



Delaware Department  
of Transportation

**CSP 1598**

**MOTOR VEHICLE AND LICENSE SYSTEM (MVALS)  
MODERNIZATION PROJECT**

**QUESTIONS AND ANSWERS**

**October 7, 2011**

**Question 33:**

Does the DMV expect to complete cleansing of the data early in the project and before the new database is loaded?

**Response to Question 33:**

The selected Vendor will be responsible for developing a Conversion Plan as specified in the RFP. Data cleansing activities may be conducted in a phased approach to accommodate the phased implementation approach.

**Question 33a:**

When will the data cleansing process be completed?

**Response to Question 33a:**

See above response.

**Question 32:**

Will the DMV purchase all COTS software including ESB software separately or will the DMV purchase only the operating systems, relational database, backup and anti-virus software?

**Response to Question 32:**

In the Cost Proposal, the Vendor must include costs for all software needed for their solution including a breakdown of each item, description, and its cost. DMV will make a decision whether to purchase the software from the vendor or from another source during project execution.

**Question 31:**

Does the State have a set date by which all applications must be off of the existing mainframe? If so, please identify the date.

**Response to Question 31:**

Our preference is December, 2014. However the overall implementation date will be based on vendor recommendations.

**Question 30:**

Does the DMV have sufficient documentation of the current MVALS system to build the requirements from existing documentation or is extraction of business rules from the current system required to support requirements definition?

**Response to Question 30:**

Although DMV has documentation of the current MVALS system, we expect the vendor to conduct Requirements Analysis and JAD sessions as specified in the RFP.

**Question 29:**

I have been checking the Delaware Bid Solicitation Directory, and have not seen any addendum or any other information (besides the bid announcement) posted. Is this the case? Will you be posting questions from other firms? Has there been any additional information posted besides the CSP announcement?

**Response to Question 29:**

There are no addendums to the CSP. Questions will be posted on the Solicitation Bid Directory.

**Question 28:**

As part of the CSP #1598 (MVALS Modernization Project) response, are firms required to obtain a Delaware business license?

**Response to Question 28:**

A Delaware will business license will be required following selection.

**Question 27:**

Section 4.9.4 The CSP states that the “vendor must include its most recent annual financial report.” If a company is privately held, is financial information required?

**Response to Question 27:**

Your cooperation in providing this information will be helpful during our review process.

**Question 26:**

Sections 3.10, 4.9.12- In Section 3.10, the CSP states that the warranty period will be at “least six months from the date the last phase is accepted.” In Section 4.9.11, the CSP states that the warranty period “must be a minimum of eighteen months from acceptance.” Can the State confirm the required warranty period?

**Response to Question 26:**

The warranty period will start after the last modules has been implemented, and must be a minimum of eighteen months.

**Question 25:**

Section 2.6- Can the State provide more detail with regard to its existing web services' specifications with which business partners must interface? For example, has a specific technical standard (e.g., SOAP, REST) been defined?

**Response to Question 25:**

Yes, the technical standard has been defined, but no additional information regarding this is available at this stage of the process.

**Question 25a:**

Have web service interfaces for internal services been designed and implemented?

**Response to Question 25a:**

Yes.

**Question 25b:**

Has a specific enterprise service bus been implemented (if so, what is the name and version)?

**Response to Question 25b:**

This information is not available at this stage of the process.

**Question 24:**

Section 2.5.3 This section states as a goal for MVALS a Customer Centric System with "A single customer record will be utilized to encompass all driver license, identification card, and vehicle information."

Does the current MVALS driver and vehicle service functionality provide this customer-based view of all data?

**Response to Question 24:**

No.

**Question 24a:**

Can the state provide more detail on the current configuration of the MVALS database(s) and any data management functionality for personal information?

**Response to Question 24a:**

This information is not available at this stage of the process.

**Question 23:**

Section 2.4.1- Can the State provide the name and version details of the current rules engine?

**Response to Question 23:**

This information is not available at this time.

**Question 23a:**

How many rules are maintained in the current rules engine?

**Response to Question 23a:**

This information is not available at this time.

**Question 23b:**

Can the State provide respondents with a copy of the rules?

**Response to Question 23b:**

This information is not available at this time.

**Question 23c:**

Through this procurement, does the State anticipate a substantial addition to the level of rules maintained in the rules engine?

**Response to Question 23c:**

This information is not available at this time.

**Question 23d:**

Does the State anticipate replacing that solution in this procurement?

**Response to Question 23d:**

This information is not available at this time.

**Question 22:**

Section 2.3 Does the DMV current support a Service Oriented Architecture (SOA) or web services?

**Response to Question 22:**

Yes.

**Question 21:**

Section 2.1- The DMV Overview section lists Transportation Services as a main area of responsibility. Within that section, IRP and IFTA functionality are specifically exempted from this proposal. The request for CSP does not include any requirements for “licensing and taxing of Delaware's motor fuel/special fuel dealers, monitoring of the State's retail fuel stations, issuing of oversize/overweight vehicle permits and licensing, and enforcement of public carrier rules and regulations.”

