

February 6, 2007

TO: ALL OFFERORS

FROM: ARNOLD COOKSON, CPPB
STATE CONTRACT PROCUREMENT SUPERVISOR

SUBJECT: ADDENDUM TO INVITATION TO BID CONTRACT NO.: **07-394A-AC,**
NETWORK SERVICES

ADDENDUM #1

This addendum is issued to provide additional information for vendors to use in preparing their proposals and becomes part of the contract.

All other terms and conditions remain the same.

If you have any questions, please contact me at 302-857-4553.

1. Pages 14 & 15- Items 38, 39, 40, 42, and 43 are deleted from the Request for Proposal.

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The following job skill descriptions are provided to help vendors prepare their pricing portion of the Request for Proposal. **Vendors are shall complete and submit the following pages as part of their proposals.**

ON-SITE SUPPORT

Job Position – Job Title	Hourly Rate	Daily Rate based on 7.5 hours
<p><u>NETWORK TECHNICIAN</u></p> <p>Knowledge of customer’s operating systems, software and hardware. Repair skills with PC’s, peripherals and network interfaces and configuration. Verbal and written communication skills</p>	\$ _____	\$ _____
<p><u>NETWORK ENGINEER</u></p> <p>Certified Engineer on Customer’s Network Operating System (MSCE, or equivalent) network devices (CCNP) configuration of Network Server and Clients. Working knowledge of network applications, switches and servers. Good verbal and written communication skills.</p>	\$ _____	\$ _____
<p><u>ENTERPRISE ENGINEER</u></p> <p>Design, Implement and support LAN’s & WAN’s. A minimum of 5 years experience with enterprise systems. Advanced experience with, but not limited to routers, firewalls, switches and servers (CCSP, or equivalent). Advanced knowledge in network analysis. Advanced problem resolution, interpersonal, communication and writing skills. Advanced project management skills and strong security expertise.</p>	\$ _____	\$ _____
<p><u>SECURITY ENGINEER</u></p> <p>Experience with designing and implementing enterprise class wide area networks. Experience with Firewalls, VPN, encryption, intrusion detection and prevention systems and penetration testing. Excellent knowledge of vulnerabilities and exploits and the presentation, mitigation and prevention of each. Proven ability to conduct and document security assessments and understand and assess governmental and regulatory compliance requirements.</p>	\$ _____	\$ _____

Job Skill Specifications:

Listed below are the specific job skill roles you will need to provide in order to perform State of Delaware Network Services Projects. Please review the specifications by job skill. You may add to the general Job Skill description any additional detail you wish to provide that will help the State assess the qualitative aspects of your proposal.

Applicable to All Job Skills	Requires all necessary knowledge of the State's operating systems, hardware, and software to perform tasks associated with the Job Skill. Requires strong interpersonal and communication skills. Must possess educational and certification background to meet industry standard for Job Skill. Must be familiar with industry terms.
Level 1	Must have related Associates Degree or equivalent certifications, or a minimum of one (1) year of job skill experience.
Level 2	Must have related Bachelors Degree, or equivalent certifications or a minimum of three (3) years of job skill experience.
Level 3	Must have related Advanced Degree, or equivalent certifications or a minimum of five (5) years of job skill experience.

On-site Support	Provide technicians and consultants to support systems installations and applications testing. Person must be available for on-site response if necessary to ensure full operation at the start of the following workday.
Network Technician	Knowledge of the customer's operating systems, software and hardware. Must have repair skills with PC's, peripherals and network interfaces and configuration. Good verbal and written communication skills.
Network Engineer	Certified Engineer on Customer's Network Operating System (MSCE, or equivalent) network devices (CCNP) configuration of Network Server and Clients. Working knowledge of network applications, switches and servers. Good verbal and written communication skills.
Enterprise Engineer	Design, Implement and support LAN's & WAN's. A minimum of 5 years experience with enterprise systems. Advanced experience with, but not limited to routers, firewalls, switches and servers (CCSP, or equivalent). Advanced knowledge in network analysis. Advanced problem resolution, interpersonal, communication and writing skills. Advanced project management skills and strong security expertise.

Project Manager	Significant Project Management skills and experience. Ability to manage complete team of Job Skills associated with the project. Able to manage to project timeframes and milestone goals.
Level 1	
Level 2	
Level 3	

Network Server Engineer	Must be highly knowledgeable in all aspects of Network Services who can engineer and design efficient and compatible networks. Knowledgeable in multiple devices and applications used by the State.
Level 1	
Level 2	
Level 3	

Business Analyst	Ability to collect feedback from contract users, analyze network services needs, and define functional and technical specifications of work to be performed by other job skills.
Level 1	
Level 2	
Level 3	

Network Application Systems Analyst	Highly knowledgeable in network applications. Knowledgeable in multiple applications used by the State. Able to analyze and select appropriate applications to meet requirements. Knowledge of installation, troubleshooting and system integration.
Level 1	
Level 2	
Level 3	

Network Device Systems Analyst	Highly knowledgeable with network devices. Knowledgeable in multiple devices used by the State. Able to analyze and select appropriate devices to meet requirements. Knowledge of installation, troubleshooting and integration of devices.
Level 1	
Level 2	
Level 3	

Network Consultant	Highly knowledgeable in all aspects of network services. Can effectively consult the State on various network services topics. Knowledgeable in multiple devices and applications used by the State.
Level 1	
Level 2	
Level 3	

Database Design Analyst	Highly knowledgeable in multiple database software platforms, database design and development of Entity Relationship Diagrams etc. to support network applications.
Level 1	
Level 2	
Level 3	

Network Systems Programmer	Able to customize and program systems necessary for networking.
Level 1	
Level 2	
Level 3	

Technical Writer	Highly knowledgeable in all aspects of network services and specializes in the creation of clear and effective technical documentation.
Level 1	
Level 2	
Level 3	

Network Administrator	Highly knowledgeable in all aspects of network services and can administer network remotely and/or on site.
Level 1	
Level 2	
Level 3	