

Addendum 1

RFP for Call Center Services

Contract Number 18-04-23-04

Change in Schedule of Events Dates

The work/ clarification/ answers listed in this addenda shall be considered part of the Bid/ RFP document for the referenced project/ product/ services, etc.

Summary of Events and Dates:

The proposed schedule of events subject to the RFP is outlined below. **Time mentioned below is the State of Delaware local time.**

- | | |
|--|---|
| • Deadline for Questions | June 13, 2018 at 10:00 AM (Local Time) |
| • Response to Questions Posted by | June 27, 2018 |
| • Deadline for Receipt of Proposals | July 05, 2018 at 3:00 PM (Local Time) |
| • Contractor Selection Date | TBD |
| • Anticipated Contract Start | August 01, 2018 |

* Each date subject to change. Times listed above are local time in the State of Delaware.