

#### STATE OF DELAWARE EXECUTIVE DEPARTMENT OFFICE OF MANAGEMENT AND BUDGET

February 22, 2010

- TO: ALL STATE AGENCIES, SCHOOL DISTRICTS, MUNICIPALITIES, VOLUNTEER FIRE COMPANIES AND POLITICAL SUBDIVISIONS
- FROM: MICHAEL BACU STATE CONTRACT PROCUREMENT OFFICER 302-857-4522
- SUBJECT: AWARD NOTICE ADDENDUM # 29, effective June 18, 2012 CONTRACT NO. GSS09133-COMPUTER Computer Equipment, Peripherals, and Related Services

# TABLE OF CONTENTS OF KEY CONTRACT INFORMATION

1.	MANDATORY USE CONTRACT:	3
	CONTRACT PERIOD:	
3.	VENDORS:	4
4.	SHIPPING TERMS:	17
5.	PREMIUM SAVINGS PACKAGE (PSP):	17
6.	DELIVERY AND PICKUP:	
7.	DEPARTMENT OF TECHNOLOGY AND INFORMATION (DTI) NOTIFICATION:	
8.	PRICING:	
AD	DITIONAL TERMS AND CONDITIONS	
20.	E-RATE:	



# **KEY CONTRACT INFORMATION**

# 1. MANDATORY USE CONTRACT:

(Return to Table of Contents)

**REF: Title 29, Chapter 6911(d)** <u>Delaware Code</u>. Every state department and agency within the Executive Branch and Judicial Branch of the state government shall procure all material, equipment and nonprofessional services through the statewide contracts administered by Government Support Services, Office of Management and Budget. Delaware State University, Delaware Technical and Community College, the operations funded by Public School Districts, Delaware Transit Corporation, Department of Elections, the Legislative Branch and the Board of Pension Trustees and their consultants are specifically exempted from the requirements of this subsection.

Under Title 29 §6933, The State of Delaware is authorized to participate in, sponsor, conduct or administer a cooperative purchasing agreement for the procurement of materiel or nonprofessional services with 1 or more public procurement units either within the State or within another state in accordance with an agreement entered into between the participants. Government Support Services, Office of Management and Budget has entered into a cooperative agreement with the State of Minnesota, under the National Association of State Procurement Officer (NASPO)/Western States Contracting Alliance (WSCA) for the procurement of Computer Equipment, Peripherals, and Related Services.

Executive Order # 20 requires that all executive agencies maximize efficiencies and improve the quality of IT related purchases. Agencies, as defined be 29 Del. C. § 6902, are mandated to use the Premium Savings Package (PSP) to procure desktop computers and peripherals. The Department of Technology and Information (DTI) has determined that the PSP offered under this contract provides the most cost effective configuration and that the offering by Dell Marketing and Apple Computers shall be the state's standard configuration.

Procurement from other awarded vendors must be approved by DTI.

# 2. CONTRACT PERIOD:

(Return to Table of Contents)

The contract executed by the State of Minnesota for use by the State of Delaware under a Participating Addendum that allows state departments and agencies to use the agreement. The Master Price Agreement shall become effective on September 1, 2009, for a term through August 31, 2014.

# 3. VENDORS:

(Return to Table of Contents)

DELL MARKETING L.P.
Contract Code: GSS09133-COMPUTERV03
FSF Vendor ID: 0000033778
Account Rep
Donna Grosenheider, Inside Sales Representative
Dell Marketing L.P.
One Dell Way, Mail Stop 8708
Round Rock, TX 78682-7000
Phone: (800) 981-3355 x 7241906
Fax: (512) 283-8669
Email: donna_grosenheider@dell.com
Send PO's to:
Standard Dell Marketing L.P.
C/O Dell USA L.P.
P.O. Box 643561
Pittsburgh, PA 15264-3561
(If credit card orders, indicate at the top, in 14 point font or larger that this is a CREDIT CARD ORDER with
name/phone of person to contact for card information.)
APPLE, INC.
Contract Code: GSS09133-COMPUTERV02
FSF Vendor ID: 0000035250
Account Rep
Ewa Kalman
Apple Inc
1 Infinite Loop, MS 90-2CM
Cupertino, CA 95014-2083
Email: <u>ekalman@apple.com</u>
Phone: (408) 974-6112
Fax: (408) 974-4908
or
Michael Taloff

#### Apple Inc

1 Infinite Loop, MS 90-2CM Cupertino, CA 95014-2083 Email: <u>taloff@apple.com</u> Phone: (408) 974-3245 Fax: (408) 974-4908

#### Servicing Subcontractors:

All orders are to be issued directly to: Apple Inc 12545 Riata Vista Circle, MS 198-3ED Austin, TX 78727-6524 Fax: (800) 490-0325

All payments are to be issued to: Apple Inc P. O. Box 846095 Dallas, TX 75284-0001

#### ACE TECHNOLOGY PARTNERS FSF Vendor ID: 0000020399 Account Rep Marc Fertik Ace Technology Partners 1425 East Algonquin Road Arlington Heights, IL 60005-4715 Email: <u>mfertik@acecomputers.com</u> Phone: (877) 223-2667 Fax: (847) 952-6901

Send PO's to:

Accounts Payable Ace Technology Partners 1425 East Algonquin Road Arlington Heights, IL 60005-4715

