RFP# CYF17-04

Request for Proposals
For Professional Services
Bid under Title 29 Chapter 69 Section 6981

SERVICE COMPONENTS
Adolescent Sex Offender Treatment:
• Home-based family support outpatient/wraparound services
• Staff Secure and Secure Residential treatment services

INFORMATIONAL BIDDERS CONFERENCE: No Bidders’ Conference

PROPOSALS DUE: Wednesday August 16, 2017 by 2 pm ET
The RFP schedule is as follows:
Submit all questions to H. Ryan Bolles, DSCYF Procurement Administrator, at herbert.bolles@state.de.us
by COB August 8, 2017 to ensure a response prior to proposal due date.

N/A There will be no bidders’ conference related to this RFP.

**Wednesday, August 16, 2017**

Please submit 1 original proposal marked “ORIGINAL”. Please submit 6 copies of your proposal marked “COPY”. Please submit 1 electronic copy of your proposal on CD, DVD or flash drive.

Proposals must be delivered by 2:00 PM ET on Wednesday, August 16, 2017.

*Proposals arriving after 2:00pm ET will not be accepted.*

You are encouraged to double-side copy/print your proposals. Binders are not necessary unless a staple or binder clip isn’t possible.

Express Courier or hand deliver the sealed bids as follows:

State of Delaware
Ryan Bolles, Grants and Contracts
1825 Faulkland Road
Wilmington, DE 19805

Although it is not recommended to ship by the US Postal Service, if this is your preferred delivery method, please address as follows:

State of Delaware
Ryan Bolles, Grants & Contracts
1825 Faulkland Road
Wilmington, DE 19805

The proposing firm bears the risk of delays in delivery. The contents of any proposal shall not be disclosed to competing entities during the negotiation process.

As soon as possible The Department will work diligently to complete the proposal review and selection process in an expeditious fashion. While DSCYF reserves the right to contact bidders for additional information proposals are expected to be able to stand alone based upon the written information submitted.

As soon as possible Decisions are expected to be made and awards announced as soon as possible. Initial notification to all bidders will be by email.
I. OVERVIEW

The State of Delaware, Department of Services for Children, Youth and their Families (DSCYF), Division of Youth Rehabilitative Services (DYRS), is issuing this Request for Proposals (RFP) to seek qualified bidders to provide the following Adolescent Sex Offender (ASO) treatment services for youth with Inappropriate Sexual Behaviors (ISB):

1. Home-based family support outpatient/wraparound services; and
2. Staff Secure and Secure Residential treatment services.

DSCYF seeks to contract with one (1) provider to offer statewide home-based family support outpatient/wraparound services to families of youth with ISB issues and seeks to contract with multiple providers for both staff secure and secure residential treatment services for youth with ISB issues. While residential providers located in close proximity to Delaware are preferred, proposals are also requested from more distant providers to complement the availability of a range of services to meet the specific treatment needs of each adjudicated youth.

This RFP will require empirically guided clinically researched based standards for ASO outpatient and ASO residential treatment programs seeking a contract with DYRS. DYRS is not seeking to contract with providers with a “one size fits all” approach, but will contract with providers demonstrating evidenced-based mental health practices that can meet the individualized treatment needs of youth in need of family support outpatient and/or residential programming to address ISB issues.

Prospective bidders may bid on one or multiple services described in this RFP. In responding to this RFP, bidders should provide clarity as to which service(s) and population subsets they are willing to serve, as well as any specific exclusion criteria under their proposal. Proposals should identify the program’s intake and assessment process, treatment objectives, a description of the treatment modalities used, anticipated length of service and staff credentials.

While DSCYF is primarily seeking proposals for home-based family support outpatient/wraparound services and Staff Secure and Secure Residential treatment services, proposals may include other (ASO) treatment services included in the bidder’s service continuum.

Any resulting contracts will be written for one or more years at the discretion of DSCYF. Contract renewals are contingent upon satisfactory performance and availability of funds for a cumulative total of five years. The initial contract would begin as negotiated. The successful bidders must accept full payment by conventional check and/or other electronic means and/or procurement (credit) card at the State’s option, without imposing any additional fees, costs or conditions.

All currently contracted DYRS providers of these services must respond to this RFP if they desire contract continuation in FY18.

II. MISSION STATEMENT

It is the mission of DYRS “to support public safety and positive change of children, families, and communities through guidance, education, and empowerment.”

III. BACKGROUND

Beginning in 2009, in efforts to improve case management and increase the service continuum for treatment available to youth adjudicated delinquent for sexual offenses, DYRS sought and was awarded two separate Comprehensive Approaches to Sex Offender Management (CASOM) training grants, as well as a Technical Assistance (TA) award through the Center for Sex Offender Management (CSOM). These training grants and TA award supported DSCYF with providing better management, oversight and services for youth with
ISB issues. As a result, DYRS established a centralized, statewide sex offender specific ISB Probation/Aftercare Unit which became fully operational in March 2009.

Continued efforts to increase the service continuum for youth with ISB issues, as well as ongoing education and training efforts regarding accurate and up-to-date knowledge of adolescent risk factors for both sexual and non-sexual recidivism, produced improvement in DSCYF’s ability to match youth to appropriate service levels based on assessments, reassessments and an ongoing systematic review of risk factors for sexual and non-sexual recidivism. Improved assessment and supervision of ISB youth, as well as a more comprehensive service continuum, resulted in a decrease in the number of youth placed in deep-end restrictive out-of-state residential care settings and shorter lengths of stay for youth necessitating out-of-home placement were realized.

IV. CULTURAL COMPETENCY

DSCYF encourages all providers in its network to ensure that programming, including all treatment services and milieu, occurs in the context of cultural competency. This will include but not be limited to appropriate training for staff in the areas of gender and racial sensitivity, support for religious beliefs and customs, acceptance of sexual preferences by youth, etc. Responses should address how the program will ensure that staff are skillful in working with and ensuring the safety of sexual minority youth.

V. EVIDENCE-BASED/INFORMED PRACTICES

Responses are expected to include the use of evidence-based/informed and/or innovative approaches to treatment services which are supported by empirical literature and align with both trauma-informed care principles as well as the system of care core values: to provide care that is youth-guided and family-driven, and culturally competent using evidence-based/informed practice(s). The responses should demonstrate the bidder’s ability and experience with evidence-based/informed clinical interventions and practices that have been shown to effectively meet the diverse physical, emotional, cognitive, and behavioral needs of the children and their family.

Responses should identify the specific evidence-based/informed intervention(s) and practice(s) to be used in services proposed, how staff is trained in the evidenced-based practice(s) proposed, and how staff skills are sustained in evidence-based/informed practices. For the chosen evidence-based/informed practice(s) selected, bidders must include documentation of research supporting their selection.