Are these transportation services also to be excluded from this proposal?

**Response to Question 21:**

These services are NOT excluded; however, they will rely of web services to communicate with the new system.

**Question 20:**

Section 1.14- Approximately how far in advance of the Product Demonstration date will vendors be notified whether they have been selected to participate in the product demonstration?

**Response to Question 20:**

We will give as much notification as possible.

**Question 19:**

Are the kiosks touch sensitive, and is it a requirement to build a touch-optimized interface for them?

**Response to Question 19:**

Details regarding this information are not available at this time.

**Question 18:**

Are the kiosks referenced in the CSP used for internet self-service operations only for public users? If not, please describe the scope of services provided by the kiosks.

**Response to Question 18:**

Details regarding this information are not available at this time. The system you are proposing should have the ability to provide an interface for kiosks.

**Question 17:**

What is the current credit card authorization process and product?

**Response to Question 17:**

Details regarding this information is not available at this time; however, the system you are proposing should have the ability to perform this process.

**Question 16:**

What version of the Oracle Document Imaging system is currently deployed in Delaware?

**Response to Question 16:**

Details regarding this information is not available at this time.

**Question 15:**

We are considering a migration of your current system to a new platform as an early step to quickly move Delaware off of the mainframe/ADA Base environment. In order for us to understand and scope the level of effort involved in this undertaking, we are asking for the following information. Since the answers to these may generate additional questions, we request a timely response prior to the September 30<sup>th</sup> question deadline.

**Response to Question 15:**

This information is not available at this time. However, these questions may be entertained during the review process.

**Question 14:**

Has the state's IT group standardized on any specific ESB? If yes, which one?

**Response to Question 14:**

This information is not available at this time.

**Question 13:**

In order to prepare a system demonstration that will maximize the presentation schedule and content to ensure best use of DMV evaluation resources, please define the anticipated time allotment for the system demonstrations?

**Response to Question 13:**

This information will be determined following a review of the submitted proposals.

**Question 12:**

In order to ensure the CSP response can accurately reflect answers to questions submitted by the question due date of September 30, 2011, please provide at least a two week extension for the CSP Submission Due Date.

**Response to Question 12:**

[No extensions are eligible at this time.](#)

**Question 11:**

Please provide the cost on an average annual basis for the chargeback for mainframe usage, the charges for the various software licenses and other charges as appropriate.

**Response to Question 11:**

[This information is not available at this time.](#)

**Question 10:**

Please provide the baseline costs for the operation of MVALS that DMV anticipates will be replaced by the new system.

**Response to Question 10:**

[This information is not available at this time.](#)

**Question 9:**

Who is the incumbent performing the work at the current time?

**Response to Question 9:**

[There is no incumbent.](#)

**Question 8:**

Is this a small business set-aside or is this full and open?

**Response to Question 8:**

[This is a full/open competition.](#)

**Question 7:**

Can any company bid on this contract? In other words, some states have IT services Blanket Purchase Agreements and only those vendors who hold these BPAs are eligible to bid. Is there a system like this in Delaware?

**Response to Question 7:**

[This contract is eligible for bid by any firm that can perform the work.](#)

**Question 6:**

Is there a pre bid set up for this RFP?

**Response to Question 6:**

[Please see response to Question 4](#)

**Question 5:**

Is the replacement of the Automated Testing System not a requirement of this CSP, or will the Agency consider a new more cost-effective Automated Testing System if proposed by the Vendor?

**Response to Question 5:**

This is NOT a requirement of the CSP, and we will not be replacing ARTS.

**Question 4:**

Are there any plans for a Bidder's Conference for the MVALS Modernization RFP?

**Response to Question 4:**

No PreProposal (bidder's) conference has been scheduled. If it is determined that a meeting is necessary, all firms requesting the CSP will be notified of the date, time, and location via email.

**Question 3:**

Is it possible to get a copy of the Natural source code and the Adabas FDTs in SYSTRANS format for the current system?

**Response to Question 3:**

This information is not available for release at this time.

**Question 2:**

How will addenda and responses to questions be distributed to vendors? Will addenda or responses be posted on a web site that vendors must review, will they be sent via email through the vendor's contact person who originally requested the Request for Competitive Sealed Proposals, or will they be distributed in some other manner?

**Response to Question 2:**

Information regarding addendums and/or questions will be posted to the State of Delaware Bid Solicitation Directory at the web address listed above. In addition, we may reach out to the vendors that requested the CSP, via email, to advise that an important update has been posted to that website.

**Question 1:**

The due date for questions is set for September 30, 2011.

Will responses be provided to vendors as questions are submitted or will the Delaware Department of Transportation respond to all questions only after the due date of September 30, 2011 has passed?

**Response to Question 1:**

Responses to questions will be responded to during the process. The responses will then be posted on the State of Delaware Bid Solicitation Directory (omitting the name of the vendor asking the question) at [www.bids.delaware.gov](http://www.bids.delaware.gov). To date, there have been no questions posted.