COMPUTER TECHNOLOGY LINK (CTL)
Contract Code: GSS09133-COMPUTERV18
FSF Vendor ID: 0000035154
Account Rep
James Bognatz
CTL
3460 NW Industrial St
Portland, OR 97210-1621
Email: jbognatz@ctlcorp.com
Phone: (800) 642-3087 x 236 or (971) 327-0120
Fax: (503) 526-9135
EMC CORPORATION
Contract Code: GSS09133-COMPUTERV04
FSF Vendor ID: 000000798
Sr. Account Manager
Carl Pirie
EMC Corporation
8444 Westpark Drive, Suite 900
McLean VA 22102
Phone: (301) 343-6763
Email: <u>carl.pirie@emc.com</u>
FUJITSU AMERICA, INC.
Contract Code: GSS09133-COMPUTERV22
FSF Vendor ID: 0000034232
Account Rep
Duane Wichman
Fujitsu America, Inc.
180 Suncoast Drive
McCook Lake, SD 57049-4016
Email: <u>duane.wichman@us.fujitsu.com</u> Phone: (712) 389-6209
All orders are to be issued directly to:
Mitsy Ikegami MS 125
1250 E. Arques Ave.
Sunnyvale, CA 94085-5401
Phone: (408) 764-9544

> Fax: (408) 764-2720 Email: mikegami@us.fujitsu.com Or per the Fujitsu authorized reseller P.C. Supplies Inc GSS09133-COMPUTERV28 FSF ID: 0000026031 Attn: Scott Martin 1003 S Chapel St Ste A Newark, DE 19702-1357 Email: scott@pcsupplies.com Phone: 302-368-4800 Fax: 302-368-5288 All payments are to be sent to: Emad Gad MS 235 P. O. Box 98821 Chicago, IL 60693-8821 Phone: (408) 764-9544 (408) 764-2754 Fax: Email: egad@us.fujitsu.com Or per the Fujitsu authorized reseller's invoice **GRACE CLOBAL CORPORATION** Contract Code: GSS09133-COMPUTERV15 FSF Vendor ID: 0000034990 Account Rep Geoff Weigand, Government Services Director 1933 East Redondo Avenue Salt Lake City, UT 84108-3119 Email: wsca@graceglobalinc.com **State and Local Government Sales** Phone: (800) 926-6350 **Education Sales** Phone: (800) 507-6350 Purchase Orders, submitted directly to Grace Global via Fax: (801) 466-0731 **Ordering Address**

Grace Global Inc. Direct Orders Department 1933 E. Redondo Ave Salt Lake City Utah 84108-3119

# HEWLETT PACKARD

Contract Code: GSS09133-COMPUTERV05 FSF Vendor ID: 0000035207 Account Rep

Hewlett Packard Company 442 Swan Blvd. Deerfield, IL 60015-3673 Attn: Debra Lee, WSCA/NASPO Contract Program Manager: Email: <u>debra.lee@hp.com</u> Phone: 847-537-0344 Fax: 281-927-5213

#### Send PO's to:

HP Direct C10GM 10810 Farnam Drive Omaha, NE 68154-3237 Ordering Fax: (800) 825-2329 Order email box: <u>PSorderprocessing@hp.com</u>

HP Fulfillment Subcontractors:

Please note: Only HP Branded Products available under Band 1, Servers, Band 2, Workstations (notebooks, desktops, thin clients, etc.); Band 3 Printers, Band 4, Storage, Band 5 Handhelds (PDA's) and Band 7 Monitors are available under the Fulfillment Subcontractor.

Third party products must be purchased directly from HP

MTM Technologies Inc	CDW Government,	LLC	
GSS09133-COMPUTERV27	GSS09133-COMPUT		
FSF ID: 0000002776	FSF ID: 0000022347		
For phone orders please contact:	For phone orders pl	ease contact:	
Contact Name: Michael Carey	State and Local Gov		
Company Name: MTM Technologies	Contact Name:	Michael Cholko	
Telephone: 302-735-3370	Company Name:		
Toll Free: 866-383-2867	Telephone:	203.851.7139	
	Toll Free:	866.769.8470	
Fax Number and email address for	K-12 Education Con	itact	
Orders:	Contact Name: Company Name: Telephone:	Bill Rose	
Fax : 302-735-3373	Company Name:	CDW•G	
Email: mcarey@mtm.com			
Ordering Address	Toll Free:	866.819.6504	
Company Name: MTM Technologies, Inc.	Higher Education C		
Address: 1675A South State St., Dover, DE	Contact Name:	Ed Voiculescou	
19901-5148	Company Name:		
Attn Contact Name: Michael Carey	Telephone:	847.968.9562	
Remit Address	Toll Free:	877.259.4215	
Company Name: MTM Technologies, Inc. Address: 1200 High Ridge Road, Stamford,	Fax Number and em	lan address for	
CT 06905; <b>Tel:</b> 203-975-3700; <b>Fax:</b> 203-	Orders: State and Legal Cov	vernment Customers	
975-3701	Fax : 847.990.8115		
975-9701	Email: michcho@cdv		
	K-12 Education Cus		
	Fax: 847.990.8193		
	Email: <u>billros@cdw.c</u>		
	Higher Education C		
	Fax : 847.968.1562		
	Email: eddivoi@cdw		
	Ordering Address		
	Company Name:	CDW Government	
	LLC		
	Address:		
	Avenue, Vernon Hills		
	Attn Contact Name:	(Contact names listed	
	on previous page)		

	Remit Address Company Name: CDW Government LLC Address: Attn: Accounts Payable 75 Remittance Drive, Suite 1515 Chicago, IL 60675	
HCGI Hartford (HCGI) GSS09133-COMPUTERV34 FSF ID:	USC/Canterbury Corp GSS09133-COMPUTERV33 FSF ID:	
For phone orders please contact: Contact Name: Carol Huff Company Name: HCGI Telephone: 800-370-5849 Toll Free:	For phone orders please contact: Contact Name: Kim Parrish Company Name: USC/Canterbury Corp Telephone: 410-768-0251 Toll Free:	
Fax Number and email address for Orders:Fax : 410-740-8732Email: chuff@hcgi.comOrdering AddressCompany Name: HCGIAddress: 10480 Little Patuxent Pkwy, 4thFloorColumbia, Md 21044Attn Contact Name: Carol HuffRemit AddressCompany Name: HCGIAddress: PO Box 824607, Philadelphia, PA19182	Fax Number and email address forOrders:Fax : 410-768-0254Email: kparrish@usc-canterbury.comOrdering AddressCompany Name: USC/Canterbury CorpAddress: 104 Lently Farm Lane Centreville,MD 21617Attn Contact Name: Debbie GaussRemit AddressCompany Name: USC/Canterbury Corp.Address: PO Box 62339 Baltimore, MD21264-2339	
Daly Computers GSS09133-COMPUTERV31 FSF ID: 0000134949	ePlus Technology, Inc GSS09133-COMPUTERV30 FSF ID: 0000040210	