VI. TARGET POPULATION

Most referred youth will be male or female adjudicated delinquent within the jurisdictional age of the Delaware juvenile justice system and in the custody or under the supervision of DYRS. However, other eligible DSCYF youth may be admitted if deemed appropriate. Bidders should anticipate treating youth with a broad range of sexual behavior problems. In addition to the presenting sexual behavior problems, bidders should anticipate receiving youth with symptoms which may include but not be limited to:

- Inattention and hyper-activity-impulsivity;
- Learning disorders;
- Cognitive distortions;
- Educationally Low Functioning;
- Conduct disorder;
- Oppositional-defiant disorder;
- Adjustment disorder; and
- Depression without active psychosis.
VII. **ANTICIPATED NUMBER OF CLIENTS TO BE SERVED**

DYRS does not guarantee a minimum or average number of referrals to any provider; however, based on historical data, DYRS continues to be in need of contracted providers to provide community based and residential ASO treatment services for male and female youth and their families.

DYRS monitors utilization of contracted services via the DSCYF data system, FACTS (Family and Child Tracking System). FACTS data on the following page offers information to demonstrate recent patterns of utilization for ASO outpatient and ASO residential treatment programs.

### Outpatient Family Support/Wraparound Services

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Total # of Youth Served</th>
<th>Total # of Admissions</th>
<th>Total # of Discharges</th>
<th>Average Length of Service For Discharged Youth</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY14 (July 1, 2013-June 30, 2014)</td>
<td>73</td>
<td>32</td>
<td>25</td>
<td>449</td>
</tr>
<tr>
<td>FY15(July 1, 2014-June 30, 2015)</td>
<td>83</td>
<td>30</td>
<td>36</td>
<td>318</td>
</tr>
<tr>
<td>FY16(July 1, 2015-June 30, 2016)</td>
<td>56</td>
<td>40</td>
<td>28</td>
<td>269</td>
</tr>
<tr>
<td>FY17 (July 1 through December 31, 2016)</td>
<td>26</td>
<td>21</td>
<td>7</td>
<td>227</td>
</tr>
</tbody>
</table>

### Outpatient Family Support/Wraparound Services Admissions per Fiscal Year by County

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>New Castle</th>
<th>Kent</th>
<th>Sussex</th>
<th>Total</th>
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</thead>
<tbody>
<tr>
<td>FY14 (July 1, 2013-June 30, 2014)</td>
<td>8</td>
<td>9</td>
<td>13</td>
<td>32</td>
</tr>
<tr>
<td>FY15(July 1, 2014-June 30, 2015)</td>
<td>20</td>
<td>10</td>
<td>10</td>
<td>30</td>
</tr>
<tr>
<td>FY16(July 1, 2015-June 30, 2016)</td>
<td>7</td>
<td>6</td>
<td>8</td>
<td>40</td>
</tr>
<tr>
<td>FY17 (July 1 through December 31, 2016)</td>
<td>5</td>
<td>0</td>
<td>4</td>
<td>21</td>
</tr>
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### Staff Secure Residential Treatment Services

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Total # of Youth Served</th>
<th>Total # of Admissions</th>
<th>Total # of Discharges</th>
<th>Average Length of Service For Discharged Youth</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY14 (July 1, 2013-June 30, 2014)</td>
<td>23</td>
<td>10</td>
<td>0</td>
<td>No Discharges During This Period</td>
</tr>
<tr>
<td>Fiscal Year</td>
<td>Total # of Youth Served</td>
<td>Total # of Admissions</td>
<td>Total # of Discharges</td>
<td>Average Length of Service For Discharged Youth</td>
</tr>
<tr>
<td>-----------------------------</td>
<td>-------------------------</td>
<td>-----------------------</td>
<td>-----------------------</td>
<td>-----------------------------------------------</td>
</tr>
<tr>
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<tr>
<td>FY16 (July 1, 2015-June 30, 2016)</td>
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<td>3</td>
<td>5</td>
<td>479</td>
</tr>
<tr>
<td>FY17 (July 1 through December 31, 2016)</td>
<td>6</td>
<td>0</td>
<td>0</td>
<td>No Discharges To Date</td>
</tr>
</tbody>
</table>

Secure Residential Treatment Services

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Total # of Youth Served</th>
<th>Total # of Admissions</th>
<th>Total # of Discharges</th>
<th>Average Length of Service For Discharged Youth</th>
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</thead>
<tbody>
<tr>
<td>FY14 (July 1, 2013-June 30, 2014)</td>
<td>3</td>
<td>2</td>
<td>0</td>
<td>No Discharges During This Period</td>
</tr>
<tr>
<td>FY15 (July 1, 2014-June 30, 2015)</td>
<td>3</td>
<td>0</td>
<td>3</td>
<td>533</td>
</tr>
<tr>
<td>FY16 (July 1, 2015-June 30, 2016)</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>267</td>
</tr>
<tr>
<td>FY17 (July 1 through December 31, 2016)</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>No Discharges To Date</td>
</tr>
</tbody>
</table>

*From July 1, 2013 – December 31, 2016 twenty-nine (29) youth received Outpatient Family Support/Wraparound Services and Residential Treatment Services simultaneously.

VIII. PROGRAM ELEMENTS/SERVICE COMPONENTS

DSCYF desires to contract for programs with evidence-based/informed and/or innovative approaches to treatment services which are supported by empirical literature. The intent of the services requested is to promote relapse prevention and pro-social behaviors for youth exhibiting ISB. Services should emphasize helping each youth to increase his/her awareness and range of choices concerning his/her behavior, to develop specific coping skills and self-control capacities and build resilience through protective factors including self-esteem, effective communication, personal accountability, respect for authority, and discipline in the context of individualized programming.

Principles of the programs should include:

- Program models supporting trauma-informed care, focusing on strengthening connections between the family and community;
- Cultural and linguistic competent services;
- Individualized planning tailored to the needs and strengths of each youth and family;
- Respectful partnerships with parents and caregivers; and
- Family focused and strength-based approach to problem-solving.

A. Family Support Outpatient/Wraparound Services

The awarded program shall provide statewide family support outpatient/wraparound services to families of youth exhibiting ISB. Referred youth may be residing in the community, placed in DSCYF out-of-state
contracted ASO residential programs and/or in-state Residential Treatment Centers. Proposals must describe
treatment expertise and/or how staff will be trained to obtain treatment expertise with the ASO population.
Additionally, proposals should discuss willingness to work with the programs identified as providers of
residential ASO Treatment. Therapists will be required to spend time at each of the contracted residential
programs to learn about their treatment approaches and to develop mutually acceptable treatment protocols.
This collaboration may extend to regular phone contacts with the family therapist, video sessions, or live
sessions in the state of each program or Delaware.

