

Delaware Department of Transportation
QUESTIONS AND ANSWERS
Ignition Interlock Device (IID) Installation And Monitoring Services
1664-1665 Request For Proposals
Wednesday, August 28, 2013

Q #	Question	Answer
15	Section 4.7, paragraph 2, page 22 of 27 Can exhibits be submitted in PDF form?	Yes.
14	Section 3.21.4, paragraph 1, page 20 of 27 The Reporting format has not been specified other than the required data to include in each report. What format do you want the reports? Will this format be determined at a later time?	Reports should contain information as outlined in Section 3.21.
13	Section 3.16 Fees, paragraph 1, page 17 of 27 and Section 3.18 Calibration and Monitoring Visits, #1, Page 17 of 27 Is the service monitoring period every 30 or 60 days?	The service monitoring should be completed every 30 days.
12	Page iii, Section Glossary of Terms, Paragraph number: "Fail Point" and Page 12, Section 3.6, Paragraph 3.62, What is the fail point?	The fail point is 0.05%.
11	Page 14, Section 3.8, Paragraph number: 3.8.5 After how many failed tests should the violation reset be activated?	The violation reset should be activated after the second failed retest.
10	Page 5, Section 1.8, Paragraph number: The middle of the first paragraph Please clarify. Does this mean we may not make changes to our database system (D-Safe) without first obtaining Delaware's consent?	This pertains to any shared database/programs with DMV. Since this is not the case, changes may be made to the provider's system. Keep in mind, any changes that would affect the requirements under the RFP, DMV should receive notification.
9	Section 3.21.3 page 20 of 27 What method do you wish to receive the report, Electronic reporting? FTP? Email? Via access to our web based reporting system?	Email.
8	Section 3.21.1 paragraph 1, page 19 of 27 What method do you wish to receive the report, Electronic reporting? FTP? Email?	Email.
7	Section 3.19.5, paragraph 1, Page 19 of 27 Does this apply to the end of program removal or any early removal/termination of contract? Removal does require the time of a service technician, which is a cost to the service provider.	This information can be negotiated with the selected vendor.

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6	<p>Section 3.16 Fees, paragraph 1, page 17 of 27</p> <p>If the selected service provider were to offer a prepayment plan, would it be allowable to collect the monthly monitoring fee at the time of enrollment. Per the above requirement, the install fee would be collected at the time of install.</p>	<p>It is permissible to collect the monthly monitoring fee at the time of enrollment.</p>
5	<p>Section 3.6.2, paragraph 1, page 12 of 27</p> <p>Q: Is the initial startup set point 0.03?</p> <p>Q: Is the rolling retest set point 0.05?</p>	<p>Yes to both questions.</p>
4	<p>Section 3.6.15, paragraph 1, page 13 of 27</p> <p>What are the requirements for emergency bypass or lockout override?</p>	<p>The provider would determine the requirements for emergency bypass or lockout override.</p>
3	<p>Section 2.3.3, Paragraph 1, Page 11 of 27 Prior to reinstatement, the Division must have received a satisfactory program completion. At that time, the Division will then authorize removal of the IID. <u>Even if the entire period of revocation is served, the IID must still be installed on all vehicles owned by the offender for a minimum period of 3 months prior to reinstatement.</u> The Division will then authorize removal of the IID. <u>Even if the entire period of revocation is served, the IID must still be installed on all vehicles owned by the offender for a minimum period of 3 months prior to reinstatement or a minimum period of 6 - 48 months, depending on when the offense occurred.</u></p> <p>Q: Which applies? Does 1st underlined phrase above apply to the First Offense Election and 2nd underlined phrase apply to the mandatory Ignition Interlock Device subsequent offenders?</p>	<p>No, the 1st underlined does not apply to FOE. The 2nd underlined phrase is correct.</p>
2	<p>Section 1.17.2, paragraph 1, page 8 of 27</p> <p>What is the scope of the background check – state, Federal, FBI?</p>	<p>The background should include at a minimum, a state check.</p>
1	<p>Page 14, Section 3.7, Paragraph 3.7</p> <p>Can the stickers be in electronic format (shown on the handset display)?</p>	<p>Yes, the stickers can be in electronic format.</p>