For phone orders please contact:	Fo
Contact Name: Jeff Di Bella	Co
Company Name: Daly Computers	Co
Telephone: 301-670-0381	Те
Toll Free: 800-955-3259	То
Fax Number and email address for	Fa
Orders:	Or
Fax : 301-963-1516	Fa

Email: dcisales@daly.com

# Ordering Address

Company Name: Daly Computers Address: 22521 Gateway Center Drive, Clarksburg, MD 20871 Attn Contact Name: Jeff Di Bella

# Remit Address

Company Name: Daly Computers Address: 22521 Gateway Center Drive, Clarksburg, MD 20871

# For phone orders please contact:

Contact Name: Nick D'Archangelo Company Name: ePlus Technology, inc Telephone: (610) 495-1293 Toll Free: (800) 215-2227

#### Fax Number and email address for Orders:

Fax : (610) 495-1208 Email: <u>ndar@eplus.com</u>

# Ordering Address

Company Name: ePlus Technology, inc. Address: 130 Futura Drive Pottstown, PA 19464 Attn Contact Name: Nick D'Archangelo Remit Address

Company Name: ePlus Technology, inc. Address: PO Box 404398 Atlanta, GA 30384-4398

# HOWARD TECHNOLOGY SOLUTIONS

Contract Code: GSS09133-COMPUTERV16 FSF Vendor ID: 0000033314 **Account Rep** Melissa Reeves 36 Howard Drive Ellisville, MS 39437-9020 Email: <u>mreeves@howard.com</u> Phone: (888) 912-3151, Ext 5680 Fax: (601) 399-5077

#### All orders are to be issued directly to:

Howard Technology Solutions Attn: Order Entry P. O. Box 1590 Laurel, MS 39411-1590

# All Payments are to be issued to:

Howard Technology Solutions Attn: Finance Department P. O. Box 1590 Laurel, MS 39441-1590

#### **IBM** Corporation

Contract Code: GSS09133-COMPUTERV06 FSF Vendor ID: 0000002544 **Account Rep** Karen Schneider IBM Corporation 4660 La Jolla Village Drive, Ste 300 San Diego, CA, 92122-4604 Email: <u>kasch@us.ibm.com</u> Phone: (858) 587-5137 Fax: (858) 587-5099

# Send PO's to:

IBM Corporation IBM State & Local Government Team 7100 Highlands Parkway Smyrna, GA 30082

**P.O. fax number:** (800) 242-6329

# Remittance address:

You may either remit to the address which will appear on your invoice or to: IBM Corporation P.O. Box 676673 Dallas, Texas 75267-6673

LENOVO (United States), INC Contract Code: GSS09133-COMPUTE	RV17	
FSF Vendor ID: 0000031170		
Lenovo (US) 1017 Think Place Building 3, 3A23		
Morrisville, NC 27560-9002		
Attn: Melissa Autrey Freeman		
Email: mautrey@lenovo.com		
Phone: (919) 294-0609		
Fax: (919) 257-4987		
· · · ·		
Lenovo Resellers		
[ <b>-</b>		
	GovConnection, Inc.	
GSS09133-COMPUTERV23	GSS09133-COMPUTERV26	
FSF Vendor ID: 0000022347	FSF Vendor ID: 0000030381	
230 N. Milwaukee Avenue	730 Milford Road	
Vernon Hills, II 60061	Merrimack, NH 03054-4631	
Phone: (866) 691-7126	Phone: (800) 800-0019	
Fax: (847) 465-6800	Fax: (603) 683-6192	
www.cdwg.com	www.govconnection.com	_
SHI International Corporation	NWN Corporation	
GSS09133-COMPUTERV24	GSS09133-COMPUTERV29	
FSF Vendor ID: 0000016884	FSF Vendor ID: 000039535	
33 Knightsbridge Road	130 Gaither Rive, Suite 100	
Piscataway, NJ 08854	Mount Laurel, NJ 08054-1715	
Phone: (888) 764-8888	Attn: Eleanor Picozzi	
Fax: (732) 868-8889	Phone: 856-722-8000, ext 107	
www.shi.com	Fax: 856-722-8061	
	epicozzi@nwit.com	
1		
NETAPP, INC.		
Contract Code: GSS09133-COMPUTE	RV07	
FSF Vendor ID: 0000034198		
NETAPP, INC.		

FSF Vendor ID: 0000022295FSF Vendor ID: 0000037672105 West Fifth AvenuePCS Denver OfficeTallahassee, FL 323031200 W. Mississippi Avenue				
GSS09133-COMPUTERV12	GSS09133-COMPUTERV13			
Insight Public Sector	PCS – Portable Computer Solutions			
Send PO's to:				
Phone: (973) 303-7787				
Email: michelle_chapin@us.panasonic.com				
Ashburn, VA 20148-3609				
21473 Glebe View Drive				
Michelle Chapin Panasonic Solutions Company				
Account Rep				
FSF Vendor ID: 0000037671				
Contract Code: GSS09133-COMPUTERV08				
PANASONIC SOLUTIONS COMPANY				
Phone: (888) 4-NETAPP = (888) 463-8277 or (916) 576	6-7808			
Warranty, Maintenance, and Problem Requests:				
Email: <u>Nateshia.Smith@NetApp.com</u> Phone: (919) 476-5673				
Nateshia Smith, Service Contract Administrator				
Service Renewals/Upgrades:				
Phone: (919) 476-5051				
Email: Lauree.Burse@NetApp.com				
Order Placement and Billing Concerns: Lauree Burse, Manager of In-Side Sales				
www.netapp.com/us/how-to-buy/wsca				
Fax: (703) 918-7301				
Phone: (530) 644-1467				
Email: denise.orosco@netapp.com				
Attn: Denise Orosco				
Vienna, VA 22812				

