



STATE OF DELAWARE
DEPARTMENT OF CORRECTION
BUREAU OF MANAGEMENT SERVICES / PURCHASING
245 MCKEE ROAD
DOVER, DELAWARE 19904

TO: ALL OFFERERS

FROM: PURCHASING SERVICES ADMINISTRATOR

SUBJECT: RESPONSES TO RFP QUESTIONS FOR PROPOSAL NO.:
DOC1427-PHARM, Correctional Health Care Pharmaceutical Services

ADDENDUM #4 – September 13, 2013

DE Department of Correction submits the following Consolidated Response to questions submitted between September 6th through September 12th. All other terms and conditions of the RFP remain unchanged.

QUESTION #1

Section: II

Paragraph: B.1.a

Page: 14

Question: What are the daily delivery requirements and chain of custody process?

Answer: The vendor delivers directly into each facility's pharmacy area.

Question: Due to security, what staff are authorized to accept pharmaceutical deliveries, if any, and does each site have a specified delivery location?

Answer: Same as above. Security is not involved in delivery/handling of pharmaceuticals.

Question: Are nurses required to verify all pharmaceuticals received?

Answer: Pharmacy staff/nurses verify delivery.

QUESTION #2

Section: II

Paragraph: B.20

Page: 14

Question: What is the reverse channel for drug credits?

Answer: Vendor collects returned medications and credits the DOC.

QUESTION #3

Section: Appendix E, CQI Indicators

Paragraph:

Page: 54

Question: What is reverse channel for drug returns?

Answer: Vendor collects returned medications and credits the DOC.

QUESTION #4

Section: II

Paragraph: B.20

Page: 14

Question: What is the percentage of offenders with Medicaid, Third Party Insurance, and Indigent?

Answer: Data not available.

QUESTION #5

Section: II

Paragraph: C.4.d

Page: 18

Question: How are vaccines coordinated with each receiving facility?

Answer: They are coordinated with the Medical Vendor.

QUESTION #6

Section: 2. C.

Paragraph: III

Page: 24

Question: Who is responsible for providing the medication carts?

Answer: The DOC.

Question: Who is responsible for providing the maintenance and technical support of the electronic medication carts/laptops?

Answer: The DOC.

QUESTION #7

Section: C.7.b

Paragraph: II

Page: 19

Question: How are paper MARs distributed to each facility?

Answer: By the pharmaceutical vendor.

Question: Is there a predetermined MAR schedule between Nursing and Pharmacy for each facility?

Answer: Yes.

QUESTION #8

Section: II

Paragraph: C.7.a

Page: 19

Question: How are the different facilities communicating medication orders with the pharmacy?

Answer: Electronically.

QUESTION #9

Section: II

Paragraph: C.4.d

Page: 18

Question: What is the protocol for emergency pharmaceutical needs?

Answer: The vendor must provide emergency pharmaceuticals.

Question: Can these emergency pharmaceutical needs be billed separately?

Answer: No, this is part of the proposal.

QUESTION #10

Section: II

Paragraph: B.5

Page: 9

Question: Are there any drugs or class of drugs that can be purchased or provided by another state program (ie. HIV meds)?

Answer: No.

QUESTION #11

Section: II

Paragraph: C.4.a

Page: 16

Question: What is the current process for sharing medication history with the pharmacy vendor by each facility nursing service?

Answer: Electronically.

Question: Have there been any problems with 'bridging the gap' between the offenders current home med prescriptions and available stock medications?

Answer: Yes, sometimes.

QUESTION #12

Section: II

Paragraph: B.1.a

Page: 5

Question: If the drug is received by pharmacy by the cut off time, is same day delivery required or within 24 hours of receipt of the order(s)?

Answer: This question was previously answered. Please see answers from prior weeks.

QUESTION #13

Section: II

Paragraph: B.3.a

Page: 6

Question: What is the current cut off time for same day delivery?

Answer: Current cut off time for same day delivery is 4:00PM.

Question: What time are medications currently arriving at each facility?

Answer: By midnight.

QUESTION #14

Section: II

Paragraph: B.2.a

Page: 6

Question: Is current PharmD Consultative services billed as a 'pass through' cost or is this type of service built into the total bid?

Answer: It is built into the current bid.

QUESTION #15

Section: II

Paragraph: C.7.a

Page: 19

Question: The pharmacy technician is the responsibility of the Nursing Service vendor, what exactly does this mean?

Answer: This is part of the Medical RFP. (See DOC1426-HEALTH RFP)

QUESTION #16

Section: II

Paragraph: B.20

Page: 14

Question: What are the expectations for drugs returned for credit?

Answer: The expectations for drugs returned for credit is that the DOC receives the credit.

QUESTION #17

Section: II

Paragraph: C.7.a

Page: 19

Question: Is there a certain days supply (or quantity) that is encouraged? For instance, 7 day supply versus 30 day supply?

Answer: This is dependent on the location.

QUESTION #18

Section: II

Paragraph: B.20

Page: 14

Question: The DDOC has various programs/level of care (Infirmary, Chronic illness, Level 4-5, Key programs, CREST, Work Release, etc). Is the health insurance information readily available to the pharmacy vendor through the DDOC centralized database and under which offender program can the pharmacy vendor start utilizing health insurance?

Answer: It will be by July 2014.

QUESTION #19

Section: II

Paragraph: C.7

Page: 19

Question: Do you have Methadone on the current formulary for Methadone maintenance treatment?

Answer: Yes.

Question:

Do you have any type of Detox medications currently on your formulary?

Answer: Yes.