

RFP Questions Received  
DHR19160 - HARPREV

Date Received	Company	Question	Answer	
7/24/2019	Lexipol	Is the state open to utilizing an online, asynchronous course for the training followed by separate, scheduled Q&A sessions for employees?	Provide your recommended options to meet the State's training needs and Q&A along with associated pricing.	
7/24/2019	Lexipol	Does the Q&A also need to be 508 compliant or just the training?	Q&A recommendations should be provided to meet the needs of all State employees	
7/24/2019	Yardstick Training	Is content available from the Department of Human Resource ( DHR)? Or is the contractor creating the content?	The State is requesting contractor-created content	
7/24/2019	Yardstick Training	Do they mean live question and answer about the content? Or just technical stuff?	Q&A refers to content questions. Technical assistance refers to technical questions.	
7/24/2019	Yardstick Training	Does the DHR have a learning management system platform available and if not does an LMS platform offering form a part of the requested solution	The State of Delaware DHR has a learning management system.	
7/24/2019	Yardstick Training	Are the live question and answer about the content? Or just technical stuff items post implementation ?	See previous response.	
7/24/2019	Yardstick Training	Is the mandatory drug testing required for all employees of the contractor or only the ones working on the DHR project	Only ones working on the project.	
7/26/2019	Employers Choice Screening	How many webinar sessions and how many employees/supervisors per session are expected to complete the 16,000 employees needing training?	There are approximately 2,600 managers/supervisors out of the 16,000 employees. Please provide the number of sessions and the maximum number of participants per session in your proposal.	
7/26/2019	Employers Choice Screening	Just to clarify, you are seeking 2-course versions, one supervisor course and one employee course to be delivered to that particular audience. Is there a course length requirement? Our current supervisor course is 2 hour versus the 1-hour employee course. Both would be customized to include the intro video, logos, and specific Delaware state policies needed.	Please indicate in your proposal if you are recommending one course for all employees or two separate courses along with pricing as appropriate.	
7/26/2019	Care Solutions Inc.	Is it acceptable for the training to be on-demand rather than live online training (e.g., a live webinar)?	Please provide all of the delivery options provided and include cost for each delivery option.	
7/26/2019	Care Solutions Inc.	If on-demand is acceptable: We would be a company providing online training rather than individual contractors providing live training. Would this mean the Save Harbor requirment would not be applicable to us?	If you deem safe harbor not relevant to your company please request an exclusion.	