The awarded program shall provide an array of services to families living within the state of Delaware while
their child is in out-of-state residential ASO specific treatment or residing in the community if either diverted
from residential treatment or returning home following the completion of residential treatment. The program
shall work collaboratively with residential and/or community therapists and DSCYF staff in an effort to
promote relapse prevention and pro-social behaviors. Anticipated lengths of service may range as
authorized by DSCYF and based on each youth’s individualized treatment needs to address identified
risk/needs as indicated in the ERASOR/JSOAP or other relevant assessments.

Therapeutic strategies, ongoing collaboration, and conjoint work with the youth and the treatment team are
essential. The selected bidder must be equipped to support and/or educate families relative to psychiatric
diagnosis, related medications and ISB issues.

Essential service components shall include the following:

- ERASOR/J-SOAP risk assessment;
- Family therapy;
- Individual counseling;
- Group counseling;
- Psychiatric and psychological consultation;
- Service coordination;
- 24 hour/7 days per week crisis intervention;
- Conflict resolution;
- Educational mentoring; and
- Vocational mentoring.

The program shall provide:

- A safe environment where the family will feel respected and comfortable to express their
  feelings/concerns;
- Engagement of youths’ families in the rehabilitative process as the primary recipient of the
  services while youth are in residential care and to both the youth and family for youth that
  are placed in community-based settings;
- Individualized treatment services to help reduce recidivism;
- Assistance with the development of an individualized safety plan;
- Assistance with understanding and addressing their community reintegration/relapse
  prevention plan;
- Assistance with developing a resource network for the youth and family in the
  home/community;
- Assistance with meeting community service and/or restitution obligations whenever
  possible; and
- Employment of experienced, diverse, and well trained staff who can engage positively and
  assist the youth and their families with understanding their situation and identifying
  strategies to help them improve their lives.
The following program elements must be included:

- Treatment Services to include individual and family counseling using a variety of techniques to identify and resolve issues concerning the impact of the sexual perpetration on the family unit and developing attitudes and actions that support positive prosocial change;
- Administering and scoring of ERASOR and J-SOAP assessments for youth and ensuring the service/treatment goals included in Service Plans and Discharge Summary/Relapse Prevention/Safety Plans are in relation to identified risk/needs;
- Case management for youth and their families to identify needs for health, behavioral health, and social services and to link them to resources that are available in the community to ensure a healthy transition;
- Services in a coordinated context with linkage maintained between the residential or community therapists and assigned DSCYF staff on a routine basis; and
- Telephonic answering service for crisis intervention twenty-four (24) hours per day, seven (7) days per week for emergency calls requiring professional intervention.

B. Residential Services

Successful bidders shall provide residential ASO treatment services to youth with ISB. Bidders must describe their expertise in treatment of youth with ISB and discuss their experience and willingness to work with the selected Delaware provider of family support outpatient/wraparound services for ISB youth. For youth receiving residential treatment, the length of stay is clinically driven. Anticipated lengths of stay may range as authorized by DSCYF and based on each youth’s individualized treatment needs to address identified risk/needs as indicated in the ERASOR/JSOAP or other relevant assessments.

The programs must aspire to become a stabilizing event in the care of each resident, helping him/her to avoid further involvement with the criminal justice system and to return to the community in control and capable of making a successful transition to a responsible and crime-free life. The programs must provide treatment, medical services, educational, physical activities and a safe and secure environment seven (7) days a week, twenty-four (24) hours per day, three hundred and sixty-five (365) days per year. Services should be in line with the DSCYF’s “System of Care” philosophy and are targeted to provide services in the least restrictive, most appropriate setting possible.

Essential service components shall include the following:

- ERASOR/J-SOAP risk assessment;
- Sexual victimization and perpetration therapy;
- Family therapy;
- Individual counseling;
- Grief therapy;
- Anger management;
- Group counseling;
- Psychiatric and psychological services;
- Conflict resolution; and
- Educational services, including Special Education accommodations.

The program shall provide:

- Individualized treatment, educational services and supervised activities designed to reduce recidivism;
- A Program where youth can express their feelings and concerns as they explore the nature of their offense(s) and the impact of their behaviors upon their community;
• Individualized treatment services to help reduce recidivism;
• Assistance with the development of an individualized safety plan;
• Assistance with understanding and addressing their community reintegration/relapse prevention plan;
• Preparation to assist youth for successful reintegration back into their community;
• Assistance with meeting community service and/or restitution obligations whenever possible; and
• Employment of experienced, diverse, and well trained staff who can engage positively and assist the youth and their families with understanding their situation and identifying strategies to help them improve their lives.

The following program elements must be included:

• Documentation of evidence-based/informed treatment and service components suitable to the program’s target population and in alignment with trauma-informed and system of care core values to provide care that is youth-guided and family-driven and culturally competent using evidence-based/informed practice(s) in its program models;
• Administering and scoring of ERASOR and J-SOAP assessments for youth and ensuring the service/treatment goals included in Service Plans and Discharge Summary/Relapse Prevention/Safety Plans are in relation to identified risk/needs;
• A behavior management program that supports increased capacity for self-regulation;
• Specifics on how the program will involve and engage immediate and extended families and other persons potentially supportive of the youth;
• A full schedule of activities each day/evening, with special emphasis on weekend programming. Full staffing will be maintained 24 hours/day, 7 days/week;
• Programs that offer services for females must demonstrate the capability to offer gender specific services;
• Programs should be able to define their basic “privilege earning” or behavioral management program;
• Programs should define the content and frequency of services that may include individual, group and family counseling;
• Constructive use of leisure time with indoor and outdoor recreational activities available to the residents;
• Assurance that all local and/or federal regulations regarding special education are strictly adhered to and documented in separate educational files for each youth served;
• Included in the program per diem, the program will have the capacity to support at minimum weekly phone contact with families and parental site visits in accordance with program design and length of stay factors and in coordination with the assigned DYRS case manager;
• Capacity to provide medical, dental, mental health and substance abuse services either directly or through subcontracted providers for the population that they accept;
• Group and individual counseling will be offered with a focus on assisting youth to experience personal success and develop self-esteem; and
• On-site certified educational programming inclusive of programming for both regular and special education students. Educational services may be provided directly, through the public school system or through a sub-contract for educational services.
IX. FAMILY INVOLVEMENT AND DISCHARGE PLANNING

Engaging the youth’s family and other informal supports at the time of admission and throughout treatment is essential to effective intervention.

A. Family Support Outpatient/Wraparound Services

Youth will not be eligible for program involvement if parents/guardian(s) refuse to participate/cooperate with the program. Family members and/or significant others in the youth’s support network shall be encouraged to commit to regular participation in the treatment process. Responses should include strategies to encourage effective family engagement.

The family support outpatient therapist, residential and/or community therapists and DSCYF case management staff shall jointly develop with the youth and their family a Relapse Prevention/Service Plan and Safety Plan. The Relapse Prevention/Service Plan must include, but not be limited to: recommendations for any appropriate services such as continued treatment, community support and resources and special educational referrals.