	Denver, CO 80223			
Erica Falchetti				
Office: (800)-543-2437	Kathy Pakkebier			
erica.falchetti@insight.com	President			
www2.ips.insight.com	Office: (303) 346-2487 or (888) 836-7841			
	www.portablecomputersystems.com			
	kathyp@pcsmobile.com			
QUANTUM CORPORATION				
Contract Code: GSS09133-COMPUTER	5//09			
FSF Vendor ID: 0000035262				
Account Rep				
Suzanne Fletcher				
Quantum Corp.				
141 Innovation Drive				
Irvine, CA 92617-3040				
Email: <u>Suzanne.fletcher@quantum.com</u>				
Phone: (949) 856-7851				
Fax: (949) 856-7797				
ORACLE AMERICA, INC.				
Contract Code: GSS09133-COMPUTERV11				
FSF Vendor ID: 0000035281				
Account Rep				
Contract Matters				
Mary Ferguson				
Oracle America, Inc.				
500 Eldorado Blvd, Building 1				
Broomfield, CO 80021-3400				
Phone: (303) 558-3192				
Fax: (303) 558-3192				
mary.ferguson@oracle.com				
Program Matters	Orders are to be submitted to:			
Chris Reaume	Sun Microsystems, Inc.			
WSCA Program Manager	4150 Network Circle			
1000 Town Center, Ste. 1700	Santa Clara, CA 95054-1778			
Southfield, MI 48075-1233	Fax: 510-217-4296			
Email: christopher.reaume@sun.com	E-mail: <u>edu-csr@Sun.com</u>			
Phone: (248) 412-4067				

Fax: (248) 412-4067	
Payments submitted to:	
Sun Microsystems, Inc.	
c/o Bank of America	
Drawer CS 198330	
Atlanta, GA 30384-8330	
RICOH AMERICAS	
Contract Code: GSS09133-COMPUTERV10	
FSF Vendor ID: 0000016683	
Account Rep	
Lori Toth	
Ricoh Americas Corp.	
5 Dedrick Place	
West Caldwell, NJ 07006-6398	
Email: lori.toth@ricoh-usa.com	
Phone: (717) 487-2888	
Fax: (973) 882-2219	
TOSHIBA AMERICA INFORMATION SYSTEMS	
Contract Code: GSS09133-COMPUTERV19	
FSF Vendor ID: 0000018126	
Account Rep	
Jeff Ballard	
Toshiba America Information Systems, Inc.	
9740 Irvine Blvd.	
Irvine, CA 92618-1697	
Email: Toshiba.wsca.pa@tais.toshiba.com	
Phone: (949) 461-4692	
Fax: (949) 206-3314	
TRANSOURCE COMPUTERS	
Contract Code: GSS09133-COMPUTERV14	
FSF Vendor ID: 0000040279	
Account Rep	
Transource Computers	
Marlo Gouin	
2405 West Utopia Road	
Phoenix, AZ 85027-4100	
Email: mgouin@transource.com	
Phone: (800) 486-3715 or (623) 879-8882	

Fax: (623) 879-8887

**XIOTECH CORPORATION** Contract Code: GSS09133-COMPUTERV20 FSF Vendor ID: 0000037673 Account Rep Mary Reuss **Xiotech Corporation** 6455 Flying Cloud Drive Eden Prairie, MN 55344-3394 Email: mary reuss@xiotech.com Phone: (952) 983-2435 (612) 419-1016 Cell: (952) 983-6950 Fax: To place orders: Dale Kunde, Order Admin **Xiotech Corporation** 6455 Flying Cloud Drive Eden Prairie, MN 55344-3394 Phone: (952) 983-2423

Fax: (952) 983-2210 Email: dale kunde@xiotech.com

Main # (952) 983-3000

Remit to address is the same as above.

# 4. SHIPPING TERMS:

(Return to Table of Contents)

F.O.B. destination.

# 5. PREMIUM SAVINGS PACKAGE (PSP):

(Return to Table of Contents)

The Contractor agrees to maintain a Premium Savings Package (PSP). The PSP program offers deeper discounts for specifically designated configurations. The current process is to redefine/update the packages every six months, so that the new pricing and configuration is available

on May 1 and November 1 of each year. See Premium Savings Package configurations and specifications on the NASPO website: <a href="http://www.wnpsp.com/index.html">http://www.wnpsp.com/index.html</a>

# WSCA/NASPO Premium Savings Packages

# **Configuration Pricing May - October 2012**

	Desktops	Standard Desktop	Performance Desktop	Education Desktop (Intel)
DELL	List Price	\$1,180	\$1,469	\$1,001
	Contract Price	\$1,081	\$1,339	\$920
	Premium Savings Package	\$733	\$1,000	\$681
	Savings (WNPSP over Contract Price)	32%	25%	26%

# WSCA/NASPO Premium Savings Packages

# **Configuration Pricing May - October 2012**

	Workstations	Entry Level Workstatio n Desktop	Mid Level Workstatio n Desktop	Workstato n Laptop
DELL	List Price	\$1,496	\$2,871	\$3,172
	Contract Price	\$1,356	\$2 <i>,</i> 595	\$2 <i>,</i> 860
	Premium Savings Package	\$1,047	\$2,010	\$2,140
	Savings (WNPSP over Contract			
	Price)	23%	23%	25%

WSCA/NASPO Premium Savings Packages

	Laptops	Standard Laptop	Desktop Replacement Laptop	Ultra- light Laptop
DELL	List Price	\$1,502	\$1,898	\$1,879
	Contract Price	\$1,366	\$1,722	\$1,732
	Premium Savings Package	\$1,033	\$1,284	\$1,150
	Savings (WNPSP over Contract Price)	24%	25%	34%

