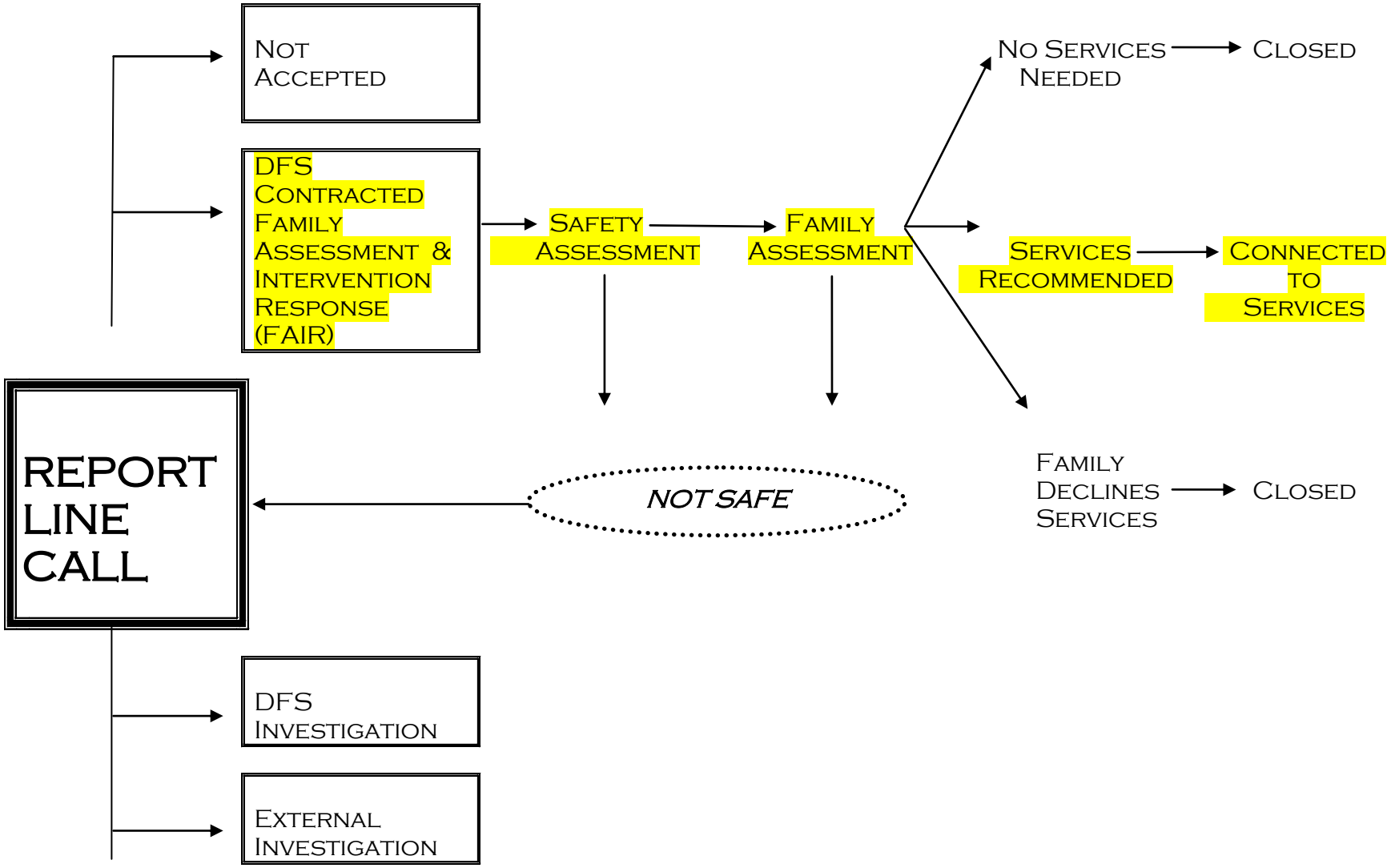RESPONSE OPTIONS FOR REPORT LINE CALLS