

**Delaware Department of Transportation  
 QUESTIONS AND ANSWERS  
 Driver Education Online Training Services  
 1630 Request for Qualifications  
 Tuesday, January 8, 2013**

Q #	Question	Answer
8	Are you anticipating the need for maintenance in the year following the completion of the development? If so, do you have an estimated number of hours or amount of work that may be needed throughout the year? (Reference – Section 6, Paragraph 6.3, Page 20)	No.
7	Will the DMV have access to the internet? Many of our online learning developments are on the web because they use databases and content management systems to control the content viewed by the learner. That means some of the developments we want to have you review must be viewed online. Will that be a possibility? (Reference – Section 5, Paragraph 5.9, Page 17)	Yes. Please provide the the link for accessing the information.
6	Without a user login there will be not bookmarking therefore the entire module (all chapters, lessons, sections, quizzes and practice exam) will essentially be “unlocked” so a user does not have to take the slides in any specific order. Anytime a learner visits the website they will be able to jump to any point of the module. Is that correct? (Reference – Section 3, Paragraph 3.6.2, Page 11)	We would like a systematic flow that will require the user to view the entire tutorial before “jumping” to the quizzes or the final test.
5	How many questions will the learner get from the pool of 80 possible questions when they take the practice exam? (Reference – Section 3, Paragraph 3.6.2, Page 11)	The final practice exam should have 20 questions at the end of the tutorial. The quizzes at the end of each section should have approximately 10 questions.
4	Can you confirm that this is referring to the custom developed tutorial to be delivered on the web and is not referring to any additional software? The tutorial is due by the end of FY 2013. Can you clarify what the 6 months is referring to here? (Reference – Section 3, Paragraph 3.4, Page 10)	Section 3.4 is referring to the completed tutorial. Not any additional software.
3	Should an estimate be provided at this time to include Spanish? (Reference – Section 1, Paragraph 1.2, Page 1)	Yes.
2	Can you confirm this date is December 31, 2013? If that is not the correct date, when is the completion of the FY 2013 for the Delaware DMV? If the award date is later than February 28, 2013 will the completion date be modified as well? (Reference – Section 1, Paragraph 1.2, Page 1)	The State’s fiscal year ends June 30, 2013. Should the process take longer than anticipated, we will modify our dates accordingly.

Q #	Question	Answer
1	<p>According to the Driver Manual found here: <a href="http://www.dmv.de.gov/forms/driver_serv_forms/pdfs/dr_frm_manual.pdf?082012">http://www.dmv.de.gov/forms/driver_serv_forms/pdfs/dr_frm_manual.pdf?082012</a>, Section 3 is titled “Vehicle Equipment, Titles, Registration, and Insurance” and the portions covering “Impaired Driving” and “Delaware Drinking and Driving Laws” are found in “Section Two - Driver License Information”. Is it correct that Second (Section) 3 of the manual will be covered OR just the two specific lessons of Section 2 for Impaired Driving and Delaware Driving and Driving Laws? (Reference - Section 1, Paragraph 1.1,</p>	<p>The sections covered in the tutorial should be Section Four – Rules of the Road, Section Five – Driving Skills and Safety Tips, and the following chapter in Section Two ; Impaired Driving and Delaware Drinking and Driving Laws.</p>