B. Residential Services

While youth are in residence, the programs shall work with each of their families or community caretakers to support progress during the time the youth is in the program as well as to prepare for the youth’s return to the community. As a part of the latter, the agencies must consider their approach for involving significant others throughout the treatment process. As each youth leaves the residential program, he/she must have an individualized Relapse Prevention/Service Plan and Safety Plan for transitioning into the community. The Relapse Prevention/Service Plan must include, but not be limited to: living arrangements, recommendations for any appropriate services such as continued treatment, community support and resources and special educational referrals. Plans will be in accord with those of DSCYF case management staff and the local education agency (LEA).

X. STAFFING

A. Family Support Outpatient/Wraparound Services

Categories of staff licensure may include, but may not be limited to: a licensed clinical social worker, a licensed psychologist, a Masters level registered nurse or counselor. Access to a child/adolescent psychiatrist for treatment monitoring is essential. Vitae of staff identified for this service or job specifications with the qualifications required must be submitted as a part of the proposal. Bidders are requested to submit their plan for staffing, service intensity, and clinical supervision. Proposals must also address the location of service, their knowledge of community resources, and past experience in developing partnerships with other agencies.

Responses should include training in family work, experience with adolescents, and experience/interest in working with families and youth with ISB. The selected bidder must be prepared to work with families from diverse cultures and ethnic backgrounds. In addition to demonstrating cultural competency, therapists must work with diverse family groups including: single parents, extended families, sibling sub-groups, and a variety of significant others.

Proposals must demonstrate treatment expertise with the ASO population. Membership in the Association of Treatment of Sexual Abusers (ATSA) and attendance at the annual national conferences is encouraged.

B. Residential Services

Responses must demonstrate that staffing patterns meet state licensing requirements (at minimum). The staffing pattern proposed must be sufficient during peak activity hours to promote maximum flexibility
and assure individual attention. This will also encourage positive interaction between staff and youth in residence.

The program must ensure that all staff are properly licensed and insured to provide transportation for youth to and from off campus appointments and activities. All staff involved in the program are also required to have criminal background checks prior to hire to insure youth safety.

Program staff should have extensive experience in working with the ASO population by having proficiency in the following which should include, but not be limited to: anger management, child abuse, child and adolescent development, family therapy, grief therapy, individual and group therapy and sexual victim and perpetration therapy. Proposals should describe the responsibilities and roles of all staff assigned to the program and include required staff credentials. If staff is not held to a minimum of a Bachelor degree, proposals should describe expected experience equivalent.

The Program Director must have professional training and a knowledge base which supports and guides staff in a comprehensive assessment of the youth referred. Selected bidders must have access to clinical consultation and psychiatric services. Teaching staff must possess Special Education certification if they serve youth with that need. If teaching staff are certified to provide secondary education, certified staff must ensure coverage of core academic subjects. The program must provide educational diagnostics as needed.

XI. FUNDING

Bidders must take into account the following assumptions:

- There are no start-up funds available under this RFP.
- The Contractor must work with the DSCYF’s Cost Recovery Unit to provide required reports and documentation of service. Based on the Provider’s scope of services, DSCYF may require the Provider to invoice private health insurance for Room, Board and Behavioral Health Services as applicable for each youth served once that information becomes known prior to invoicing DSCYF.
- The successful bidder must accept full payment by conventional check and/or other electronic means and/or procurement (credit) card at the State’s option, without imposing any additional fees, costs or conditions.

A. Family Support Outpatient Services

- DSCYF’s preference is for Unit Cost and other creative and cost-effective reimbursement approaches including hourly rate(s) billed in quarter hour increments, episode/case rate(s), tiered rate (s) based on client status and functioning, pricing of service components according to type, frequency and intensity, or other proposed approaches. Rates should include: all treatment programming, case management, transportation and travel. Providers need to be clear as to what is or is not included in the quoted rate (i.e. all treatment services, travel, transportation etc.) In calculating these costs, DYRS pays for the date of admission, all dates youth is served including discharge date. Any fee-for-service costs above and beyond those covered in the Unit Cost rate should be delineated in the program’s proposal.

B. Residential Services

- Billing for services will be done on a Unit Cost (per-diem) basis for youth served. Providers are required to stipulate the deliverables that are and are not included in the quoted per diem (e.g. room/board, treatment services, regular and special educational services including psycho-educational testing, on-site or off-site medical, dental, vision and prescription services, clothing, transportation for admission, discharge, home passes, mandated court hearing attendance, etc.) In calculating these costs, DYRS pays for the date of admission and all dates youth is served with the exception of the date of discharge. Any fee-for-service costs above and beyond those covered in
the per diem rate should be delineated in the bidder’s proposal. Providers should note if the cost of parental site visits are or are not included in the quoted per diem rate. If included, please specify what travel/housing costs are included inclusive of frequency and duration of included parental visits.

- It is DSCYF’s preference that Provider Units Costs include routine medical and dental care. Proposals should outline the types of health care evaluations/services available directly by the provider through subcontracted medical providers or provided via community resources.

- Providers must agree to contact their local medical providers of choice and request that they enroll with Delaware Medicaid. When Delaware youth require medical services beyond the scope of the Program, the Provider shall make every effort to use providers who agree to participate with Delaware Medicaid. Providers must also agree to exhaust all third party insurance options prior to billing DYRS for medical service costs.

- Providers must document their capacity to provide services for youth with accompanying mental health (e.g. psychotropic medication management or counseling needs) and/or substance abuse counseling/educational service needs either:

  o Directly through qualified mental health and substance abuse providers on staff inclusive in the program’s per diem or
  o Outside of the program’s per diem through agreements or subcontracts with outside individuals or agencies with qualified mental health and substance abuse providers as defined by State requirements in which the services are rendered. If mental health and substance abuse services are provided through community agreements/subcontracted providers, Contractors must agree to pay subcontractors for these mental health and substance abuse services at the time the services are rendered and be reimbursed for pre-approved services by DSCYF through the monthly billing process. Specific data and billing requirements will be discussed through the contract negotiation process and will include requirements for Contractor’s (via the community providers) to complete and submit a Mental Health or Substance Abuse Admission form, Discharge from Mental Health or Substance Abuse Services form and Client Billing Summary in order to receive payment by DSCYF for pre-approved services.

  - Bidders shall provide a sample school calendar and specify the proposed payment methodology for educational services (e.g. annualized versus billable days for dates of attendance in line with the school calendar).

XII. MONITORING

The successful bidders must work with DSCYF/DYRS to provide required reports and documentation of service. Internal review and evaluation of the program is the responsibility of the successful bidders. The successful bidders shall submit data and written reports to DYRS with documentation of performance measures outlined in this RFP and/or contract. Failure to submit reports may result in denial of payment.

DSCYF will conduct fiscal and program audits and provide consultation to assure quality services and efficient utilization. DSCYF agrees to notify the contractor of any deficiencies or concerns and will discuss corrective actions that may be needed.