# **Configuration Pricing May - October 2012**

# WSCA/NASPO Premium Savings Packages

	Specialty Laptops	Netbook/ MiniNotebook	Tablet	Touchpad Tablet/Pad	Ruggedized Laptop	
			\$2,41			
DELL	List Price	\$717	7	\$1,083	\$5,180	
			\$2,18			
	Contract Price	\$646	4	\$997	\$4,643	
			\$1,23			
	Premium Savings Package	\$489	3	\$948	\$3,759	
	Savings (WNPSP over Contract Price)	24%	44%	5%	19%	

# **Configuration Pricing May - October 2012**

				iviay Octor				
						24"		
				19" Wide	22" Wide	Wide	17"	19" Wide
	_	17"	19"	Format	Format	Format	Education	Education
	Monitors	Monitor	Monitor	Monitor	Monitor	Monitor	Monitor	Monitor
DELL	List Price	\$169	\$199	\$179	\$199	\$299	\$169	\$179
	Contract Price	\$151	\$178	\$160	\$178	\$268	\$151	\$160
	Premium Savings Package	\$139	\$163	\$147	\$163	\$245	\$151	\$155
	Savings (WNPSP over Contract		00/	00/	00/	0%	09/	20/
	Price)	8%	8%	8%	8%	9%	0%	3%

# **Configuration Pricing May - October 2012**

# **SPECIFICATIONS**

# WSCA/NASPO Premium Savings Packages May - October 2012

This is only a summary of the minimum specifications for each standard configuration Detailed specifications, customization options, and ordering capabilities can be obtained from Dell's web page

#### **Standard Desktops - Minimum Specifications**

	Standard Desktop	Performance Desktop
Operating System	Windows 7 Professional	Windows 7 Professional
Processor	Core i5-2400 or Core i5-34xx	Intel Core i7-2600 or Core i7-37xx
RAM	4GB, DDR3	4 GB (2x2GB) DDR3 two open slots
Hard Drive	250 GB SATA hard drive 7200 rpm	250 GB SATA hard drive 7200 rpm
Network	Integrated Intel Gigabit Ethernet	Integrated Intel Gigabit Ethernet
Optical Drive	DVD +/- RW	DVD +/- RW
Case	Desktop, SFF, etc.	Tower case
		PCI Express x-16 512 MB discrete dual
Video	Intel HD Graphics	video

USB	Six USB 2.0 ports	Six USB 2.0 ports
Warranty	Three year next working day on site	Three year next working day on site
Energy-Star	Energy Star 5.0 compliant	Energy Star 5.0 compliant
EPEAT	EPEAT silver level	EPEAT silver level

#### WNPSP Pricing

Standard Desktop		Performance Desktop		
Optiplex 990	\$733	Optiplex 990	\$1,000	

#### **Education Desktops - Minimum Specifications**

	Education Desktop PC - AMD	Education Desktop PC - Intel
Operating System	Windows 7 Professional	Windows 7 Professional
Processor	AMD Athlon II X2 B24 or A6-xx APU	Intel Core i3-540 or Core i3-32xx
RAM	2 GB (2x1GB) DDR3 two open slots	2 GB (2x1GB) DDR3 two open slots
Hard Drive	250 GB SATA hard drive 7200 rpm	250 GB SATA hard drive 7200 rpm
Network	Integrated Intel 10/100/1000	Integrated Intel 10/100/1000
Optical Drive	DVD +/- RW	DVD +/- RW
Case	Desktop case	Desktop case
Video	Integrated video	Integrated video
USB	Six USB 2.0 ports	Six USB 2.0 ports
Warranty	Three year next working day on site	Three year next working day on site
Energy-Star	Energy Star 5.0 compliant	Energy Star 5.0 compliant
EPEAT	EPEAT silver level	EPEAT silver level

Standard Desktop		Performance Desktop		
Optiplex 580 \$513		Optiplex 990	\$681	

# Workstations - Minimum Specifications

WNPSP Pricing

	Entry Level Desktop Workstation	Mid Level Desktop Workstation	Laptop Workstation
Operating System	Windows 7 Professional	Windows 7 Professional	Windows 7 Professional
			Core i7-2860QM or Core i7-
Processor	Intel Xeon E3-1225 3.10 GHz	Intel Xeon W3565 quad core 3.20 GHZ	38xxQM
RAM	8 GB memory DDR3	8 GB memory DDR3	8 GB memory DDR3
Hard Drive	250 GB SATA hard drive 7200 rpm	250 GB SATA hard drive 7200 rpm	250 GB SATA hard drive 7200 rpm
Network	Integrated Intel Gigabit Ethernet	Integrated Intel Gigabit Ethernet	Integrated Intel Gigabit Ethernet
Optical Drive	DVD +/- RW	DVD +/- RW	DVD +/- RW
	PCI Express x-16 512 MB discrete dual	PCI Express x-16 512 MB discrete dual	
Video	video	video	512 MB discrete graphics
USB	Eight USB 2.0 ports	Eight USB 2.0 ports	Two USB 2.0 ports
Warranty	Three year next working day	Three year next working day	Three year next working day
Energy-Star	Energy Star 5.0 compliant	Energy Star 5.0 compliant	Energy Star 5.0 compliant
EPEAT	EPEAT silver level	EPEAT silver level	EPEAT silver level

WNPSP Pricing

Ent	/ Level Desktop Workstation Mid Level Desktop Workstation		Laptop Wo	orkstation		
	T1600	\$1,047	T3500	\$2,010	M4600	\$2,140

