

**Delaware Department of Transportation
 QUESTIONS AND ANSWERS
 E-ZPass Customer Service Center
 1601 Request for Proposals
 Friday, November 30, 2012**

Q #	Question	Answer
5	Who owns the cost for the facility? Is it owned by Delaware Department of Transportation?	This property is owned by others and <u>not</u> the Delaware Department of Transportation.
4	Why is the Bidder's Conference being held after the submission for response date?	The bidder's conference will be held to give firms submitting responses to our RFP an opportunity to ask additional questions regarding the next steps in the process and receive further details regarding the proposed location.
3	Is there a pre-bidders conference? If so, when and where?	No pre-bid meeting has been scheduled at this time. However, there is a Bidder's conference scheduled for February 21, 2013 in Dover, DE for all firms responding to the RFP. (Please see the Response to Question 1.)
2	Who is the incumbent vendor for TOLLOPS and the DMV Call Center?	Transcore, L.P. holds the current contract.
1	The bidder's conference on page 4 of 54 is shown to be after the RFP submission due date. Could you please verify this.	That is correct. There will be a conference held following the receipt of proposals from all interested vendors.