



STATE OF DELAWARE
DEPARTMENT OF HUMAN RESOURCES
STATEWIDE BENEFITS OFFICE

10/12/20

ISSUED BY: Laurene Ehemann
RFP and Contract Manager, Statewide Benefits Office
302-739-8331

SUBJECT: **AWARD NOTICE**
CONTRACT NO. DHR200004-Med_Audit
Request for Proposal for Medical and Prescription Insurance Audit Services

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KEY CONTRACT INFORMATION

1. CONTRACT PERIOD

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The contract shall be valid for a three year period beginning December 1, 2020 and ending November 30, 2023. It may be renewed for two one (1) year periods through negotiation between the contractor and State Employee Benefits Committee. Negotiation may be initiated no later than ninety (90) days prior to the termination of the current agreement.

2. VENDOR

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Vendor Name: Claim Technologies Incorporated (dba CTI) Address: 100 Court Avenue, Suite 306, Des Moines, IA 50309 Primary Contact Name: none Phone: none Email: none Contact Laurene Ehemann, RFP and Contract Manager, Statewide Benefits Office, 302-739-8331, laurene.ehemann@delaware.gov FSF Number:
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3. PRICING

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Prices will remain firm for the term of the contract.
\$195,000 for the contract term with a 2.75% rate cap for optional years 4 and 5.

ADDITIONAL TERMS AND CONDITIONS

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4. FORCE MAJEURE

Neither the contractor nor the ordering agency shall be held liable for non-performance under the terms and conditions of this contract due, but not limited to, government restriction, strike, flood, fire, or unforeseen catastrophe beyond either party's control. Each party shall notify the other in writing of any situation that may prevent performance under the terms and conditions of this contract.

5. AGENCY'S RESPONSIBILITIES

The State Employee Benefits Committee (SEBC) shall give prompt written notice to the Contractor whenever the Agency observes or otherwise becomes aware of any development that affects the scope or timing of the Contractor's services. As stated in the contract, the SEBC has several remedies available to resolve non-performance issues with the Contractor. If the issue is a part of the contract, the Agency must then contact the contractor, discuss the reasons surrounding the default and establish a date when the contractor will resolve the non-performance issue.

For all other Terms and Conditions, please refer to the contract.