

# Questions and Answers

## Delaware Educator Data System (DEEDS) - 5/31/2018 7:30:00 AM

Number: DOE 2018-23

### Questions and Answers:

**Q: Current Vendor**

Posted On: 5/31/2018 11:54:55 AM

Is there currently a contracted vendor for Delaware Educator Data System (DEEDS) and Delaware First Professional Development System for Early Childhood (DPEC). If yes, can I obtain a copy of the contract document?

**A:** There is no contract. The current Delaware Educator Data System (DEEDs) and Delaware First Professional Development System (DPEC) are both in-house developed applications. The system is maintained by a combination of State of Delaware employees and staff augmentation contractors.

Answered On: 6/18/2018 1:49:18 PM

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**Q: Delaware Educator Data System**

Posted On: 6/1/2018 8:14:53 AM

1. Whether companies from Outside USA can apply for this?  
(like,from India or Canada)
2. Whether we need to come over there for meetings?
3. Can we perform the tasks (related to RFP) outside USA?  
(like, from India or Canada)
4. Can we submit the proposals via email?

**A:** 1. In relation to an RFP, yes, companies from outside the US can apply. The data cannot leave the US.  
2. If you are speaking about the RFI, no you do not need to come on-site for a meeting. We are unsure at this time if an on-site meeting will be required as part of the RFP.  
3. In relation to an RFP, yes tasks can be performed outside the US, but our data cannot leave the US.  
4. No, based upon page 2, all proposals must be delivered to DOE in a sealed envelope.

Answered On: 6/18/2018 1:45:20 PM

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**Q: Cost and Funding**

Posted On: 6/4/2018 2:30:47 PM

1. What is the estimated cost of the Delaware Educator Data System?
2. Has the Department allocated funding for the Delaware Educator Data System, yet? If so, through which source (budget, CIP, state/federal grant, etc.)? If no funding is secured, which sources will be sought and when? If utilizing a grant, would you be able to specify which one?

**A:** No. One of the objectives for this RFI is to collect information that will permit the Department to develop a good estimate and consider the funding sources needed.

Answered On: 6/18/2018 1:46:12 PM

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**Q: Integrations**

Posted On: 6/4/2018 2:31:30 PM

What other systems will have to integrate or interface with the Delaware Educator Data System, and what vendor provides each system? Does the Department need to replace or upgrade any of the integrated systems in the next 5 years? If so, which system and when?

**A:** This is listed in section 2.3.3.

Answered On: 6/18/2018 1:43:44 PM

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**Q: Consulting Services**

Posted On: 6/4/2018 2:31:56 PM

Does the Department anticipate any professional or consulting services may be needed through separate procurements to accomplish this effort? (i.e. project planning/oversight, PM, QA, IV&V, staff augmentation, implementation services etc.)? If so, what services does the Department desire and how do they anticipate to procure?

**A:** One of the objectives for this RFI is to collect information that will permit the Department to develop a good estimate and consider what services are needed to successfully implement this project.

Answered On: 6/18/2018 1:46:51 PM

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**Q: Number of Procurements**

Posted On: 6/4/2018 2:32:25 PM

How many procurements does the Department anticipate for the Delaware Educator Data System?

**A:** One of the objectives for this RFI is to collect information that will permit the Department to develop a good estimate and determine how many procurements would be necessary for this project.

Answered On: 6/18/2018 1:47:22 PM

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**Q: Single-Sign On Requirement**

Posted On: 6/12/2018 2:01:09 PM

Section 2.3 includes a requirement for integration with the departments single-sign on service. Our standard security practices prevent us from offering single-sign on capabilities, as providing single-sign on capabilities can greatly increase the risk of unauthorized access to sensitive personal identifiable information. Would the State be open to considering a software solution that does not facilitate single-sign on functionality, but instead utilizes Active Directory controls to manage user credentials?

**A:** It is the desire of the department that the new system is integrated with our single-sign on solution.

Answered On: 6/18/2018 1:47:51 PM

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**Q: Android and iOS App**

Posted On: 6/12/2018 2:03:16 PM

Section 2.3 also includes a requirement for an Android and iOS app that will allow users to check the status of their application and credentials. Our experience has shown that the development of a separate application can incur significant additional cost to implement. Would the DDOE be willing to consider a secure mobile-compatible website that will allow users to view the status of their application and credentials instead?

**A:** Yes, the department is open to other mobile-compatible solutions.

Answered On: 6/18/2018 1:48:19 PM

**Q: RFP Timeline**

Posted On: 6/13/2018 7:44:59 AM

I just wanted to clarify the actual timeline for the RFP process. In Introduction 1.1 it states a Fall 2018 RFP, but in section 3.4 it states a 2019 schedule that puts the RFP beginning Summer 2019.

Thank you

**A:** The schedule in section 3.4 is an accurate reflection on the department's RFP timeline for this project.

Answered On: 6/18/2018 1:48:41 PM