CAR) may be used. Complete this form to report concerns with vendors or commodities. Be sure to furnish as much detail as possible. <http://gss.omb.delaware.gov/divisionwide/forms.shtml>.