XIII. QUALITY ASSURANCE PROCESS

The Provider shall be responsible to implement a Quality Assurance Process to track completion and timeliness of written Initial Service Plans, Quarterly Service Plan Reviews and Discharge Summaries. Providers will be expected to collate data and submit an annual report to DYRS for Outcome Performance Measures outlined in their proposals and as collaboratively identified between the Department and Provider during Contract negotiations.
XIV. PROPOSAL SCORING CRITERIA

A. OUTPATIENT/WRAP PROPOSAL SCORING CRITERIA

Each Home-based family support outpatient/wraparound services proposal will be scored using the following criteria:

1. **Organizational capacity and capability to meet requirements to provide service described (ie. Staffing, financial condition, etc) (15%)**
   - Does the bidder’s organization have the capacity to carry out the program proposed?
   - Does the bidder’s organization have the required infrastructure to support the program proposed?

2. **Service Delivery/Program Methods (25%)**
   - Has the bidder proposed an evidenced based/informed and/or innovative approaches to treatment services model supported by empirical literature?
   - Has the bidder demonstrated an understanding of the target population (e.g., described their expertise in treatment of ASO, recognize importance of individualized programming, relapse prevention and a trauma informed care approach)?
   - Does the bidder describe treatment expertise and/or how staff will be trained to obtain treatment expertise with the ASO population?
   - Does the bidder describe the staffing plan, including credentials, training policies and practices, etc.?
   - Is the proposed staff ratio consistent with youth needs?
   - Has the bidder demonstrated expertise in administering ERASOR/JSOAP or other relevant assessments?
   - Does the bidder describe strategies to encourage effective family engagement?
   - Are the mechanisms described for providing the required service timely and demonstrate a length of service which is clinically driven based on assessment and individualized treatment needs?
   - Has the bidder identified any required outside subcontracted support (e.g., medical and clinical professionals)?

3. **Service Delivery/Program Monitoring and Evaluation (20%)**
   - Does the proposal contain adequate procedures for maintaining a safe environment for youth?
   - Does the proposal adequately describe the agency's procedures for preventing youth from acquiring additional charges?

4. **Experience/Demonstrated Ability and Reputation (15%)**
   - History of the organization with DSCYF and/or other State agencies (ie. accessibility, responsiveness, effectiveness, regulatory compliance, etc.).
   - Past performance/experience/qualifications in providing treatment services and / or treatment support services as indicated by reviews of accrediting body and/or state agencies, and/or State Medicaid offices, and/or other appropriate supporting documentation.

5. **Budget (25%)**
   - Is the proposed cost(s) reasonable?
   - Is the proposed cost(s) competitive compared to other proposed costs or the known market?
   - Is the proposed cost(s) comprehensively explained?
   - Has the bidder proposed any goods or services (in-kind or cash assistance) to support its services?
B. RESIDENTIAL PROPOSAL SCORING CRITERIA

Each Staff Secure and Secure Residential treatment services proposal will be scored using the following criteria:

1. **Organizational capacity and capability to meet requirements to provide service described (ie. Staffing, financial condition, etc) (15%)**
   - Does the bidder’s organization have the capacity to carry out the program proposed?
   - Does the bidder’s organization have the required infrastructure to support the program proposed?

2. **Service Delivery/Program Methods (25%)**
   - Has the bidder proposed an evidenced based/informed and/or innovative approaches to treatment services model supported by empirical literature?
   - Has the bidder demonstrated an understanding of the target population (e.g., described their expertise in treatment of ASO, recognize importance of individualized programming, relapse prevention and a trauma informed care approach)?
   - Does the bidder describe the staffing plan, including credentials, training policies and practices, etc.?
   - Is the proposed staff ratio consistent with youth needs?
   - Has the bidder demonstrated expertise in administering ERASOR/JSOAP or other relevant assessments?
   - Are the mechanisms described for providing the required service timely and demonstrate a length of stay which is clinically driven based on assessment and individualized treatment needs?
   - Has the bidder identified any required outside subcontracted support (e.g., medical and clinical professionals)?
   - Has the bidder clearly described a least restrictive residential model?
   - Has the bidder addressed preparation to assist youth for successful reintegration back into their community?

3. **Service Delivery/Program Monitoring and Evaluation (20%)**
   - Does the proposal contain adequate procedures for maintaining a safe environment for youth?
   - Does the proposal adequately describe the agency's procedures for preventing youth from going AWOL or program ejection?
   - Does the proposal adequately describe the agency's procedures for preventing youth from acquiring additional charges?

4. **Experience/Demonstrated Ability and Reputation (15%)**
   - History of the organization with DSCYF and/or other State agencies (ie. accessibility, responsiveness, effectiveness, regulatory compliance, etc.).
   - Past performance/experience/qualifications in providing treatment services and / or treatment support services as indicated by reviews of accrediting body and/or state agencies, and/or State Medicaid offices, and/or other appropriate supporting documentation.

5. **Budget (25%)**
   - Is the proposed cost(s) reasonable?
   - Is the proposed cost(s) competitive compared to other proposed costs or the known market?
   - Is the proposed cost(s) comprehensively explained?
   - Has the bidder proposed any goods or services (in-kind or cash assistance) to support its services?
XV. **PROPOSAL CONTENT REQUIREMENTS**

Bidder must complete, include or provide all of the following items:

1. Completed Bidder Fact Sheet found below and [online with this RFP in MS Word](#) for easy editing
2. Copy of bidder’s current Commercial Liability insurance certification
3. Signed “Assurances” document found in Appendix A
4. Signed “Certifications, Representation, and Acknowledgements” document found in Appendix A
5. Completed “Employing Delawareans Report” document found in Appendix A
6. Description of the agency including mission and vision statements
7. Comprehensive Program Narrative responsive to all RFP requirements above
8. Detailed proposed cost(s) for each proposed service
APPENDIX A – Bidder Forms and Instructions

Submission Instructions
Failure to follow Departmental procedures may disqualify a bidder’s organization.

I. FORMAT

Proposals should be printed on 8 1/2” x 11” paper. To be considered all proposals must be submitted in writing and respond to the items outlined in this RFP. Videos will not be presented to the panel. Binders, color graphics and extensive attachments are unnecessary. Double-side copying is strongly encouraged.

To be considered, bidders must submit a complete response to this RFP. An official authorized to bind the bidder to the proposal must sign proposal documents. The successful bidder must be in compliance with all licensing requirements of the State of Delaware at time of contract execution.

Bidders may be called, only at the discretion of the Department, for an interview concerning their proposal. The State reserves the right to reject any non-responsive or non-conforming proposals.

II. QUESTIONS

All questions regarding this request should be directed to H. Ryan Bolles at Herbert.Bolles@State.DE.US or 302-633-2701. Questions will be forwarded to the appropriate DSCYF program administrators. Updates and answers to significant content questions will be posted on the State’s solicitation web site www.bids.delaware.gov. It is the bidder’s responsibility to check the website for updates to this RFP.