Laptops - Minimum	Specifications
-------------------	----------------

	Standard Laptop	Desktop Replacement Laptop	Ultra-Light Laptop
Operating			
System	Windows 7 Professional	Windows 7 Professional	Windows 7 Professional
Processor	Core i5-2520M or Core i5-33xxM	Core i7-2620M or Core i7-35xxM	Core i5-2520M or Core i5-33xxM
RAM	4 GB, DDR3	4 GB, DDR3	4 GB, DDR3
Wireless	Integrated 802.11a/g/h	Integrated 802.11a/g/h	Integrated 802.11a/g/h
	250 GB SATA hard drive 7200	250 GB SATA hard drive 7200	
Hard Drive	rpm	rpm	160 GB SATA hard drive 7200 rpm
Network	Integrated Intel Gigabit Ethernet	Integrated Intel Gigabit Ethernet	Integrated Intel Gigabit Ethernet
Optical Drive	DVD +/- RW	DVD +/- RW	Specify if included
Display	14" WXGA TFT or WLED HD	15" WXGA TFT or WLED HD	Up to 13.3" XGA or WXG or WLED HD
Video	Intel HD Graphics	512 MB discrete graphics	128 MB graphics (specify if discrete)
USB	Two USB 2.0 ports	Two USB 2.0 ports	Two USB 2.0 ports
Warranty	Three year next working day	Three year next working day	Three year next working day
Energy-Star	Energy Star 5.0 compliant	Energy Star 5.0 compliant	Energy Star 5.0 compliant
EPEAT	EPEAT silver level	EPEAT silver level	EPEAT silver level

WNPSP Pricing	Standard Laptop		Desktop Replaceme	nt Laptop	Ultra-Light Laptop	
	Latitude E6420	\$1,033	Latitude E6520	\$1,284	Latitude E6320	\$1,150

	Tablet	NetBook	Touchscreen Tablet/Pad
<b>Operating System</b>	Windows 7 Professional	Windows 7 Professional	Specify
Processor	Core i5-2520M or Core i5-33xxM	Intel Atom N550 or N2600	Specify
RAM	4 GB, DDR3	2 GB, DDR3	Specify
Wireless	Integrated 802.11a/g/h	Integrated 802.11a/g/h	Integrated 802.11a/g/h
Hard Drive	160 GB SATA hard drive 7200 rpm	160 GB SATA hard drive 5400 rpm	Specify
Network	Integrated Intel Gigabit Ethernet	Integrated Network Controller (10/100)	Integrated Network Controller (10/100)
Optical Drive	Specify if included	N/A	N/A
Display	XGA or WXGA TFT or WLED with rotating hinge for tablet functionality	10" WSVGA	Specify
Video	Intel HD Graphics	128 MB graphics	Specify
USB	Two USB 2.0 ports	Two USB 2.0 ports	Specify
Warranty	Three year next working day	One year parts and labor	One year parts and labor
Energy-Star	Energy Star 5.0 compliant	Energy Star 5.0 compliant	N/A
EPEAT	EPEAT silver level	EPEAT silver level	N/A

# Tablet, Netbook, Touchscreen Tablet/Pad - Minimum Specifications

WNPS

PSP Pricing	Tablet	NetBool		Touchscreen Tablet/Pad		
	Latitude - XT3	\$1,233	Latitude 2120	\$489	ST Tablet	\$948

# Ruggedized Laptops - Minimum Specifications

	Ruggedized Laptop
Operating System	Windows 7 Professional
Processor	Core i5-2520M or Core i5-33xxM
RAM	4 GB DDR3
Wireless	Integrated 802.11a/g/h
Hard Drive	160 GB SATA hard drive, shock mounted, removable
Durability Features	Moisture & dust resistant LCD, keyboard & touchpad, sealed port and connector covers, vibration & drop-shock resistant
Network	Integrated Intel Gigabit Ethernet
Optical Drive	CD-RW/DVD-ROM combo
Video - screen size and type Video	13.3" XGA or WXGA transmissive, daylight-readable Intel HD Graphics
USB	Two USB 2.0 ports
Warranty	Three year parts and labor
Energy-Star	Energy Star 5.0 compliant
EPEAT	EPEAT silver level

# WNPSP Pricing

Ruggedized Laptop				
E6420 XFR	\$3,759			

#### WSCA/NASPO Premium Savings Packages

Configuration Pricing November 2011 - April 2012

This is only a summary of the minimum specifications for each standard configuration

Detailed specifications, customization options, and ordering capabilities can be obtained from Dell's web page

#### Monitors - Minimum Specifications

	17: Monitor	19" Monitor	19" Wide Format Monitor	22" Wide Format Monitor	24" Wide Format Monitor	17" Education Monitor	19" Wide Education Monitor
Screen size (diagonal measure)	17 inches	19 inches	19 inches	22 inches	24 inches	17 inches	19 inches
Format	Standard format	Standard format	Wide-Format, WSXGA compatible	Wide-Format, WSXGA compatible	Wide-Format, WSXGA compatible	Standard format	Wide-Format, WSXGA compatible
Resolution	1280x1024	1280x1024	1440x900	1680x1050	1920x1080	1280x1024	1440x900
Brightness	250 Nlts/ cd/m2						
Contrast	500 to 1	500 to 1	400 to 1	400 to 1	400 to 1	500 to 1	400 to 1
Response Time	8 ms	12 ms	12 ms				
Pixel Policy	ISO-13406-2						
VGA interface	VGA Interface required						
DVI interface	DVI Interface required	Specify whether DVI interface is included	Specify whether DVI interface is included				
Warranty	3yr (Parts and labor) 3yr backlight included						
Stand	Height-adjustable stand	Height-adjustable stand	Height-adjustable stand	Height-adjustable stand	Height-adjustable stand	Specify whether stand is height-adjustable	Specify whether stand is height-adjustable
Energy-Star	Specify Energy Star 5.0 compliance						
EPEAT	EPEAT gold level	EPEAT silver level	EPEAT silver level				

WNPSP Pricing	17: Monitor	19" Monitor	19" Wide Format Monitor	22" Wide Format Monitor	24" Wide Format Monitor	17" Education Monitor	19" Wide Education Monitor
	\$155	\$188	\$155	\$180	\$245	\$155	\$155

# 6. <u>DELIVERY AND PICKUP</u>:

(Return to Table of Contents)

Contractor agrees to deliver Products to Purchasing Entities within 25 calendar days after receipt of a valid Purchase Order.

