

# Addendum 1

**RFP for Telecommunications Maintenance and Support  
Contract Number 17-05-22-07**

## **Questions and Answers**

Below are questions and answers regarding subject RFP. All questions are written in black color font and the answers are provided in dark red color font.

- 1) On page 3, in the very first paragraph under Purpose. You ask for the proposal to include moves, adds, and changes. Could you elaborate on this? Are we to assume the request is for software MAC only? And if so, is there any idea of the volumes of software MAC performed monthly?

The University is requesting that the vendor provide a standard hourly rate based on time and material for both hardware and software moves, add, and changes that are not part of PBX maintenance i.e., Wiring/installation of RJ11 & RJ45 Type Jacks, Trouble-shoot and repair wiring related problems for analog lines or fax lines, Install and connect patch panels, 66 Block Terminations, 110 Block Terminations, Tone and continuity testing of cable and phone jacks