

**Delaware Department of Transportation**  
**QUESTIONS AND ANSWERS**  
**CUSTOMER SATISFACTION SURVEYS & RESEARCH SERVICES**  
**1688 Request For Qualifications**  
**Friday, August 15, 2014**

Q #	Question	Answer
1	Are the Required Forms in Appendix A to be filled out and included as part of the Letter of Interest? Or are they only to be included should the firm be selected as part of proposal process?	These forms should be included with your Letter of Interest.