# 7. DEPARTMENT OF TECHNOLOGY AND INFORMATION (DTI) NOTIFICATION:

(Return to Table of Contents)

To help maximize efficiencies and improve the quality of IT related purchases, any information technology related purchase in excess of \$10,000 shall be sent to DTI prior to issuance of a purchase order or execution of a contract. In addition, DTI shall be consulted regarding the use of contractual resources for information technology initiatives and support in excess of \$50,000 prior to the work commencing.

#### 8. PRICING:

(Return to Table of Contents)

Prices will remain firm for the term of the contract period. See link for each vendor on pages 21 through 23.

#### ADDITIONAL TERMS AND CONDITIONS

(Return to Table of Contents)

#### 9. BILLING:

The successful vendor is required to <u>"Bill as Shipped" to the respective ordering agency(s)</u>. Ordering agencies shall provide at a minimum the contract number, ship to and bill to address, contract name and phone number.

#### 10. <u>PAYMENT</u>:

The agencies or school districts involved will authorize and process for payment each invoice within thirty (30) days after the date of receipt. The contractor or vendor must accept full payment by procurement (credit) card and/or conventional check and/or other electronic means at the State's option, without imposing any additional fees, costs or conditions.

#### 11. PRODUCT SUBSTITUTION:

All items delivered during the life of the contract shall be of the same type and manufacture as specified unless specific approval is given by Government Support Services to do otherwise. Substitutions may require the submission of written specifications and product evaluation prior to any approvals being granted.

#### 12. ORDERING PROCEDURE:

Successful contractors are required to have either a local telephone number within the (302) area code, a toll free (800) number, or agree to accept collect calls. Each agency is responsible for placing their orders and may be accomplished by written purchase order, telephone, fax or computer on-line systems. The contractor or vendor must accept full payment by procurement (credit) card and/or conventional check and/or other electronic means at the State's option, without imposing any additional fees, costs or conditions.

All purchase orders must include the vendor's contract number, **GSS09133-COMPUTERV<u>XX</u>**, and the Master Price Agreement Number, **B27<u>XXX</u>**.

# 13. HOLD HARMLESS:

The contractor agrees that it shall indemnify and hold the State of Delaware and all its agencies harmless from and against any and all claims for injury, loss of life, or damage to or loss of use of property caused or alleged to be caused, by acts or omissions of the contractor, its employees, and invitees on or about the premises and which arise out of the contractor's performance, or failure to perform as specified in the Agreement.

#### 14. NON-PERFORMANCE:

In the event the contractor does not fulfill its obligations under the terms and conditions of this contract, the ordering agency may purchase equivalent product on the open market. Any difference in cost between the contract prices herein and the price of open market product shall be the responsibility of the contractor. Under no circumstances shall monies be due the contractor in the event open market products can be obtained below contract cost. Any monies charged to the contractor may be deducted from an open invoice.

#### 15. FORCE MAJEURE:

Neither the contractor nor the ordering agency shall be held liable for non-performance under the terms and conditions of this contract due, but not limited to, government restriction, strike, flood, fire, or unforeseen catastrophe beyond either party's control. Each party shall notify the other in writing of any situation that may prevent performance under the terms and conditions of this contract.

#### 16. AGENCY'S RESPONSIBLIITIES:

The Agency shall:

- a. Examine and review in detail all letters, reports, drawings and other documents presented by the Contractor to the Agency and render to the Contractor in writing, findings and decisions pertaining thereto within a reasonable time so as not to delay the services of Contractor.
- b. Give prompt written notice to the Contractor whenever the Agency observes or otherwise becomes aware of any development that affects the scope or timing of the Contractor's services.
- c. When an ordering agency first experiences a relatively minor problem or difficulty with a vendor, the agency will contact the vendor directly and attempt to informally resolve the problem. This includes failure to perform by the date specified and any unacceptable difference(s) between the purchase order and the merchandise received. Ordering agencies should stress to vendors that they should expedite correction of the differences because failure to reply may result in an unfavorable rating in the execution of the awarded contract.
- d. The state has several remedies available to resolve non-performance issues with the contractor. The Agency should refer to the Contract Terms and Conditions to view these remedies. When a default occurs, the Agency should first review the contract to confirm that the issue is a part of the contract. If the issue is not covered by the contract, the state cannot expect the contractor to perform outside the agreement. If the issue is a part of the

contract, the Agency or GSS - Contracting must then contact the contractor, discuss the reasons surrounding the default and establish a date when the contractor will resolve the non-performance issue.

e. If there is a performance deficiency, a Corrective Action Report (CAR) may be used. Complete this form to report concerns with vendors or commodities. Be sure to furnish as much detail as possible. <u>http://gss.omb.delaware.gov/divisionwide/forms.shtml</u>.

# 17. SERVICING SUBCONTRACTORS:

All Contractors' authorized business partners in the State of Delaware.

#### 18. PRODUCT WARRANTY:

Any communications hardware, services, and software will be covered by the manufacturer's warranty.

#### 19. AMERICAN RECOVERY AND REINVESTMENT ACT OF 2009 (ARRA):

If or when contractor is notified by ordering entity that a specific purchase or purchases are being made with ARRA funds, contractor agrees to comply with the data element and reporting requirements that are legally required of providers of goods and related services. Ordering entity is responsible for informing contractor as soon as the ordering entity is aware that ARRA funds are being used for a purchase or purchases. Contractor will provide any required report to the ordering entity as required by law. The Contractor, as it relates to purchases under this contract, is not a subcontractor or subgrantee, but simply a provider of goods and related services.

