

Government Support Services – Contracting 100 Enterprise Place Suite # 4 Dover, DE 19904-8202

March 28, 2012

- TO: ALL OFFERORS
- FROM: BECKY LOVIN STATE CONTRACT PROCUREMENT OFFICER
- SUBJECT: REQUEST FOR PROPOSAL ADDENDUM NO.: GSS12637- K-9\_SECURITY K-9 SECURITY, DETECTION AND TRACKING DOGS AND PROFESSIONAL K-9 EQUIPMENT

## ADDENDUM #1

The purpose of this addendum is to answer questions that were submitted.

All documents relating to the current contract can be found at: http://bids.delaware.gov/bids\_detail.asp?i=1079&DOT=N

1. How many trained dogs are needed per discipline?

This solicitation is for a new contract, so no historical data is available.

2. Do you need all dogs at the same time or spread over a period of time (how many at a time)?

Spread over the life of the contract, no historical data is available; therefore we do not know how many at a time yet. It will depend on agency needs and they will communicate that with the awarded vendor.

3. In what field(s) will the dogs be deployed?

The dogs will be utilized in the areas pertaining to their training/background. For green dogs, it will depend on their training with the State of Delaware.

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4. What are the specifications for the trained dogs? Is only odor recognition enough?

Please see specifications as listed in the RFP. Trained dog specifications/requirements are listed.

5. Or: Do the dogs have to report in a certain way? Do the dogs need to be trained on certain search procedures? Do the dogs need to be trained on different objects? Etc.

Trained dogs should be trained per specification of category. Agencies can communicate with awarded vendor their specific needs. For purposes of this RFP, the State of Delaware is interested in awarding this contract to the vendor(s) that can provide the services/specifications listed.

6. Who is training the detection dog handlers?

Delaware State Police Department, State of Delaware Department of Corrections or other certified entities affiliated with the State of Delaware for green dogs. Vendor training is covered under item numbers 9, 10, 16, 21 and 22 of the APPENDIX A, GSS12637-K-9 Security; SCOPE OF WORK/SERVICE CATEGORY SPECIFICATIONS as stated in the RFP.

7. Who is taking care of the recurrent maintenance courses of dogs and handlers?

Delaware State Police Department, State of Delaware Department of Corrections or other certified entities affiliated with the State of Delaware for green dogs. Vendor training is covered under item numbers 9, 10, 16, 21 and 22 of the APPENDIX A, GSS12637-K-9 Security; SCOPE OF WORK/SERVICE CATEGORY SPECIFICATIONS as stated in the RFP.

8. Point 9; are these requirements only for patrol and dual-purpose dogs?

All dogs shall meet the standards of Category I in addition to any Trained Category requirements.

9. Point 10.a.; where can we find the requirements of the State of Delaware canine basic course?

The Delaware State Police Department canine basic course is an internal program and cannot be published for purposes of this RFP. The State of Delaware Department of Corrections uses the USPCA PD1 certification standard for patrol dog certification and training is done on site for green dogs.

10. Point 16; where can we find the specifications regarding certification?

Certification information is available via specific certifier's website or by contacting them. For example: USPCA certification standards can be found by visiting their website <u>http://www.uspcak9.com/html/certification.html</u>.

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11. Point 17; how is 'work ability' defined?

Workability, for purposes of this RFP, shall be considered capable of being worked, dealt with, or handled as specified under the purpose of this RFP. Canines will be capable of being put into effective operation; practicable or feasible. In the training environment, it is often difficult to create situations that dogs may encounter in their normal duties once put into service. Nerve issues arise with canine's in these stated environments that have led to replacement of a dog.

12. Point 21; what is meant with 'recertification for life of the dog: vendor will provide fee'?

Green dogs are not applicable. For trained dogs that are trained and certified "by the vendor" prior to State of Delaware taking delivery, vendor shall offer Re-certification for life of the dog for a fee. Vendor will provide fee in RFP bid response. Dues are the responsibility of the State of Delaware and must be paid before any certification testing. The State is responsible for Evaluators charges for travel cost, and/or meals.

13. When does this contract close?

All properly sealed and marked proposals are to be sent to the State of Delaware and received no later than 1:00 PM Local Time on April 12, 2012.

14. Are you able to bid one section or do you have to bid all aspects of k9 s needed?

Offerors may choose to bid on all or some service categories. For each service category proposal submitted, offerors proposal must respond to each and every requirement outlined in the RFP in order to be considered responsive. Proposals must be clear and concise.

15. For Item #10 of Page 46 Trainability Guarantee: For Green Dogs, We ask that there be more detail into the time frame of return of the Canine for Untrainability. This is more of a technical aspect than a requirement. If the Canine is received and accepted, then not worked by the department or abused or neglected by the trainer this will void all guarantee of Trainability due to the breaking of the Dogs drive caused by the handler/training method or lack of. If the Canine also is purchased and then not worked for some time this will also void this guarantee because the dog will lose the drive and ability to be trained if training is not conducted or started in a timely manner. We ask for more clarification on the time frame of the State to return a dog for this reason.

Guarantee canine work ability and general health for 1 year from date of original delivery; 2 years on genetics per terms of the RFP. Dogs are procured in a timely manner in accordance with training plan and bonding with the animals and handlers.

16. For Item # 16 of Page 46 Guarantee Passing Certification of Team; The RFP requests Guarantee of K9 and Handler passing of Third Party Certification (NPCA, Etc.). This can Not be Guaranteed due to the fact that the certification criteria is also based on the Human factor and control over the K9. If the Handler calls an alert in the wrong place and does not certify, This is not an error on the Training or Detection method of the K9

## GSS12637-K-9\_SECURITY RFP – Addendum 1 but a Handler Error, which cannot Be Guaranteed against. We are asking if this Provision can be removed or Clarified in greater Detail.

This is for fully trained canines and has an "or" statement for NAPWDA, NAPCH, NPCA, APCA or USPCA PD1 prior to delivery. The dog must pass the certification prior to delivery. Any failures would result in an evaluation of why there was a failure. At that time, re-training would be determined. Handler training issues can be addressed on an as-needed basis, but the State of Delaware is firm in the requirement of guaranteed passing of certification prior to taking delivery.

All other terms and conditions remain the same.