



Government Support Services – Contracting
100 Enterprise Place
Suite # 4
Dover, DE 19904-8202

October 15, 2010

TO: ALL STATE AGENCIES, SCHOOL DISTRICTS, MUNICIPALITIES, VOLUNTEER
FIRE COMPANIES AND POLITICAL SUBDIVISIONS

FROM: VICKI L. MACKLIN
STATE CONTRACT PROCUREMENT OFFICER
302-857-4553

SUBJECT: **AWARD NOTICE, Addendum #1, effective October 1, 2011**
CONTRACT NO. GSS10044A-COFFEE/TEA
COFFEE & TEA

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KEY CONTRACT INFORMATION**

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KEY CONTRACT INFORMATION

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1. MANDATORY USE CONTRACT:

REF: Title 29, Chapter 6911(d) Delaware Code. Every state department and agency within the Executive Branch and Judicial Branch of the state government shall procure all material, equipment and nonprofessional services through the statewide contracts administered by the Division of Support Services, Department of Administrative Services. Delaware State University, Delaware Technical and Community College, the operations funded by Public School Districts, Delaware Transit Corporation, Department of Elections, the Legislative Branch and the Board of Pension Trustees and their consultants are specifically exempted from the requirements of this subsection.

2. CONTRACT PERIOD:

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Each Vendors contract shall be valid from October 15, 2010 through September 30, 2011. Each contract may be renewed for four (4) additional one (1) year periods through negotiation between the contractor and the Government Support Services. Negotiation must be initiated no later than ninety (90) days prior to the termination of the current agreement.

Contract has been extended, effective through September 30, 2012.

3. VENDORS:

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<u>US FOODSERVICE INC.</u>
2255 High Hill Road
PO Box 545
Bridgeport, NJ 08014
Contact: Josh Swift
Phone: 856-467-4900
Fax: 856-467-4817
Email: josh.swift@usfood.com

4. SHIPPING TERMS:

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F.O.B. destination.

5. DELIVERY AND PICKUP:

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<u>US FOODSERVICE COFFEE COMPANY</u>
SHIP STOCK: 1 DAYS ARO

6. **PRICING:**

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1. Coffee, Frozen, Liquid Roast, Bag in a Box System with equipment supplied.

US FOODSERVICE INC.		
	LIQUID COFFEE WITH EQUIPMENT, SERVICE AND SUPPLIES	
DESCRIPTION	COST PER LITER.	TOTAL PRICE/CASE
A. Regular - 2/.5 Gal Bottle Packaging: <u>2/.5 Gal.</u> (#bottles/case) Cost/Cup <u>.070</u> Based on a 40:1 ratio	\$ <u>25.00</u>	\$ <u>100.00</u>
B. Decaffeinated - 2/.5 Gal Bottle Packaging: <u>2/.5 Gal.</u> (#bottles/case) Cost/Cup <u>.080</u> Based on a 40:1 ratio	\$ <u>30.00</u>	\$ <u>120.00</u>

ADDITIONAL TERMS AND CONDITIONS

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7. **PREVENTIVE MAINTENANCE:**

For US Foodservice equipment **Service Call Center – 800-209-2866** located in Bridgeport, NJ. Shall be performed on each dispenser by the contractor every 30, 60 or 90 day interval and notification, in writing. After that such maintenance has been performed, US Foodservice technicians will submit to the FSD of the user agencies a report of their finding(s) after each visit.

If it is necessary to remove a dispenser, the contractor must supply similar replacement equipment to the user agency free of charge. Contractor shall use his own service support staff to provide emergency service within 24 hours. Equipment must be repaired or replaced within this timeframe. On site training of state personnel at the time of installation by the service technicians and as needed thereafter will be provided by Damian Morlando 4 times a year.

8. **BILLING:**

The successful vendor is required to **"Bill as Shipped" to the respective ordering agency(s).** Ordering agencies shall provide at a minimum the contract number, ship to and bill to address, contract name and phone number.

9. **PAYMENT:**

The agencies or school districts involved will authorize and process for payment each invoice within thirty (30) days after the date of receipt.

10. **PRODUCT SUBSTITUTION:**

All items delivered during the life of the contract shall be of the same type and manufacture as specified unless specific approval is given by the Division of Support Services to do otherwise. Substitutions may require the submission of written specifications and product evaluation prior to any approvals being granted.

11. **ORDERING PROCEDURE:**

Successful contractors are required to have either a local telephone number within the (302) area code, a toll free (800) number, or agree to accept collect calls. Each agency is responsible for placing their orders and may be accomplished by written purchase order, telephone, fax or computer on-line systems. The State makes payments for goods and services using procurement (credit) cards, electronic funds transfer and/or conventional checks. The contractor or vendor must accept full payment by procurement card and/or conventional check at the State's option, without imposing any additional fees, costs or conditions.

12. **HOLD HARMLESS:**

The contractor agrees that it shall indemnify and hold the State of Delaware and all its agencies harmless from and against any and all claims for injury, loss of life, or damage to or loss of use of property caused or alleged to be caused, by acts or omissions of the contractor, its employees, and invitees on or about the premises and which arise out of the contractor's performance, or failure to perform as specified in the Agreement.

13. **NON-PERFORMANCE:**

In the event the contractor does not fulfill its obligations under the terms and conditions of this contract, the ordering agency may purchase equivalent product on the open market. Any difference in cost between the contract prices herein and the price of open market product shall be the responsibility of the contractor. Under no circumstances shall monies be due the contractor in the event open market products can be obtained below contract cost. Any monies charged to the contractor may be deducted from an open invoice.

14. **FORCE MAJEURE:**

Neither the contractor nor the ordering agency shall be held liable for non-performance under the terms and conditions of this contract due, but not limited to, government restriction, strike, flood, fire, or unforeseen catastrophe beyond either party's control. Each party shall notify the other in writing of any situation that may prevent performance under the terms and conditions of this contract.

15. **AGENCY'S RESPONSIBILITIES:**

The Agency shall:

- a. Examine and review in detail all letters, reports, drawings and other documents presented by the Contractor to the Agency and render to the Contractor in writing, findings and decisions pertaining thereto within a reasonable time so as not to delay the services of Contractor.
- b. Give prompt written notice to the Contractor whenever the Agency observes or otherwise becomes aware of any development that affects the scope or timing of the Contractor's services.
- c. When an ordering agency first experiences a relatively minor problem or difficulty with a vendor, the agency will contact the vendor directly and attempt to informally resolve the problem. This includes failure to perform by the date specified and any unacceptable difference(s) between the purchase order and the merchandise received. Ordering agencies should stress to vendors that they should expedite correction of the differences because failure to reply may result in an unfavorable rating in the execution of the awarded contract.
- d. The state has several remedies available to resolve non-performance issues with the contractor. The Agency should refer to the Contract Terms and Conditions to view these remedies. When a default occurs, the Agency should first review the contract to confirm that the issue is a part of the contract. If the issue is not covered by the contract, the state cannot expect the contractor to perform outside the agreement. If the issue is a part of the contract, the Agency or GSS - Contracting must then contact the contractor, discuss the reasons surrounding the default and establish a date when the contractor will resolve the non-performance issue.
- e. If there is a performance deficiency, a Corrective Action Report (CAR) may be used. Complete this form to report concerns with vendors or commodities. Be sure to furnish as much detail as possible. <http://gss.omb.delaware.gov/divisionwide/forms.shtml>.