III. ETHICS LAW RESTRICTIONS

Neither the Contractor, including its parent company and its subsidiaries, nor any subcontractor, including its parent company and subsidiaries, may engage, directly or indirectly, any person who, while employed by the State of Delaware during two years immediately preceding the date any Contract entered into as a result of this request for proposals, gave an opinion, conducted an investigation, was directly involved in, or whom otherwise was directly and materially responsible for said service described herein in this request for proposal in the course of official duties as a state employee, officer or official. The Department shall determine, at its sole discretion, whether a person was directly and materially responsible for said program, project, or contract or any other program, project, or contract related to the service described in any contract entered into as a result of this request for proposals.

IV. PROPOSALS BECOME STATE PROPERTY

All proposals become the property of the State of Delaware and will not be returned to the contractor. Proposals to the State may be reviewed and evaluated by any person other than competing vendors at the discretion of the State. The State has the right to use any or all ideas presented in reply to this RFP. Selection or rejection of the proposal does not affect this right.

V. RFP AND FINAL CONTRACT

The contents of the RFP may be incorporated into the final contract and become binding upon the successful bidder. If the bidder is unwilling to comply with the requirements, terms, and conditions of the RFP, objections must be clearly stated in the proposal. Objections will be considered and may be subject to negotiation at the discretion of the State.
VI. PROPOSAL AND FINAL CONTRACT

The content of each proposal will be considered binding on the bidder and subject to subsequent contract confirmation if selected. The content of the successful proposal may be included by reference in any resulting contract. All prices, terms, and conditions contained in the proposal shall remain fixed and valid for ninety (90) days after the proposal due date. Contract negotiations will include price re-verification if the price guarantee period has expired.

VII. MODIFICATIONS TO PROPOSALS

Any changes, amendments or modifications to a proposal must be made in writing, submitted in the same manner as the original response and conspicuously labeled as a change, amendment or modification to a previously submitted proposal. Changes, amendments or modifications to proposals shall not be accepted or considered after the hour and date specified as the deadline for submission of proposals.

VIII. COST OF PROPOSAL PREPARATION

All costs of proposal preparation will be borne by the bidding contractor. All necessary permits, licenses, insurance policies, etc., required by local, state or federal laws shall be provided by the contractor at his/her own expense.

IX. EVALUATION REQUIREMENTS AND PROCESS

The Proposal Review Committee shall determine the firms that meet the minimum requirements pursuant to selection criteria of the RFP and procedures established in 29 Del. C. §§ 6981, 6982. The Committee may interview at least one of the qualified firms. The Committee may negotiate with one or more firms during the same period and may, at its discretion, terminate negotiations with any or all firms. The Committee shall make a recommendation regarding the award to the contracting Division Director of this RFP, who shall have final authority, subject to the provisions of this RFP and 29 Del. C. § 6982 to award a contract to the successful firm in the best interests of the State of Delaware. The Proposal Review Committee reserves the right to award to one or more than one firm, in accordance to 29 Del. C. § 6986.

The Proposal Review Committee shall assign up to the maximum percentage of points as stated previously in this RFP. All assignments of points shall be at the sole discretion of the Proposal Review Committee.

The Proposal Review Committee reserves the right to:

- Select for contract or for negotiations, a proposal other than that with the lowest costs.
- Accept/Reject any and all proposals received in response to this RFP or to make no award or issue a new RFP.
- Waive or modify any information, irregularity, or inconsistency in proposals received.
- Request modification to proposals from any or all contractors during the review and negotiation.
- Negotiate any aspect of the proposal with any firm and negotiate with more than one firm at the same time. The Department reserves the right to contract with more than one vendor.

All proposals shall be evaluated using the same criteria and scoring process. Bidders may be scheduled to make oral presentations in support of their written proposals. However, proposals are expected to stand on their own merits as written. The Review Panel will assess the strength and clarity of any oral presentation and combine the evaluations of both written and oral presentations (when applicable) in determining the overall evaluation of the proposal and in making recommendations. A summary of the Panel's recommendations will be available for review upon request.
X. **REJECTION OF PROPOSALS**

DSCYF reserves the right to reject any/all proposals received in response to this RFP. Any information obtained will be used in determining suitability of proposed support.

Any proposal called "not accepted" will mean that another proposal was deemed more advantageous or that all proposals were not accepted. Respondents whose proposals were not accepted will be notified as soon as a selection is made, or if it is decided, that all proposals are not accepted.

Any proposal failing to respond to all requirements may be eliminated from consideration and declared not accepted.

The proposal must conform to the requirements as stated in the RFP. The State specifically reserves the right to waive any informalities or irregularities in the proposal format.

XI. **RESERVED RIGHTS OF THE DEPARTMENT OF SERVICES FOR CHILDREN, YOUTH AND THEIR FAMILIES**

- Notwithstanding anything to the contrary, the Department reserves the right to:
  - Reject any and all proposals received in response to this RFP
  - Select for contract or for negotiations a proposal other than that with the lowest costs
  - Waive or modify any information, irregularities, or inconsistencies in proposals received
  - Consider a late modification of a proposal if the proposal itself was submitted on time; and, if the modifications make the terms of the proposal more favorable to the Department, accept such proposal as modified
  - Negotiate as to any aspect of the proposal with any proposer and negotiate with more than one proposer at the same time
  - If negotiations fail to result in an agreement within a reasonable period of time, terminate negotiations and select the next most responsive proposer, prepare and release a new RFP, or take such other action as the Department may deem appropriate
  - Negotiate a renewal of the contract resulting from this RFP with appropriate modifications.

XII. **STANDARDS FOR SUBCONTRACTORS**

The prime contract with the contractor will bind sub or co-contractors to the terms, specifications, and standards of this RFP, resulting prime contracts, and any subsequent proposals and contracts. All such terms, specifications, and standards shall preserve and protect the rights of the Department under this RFP with respect to the services to be performed by the sub or co-contractor. Nothing in the RFP shall create any contractual relation between any sub or co-contractor and the Department of Services for Children, Youth and Their Families.

All sub or co-contractors must be identified in the Contractor's proposal. The proposal's work plan must also state which tasks the sub or co-contractor will perform. Approval of all sub and/or co-contractors must be received from the Department prior to the contract negotiation.

The prime bidder will be the State's primary contractor.

XIII. **CONTRACT TERMINATION CONDITIONS**
The State may terminate the contract resulting from this RFP at any time that the Contractor fails to carry out its provisions or to make substantial progress under the terms specified in this request and the resulting proposal.

The State shall provide the Contractor with 15 days notice of conditions which would warrant termination. If after such notice the Contractor fails to remedy the conditions contained in the notice, the State shall issue the Contractor an order to stop work immediately and deliver all work and work in progress to the State. The State shall be obligated only for those services rendered and accepted prior to the date of notice of termination.

