



EdAccess RFP Pre-Bid Meeting

September 2018



Delaware
Department of Education

Overview

- Today, DDOE's Identity Management System (IMS) is the single point of access to more than 50 independent software applications supporting more than 23,500 state and local users of education systems in Delaware. The existing applications are a mixture of custom, third-party vendor, and hosted system. IMS has been in place since September 2011.

Overview

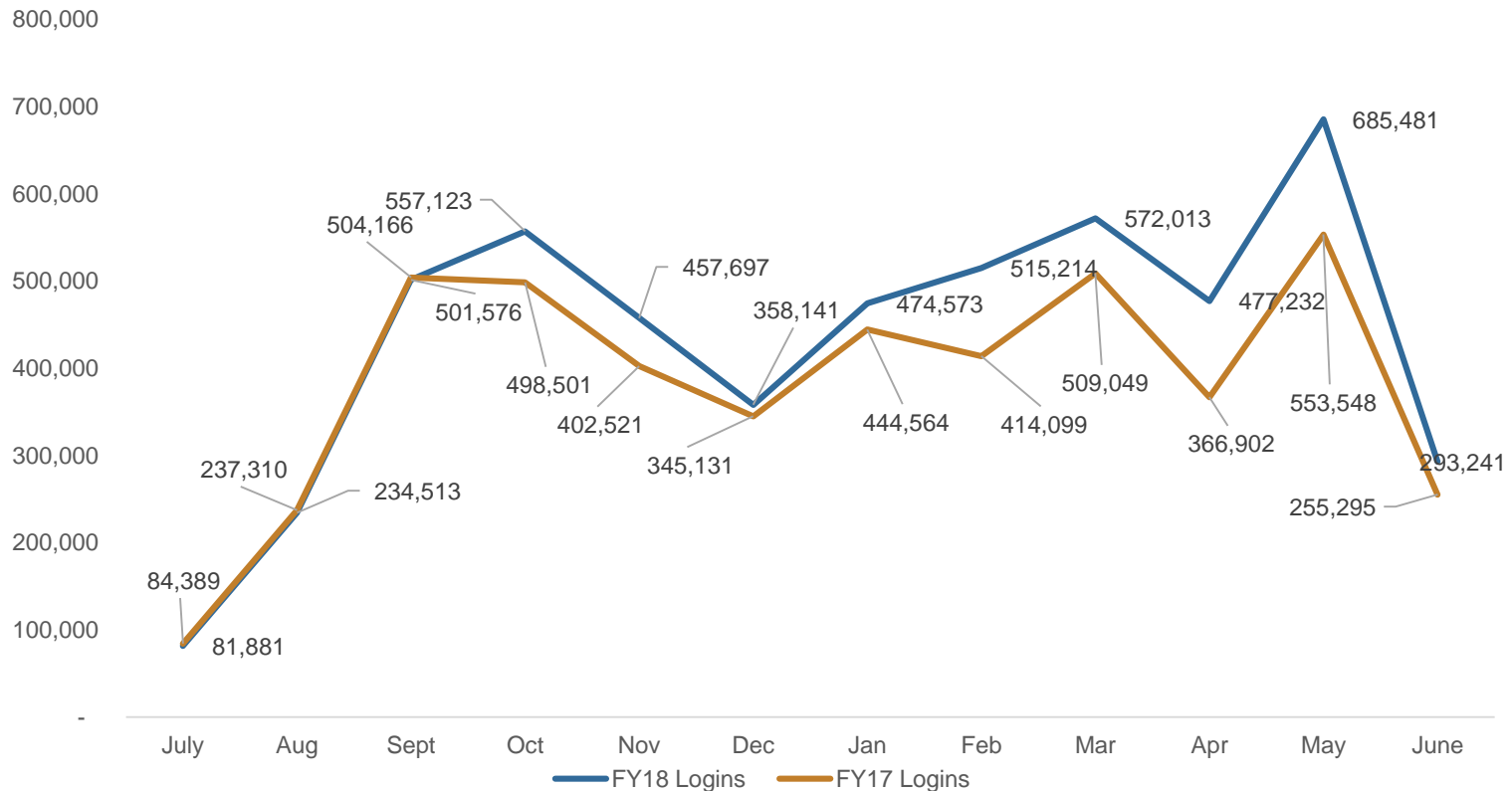
- The current system is built on Microsoft's Forefront Unified Access Gateway (UAG), Threat Management Gateway (TMG) and Forefront Identity Manager (FIM). It includes a DDOE custom developed user interface to manage user security, authorize system access, and assign user roles.

Overview

- The Delaware public school system is comprised of approximately 19,000 educators, administrators and support staff, 140,000 students across 19 school districts, 25 charters, 246 schools, and 40 state agency sites.
- The Delaware Department of Technology and Information and the Delaware Department of Education controls an Active Directory (AD) application environment which consists a multi-domain forest with 19 different child domains provisioned for the school districts and charter schools (K12 forest). The DDOE runs a single system in AD (DOESIS) that is populated, managed, and maintained by DDOE and allows individual districts the ability to maintain their local accounts.

Overview

- The current system logs over 5 million logins within a 12 month period. The current system approves over 1,500 account transfers between LEAs.



Shared Controls

- EdAccess must be able to support two classes of application – those that are controlled centrally by the Department of Education (State Managed) and those that are controlled by the Districts and Charters (Locally Managed).
- For state-managed applications, DDOE configures the application, establishes permissions and roles, and makes the application available to user organizations. Information Security Officers (ISOs) in each organization are then responsible for granting access to individual users and assigning roles. All applications that are part of the current identity management solution are state-managed applications.

Shared Controls

- The future system must also support locally-managed applications. Locally-managed applications will be the responsibility of the ISOs working for the Districts and Charters (LEAs), who will assume all applications responsibility, from configuration through granting of user access.
- We would like to give LEA ISOs the ability to add access to their applications to any account holder. This will give the LEA ISO the ability to manage customers working in two different LEAs (multi-district access).

Accessibility

- EdAccess must meet the standards of Section 508 of the Rehabilitation Act of 1973, which includes the Web Content Accessibility Guidelines 2.0 (WCAG 2.0). Information about Section 508 is available from the GSA (<https://www.section508.gov>). Information about WCAG 2.0 is available at the W3C website. (<https://www.w3.org/TR/WCAG/>).

Authorization

- DDOE is open to alternative identity providers and hosts, such as Google, AWS, OpenID, Azure and others, that work using industry standard protocols, such as OAUTH 2.0.

Custom Claims

- We would like EdAccess to support custom claims which will provide the ability to implement various access control strategies. We would like the ability to Create/Manage/Propagate Custom Claims and Access claims on the client.

Important Dates

- RFP available – September 4, 2018
- Mandatory Pre-Bid – September 20, 2018
(Please make sure to sign-in – only vendors on the list will be eligible to submit proposals)
- Deadline for Questions – October 12, 2018
- Responses to Questions – October 19, 2018
- Deadline for Receipt of Proposals - November 29, 2018 at 2:00pm (Vendors are directed to clearly print “BID ENCLOSED” and “CONTRACT NO. DOE 2019-03” on the outside of the bid submission package)

Complete Application Package

- Four paper copies with one marked “original” with original signatures and one electronic copy on a CD/DVD/USB stick
 - Transmittal Letter
 - Vendor Technical Proposal
 - Vendor Cost Proposal
 - Non Collusion Agreement marked “original” and notarized (Attachment 2)
 - Exception Form (Attachment 3)
 - Confidentiality Form (Attachment 4)
 - Business References (Attachment 5)
 - If applicable, Subcontractor Information Form (Attachment 6)

Questions