# 20. <u>E-RATE</u>:

#### (Return to Table of Contents)

"E-Rate" is a program sponsored by the Federal Communications Commission whereby educational and other qualifying institutions may purchase authorized technology at reduced prices. E-Rate eligibility depends upon who uses the equipment, how it is used and where it is located. In general terms, equipment located on school property and that is necessary for e-mail and internet access in classrooms is eligible for E-Rate support. Each contractor shall make every effort to continue its involvement in this program and to add products as applicable.

Contractor	E-Rate ID
Ace Technology Partners	143020378
Apple, Inc.	143004358
Computer Technology Link (CTL)	143016486
Dell Marketing L.P.	143004340
EMC Corporation	N/A
Fujitsu America	143029609
Grace Global Corp.	143030527
Hewlett Packard	143007617
Howard Technology	143022153
IBM	143005607
Lenovo	143033514
Netapp	143021227

Oracle America, Inc.	N/A
Panasonic	N/A
Quantum	N/A
Ricoh Americas	N/A
Toshiba	N/A
Transource Computers	143008973
Xiotech Corp.	143024494

VENDOR	MASTER PRICE AGREEMENT	CONTRACT CODE	PRODUCTS OFFERED	LEASING ALLOWED	WEB SITE
APPLE	B27158	GSS09133-COMPUTERV02	PC (including LAN storage)	Yes	store.apple.com/AppleStore/WebObjects/K1 2Custom?qprm=141519
DELL MARKETING L.P.	B27160	GSS09133-COMPUTERV03	PC (including LAN storage)	Yes	www.dell.com/naspowsca

VENDOR	MASTER PRICE AGREEMENT	CONTRACT CODE	PRODUCTS OFFERED	LEASING ALLOWED	WEB SITE
ACE TECHNOLOGY PARTNERS	B27157	GSS09133-COMPUTERV01	PC (including LAN storage)	Yes	http://system.acecomputers.com/index.asp? cid=WSCA-DE
COMPUTER TECHNOLOGY LINK	B27159	GSS09133-COMPUTERV18	PC (including LAN storage)	No	www.ctlcorp.com/wsca
EMC CORPORATION	B27161	GSS09133-COMPUTERV04	Server Storage	Yes	www.emc.com/emcwsca
FUJITSU AMERICA	B27162	GSS09133-COMPUTERV22	PC (including LAN storage)	Yes	http://store.shopfujitsu.com/fpcbp/WSCA
GRACE GLOBAL CORP.	B27163	GSS09133-COMPUTERV15	PC (including LAN storage)	No	wsca.graceglobalinc.com
HEWLETT PACKARD	B27164	GSS09133-COMPUTERV05	PC (including LAN storage)	Yes	www.hp.com/buy/delaware
HOWARD TECHNOLOGY	B27165	GSS09133-COMPUTERV16	PC (including LAN storage)	No	www.howardcomputers.com/wsca2009
IBM	B27166	GSS09133-COMPUTERV06	Server Storage	Yes	www.ibm.com/easyaccess/wscanaspo
LENOVO (United States)	B27168	GSS09133-COMPUTERV17	PC (including LAN storage)	No	www.lenovo.com/wsca
NETAPP	B27170	GSS09133-COMPUTERV07	Server Storage	Yes	www.netapp.com/us/how-to-buy/wsca
ORACLE AMERICA, INC.	B27175	GSS09133-COMPUTERV11	Server Storage	Yes	http://www.oracle.com/us/corporate/pricing/w sca-homepage-081353.html
PANASONIC	B27172	GSS09133-COMPUTERV08	PC (including LAN storage)	Yes	http://www.panasonic.com/business/toughbo ok/wsca_contract.asp

QUANTUM	B27173	GSS09133-COMPUTERV09	Server Storage	No	www.quantum.com/wsca
RICOH AMERICAS	B27174	GSS09133-COMPUTERV10	Printers	No	www.ricoh-usa.com/rmap/wscaprinters
TOSHIBA	B27176	GSS09133-COMPUTERV19	PC (including LAN storage)	No	www.laptops.toshiba.com/wsca-de
TRANSOURCE COMPUTERS	B27177	GSS09133-COMPUTERV14	PC (including LAN storage)	No	www.transource.com/wsca/de
XIOTECH CORP.	B27179	GSS09133-COMPUTERV20	Server Storage	No	www.xiotech.com/wsca2009

# Recall Information Regarding ThinkCentre M90z and M70z all in one Desktop PCs:

March 8, 2012

Dear Lenovo Customer:

In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Lenovo is voluntarily recalling 160,000 ThinkCentre M90z and ThinkCentre M70z all-in-one desktop PCs worldwide sold between May 2010 and January 2012. Lenovo has determined that due to a failure of the power supply in the affected all-in-ones, the system can overheat and pose a fire hazard. Lenovo has received two customer reports of fire that resulted in damage to the PC.

Effective immediately, Lenovo is offering free power-supply replacements for all affected ThinkCentre M90z and M70z all-in-one desktop PCs. Only certain of the ThinkCentre M90z and M70z all-in-one desktop PCs sold in the timeframe are affected, and all of the affected systems can be identified by machine type and serial number. Lenovo internal records indicate that you have received an all-in-one desktop PC with an affected power supply. Lenovo recommends that you should immediately stop using the affected desktop PC, unplug the power cord, and contact Lenovo Services or an authorized Warranty Services Provider to schedule an appointment to have your power supply replaced.

Should you have any further questions, U.S. and Canada residents may contact Lenovo Services at 1-855-248-2194 or an authorized Warranty Services Provider. International contact information for recall support is available at <u>http://www.lenovo.com/aiopsurecall</u>.

When you contact a technical support representative, please advise them you are calling in reference to the ThinkCentre M90z and M70z all-in-one desktop PC power supply recall.

Lenovo greatly appreciates your business and apologizes for the incovenience caused by these issues.

Sincerely,

Ken Seethaler Director, Product Engineering, Lenovo