With the mutual agreement of both parties, upon receipt and acceptance of not less than 30 days written notice, the contract may be terminated on an agreed date prior to the end of the contract period without penalty to either party.

Notwithstanding any other provisions of this contract, if funds anticipated for the continued fulfillment of this contract are at any time not forthcoming or insufficient, through the failure of the State of Delaware to appropriate funds or through discontinuance of appropriations from any source, the State of Delaware shall have the right to terminate this contract without penalty by giving not less than 30 days written notice documenting the lack of funding.

XIV. NON-APPROPRIATION

In the event that the State fails to appropriate the specific funds necessary to continue the contractual agreement, in whole or in part, the agreement shall be terminated as to any obligation of the State requiring the expenditure of money for which no specific appropriation is available, at the end of the last fiscal year for which no appropriation is available or upon the exhaustion of funds.

XV. FORMAL CONTRACT AND PURCHASE ORDER

The successful firm shall promptly execute a contract incorporating the terms of this RFP within twenty (20) days after the award of the contract. No bidder is to begin any service prior to approval of a State of Delaware Purchase Order by the Secretary of the Department of Finance. The Purchase Order shall serve as the authorization to proceed in accordance with the bid specifications, any special instructions and the Contract terms and conditions.

XVI. INDEMNIFICATION

By submitting a proposal, the proposing firm agrees that in the event it is awarded a contract, it will indemnify and otherwise hold harmless the State of Delaware, DSCYF, its agents, and employees from any and all liability, suits, actions, or claims, together with all costs, expenses for attorney's fees, arising out of the firm, its agents and employees' performance of work or services in connection with the contract, regardless of whether such suits, actions, claims or liabilities are based upon acts or failures to act attributable, in whole or in part, to the State, its employees or agents.

XII. LICENSES AND PERMITS

In performance of this contract, the firm is required to comply with all applicable federal, state and local laws, ordinances, codes, and regulations. The cost of permits and other relevant costs required in the performance of the contract shall be borne by the successful firm. The firm shall be properly licensed and authorized to transact business in the State of Delaware as defined in Delaware Code Title 30, Sec. 2502.

XIII. INSURANCE

Bidder recognizes that it is operating as an independent contractor and that it is liable for any and all losses, penalties, damages, expenses, attorney’s fees, judgments, and/or settlements incurred by reason of injury to or death of any and all persons, or injury to any and all property, of any nature, arising out of the bidder’s
negligent performance under any resulting contract, and particularly without limiting the foregoing, caused by, resulting from, or arising out of any act of omission on the part of the bidder in its negligent performance under any resulting contract.

The bidder shall maintain at its own cost for the term of any resulting contract and all extensions such insurance as will protect against claims under Worker’s Compensation Act and from any other claims for damages for personal injury, including death, which may arise from operations under this contract. The vendor is an independent contractor and is not an employee of the Department of Services for Children, Youth and Their Families.

During the term of any resulting contract, the successful bidder will, at its own expense, also carry insurance minimum limits as follows:

<table>
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<tr>
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<th>Commercial General Liability</th>
<th>$1,000,000 per occurrence / $3,000,000 aggregate</th>
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<tbody>
<tr>
<td>a.</td>
<td>Medical or Professional Liability</td>
<td>$1,000,000 per occurrence / $3,000,000 aggregate</td>
</tr>
<tr>
<td>b.</td>
<td>Misc. Errors and Omissions</td>
<td>$1,000,000 per occurrence / $3,000,000 aggregate</td>
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<td>c.</td>
<td>Product Liability</td>
<td>$1,000,000 per occurrence / $3,000,000 aggregate</td>
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<tr>
<td>d.</td>
<td>Automotive Liability (Bodily Injury)</td>
<td>$1,000,000 per occurrence / $3,000,000 aggregate</td>
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<td></td>
<td>Automotive Property Damage (to others)</td>
<td>$25,000</td>
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<td>The successful bidder must carry (a) and at least one of (b), (c), or (d) above, depending on the type of Service or Product being delivered.</td>
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<td>If the contractual service requires the transportation of DSCYF clients or staff, the successful bidder shall, in addition to the above coverages, secure at its own expense the following coverage:</td>
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<tr>
<td>a.</td>
<td>Automotive Liability (Bodily Injury)</td>
<td>$1,000,000 per occurrence / $3,000,000 aggregate</td>
</tr>
<tr>
<td>b.</td>
<td>Automotive Property Damage (to others)</td>
<td>$25,000</td>
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<td>The bidder shall provide a Certificate of Insurance (COI) as proof that the bidder has the required insurance. The COI shall be provided prior to DSCYF prior to any work being completed by the awarded bidders(s).</td>
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<td>The Department of Services for Children, Youth &amp; Their Families shall be named as an additional insured.</td>
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<td>Should any of the above described policies be cancelled before expiration date thereof, notice will be delivered in accordance with the policy provision.</td>
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**XIX. NON-DISCRIMINATION**

In performing the services subject to this RFP, the firm agrees that it will not discriminate against any employee or applicant for employment because of race, creed, color, sex or national origin. The successful firm shall comply with all federal and state laws, regulations and policies pertaining to the prevention of discriminatory employment practice. Failure to perform under this provision constitutes a material breach of contract.

**XX. COVENANT AGAINST CONTINGENT FEES**

The successful firm warrants that no person or selling agency has been employed or retained to solicit or secure this contract upon an agreement of understanding for a commission or percentage, brokerage or
contingent fee excepting bona-fide employees and/or bona-fide established commercial or selling agencies maintained by the bidder for the purpose of securing business. For breach or violation of this warranty, the State shall have the right to annul the contract without liability or at its discretion and/or to deduct from the contract price or otherwise recover the full amount of such commission, percentage, brokerage or contingent fee.

XXI. CONTRACT DOCUMENTS

The RFP, the Purchase Order, and the executed Contract between the State and the successful firm shall constitute the Contract between the State and the firm. In the event there is any discrepancy between any of these contract documents, the following order of documents governs so that the former prevails over the latter: Contract, Contract Amendments, RFP, Purchase Order and Vendor Proposal. No other documents shall be considered. These documents contain the entire agreement between the State and the firm.

XXII. APPLICABLE LAW

The Laws of the State of Delaware shall apply, except where Federal law has precedence. The successful firm consents to jurisdiction and venue in the State of Delaware.

