



STATE OF DELAWARE
DEPARTMENT OF FINANCE
DIVISION OF REVENUE
CARVEL OFFICE BUILDING
820 N. FRENCH STREET
WILMINGTON, DELAWARE 19801

January 18, 2019

TO: All Offerors

FROM: Michael Bacu
State Contract Procurement Administrator

SUBJECT: Addendum to Request for Proposals
FIN19001-REVENUE
Integrated Revenue Administration System

Addendum 11

This Addendum is issued to provide the IRAS Bidder Onsite Oral & Demo schedule.

IRAS BIDDER ONSITE ORAL & DEMO SCHEDULE

DAY 1

8:00 am to 9:00 am	Demonstration Room Setup
9:00 am to 9:30 am	Introduction & Overview
9:30 am to 12:30 am	Tech Group Scenarios / Orals <i>TCH1, TCH2, TCH3, TCH4, TCH5, TCH6, TCH7, TCH8, TCH9</i>
1:00 pm to 3:00 pm	Business License Scenarios / Orals <i>BL1, BL2, BL3, BL4</i>
3:00 pm to 4:00 pm	Corporate Scenarios / Orals <i>CIT1, CIT2</i>
4:00 pm to 4:10 pm	Break, move rooms
4:10 pm to 6:00 pm	Deep Dive Sessions Customer Contact, User Interface

DAY 2 (LEARNING LAB IN SEPARATE CONFERENCE ROOM)

8:00 am to 9:00 am	Demonstration Room Setup
9:00 am to 10:30 am	S-Corporate Income Tax Scenarios / Orals

	<i>SC1, SC2, SC3, SC4</i>
10:30am to 12:00 pm	Withholding Scenarios / Orals <i>WH1, WH2, WH3, WH4, WH5, WH6</i>
1:00 pm to 3:00 pm	Personal Income Tax Scenarios / Orals <i>PIT1, PIT2, PIT3, PIT4, NRPIT1, NRPIT2, NRPIT3</i>
3:00 pm to 4:00 pm	Fraud Scenarios / Orals <i>FRD1 & FRD2</i>
4:00 pm to 4:10 pm	Break, move rooms
4:10 pm to 6:00 pm	Deep Dive Sessions <i>Cloud Hosting, Security, System Interface, Tax Type</i>

DAY 3

8:00 am to 9:00 am	Demonstration Room Setup
9:00 am to 12:00 pm	Self-Service Scenarios <i>CS1, CS2, CS3, CS4</i>
12:00 pm to 12:30 pm	Miscellaneous Orals <i>ADT, APL, BRR, FIL, FOR, REP</i>
1:00 pm to 3:00 pm	Collections Scenarios / Orals <i>BTC1, BTC2, BTC3, BTC4, BTC5, BTC6, BTC7</i>
3:00 pm to 4:00 pm	Bankruptcy, & Decedents Scenarios / Orals <i>BKP1, DEC1</i>
4:00 pm to 4:10 pm	Break, move rooms
4:10 pm to 6:00 pm	Deep Dive Sessions <i>Data Conversion, Non-Functional, OCM, Project Management</i>

DAY 4

8:00 am to 9:00 am	Demonstration Room Setup
9:00 am to 10:00 am	Workflow Scenarios / Orals <i>WFL1</i>
10:00 am to 12:00 pm	Case Management Scenarios / Orals
1:00 pm to 4:00 pm	Revenue Accounting Scenarios / Orals <i>RAC1, RAC2, RAC3, RAC4, RAC5, RAC6, RAC7, RAC8, RAC9</i>
4:00 pm to 4:10 pm	Break, move rooms
4:10 pm to 6:00 pm	Deep Dive Sessions Project Team, Training, Testing

All other terms and conditions remain the same.