



STATE OF DELAWARE
DEPARTMENT OF CORRECTION
245 MCKEE ROAD
DOVER, DELAWARE 19904

TO: ALL OFFERORS

FROM: CRAIG FETZER
PURCHASING SERVICES ADMINISTRATOR

SUBJECT: Addendum to Professional Services Request for Proposal (RFP)
Contract No. DOC17043A-KIOSKS

ADDENDUM #1 – June 22, 2017
CONSOLIDATED QUESTIONS & ANSWERS

Section number: II Scope of Services

Paragraph number: A

Page number: 2

Text of passage being questioned: "supervision kiosks for the collection of offender self-reported data and information transfer"

Question: What is the reason for limiting the scope to kiosks? Would the State be willing to entertain responses using other technologies to achieve the same goal? As background for the question; many state agencies use other technologies like Automated Telephone Reporting (ATR) for the collection of offender self-reported data and information transfer. ATR enables and supports Evidence Based Practices by allowing for remote, 24 x 7 reporting by offenders, eliminating the need to report during office hours and eliminating the chance that low risk offenders will come into contact with higher risk offenders. Additionally, these programs can be offender pay eliminating the need for a budget to run the program.

Answer: The project's scope is limited to the needs as defined by the DOC Bureau of Community Correction. At this time Automated Telephone Reporting (ATR) is not required.