XXIII. SCOPE OF AGREEMENT

If the scope of any provision of this Contract is too broad in any respect whatsoever to permit enforcement to its full extent, then such provision shall be enforced to the maximum extent permitted by law, and the parties hereto consent and agree that such scope may be judicially modified accordingly and that the whole of such provisions of the contract shall not thereby fail, but the scope of such provisions shall be curtailed only to the extent necessary to conform to the law.
BIDDER FACT SHEET

RFP Title: CYF 17-04 Adolescent Sex Offender Treatment/Wrap Services

Indicate which services are included in this proposal:

- [ ] Home-Based Family Support Outpatient/Wraparound Services
- [ ] Staff Secure and Secure Residential Treatment Services

Indicate facility name and location:

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<th>NAME</th>
<th>LOCATION</th>
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CORPORATE INFORMATION

Indicate the type of business bidder is or proposes to be if yet to be formed:

- [ ] Corporation
- [ ] Partnership
- [ ] Individual

Bidder Name: ____________________________
Office Address: ____________________________
Contact Person: ____________________________
Office Phone #: ____________________________
Cell Phone #: ____________________________
E-mail Address: ____________________________

Certification type(s) | Circle all that apply
----------------------|----------------------
Minority Business Enterprise (MBE) | Yes No
Woman Business Enterprise (WBE) | Yes No
Disadvantaged Business Enterprise (DBE) | Yes No
Veteran Owned Business Enterprise (VOBE) | Yes No
Service Disabled Veteran Owned Business Enterprise (SDVOBE) | Yes No

Vendor EI#: ____________________________
Delaware Business License#: ____________________________

A Delaware Business License is not required to bid, but is required before the time of contract signing if the contractor operates within the State of Delaware. This requirement is waived for non-profits.
ASSURANCES

The bidder represents and certifies as a part of this offer that:

The organization will complete or provide any information necessary for enrollment in Medicaid requested by the Department, concerning, but not limited to, such areas as licensure and accreditation, Medicaid rates paid by other states for services provided by the organization, the usual and customary charges for medical services, and/or past sanctioning by the Centers for Medicare and Medicaid Services (CMS).

The organization will maintain records, documents, and other required evidence to adequately reflect the service under contract.

The organization agrees to maintain or to make available at a location within the State, such records as are necessary or deemed necessary by the Department to fully disclose and substantiate the nature and extent of items and services rendered to the Department clients, including all records necessary to verify the usual and customary charges for such items and services. Organizations that show cause may be exempted from maintaining records or from making such records available within the State.

The organization understands that all records shall be made available at once and without notice to authorized federal and state representatives, including but not limited to Delaware's Medicaid Fraud Control Unit, for the purpose of conducting audits to substantiate claims, costs, etc., and to determine compliance with federal and state regulations and statutes.

The organization shall retain medical, financial, and other supporting records relating to each claim for not less than five (5) years after the claim is submitted.

The organization will maintain accurate accounts, books, documents, and other evidentiary, accounting, and fiscal records in accordance with established methods of accounting.

In the event that the Contract with the organization is terminated, the organization's records shall remain subject to the Department's regulations.

The organization will physically secure and safeguard all sensitive and confidential information related to the service given. This includes service activities and case record materials.

The organization shall comply with the requirements for client confidentiality in accordance with 42 U.S.C. 290 and/or 290 cc-3.

The organization will cooperate with designated program monitors, consultants, or auditors from the Department of Services for Children, Youth and Their Families or the Criminal Justice Council in connection with reviewing the services offered under contract.

The organization will comply with all applicable State and Federal licensing, certification, and accreditation standards, including the Department's Generic Program Standards, and it will submit documentation of annual renewals of applicable licenses/certifications at whatever point they are renewed during the contract year.

The organization will not let subcontracts without prior approval from the contracting Division.

The organization will attempt to obtain all supplies and materials at the lowest practicable cost and to contain its total cost where possible by competitive bidding whenever feasible.

The organization will, upon signature of the contract, provide written assurance to the Department from its corporate counsel that the organization is qualified to do business in Delaware.
The organization agrees to comply with all requirements and provisions of the Civil Rights Act of 1964, the Rehabilitation Act of 1973, the Federal Equal Employment Opportunity and Non-Discrimination regulations, and any other federal, state, or local anti-discriminatory act, law, statute, regulation, or policy along with all amendments and revisions of these laws, in the performance of the contract. It will not discriminate against any bidder or employee or service recipient because of race, creed or religion, age, sex, color, national or ethnic origin, handicap, or any other discriminatory basis or criteria.

The organization shall comply with: the Uniform Alcoholism and Intoxication Treatment Act (16 Del.C., Chapter 22 as amended; Licensing of Drug Abuse Prevention, Control, Treatment, and Education Programs (16 Del.C., Chapter 48 as amended); Drug Free Work Place Act of 1988.

The organization shall comply, when applicable, with the Methadone Regulations (21 CFR, Part III), which prohibit use of methadone for children and youth.

The organization will establish a system through which clients receiving the service under contract may present grievances. Clients will be advised of their appeal rights by the organization.

The organization agrees that it is operating as an independent contractor and as such, it agrees to save and hold harmless the State from any liability which may arise as a result of the organization's negligence.

The organization will abide by the policies and procedures of the Department and will comply with all of the terms, conditions, and requirements as set forth in the contract. The organization understands that failure to comply with any of the terms, conditions, and provisions of the contract may result in delay, reduction, or denial of payment or in sanctions against the organization. The organization also understands that penalties may be imposed for failure to observe the terms of Section 1909, Title XIX of the Social Security Act.

Name of Organization's Authorized Administrator

________________________________________
Signature of Authorized Administrator

________________________
Date
By signing below, bidder certifies that:

- They are an established vendor in the services being procured
- They have the ability to fulfill all requirements specified for development within this RFP
- They have neither directly nor indirectly entered into an agreement, participated in any collusion, nor otherwise taken any action in restraint of free competitive bidding in connection with this proposal
- They are accurately representing their type of business and affiliations
- They are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency

The following conditions are understood and agreed to:

- No charges, other than those negotiated into a final contract are to be levied upon the State as a result of a contract.
- The State will have exclusive ownership of all products of this contract unless mutually agreed to in writing at the time a binding contract is executed.

Name of Organization's Authorized Administrator

__________________________________________

Signature of Authorized Administrator

__________________________________________

Date
**RFP No. CYF 17-04**
RFP Title: CYF 17-04 Adolescent Sex Offender Treatment

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<th>Bidder Name:</th>
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**EMPLOYING DELAWAREANS REPORT**

As required by House Bill # 410 (Bond Bill) of the 146\(^{th}\) General Assembly and under Section 30, No bid for any public works or professional services contract shall be responsive unless the prospective bidder discloses its reasonable, good-faith determination of:

1. **Number of employees reasonable anticipated to be employed on the project:**
2. **Number and percentage of such employees who are bona fide legal residents of Delaware:**
3. **Percentage of such employees who are bona fide legal residents of Delaware:**
4. **Total number of employees of the bidder:**
5. **Total percentage of employees who are bona fide resident of Delaware:**

If subcontractors are to be used:

1. **Number of employees who are residents of Delaware:**
2. **Percentage of employees who are residents of Delaware:**

“Bona fide legal resident of this State” shall mean any resident who has established residence of at least 90 days in the State.